



Group Assignment

Rapid Application Development – SCS 2208

By: Team #25




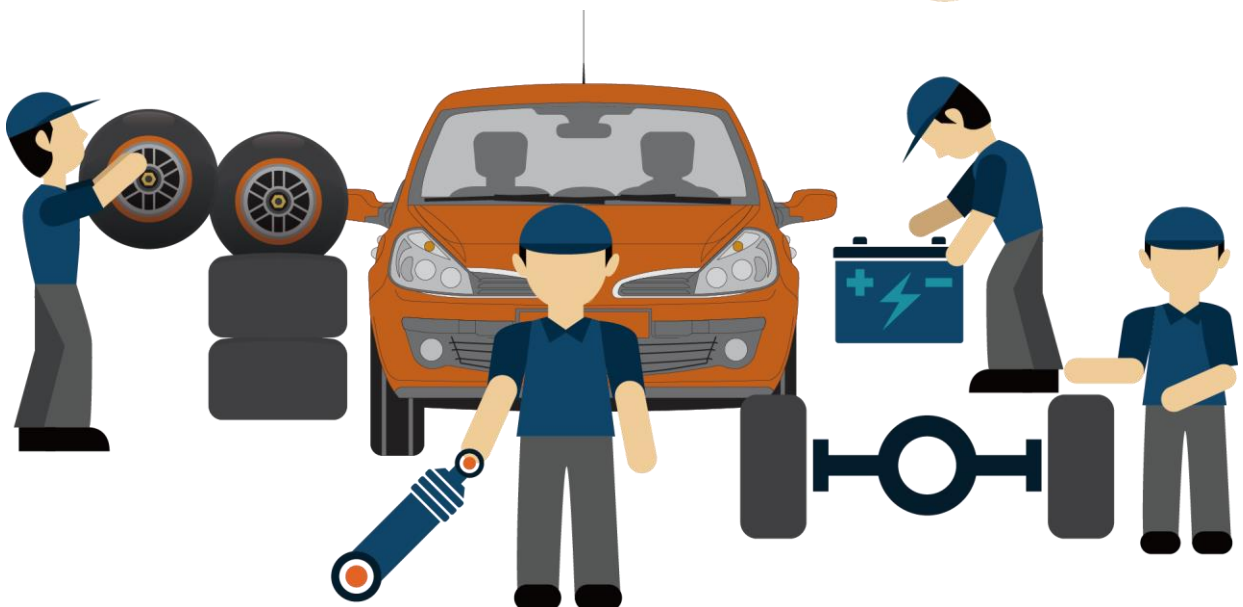
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1. SCNEARIO 01

Business Name :	VOrchid
Client`s Name :	VISURA HETTIARACHCHI
Business Type :	Flower Plants Export & Supply
Contact No. :	+94 (75) 667 6959
Address :	176, Paratta, Keselwatta, Panadura.

NATURE OF THE BUSINESS

This is registered as a local business, but they import flower plants from the Bangkok. Specially they are focusing about orchid plants. They have customers and wholesalers. The selling place has enough space with good conditions to maintain the plants. They give the order according to the demand of the type of the flower plants. Wholesalers come per two weeks and direct customers have to visit their shop or contact them via provided contact number.

Outline of Requirements

- ✚ Easy way to connect with the importer.
- ✚ Easy way for customer to find the plants which they want.
- ✚ Easy way to handle wholesalers' details and their reports relevant to the business.
- ✚ Promoting the business further.

2. SCENARIO 02

Client's/Business Name :	Amah Cabs - 2705805
Business Type :	Transport Service
Contact No. :	+94 (72) 384672
Address :	No. 13C, Horana Rd, Kahathuduwa.

Nature of the Business

Amah Cabs is a single owner business which provides transportation service to the people. They provide different types of vehicles based on different needs of customers. Such as Cars and Vans. The only source of taking orders/bookings is via the telephone. They maintain daily records regarding their Vehicles and employees by using paper-based system.

Outline of Requirements

- ✚ The Client wants to maintain a log of customer details regarding both customers who are actually used the service and called for details.
- ✚ Inform the user about their current rates, special offers and package details.
- ✚ Extend their booking feature by using online booking via the internet.
- ✚ Handle Customer Inquiries.
- ✚ Identify the customers` usage patterns.
- ✚ Keep Track of their Vehicles and Employees.
- ✚ Get rid of the paper-based documentation and log keeping by using real time system.

3.SCENARIO 03

Business Name :	GRAND TECH AUTO (PVT) LTD
Client`s Name :	Wasantha Thennakoon
Business Type :	Automobile Service Centre
Contact No. :	+94 (71) 6125716
Address :	No. 1/B/2, Horana Rd, Kahathuduwa, Polgasowita

Nature of the Business

Grand Auto Tech is an Automobile Service and repair Centre which provides many services regarding all kinds of vehicle. The quality of their work keeps them top of the field of Automobile. They undertake all kinds of repairs of vehicles. Many employees work behind the scenes for the success of their company. The repairs done by them can take up to one to many days depending on the complexity of the service.

Outline of Requirements

- ✚ Manage the Employees who are working in the company.
- ✚ Standardize the service procedure by letting the customer to view the progress of the repairing process via the internet/website rather than spend lots of time waiting in the repair center.
- ✚ Keep Service and Repair Logs of the vehicles.
- ✚ Generate the awareness and the necessity of quality service and repair of vehicles through a website.

OUR SOLUTION

When we consider the requirements of the above mentioned scenarios, we decided to give a **Web-Based Solutions**.