

IT2080 IT PROJECT

Progress Report

ITP_2025_Y2_S2_WD-155

FeelsFIX Online Therapy Booking System

Group Details

Campus: SLIIT Campus Malabe.

Group: Weekday Batch 07 (Group Index – 155)

	Student ID	Student Name	Email	Contact Number
1	IT23166110	D.D. Haputhanthri	it23166110@my.sliit.lk	0775907458
2	IT23275560	A.D. Athauda	it23275560@my.sliit.lk	0774341445
3	IT23423992	K.H. Dissanayake	it23423992@my.sliit.lk	0774960272
4	IT23268258	B.P.L. Fernando	it23268258@my.sliit.lk	0719930179
5	IT23257436	E.M.W.S. Ekanayake	it23257436@my.sliit.lk	0703546465

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1 Introduction

This progress report details the development of FeelsFix, an online therapy booking system intended to bridge professionals' therapists to clients for timely access, economical and quick mental healthcare. Overview of the system Optimized for therapy session scheduling, therapist availability, collecting payments and engaging in wellness.

- **User Management:** Enables clients, therapists, and admins to create and manage accounts, verify credentials, and oversee user interactions within the platform.
- **Appointment Management:** Facilitates real-time scheduling, rescheduling, and cancellation of therapy sessions with automated reminders.
- Payment Management: Supports secure online payments through bank transfers, allowing users to upload payment slips for verification.
- Workshop Management: Allows therapists to create and manage wellness workshops while enabling clients to browse, register, and participate.
- Wellness Content & Feedback Management: Provides a space for therapists and users to post wellness blogs, engage in discussions, and leave feedback on sessions and therapists.

This report documents each module progress — what is already implemented, in-progress development, individual contributions and aspects of the system like test cases, algorithms, pseudocode, system architecture diagrams etc. through which work has been performed. The aim is to make sure everything runs towards objectives and milestones of the project.

2 Team Members' Progress

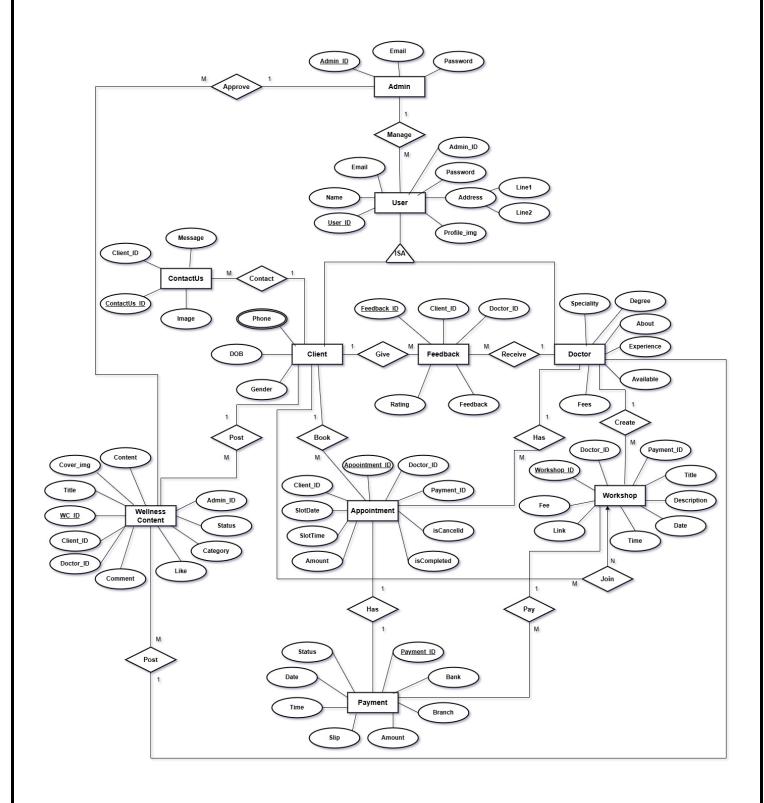
Name of the			
Member	Functionalities Developed	Functionalities to be Completed	Repository
D.D. Haputhanthri (User Management)	 User Registration & Authentication Profile Management Role-Based Access Control (Users,	 Email Verification & Account Activation Password Reset & Recovery System 	
B.P.L. Fernando (Appointment Management)	 Therapist Profile & Availability Display Appointment Booking System Booking Confirmation & Notifications Upcoming Appointments Tracking 	 Advanced Therapist Search & Filtering Automated Notifications & Logs Enhanced Appointment Sorting & Management Post-Session Feedback System Admin Alerts & 	
A.D. Athauda (Payment	 Session Completion Status Secure Bank Slip Upload & Storage Session Fee Display 	 Monitoring Transaction History & Payment Tracking Clear & Transparent 	
Management)	& Payment	Payment Display	

	 Confirmation Admin Verification & Approval System Automated Booking Status Updates Admin Dashboard for Payment Management 	User Payment Notifications
K.H. Dissanayake (Workshop Management)	 Workshop Creation & Management Workshop Listing & Display Workshop Availability Tracking 	 Advanced Search & Filtering Workshop Registration System Confirmation & Notifications Automated Reminder System
E.M.W.S. Ekanayake (Wellness Content & Feedback Management)	 Blog Post Submission System Approval & Status Tracking Feedback Management 	 Draft Saving for Blog Posts Admin Notification System for New Submissions Feedback Notification System for Therapists/Admins Therapist Rating Calculation Algorithm Featured Section for Top-Rated

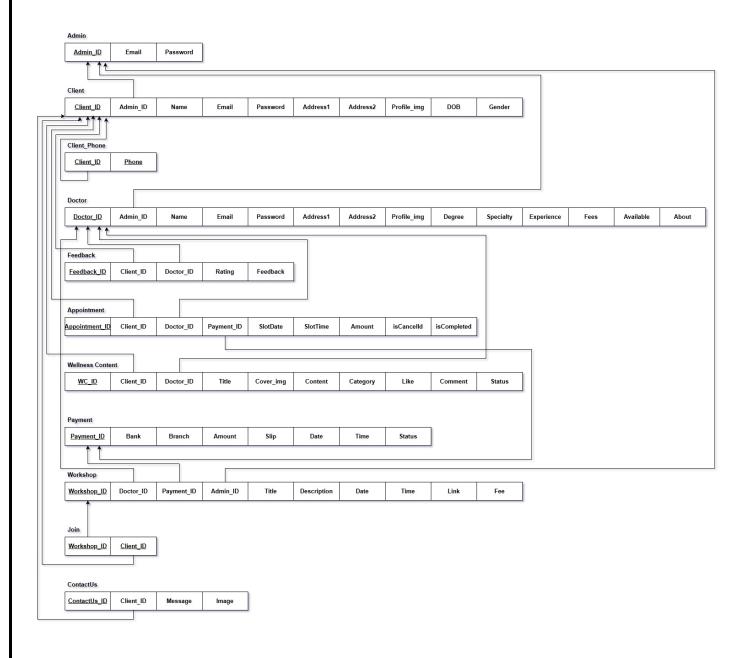
	Therapists	
	 Automated Post 	
	Status Notifications	

