SARAH WEBSTER

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EDUCATION

University of Kentucky   **August 2020 - December 2024**
Bachelor's, Computer Science

PROFESSIONAL EXPERIENCE

Starbucks   **Lexington, KY, USA**
Barista   *May 2021 - Present*
- Guide and mentor new partners on operational standards, customer service excellence, and adherence to Starbucks protocols.
- Focused on customer connections and order accuracy to ensure exceptional customer satisfaction.
- Address customer concerns calmly to ensure guest satisfaction and smooth operations.
- Worked with diverse team members to maintain a fast-paced and positive work environment.

Dunkin'   **Mount Washington, KY, USA**
Shift Manager   *January 2020 - January 2021*
- Managed a team of 3 - 5 employees, fostering a collaborative and efficient work environment.
- Implemented and enforced compliance measures, ensuring adherence to company policies.

Kentucky Kingdom   **Louisville, KY, USA**
Shift Manager   *April 2018 - September 2019*
- Managed a 8 – 10 member team in retail and ensured the team felt supported to create a better customer experience.
- Fostered a culture of teamwork and communication, emphasizing the importance of individual responsibilities in maintaining a secure environment.

PROJECTS & OUTSIDE EXPERIENCE

To The Mewn
Runner-Up
- Implemented game mechanics using Phaser framework and JavaScript within a 24-hour hackathon.
- Designed all visual elements and contributed to the development of game mechanics.
- Collaborated with team members to implement features and fix bugs.
- *Link to project*

Marian the Librarian
- Created in 24 hours for CatHacks VIII.
- Aided in visual and character design, contributing to the game's overall aesthetic and user experience.
- Assisted with coding tasks, including code to transition between scenes and dialogue.
- Collaborated closely with team members to ensure the successful development of the game.

SKILLS

Tools and Frameworks: React, Eclipse, Visual Studio, Linux/Unix, Microsoft 365
Languages: C/C++, Java, JavaScript, Python, Git, HTML, R, SQL