2 Repository Link

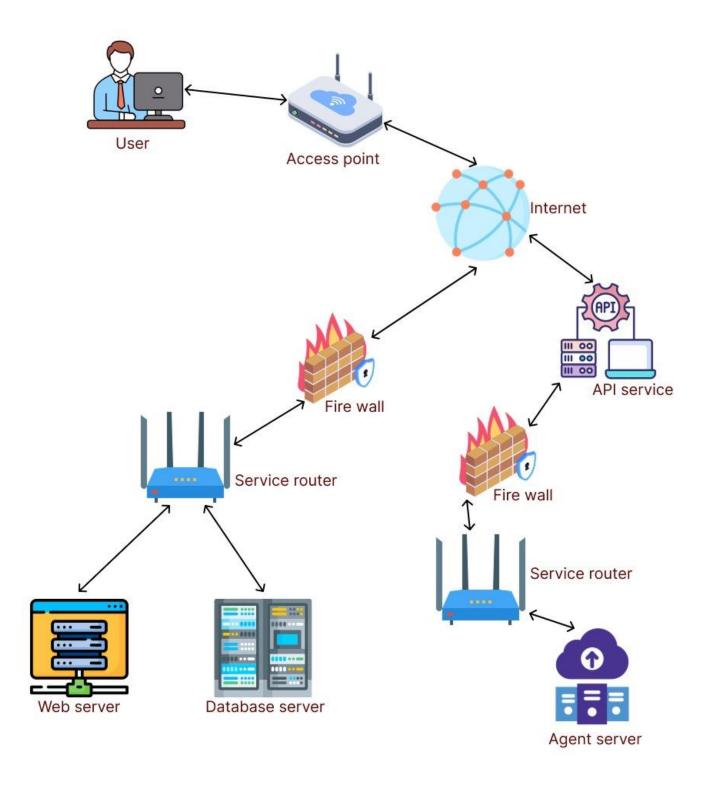
3 ER diagram



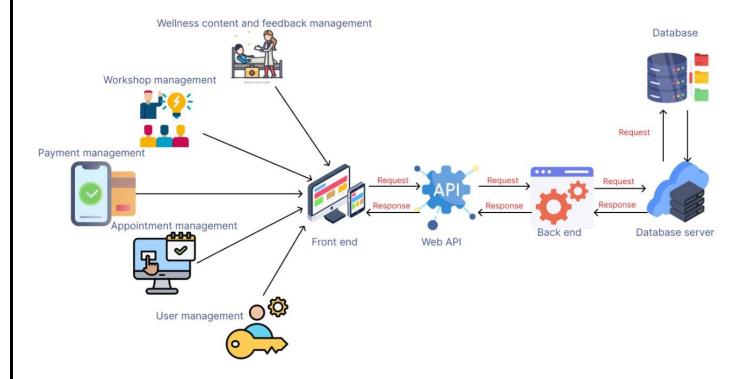
4 Normalized Schema



5 Network design



6 High-level system design diagram



7 Test Case Design

7.1 User Management – IT23166110

Test Case ID	Test Case Description	Test Steps	Expected Result	Actual Result	Completed (Yes/No)
	User	1. Navigate to	The user	The user	
	registration	the sign-up	account	account	
	process	page.	should be	should be	
		2. Fill in valid	created	created	
UM_TC_01		user details.	successfully,	successfully,	
		3. Submit	and an email	and an email	
		registration.	verification	verification	
			link should be	link should be	
			sent.	sent.	
	Admin	1. Admin logs	Therapist	Therapist	
	approval of	into the admin	profile should	profile should	
	therapist	panel.	be approved,	be approved,	
	profile	2. Views	and the	and the	
UM_TC_02		therapist	therapist is	therapist is	
		profile.	notified of the	notified of the	
		3. Clicks	approval.	approval.	
		"approve" for			
		the therapist's			
		profile.			
	User	1. Navigate to	Passwords	Passwords	
	password	the password	should be	should be	
	reset	reset page.	reset	reset	
		2. Enter	successfully,	successfully,	
		registered	and the user	and the user	
UM_TC_03		email.	should be able	should be able	
		3. Follow the	to log in with	to log in with	
		instructions in	the new	the new	
		the email to	password.	password.	
		reset			
		password.			

UM_TC_04	Account	1. User	The user	The user
	deletion	submits an	account	account
	request	account	should be	should be
		deletion	deleted	deleted
		request.	successfully	successfully
		2. Admin	after admin	after admin
		receives and	approval.	approval.
		reviews the		
		request.		
		3. Admin		
		approves the		
		deletion.		
	User	1. Admin	The user	The user
	suspension for	reviews	should be	should be
	policy	reported	suspended	suspended
	violation	misconduct or	and should no	and should no
UM_TC_05		violation.	longer have	longer have
		2. Admin	access to the	access to the
		suspends the	platform.	platform.
		user account.		
		3. Confirm		
		action.		

7.2 Appointment Management–IT23268258

Test Case ID	Test Case Description	Test Steps	Expected Result	Actual Result	Completed (Yes/No)
	Book an	1. Client logs	Appointment	Appointment	
	appointment	in.	is	is	
		2. Selects a	successfully	successfully	
		therapist and	booked and	booked and	
		time slot.	confirmation	confirmation	
AM_TC_01		3. Chooses a	is sent via	is sent via	
		communication	email/SMS.	email/SMS.	
		mode.			
		4. Confirms			
		booking.			
	Reschedule	1. Client	Appointment	Appointment	
	an	navigates to	is	is	
	appointment	upcoming	rescheduled,	rescheduled,	
		appointments.	and both	and both	
		2. Select an	therapist and	therapist and	
AM_TC_02		appointment.	client receive	client receive	
		3. Picks a new	updated	updated	
		available time	details.	details.	
		slot.			
		4. Saves			
		changes.			
	Therapist	1. Therapist	Client	Client	
	approves or	logs in.	receives	receives	
	declines	2. Views	notification of	notification of	
	appointment	pending	the therapist's	the therapist's	
AM_TC_03		appointment	decision.	decision.	
		requests.			
		3. Approves or			
		declines a			
		request.			
	Cancel an	1. Client	Appointment	Appointment	
AM_TC_04	appointment	selects an	is canceled;	is canceled;	
AWI_1 C_04		appointment.	cancellation	cancellation	

		2. Click	reason is	reason is	
		"Cancel" and	saved;	saved;	
		provides	therapist is	therapist is	
		reason (if	notified.	notified.	
		applicable).			
		3. Confirms			
		action.			
	No-show	1. Session time	Admin is	Admin is	
	detection &	passes without	notified of the	notified of the	
	admin alert	therapist	therapist no-	therapist no-	
		joining.	show for	show for	
AM_TC_05		2. System	follow-up	follow-up	
		detects	action.	action.	
		absence.			
		3. Send alert to			
		admin.			

7.3 Payment Management–IT23275560

Test Case	Test Case	Test Steps	Expected	Actual	Completed
ID	Description	_	Result	Result	(Yes/No)
PM_TC_01	Upload bank	1. User	Slip is	Slip is	
	transfer slip	navigates to	uploaded	uploaded	
		payment	successfully	successfully	
		section.	and marked	and marked	
		2. Uploads	as pending	as pending	
		valid bank slip.	approval.	approval.	
		3. Submits for			
		verification.			
	Admin	1. Admin logs	User is	User is	
	approves/rejects	in.	notified of	notified of	
	slip	2. Views	approval or	approval or	
DM TC 02		pending slips.	rejection;	rejection;	
PM_TC_02		3. Reviews and	booking	booking	
		approves/rejects	status	status	
		the slip.	updates	updates	
			accordingly.	accordingly.	
	View and track	1. User logs in.	Users can	Users can	
	payment history	2. Navigates	view all	view all	
		payment	completed,	completed,	
PM_TC_03		history.	pending, and	pending, and	
		3. Reviews of	refunded	refunded	
		past payments	payments.	payments.	
		and statuses.			
	Therapist	1. System	Therapist	Therapist	
	receives	verifies	receives	receives	
	automated	confirmed	notification	notification	
	payout	session.	of payout;	of payout;	
		2. Checks	funds	funds	
PM_TC_04		payment is	processed if	processed if	
		completed.	automated.	automated.	
		3. Initiates	3.55		
		payout process.			
		rajour process.			

PM_TC_05	Apply discount	1. User books a	The discount	The discount
	or promo code	session or	is calculated,	is calculated,
		subscribes.	and an	and an
		2. Enters valid	updated	updated
		promo code.	amount is	amount is
		3. Applies code.	shown before	shown before
			payment.	payment.

7.4 Workshop Management–IT23423992

Test Case	Test Case	Test Steps	Expected	Actual	Completed
ID	Description	_	Result	Result	(Yes/No)
	Browse and	1. User logs in.	Workshop	Workshop	
	view	2. Navigates to	listings are	listings are	
	available	workshops	displayed	displayed	
WM_TC_01	workshops	section.	with details	with details	
		3. Views list of	like title,	like title,	
		available	date, and	date, and	
		workshops.	therapist.	therapist.	
	Register for a	1. User selects a	User receives	User receives	
	workshop	workshop.	a successful	a successful	
WM TC 02		2. Clicks	message and	message and	
WM_TC_02		"Register".	confirmation	confirmation	
		3. Confirms	email.	email.	
		registration.			
	Admin	1. Therapist	Approved	Approved	
	approves	creates workshop.	workshop	workshop	
	workshop	2. Admin logs in	becomes	becomes	
WM_TC_03	created by	and reviews	visible to	visible to	
WWI_1C_03	therapist	pending	users;	users;	
		workshops.	rejected ones	rejected ones	
		3. Approves or	remain	remain	
		rejects listing.	hidden.	hidden.	
	Receive	1. User registers	User receives	User receives	
	workshop	for a workshop.	a timely	a timely	
	reminder	2. Time	reminder	reminder	
		approaches.	before the	before the	
WM_TC_04		3. The system	session.	session.	
		sends automated			
		reminders via			
		email/notification.			
	Cancel	1. User goes to	Users are	Users are	
WM TO 05	workshop	registered	unregistered,	unregistered,	
WM_TC_05	registration	workshops.	and slot is	and slot is	
		2. Clicks "Cancel	reopened for	reopened for	
	I	I	_	_	

	Registration".	others.	others.	
	3. Confirms			
	cancellation.			

7.5 Wellness Content & Feedback Management—IT23257436

Submit blog post for approval WC_TC_01 WC_TC_02 Admin approves or rejects blog post on therapist/session/ workshop WC_TC_03 Report inappropriate blog content or comment RC_TC_04 Submit blog post for approval and not blog section. 2. Navigates to blog section. 3. Creates and submits a post. 2. Navigates to blog section. 3. Creates and submits a post. 4. Approval and not publicly visible until approved. Admin approves or rejects blog post and not publicly visible until approved. 2. Opens pending blog posts. 3. Approves or rejected with notification sent to the user. 2. Goes to saved and visible to an admin and therapist if needed. 3. Selects admin and therapist if needed. Report inappropriate blog content or comment WC_TC_04 WC_TC_04 Submit blog post and not publicly visible until approved. Post is either published or rejected with notification sent to the user. Post is either published or rejected with notification sent to the user. Submit feedback 1. User logs in. 2. Goes to saved and visible to an admin and therapist if needed. Submits feedback 1. User logs in. Report is sent to admin for review. Report 3. Clicks review. Report 3. Clicks review. Report inappropriate blog content or comment 3. Clicks review. Report". 4. Provides reason and submits	Test Case	Test Case	Test Steps	Expected	Actual	Completed
WC_TC_01 for approval 2. Navigates to blog section. 3. Creates and submits a post. Admin approves or rejects blog post WC_TC_02 Admin approves or rejects blog post WC_TC_04 Admin approves or rejects a post. Submit feedback on therapist/session/ workshop Acceptable WC_TC_05 Report Report inappropriate blog content or comment Admin approves or rejected with a post. Submit feedback on therapist/session/ workshop. Acceptable Admin approves or rejected with notification sent to the user. Submit feedback on therapist/session/ workshop. Acceptable Admin approves or rejected with notification sent to the user. Submit feedback on therapist/session/ workshop. Acceptable Admin approved. Post is either published or rejected with notification sent to the user. Submit feedback on therapist/session/ shop. Acceptable Admin approved. Post is either published or rejected with notification sent to the user. Submit feedback on therapist/session/ shop. Acceptable Admin approved. Post is either published or rejected with notification sent to the user. Seedback is saved and visible to an admin and therapist if needed. Admin approved. Post is either published or rejected with notification sent to the user. Seedback is saved and visible to an admin and therapist if needed. Admin approved. Post is either published or rejected with notification sent to the user. Seedback is saved and visible to an admin and therapist if needed. Admin approved. Admin approved. Post is either published or rejected with notification sent to the user. Report is saved and visible to an admin and therapist if needed. Acceptable Admin approved. Admin approved. Post is either published or rejected with notification sent to the user. Submit feedback is saved and visible to an admin and therapist if needed. Acceptable Admin approved. Acceptable Admin approved. Acceptable Admin approved. Post is either published or rejected with notification sent to the user. Acceptable Admin approved. Acceptable Admin appr	ID	Description Submit blog post	1 Hear logs in	Result	Result	(Yes/No)
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therapist/session/ workshop. 4. Submits feedback. Report inappropriate blog content or comment WC_TC_04 therapist if needed. needed. Report is sent to sent to admin for review. Report is sent to admin for review. Report is review.	WC TC 02	workshop	3. Selects	admin and	admin and	
4. Submits feedback. Report inappropriate blog content or comment WC_TC_04 4. Submits feedback. Report is sent to sent to sent to admin for review. review. Report''. 4. Provides reason and submits	WC_1C_03		therapist/session/	therapist if	therapist if	
Report 1. User logs in. Report is inappropriate blog content or comment 3. Clicks "Report". 4. Provides reason and submits Report is sent to sent to admin for review.			workshop.	needed.	needed.	
Report inappropriate blog content or comment WC_TC_04 Report is 1. User logs in. 2. Navigates to a sent to blog post. admin for admin for review. Report is sent to admin for review. review.			4. Submits			
inappropriate blog content or comment WC_TC_04 inappropriate blog content or blog post. admin for comment 3. Clicks "Report". 4. Provides reason and submits sent to admin for review. review.			feedback.			
wc_rc_04 content or comment blog post. admin for review. Solition Soliti		Report	1. User logs in.	Report is	Report is	
content or comment blog post. admin for review. WC_TC_04 Content or comment 3. Clicks review. Report". 4. Provides reason and submits		inappropriate blog	2. Navigates to a	sent to	sent to	
WC_TC_04 comment 3. Clicks review. review. 4. Provides reason and submits			blog post.	admin for	admin for	
4. Provides reason and submits		comment		review.	review.	
4. Provides reason and submits	WC_TC_04		"Report".			
and submits			_			
			report.			

	Like, comment,	1. User browses	Interaction	Interaction
	and share a blog	published blog	is recorded	is recorded
	post	posts.	and visible	and visible
WC_TC_05		2. Likes,	publicly	publicly
		comments, or	(except	(except
		shares any blog	shares, if	shares, if
		post.	external).	external).

8 Innovative Parts of the Project

1. Personalized Therapist Recommendation

- Suggests therapists based on user preferences, past sessions, and feedback.
- Helps clients find the most suitable therapist quickly.

2. Dynamic Pricing for Therapy Sessions

- Implements pricing variations based on therapist expertise, session type, and peak hours.
- Allows for cost-effective options like group sessions or off-peak discounts.

3. Wellness Content & Interactive Blog

- Users and therapists can share mental health articles, tips, and experiences.
- Admin-approved posts ensure quality content and credibility.
- Allows users to like, comment, and share posts for engagement.

4. Subscription-Based Therapy Plans

- Offers monthly or annual plans for users who require regular therapy.
- Provides cost-effective packages for ongoing mental health support.

5. Therapist Availability & Instant Booking System

- Displays real-time therapist availability with time slot selection.
- Users can instantly book sessions without waiting for manual approvals.

6. Bank Transfer-Based Payment with Slip Verification

- Secure payment system where users upload proof of bank transfer.
- Admin manually verifies transactions, reducing fraud risks.

7. Automated Session Reminders & Follow-Ups

- Sends SMS & email reminders before sessions.
- Triggers post-session feedback requests to improve therapist performance.

8. Comprehensive User & Therapist Dashboard

- Users can track past and upcoming sessions, payments, and wellness content.
- Therapists manage their schedule, earnings, and client interactions in one place.

9. Workshop Management with Attendance Tracking

- Enables therapists to organize mental health workshops.
- Tracks participant attendance and engagement for effective learning.

9 User Management – Level of Progress

9.1 Completion Level of the Component

Component	Description	Progress
User Registration UI	Designing and implementing a	
	user-friendly registration	100%
	interface.	100%
Login & Authentication	Implementing secure login	
	with session management.	90%
Profile Management	Allowing users to update	
	profile details, including	000/
	profile pictures.	90%
Password Reset & OTP	Implementing password	
Verification	recovery via email with OTP	200/
	verification.	20%
Role-Based Access Control	Managing different user roles	
	(Admin, Therapist, Client).	90%
Account Verification	Send verification emails and	
	updating user status after	2007
	verification.	20%
User Activity Logs	Tracking user activity for	
	security and management	200/
	purposes.	20%

9.2 Functionalities need to be Implemented

❖ Account Verification

Description: Ensuring that only genuine users can access the platform by verifying their accounts through email confirmation.

Features:

- Generate and send a verification email with a unique token.
- Provide a verification link for users to activate their accounts.
- Update user status after successful verification.
- Display success or failure messages based on verification status.

❖ User Activity Logs

Description: Tracking user actions on the platform to enhance security and provide insights into platform usage.

Features:

- Log user login and logout activities.
- Track important user interactions (e.g., booking sessions, posting feedback).
- The store logs in a secure database for reference.
- Allow admin access to view logs for monitoring suspicious activities.

❖ Password Reset & OTP Verification

Description: Allowing users to securely reset their passwords in case of forgotten credentials.

Features:

- Generate and send a **password reset token** via email.
- Create a **password reset UI** for users to enter a new password.
- Validate **OTP** (**One-Time Password**) before allowing password reset.
- Update the **new password** in the database after successful verification.

9.3 Queries Used

User Inquiry Management in Node.js and MongoDB

```
const createContact = async (request, response) => {
 try {
      !request.body.name ||
      !request.body.email ||
      !request.body.phone ||
      !request.body.message
     return response.status(400).send({
       message: "Send all required fields: name, email, phone, message",
     });
   const newContact = {
     name: request.body.name,
     email: request.body.email,
     phone: request.body.phone,
     message: request.body.message,
     photo: request.file ? request.file.filename : null,
   const contact = await Contact.create(newContact);
   return response.status(201).send(contact);
 } catch (error) {
   console.log(error.message);
   response.status(500).send({ message: error.message });
```

Fetching and Displaying User Inquiries in a Node.js User Management System

Retrieving a Specific User Inquiry by ID from MongoDB

Updating User Inquiries in a MongoDB-Based Inquiry Management System

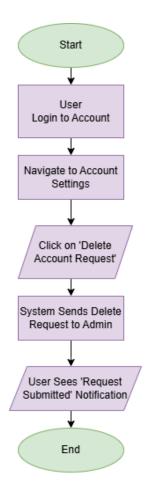
```
70 v const updateContact = async (request, response) => {
       try {
           !request.body.name ||
           !request.body.email ||
           !request.body.phone ||
           !request.body.message
77 V
           return response.status(400).send({
            message: "Send all required fields: name, email, phone, message",
           });
         const { id } = request.params;
         const { name, email, phone, message } = request.body;
         const photo = request.file ? request.file.filename : null;
         const result = await Contact.findByIdAndUpdate(id, {
           name,
           email,
           phone,
           message,
           ...(photo && { photo }), // Only update photo if a new one is uploaded
         });
         if (!result) {
          return response
             .status(404)
             .json({ message: "Contact message not found" });
         return response
```

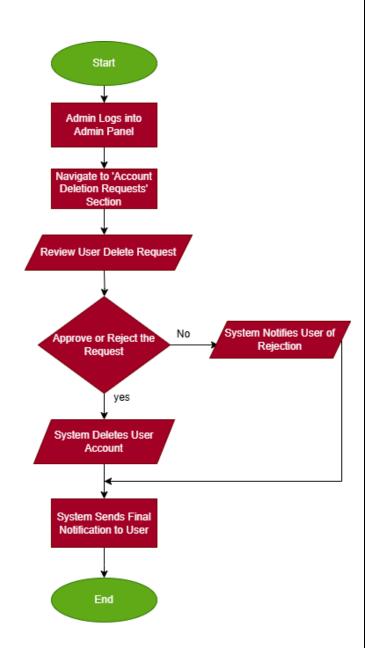
```
return response
.status(200)
.send({ message: " message updated successfully" });
.send({ message: " message updated successfully" });
.oth (error) {
.console.log(error.message);
.response.status(500).send({ message: error.message });
.or }
.os
```

Deleting User Inquiries from a MongoDB-Based Inquiry Management System

```
111 \( \times \) const deleteContact = async (request, response) => {
112 V
        try {
          const { id } = request.params;
113
114
          const result = await Contact.findByIdAndDelete(id);
115
116
          if (!result) {
117 V
            return response
118
119
               .status(404)
               .json({ message: "Contact message not found" });
120
121
122
          return response
123
124
             .status(200)
             .send({ message: "Contact message deleted successfully" });
125
        } catch (error) {
126
          console.log(error.message);
127
          response.status(500).send({ message: error.message });
128
129
130
      };
```

9.4 Flow charts regarding User Management





10 Appointment Management – Level of Progress

10.1 Completion Level of the Component

Component	Description	Progress	
Appointment Booking UI	Designing and implementing a user-friendly interface for booking appointments	100%	
Appointment Management	 Managing appointments Create an appointment View appointment Cancel appointment Mark as completed appointment 	100%	
Form Validation	Implementing validation and restrictions for forms.	90%	
Therapist Form UI	Designing a user-friendly form for therapist registration/editing.	100%	
Therapist Management	Managing therapist profiles and data.	90%	
Therapist Availability	Managing therapist schedules and availability.	100%	
Therapist Dashboard	Therapist Dashboard A dashboard for therapists to view appointments, income and manage profiles.		
Therapist Search & Filter	Enabling users to search and filter therapists. • Search by name • Filters by specialty	50%	
Admin Report Generation	Generating reports for admin insights.	20%	

10.2 Functionalities need to be Implemented

1. Therapist Dashboard

Description: A dashboard for therapists to view appointments, income and manage profiles.

Features:

- Upcoming appointments list
- Earnings
- Availability management

2. Therapist Search & Filter

Description: Enabling users to search and filter therapists.

Features:

- Search by name
- Filter by specialty

3. Admin Report Generation

Description: Generating reports for admin insights.

Features:

- Appointment statistics (monthly/weekly)
- Revenue reports
- Therapist Details Sheet

10.3 Queries Used

MongoDB Data Fetching Functions in Appointment management

```
//API to book appointment
const bookAppointment = async (req, res) => {
 try {
    const { userId, docId, slotDate, slotTime } = req.body;
    const docData = await doctorModel.findById(docId).select("-password");
    if (!docData.available) {
      return res.json({ success: false, message: "Doctor not Available" });
    let slots_booked = docData.slots_booked;
    //checking for slot availability
    if (slots booked[slotDate]) {
     if (slots_booked[slotDate].includes(slotTime)) {
        return res.json({ success: false, message: "Slot not Available" });
      } else {
        slots_booked[slotDate].push(slotTime);
      slots_booked[slotDate] = [];
      slots_booked[slotDate].push(slotTime);
    const userData = await userModel.findById(userId).select("-password");
    delete docData.slots_booked;
    const appointmentData = {
      userId,
      docId,
      userData,
      docData,
      amount: docData.fees,
      slotTime,
      slotDate,
      date: Date.now(),
    };
    const newAppointment = new appointmentModel(appointmentData);
    await newAppointment.save();
    //save new slots data in docData
    await doctorModel.findByIdAndUpdate(docId, { slots_booked });
    res.json({ success: true, message: "Appointment Booked" });
  } catch (error) {
```

```
console.log(error);
  res.json({ success: false, message: error.message });
};
```

```
//API to get user appointment
const listAppointment = async (req, res) => {
 try {
    const { userId } = req.body;
    const appointments = await appointmentModel.find({ userId });
    res.json({ success: true, appointments });
 } catch (error) {
    console.log(error);
    res.json({ success: false, message: error.message });
};
//API to cansel appointment
const cancelAppointment = async (req, res) => {
 try {
    const { userId, appointmentId } = req.body;
    const appointmentData = await appointmentModel.findById(appointmentId);
    //verify appointment user
    if (appointmentData.userId !== userId) {
      return res.json({ success: false, message: "Unauthorized action" });
    await appointmentModel.findByIdAndUpdate(appointmentId, {
      cancelled: true,
    });
    //relesing doctor slot
    const { docId, slotDate, slotTime } = appointmentData;
    const doctorData = await doctorModel.findById(docId);
    let slots_booked = doctorData.slots_booked;
    slots booked[slotDate] = slots booked[slotDate].filter(
      (e) => e !== slotTime
    );
    await doctorModel.findByIdAndUpdate(docId, { slots booked });
    res.json({ success: true, message: "Appointment Cancelled" });
  } catch (error) {
    console.log(error);
    res.json({ success: false, message: error.message });
```

MongoDB Data Fetching Functions in Therapist management

```
//API for doctor login
const loginDoctor = async (req, res) => {
    const { email, password } = req.body;
    const doctor = await doctorModel.findOne({ email });
    if (!doctor) {
      return res.json({ success: false, message: "Invalid credentials" });
    const isMatch = await bcrypt.compare(password, doctor.password);
   if (isMatch) {
      const token = jwt.sign({ id: doctor._id }, process.env.JWT_SECRET);
     res.json({ success: true, token });
    } else {
      return res.json({ success: false, message: "Invalid credentials" });
  } catch (error) {
    console.log(error);
    res.json({ success: false, message: error.message });
};
//API to get doctor appointments for doctor panel
const appointmentsDoctor = async (req, res) => {
 try {
    const { docId } = req.body;
    const appointments = await appointmentModel.find({ docId });
    res.json({ success: true, appointments });
  } catch (error) {
    console.log(error);
    res.json({ success: false, message: error.message });
};
//API to mark appointment completed for doctor panel
const appointmentComplte = async (req, res) => {
 try {
    const { docId, appointmentId } = req.body;
    const appointmentData = await appointmentModel.findById(appointmentId);
    if (appointmentData && appointmentData.docId === docId) {
      await appointmentModel.findByIdAndUpdate(appointmentId, {
        isCompleted: true,
      });
      return res.json({ success: true, message: "Appointment Completed" });
    } else {
      return res.json({ success: false, message: "Mark Failed" });
```

```
} catch (error) {
    console.log(error);
    res.json({ success: false, message: error.message });
};
//API to cancel appointment for doctor panel
const appointmentCancel = async (req, res) => {
 try {
    const { docId, appointmentId } = req.body;
    const appointmentData = await appointmentModel.findById(appointmentId);
    if (appointmentData && appointmentData.docId === docId) {
      await appointmentModel.findByIdAndUpdate(appointmentId, {
        cancelled: true,
      });
      return res.json({ success: true, message: "Appointment Cancelled" });
      return res.json({ success: false, message: "Cancellation Failed" });
  } catch (error) {
    console.log(error);
    res.json({ success: false, message: error.message });
};
//API to get dashboard data for doctor panal
const doctorDashboard = async (req, res) => {
  try {
    const { docId } = req.body;
    const appointments = await appointmentModel.find({ docId });
    let earings = 0;
    appointments.map((item) => {
      if (item.isCompleted || item.payment) {
        earings += item.amount;
    });
    let patients = [];
    appointments.map((item) => {
      if (!patients.includes(item.userId)) {
        patients.push(item.userId);
    });
    const dashData = {
      earings,
      appointments: appointments.length,
```

```
patients: patients.length,
      latestAppointments: appointments.reverse().slice(0, 5),
    };
    res.json({ success: true, dashData });
  } catch (error) {
    console.log(error);
    res.json({ success: false, message: error.message });
};
//API to get doctor profile for doctor panel
const doctorProfile = async (req, res) => {
 try {
    const { docId } = req.body;
    const profileData = await doctorModel.findById(docId).select("-password");
    res.json({ success: true, profileData });
  } catch (error) {
    console.log(error);
    res.json({ success: false, message: error.message });
};
//API to update doctor profile data from doctol panel
const updateDoctorProfile = async (req, res) => {
    const { docId, fees, address, available } = req.body;
    await doctorModel.findByIdAndUpdate(docId, { fees, address, available });
    res.json({ success: true, message: "Profile Updated" });
  } catch (error) {
    console.log(error);
    res.json({ success: false, message: error.message });
```

MongoDB Data Fetching Functions in Admin Dashboard

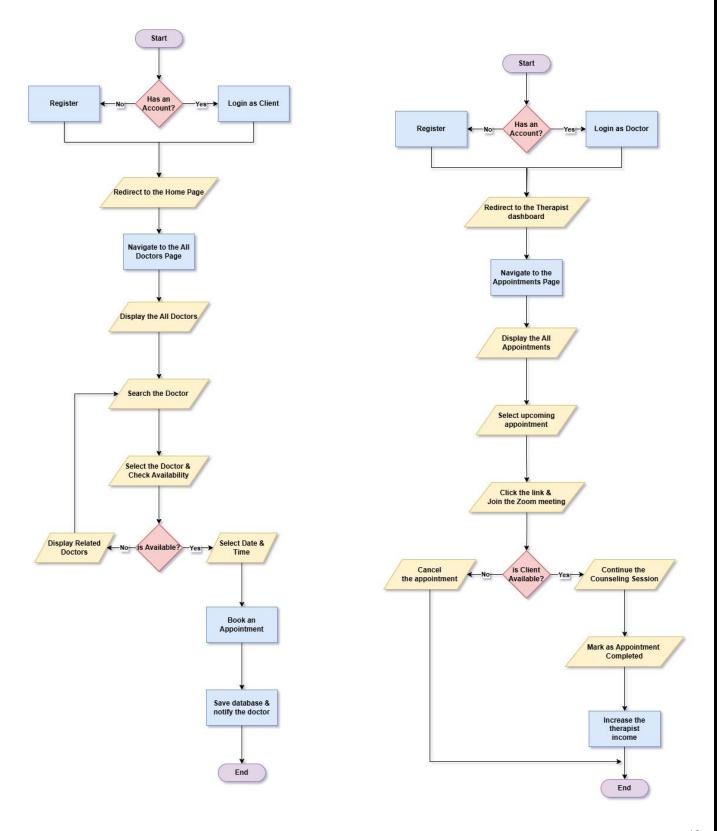
```
//API for adding doctor
const addDoctor = async (req, res) => {
  try {
      name,
      email,
      password,
      speciality,
      degree,
      experience,
      about,
      fees,
      address,
    } = req.body;
    const imageFile = req.file;
      !name ||
      !email ||
      !password ||
      !speciality ||
      !degree ||
      !experience ||
      !about |
      !fees ||
      !address
      return res.json({ success: false, message: "Missing Details" });
    //validating email format
    if (!validator.isEmail(email)) {
      return res.json({
        success: false,
        message: "Please enter a valid email",
      });
    //validating strong password
    if (password.length < 8) {</pre>
      return res.json({
        success: false,
        message: "Please enter a strong password",
      });
```

```
//hashing doctor password
    const salt = await bcrypt.genSalt(10);
    const hashedPassword = await bcrypt.hash(password, salt);
    //upload image to cloudinary
    const imageUpload = await cloudinary.uploader.upload(imageFile.path, {
      resource_type: "image",
    });
    const imageUrl = imageUpload.secure_url;
    const doctorData = {
      name,
      email,
      image: imageUrl,
      password: hashedPassword,
      speciality,
      degree,
      experience,
      about,
      fees,
      address: JSON.parse(address),
      date: Date.now(),
    };
    const newDoctor = new doctorModel(doctorData);
    await newDoctor.save();
    res.json({ success: true, message: "Doctor Added" });
  } catch (error) {
    console.log(error);
    res.json({ success: false, message: error.message });
};
//API for admin login
const loginAdmin = async (req, res) => {
  try {
    const { email, password } = req.body;
      email === process.env.ADMIN EMAIL &&
     password === process.env.ADMIN_PASSWORD
    ) {
      const token = jwt.sign(email + password, process.env.JWT_SECRET);
      res.json({ success: true, token });
    } else {
      res.json({ success: false, message: "Invalid Credentials" });
```

```
catch (error) {
    console.log(error);
    res.json({ success: false, message: error.message });
};
//API to get all doctor
const allDoctors = async (req, res) => {
    const doctors = await doctorModel.find({}).select("-password");
    res.json({ success: true, doctors });
  } catch (error) {
    console.log(error);
    res.json({ success: false, message: error.message });
};
//ApI to get all appointment list
const appointmentsAdmin = async (req, res) => {
  try {
    const appointments = await appointmentModel.find({});
    res.json({ success: true, appointments });
  } catch (error) {
    console.log(error);
    res.json({ success: false, message: error.message });
};
//API for appointment cancellation
const appointmentCancel = async (req, res) => {
  try {
    const { appointmentId } = req.body;
    const appointmentData = await appointmentModel.findById(appointmentId);
    await appointmentModel.findByIdAndUpdate(appointmentId, {
      cancelled: true,
    });
    //relesing doctor slot
    const { docId, slotDate, slotTime } = appointmentData;
    const doctorData = await doctorModel.findById(docId);
    let slots booked = doctorData.slots booked;
    slots_booked[slotDate] = slots_booked[slotDate].filter(
      (e) => e !== slotTime
    );
    await doctorModel.findByIdAndUpdate(docId, { slots booked });
    res.json({ success: true, message: "Appointment Cancelled" });
  } catch (error) {
```

```
console.log(error);
    res.json({ success: false, message: error.message });
};
const adminDashboard = async (req, res) => {
 try {
   const doctors = await doctorModel.find({});
    const users = await userModel.find({});
    const appointments = await appointmentModel.find({});
    const dashData = {
      doctors: doctors.length,
      appointments: appointments.length,
      patients: users.length,
      latestAppointments: appointments.reverse().slice(0, 5),
    };
    res.json({ success: true, dashData });
  } catch (error) {
    console.log(error);
    res.json({ success: false, message: error.message });
```

10.4 Flow charts regarding Appointment Management



11 Payment Management – Level of Progress

11.1 Completion Level of the Component

Component	Description	Progress
Bank Transfer Slip Upload System	upload payment proof after making a bank transfer	(100%)
Notification System	Keeps users updated on payment status.	(50%)
Payment Verification & Approval (Admin)	reviews and approves payments.	(100%)

11.2 Functionalities need to be Implemented

- Refund & Cancellation Handling:
 - $\circ~$ Admin manages "refunds" based on cancellation policies.
- Financial Reporting (Admin Panel):
 - o Help admin track revenue and payments.

11.3 Queries Used

MongoDB Data Fetching Functions in Finance Management System

• Fetch All Payment Records (Payment.find())

Fetch all payments for display:

```
// Get All Payments
const getPayments = async (req, res) => {
    try {
        const payments = await Payment.find().sort({ createdAt: -1 });
        res.status(200).json(payments);
    } catch (error) {
        console.error("Fetch error:", error);
        res.status(500).json({ error: "Failed to fetch payments." });
    }
};
```

Display payments in the admin panel:

```
const fetchPayments = async () => {
    try {
        setIsLoading(true);
        const response = await axios.get('http://localhost:5000/api/payments');
        setPayments(response.data);
    } catch (error) {
        console.error('Error fetching payments:', error);
        setMessage('Failed to load payments. Please try again.');
    } finally {
        setIsLoading(false);
    }
};

useEffect(() => {
        fetchPayments();
```

Payment.find()

- Retrieves all payment records from the MongoDB payments collection, sorted by creation date (newest first).
- o Used in getPayments() to list payments for approval/rejection.
- o It works like:

SELECT * FROM payments ORDER BY createdAt DESC;

- o Frontend calls GET /api/payments.
- o Backend executes Payment.find() and returns the data.
- o Returns 500 Internal Server Error if the database query fails.
- Create New Payment Record(new Payment().save())

```
const newPayment = new Payment({
    paymentId,
    name,
    bank,
    amount: parseFloat(amount),
    status: 'Pending',
    fileUrl: `/uploadPayment/${req.file.filename}`,
});

await newPayment.save();
```

new Payment().save()

- Saves a new payment slip upload to the database.
- o Sets status: Pending (pending admin approval).
- o It works like:

INSERT INTO payments (name, bank, amount, status, fileUrl) VALUES ('John Doe', 'Bank of Ceylon', 100.50, false, '/uploadPayment/12345- proof.jpg');

o Checks for req.file (returns 400 Bad Request if missing).

• Approve/Decline Payment (Admin)

Approve:

```
/ Approve Payment
const approvePayment = async (req, res) => {
    try {
        const { id } = req.params;
        const payment = await Payment.findByIdAndUpdate(
            id,
            { status: 'Approved' },
            { new: true }
        );
        if (!payment) {
            return res.status(404).json({ error: "Payment not found" });
        res.status(200).json({ message: "Payment approved", payment });
    } catch (error) {
        console.error("Approval error:", error);
        res.status(500).json({ error: "Failed to approve payment" });
};
```

Decline:

```
/// decline Payment
const declinePayment = async (req, res) => {
    try {
        const { id } = req.params;
        const payment = await Payment.findByIdAndUpdate(
            id,
            { status: 'Declined' },
            { new: true }
        );
        if (!payment) {
            return res.status(404).json({ error: "Payment not found" });
        }
        res.status(200).json({ message: "Payment Declined", payment });
    } catch (error) {
        console.error("Decline error:", error);
        res.status(500).json({ error: "Failed to decline payment" });
    }
};
```

Payment.findByIdAndUpdate(id, { status: 'Approved' }, { new: true }):

- o Updates a payment's status to Approved or Declined based on admin action.
- o Uses findByIdAndUpdate to target the payment by its MongoDB _id.
- o It works like:

UPDATE payments SET status = 'Approved' WHERE _id = '123abc';

• File Upload Handling

```
Upload Payment Slip
const uploadPayment = async (req, res) => {
        const { paymentId, name, bank, amount } = req.body;
        if (!req.file) {
            return res.status(400).json({ error: "File is required" });
        const newPayment = new Payment({
            paymentId,
            name,
           bank,
           amount: parseFloat(amount),
            status: 'Pending',
            fileUrl: '/uploadPayment/${req.file.filename}',
        });
        await newPayment.save();
        res.status(201).json({
            message: "Payment uploaded successfully!",
            payment: newPayment
        });
    } catch (error) {
        console.error("Upload error:", error);
        res.status(500).json({
            error: error.message |  "Server error during upload."
        });
```

o Saves the payment slip file path (fileUrl) to the database after Multer processes the upload.

• Notification system

o Update Payment Status (Triggers Notifications):

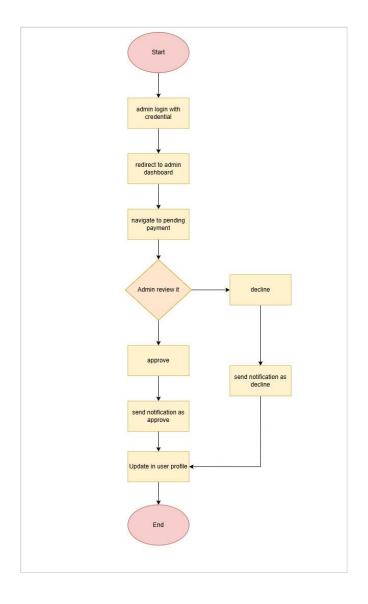
```
const payment = await Payment.findByIdAndUpdate(
   id,
   { status: 'Approved' },
   { new: true }
);
```

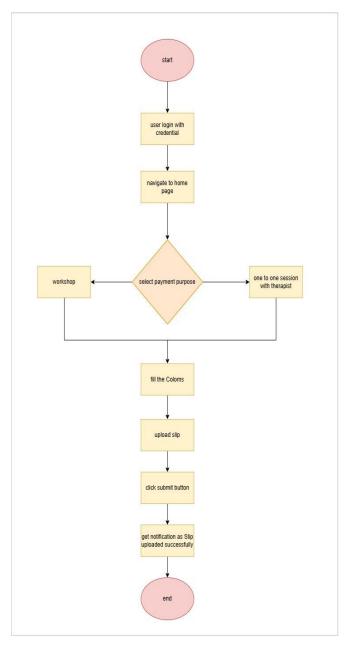
```
const payment = await Payment.findByIdAndUpdate(
   id,
   { status: 'Approved' },
   { new: true }
);
```

- o Updates payment status (admin action) which would trigger notifications to users.
- Upload Payment slip Status (Triggers Notifications):

```
res.status(201).json({
    message: "Payment uploaded successfully!",
    payment: newPayment
});
```

11.4 Flow charts regarding Appointment Management





12 Workshop Management – Level of Progress

12.1 Completion Level of the Component

Component	Description	Progress
Workshop Details UI	Designing and implementing a user-friendly workshop interface that displays an overview of workshop details.	20%
Workshop List UI	Allow therapists and admins to create and manage workshops.	100%
Image upload for workshop Images	Allowing therapists and admins to upload images for their Workshop.	100%
Workshop Registration & Enrollment	Allow users to register for workshops.	50%
Attendance Tracking	Ensures users who signed up actually attend.	20%
Workshop Cancellation & Rescheduling	Allow organizers to handle cancellations & reschedules.	100%
Workshop Feedback & Ratings	Collect feedback to improve future workshops.	20%
Notifications & Reminders	Keeps users updated about their workshops.	20%
Reporting & Analytics	Tracks workshop performance and engagement.	20%

12.2 Functionalities need to be Implemented

1. Workshop Details UI

 Redesign workshop listings with clear descriptions, instructor bios, schedules, and multimedia (images).

2. Workshop Registration & Enrollment

Develop a seamless registration flow with secure payment integration (if applicable)
 and instant enrollment confirmations.

3. Notifications & Reminders

o Automate email/SMS/push notifications for registration confirmations, upcoming sessions, and last-minute changes.

4. Reporting & Analytics

 Create dashboards for admins to track attendance rates, participant feedback, revenue (if paid), and workshop popularity.

5. Attendance Tracking

o Introduce a real-time attendance system with check-in/check-out functionality.

12.3 Queries Used

MongoDB Data Fetching Functions in Workshop List Page

• Fetch all workshops for the workshop List Page.

• Add workshops to the workshop List.

```
const addWorkshop = async (req, res) => {
   const { title, description, date, duration, price } = req.body;
   const imagePath = req.file ? req.file.path.replace(/\\/g, '/') : null;
   if (!title || !description || !date || !duration || !price || !imagePath) {
     return res.status(400).json({
       error: "Please provide all required fields including an image"
   const workshop = new Workshop({
     title,
     description,
     date,
     duration,
     price,
     image: imagePath
   res.status(201).json({
   console.error("Error adding workshop:", err);
     error: "Server error while adding workshop"
```

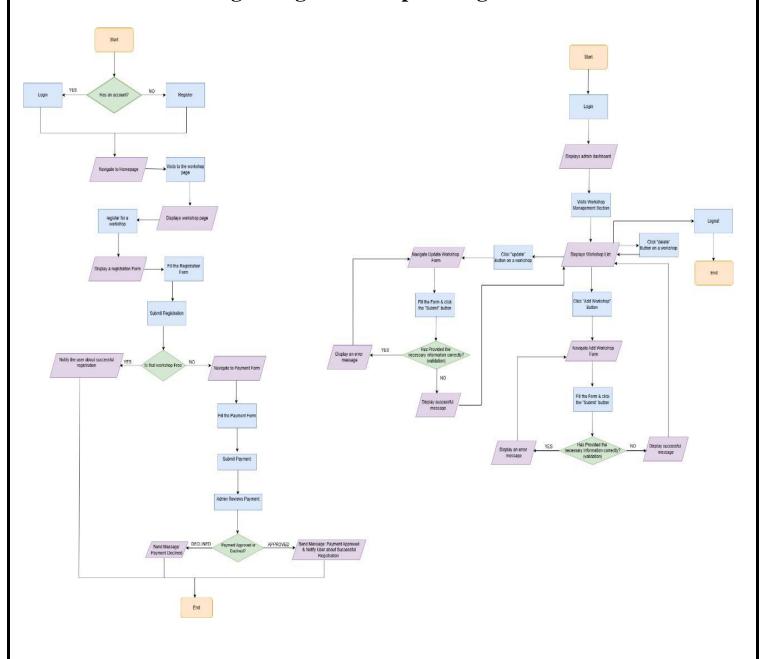
• Updating the workshop details of a specific workshop.

```
const updateWorkshop = async (req, res) => {
  try {
    const { title, description, date, duration, price } = req.body;
    const updateData = { title, description, date, duration, price };
    if (req.file) {
      updateData.image = req.file.path.replace(/\\/g, '/');
   const workshop = await Workshop.findByIdAndUpdate(
      req.params.id,
     updateData,
     { new: true, runValidators: true }
   if (!workshop) {
     return res.status(404).json({
       error: "Workshop not found"
      });
    res.status(200).json({
      success: true,
     data: workshop
  } catch (err) {
    console.error("Error updating workshop:", err);
    res.status(500).json({
     error: "Server error while updating workshop"
    });
```

• Delete a specific workshop from the workshop List.

```
const deleteWorkshop = async (req, res) => {
 try {
   const workshop = await Workshop.findByIdAndDelete(req.params.id);
   if (!workshop) {
     return res.status(404).json({
       success: false,
       error: "Workshop not found"
     });
   res.status(200).json({
     data: { id: req.params.id }
   });
  } catch (err) {
    console.error("Error deleting workshop:", err);
   res.status(500).json({
      success: false,
     error: "Server error while deleting workshop"
```

12.4 Flow charts regarding Workshop Management



13 Wellness Content & Feedback Management – Level of Progress

13.1 Completion Level of the Component

Components	Description	Progress
Vlog Creation & Upload	A platform for wellness experts to share video content.	100%
Post & Blog Management	Creating and publishing wellness-related articles.	100%
User Reactions & Comments	Allowing users to engage with vlogs and posts.	50%
Content Moderation	Ensuring posted content follows community guidelines.	50%
Push Notifications	Sending reminders about new content, sessions, or updates.	20%

13.2 Functionalities need to be Implemented

1. Content Upload Interface

• Design an easy-to-use UI for therapists and wellness experts to upload vlogs and write blog posts, with support for video embedding, images, and rich text formatting.

2. Engagement Features

• Implement like, comment, and share functionalities for blogs and vlogs to boost community interaction and engagement.

3. Content Moderation System

• Develop admin tools for reviewing submitted content, managing reported posts/comments, and blocking inappropriate users based on policy violations.

4. Feedback Submission & Analysis

• Create forms for users to give feedback on therapists, sessions, and the platform; integrate data visualization tools for admins to analyze trends and satisfaction levels.

5. Notification & Alert System

• Set up automated email/push notifications to inform users about new content, feedback responses, comment replies, and content approval/rejection status.

13.3 Queries Used

Create, Get, Update, Delete Feedbacks

```
import { UserOutlined, EditOutlined, DeleteOutlined } from "@ant-design/icons";
import { useAuth } from "../../auth/authContext";
import { useNavigate } from "react-router-dom";
import {
  createFeedback,
  getFeedbacks,
  getUserFeedbacks,
  updateFeedback,
 deleteFeedback,
} from "../../api/Api";
const { TextArea } = Input;
const { Option } = Select;
const FeedbackForm = () => {
  const [form] = Form.useForm();
  const { username, user } = useAuth();
  const navigate = useNavigate();
  const [feedbacks, setFeedbacks] = useState([]);
  const [userFeedbacks, setUserFeedbacks] = useState([]);
  const [editingFeedback, setEditingFeedback] = useState(null);
  const [isModalVisible, setIsModalVisible] = useState(false);
  const [loading, setLoading] = useState(false);
  const [submitting, setSubmitting] = useState(false);
  const therapists = [
      id: "1",
      name: "Dr. Sarah Johnson",
      specialization: "Cognitive Behavioral Therapy",
    { id: "2", name: "Dr. Michael Chen", specialization: "Family Counseling" },
  ];
  useEffect(() => {
    const loadData = async () => {
      setLoading(true);
      try {
        const [allFeedbacks, userFb] = await Promise.all([
```

```
getFeedbacks(),
       username ? getUserFeedbacks() : Promise.resolve([]),
      ]);
      setFeedbacks(allFeedbacks.data || []);
      setUserFeedbacks(userFb.data || []);
   } catch (error) {
     message.error(
        error.response?.data?.message || "Failed to load feedbacks"
     );
   } finally {
     setLoading(false);
 };
 loadData();
}, [username]);
const handleSubmit = async (values) => {
 if (!username) {
   message.warning("Please login to submit feedback");
   navigate("/login");
   return;
 try {
   setSubmitting(true);
   const feedbackData = {
     rating: values.rating,
     feedback: values.feedback,
     therapist: values.therapist,
     anonymous: values.anonymous,
   };
   if (editingFeedback?. id) {
     const response = await updateFeedback(
       editingFeedback. id,
       feedbackData
      );
      const updated = response.data;
      setFeedbacks(
       feedbacks.map((f) => (f._id === updated._id ? updated : f))
      setUserFeedbacks(
       userFeedbacks.map((f) => (f._id === updated._id ? updated : f))
```

```
message.success("Feedback updated successfully");
    } else {
      const response = await createFeedback(feedbackData);
      const newFeedback = response.data;
      setFeedbacks([newFeedback, ...feedbacks]);
      setUserFeedbacks([newFeedback, ...userFeedbacks]);
      message.success("Feedback submitted successfully");
    form.resetFields();
    setEditingFeedback(null);
    setIsModalVisible(false);
  } catch (error) {
    console.error("Feedback error:", error);
    message.error(
      error.response?.data?.message || "Failed to submit feedback"
 } finally {
    setSubmitting(false);
};
const handleEdit = (feedback) => {
 if (!feedback?. id) {
    message.error("Invalid feedback data");
   return;
  setEditingFeedback(feedback);
  form.setFieldsValue({
    therapist: feedback.therapist,
    rating: feedback.rating,
   feedback: feedback,
    anonymous: feedback.name === "Anonymous",
 });
  setIsModalVisible(true);
};
const handleDelete = async (id) => {
 Modal.confirm({
    title: "Delete Feedback",
    content: "Are you sure you want to delete this feedback?",
    okText: "Yes",
    okType: "danger",
    cancelText: "No",
```

```
on0k: async () \Rightarrow {
      try {
        // Optimistically remove from UI
        setFeedbacks(prev => prev.filter(f => f. id !== id));
        setUserFeedbacks(prev => prev.filter(f => f._id !== id));
        const response = await deleteFeedback(id);
        if (!response.success) {
          // If deletion failed, reload the data
          const [allFeedbacks, userFb] = await Promise.all([
            getFeedbacks(),
            getUserFeedbacks()
          setFeedbacks(allFeedbacks.data);
          setUserFeedbacks(userFb.data);
          throw new Error(response.message);
        }
        message.success(response.message);
      } catch (error) {
        message.error(error.message || "Failed to delete feedback");
    },
 });
};
const getTherapistName = (therapistId) => {
  const therapist = therapists.find((t) => t.id === therapistId);
  return therapist
    ? `${therapist.name} (${therapist.specialization})`
    : "Unknown Therapist";
};
if (loading && feedbacks.length === 0) {
  return (
    <div
      style={{ display: "flex", justifyContent: "center", padding: "50px" }}
      <Spin size="large" />
  );
return (
 <div style={{ maxWidth: 800, margin: "auto", padding: 20 }}>
```

```
<h2 style={{ textAlign: "center", marginBottom: 20 }}>
 Share Your Experience
</h2>
Your feedback helps us improve our services.
{username ? (
 <Button
   type="primary"
   onClick={() => {
     form.resetFields();
     setEditingFeedback(null);
     setIsModalVisible(true);
   }}
   style={{ marginBottom: 20 }}
   Add New Feedback
 </Button>
 <Button
   type="primary"
   onClick={() => navigate("/login")}
   style={{ marginBottom: 20 }}
   Login to Submit Feedback
 </Button>
)}
<Modal
 title={editingFeedback ? "Edit Feedback" : "Add Feedback"}
 open={isModalVisible}
 onCancel={() => {
   setIsModalVisible(false);
   setEditingFeedback(null);
   form.resetFields();
 }}
 footer={null}
 destroyOnClose
 <Form
   form={form}
   layout="vertical"
   onFinish={handleSubmit}
   initialValues={{ rating: 5, anonymous: false }}
```

```
<Form.Item</pre>
  name="therapist"
  label="Select Your Therapist"
  rules={[
    { required: true, message: "Please select your therapist" },
  ]}
  <Select placeholder="Select therapist">
    {therapists.map((therapist) => (
      <Option key={therapist.id} value={therapist.id}>
        {therapist.name} ({therapist.specialization})
      </Option>
    ))}
  </Select>
</Form.Item>
<Form.Item
  name="rating"
  label="Rate Your Experience"
  rules={[{ required: true, message: "Please rate your experience" }]}
  <Rate allowHalf />
</Form.Item>
<Form.Item</pre>
  name="feedback"
  label="Your Feedback"
  rules={[
   { required: true, message: "Please provide your feedback" },
    { min: 10, message: "Feedback must be at least 10 characters" },
  ]}
  <TextArea rows={4} placeholder="Share your experience..." />
</form.Item>
<Form.Item name="anonymous" valuePropName="checked">
  <Checkbox>Submit anonymously</Checkbox>
</form.Item>
<Form.Item>
  <Button
    type="primary"
    htmlType="submit"
    loading={submitting}
```

```
style={{ width: "100%" }}
        {editingFeedback ? "Update Feedback" : "Submit Feedback"}
      </Button>
    </Form.Item>
 </Form>
</Modal>
{username && userFeedbacks.length > 0 && (
   <h3>Your Feedback</h3>
   <List
      itemLayout="horizontal"
      dataSource={userFeedbacks}
      renderItem={(item) => (
        <List.Item
          actions={[
            <Button
              icon={<EditOutlined />}
              onClick={() => handleEdit(item)}
              disabled={loading}
            />,
            <Button
              icon={<DeleteOutlined />}
              onClick={() => handleDelete(item._id)}
              danger
              // disabled={loading}
            />,
          1}
          <List.Item.Meta
            avatar={<Avatar icon={<UserOutlined />} />}
            title={item.name}
            description={
                <Rate disabled value={item.rating} />
                {item.feedback}
                  <small>
                    Therapist: {getTherapistName(item.therapist)}
                  </small>
                <small>
                    {new Date(item.createdAt).toLocaleDateString()}
```

```
</small>
                 </List.Item>
       )}
 )}
 <h3 style={{ marginTop: 30 }}>Community Feedback</h3>
 {feedbacks.length === 0 ? (
   No feedback available yet. Be the first to share!
   <List
     itemLayout="horizontal"
     dataSource={feedbacks}
     renderItem={(item) => (
       <List.Item>
         <List.Item.Meta</pre>
           avatar={<Avatar icon={<UserOutlined />} />}
           title={item.name}
           description={
               <Rate disabled value={item.rating} />
               {item.feedback}
                 <small>
                   Therapist: {getTherapistName(item.therapist)}
                 </small>
               <small>
                   {new Date(item.createdAt).toLocaleDateString()}
                 </small>
               </List.Item>
     )}
 )}
</div>
```

```
);
};
export default FeedbackForm;
```

13.4 Flow charts regarding Wellness Content & Feedback Management

