Patrick Mitchell

Frontend Developer

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IT professional with two years experience in customer service and 4 months of front end development experience.

Experience

Frontend developer Intern · GAO Tek · New York, NY, USA (Remote) — May '24 - Present

- Revitalized Gaoteks' RFID website by seamlessly integrating multiple sub-pages through collaborative efforts with fellow development interns.
- Contributed to enhancing GAO Tek's RFID web application, resulting in a significant increase in website traffic.
- Troubleshooting/debugging issues in code to help webpages work securely and smoothly.
- Actively participating in meetings collaborating with fellow interns and upper management working together to plan future projects.

Delivery Driver/Customer Support Rep. · DoorDash · Duluth, MN, USA — Feb '22 - Apr '24

- Improved customer satisfaction by ensuring timely and accurate deliveries of over 4,000 orders.
- Provided excellent customer service over the phone to customers ensuring an overall rating of 4.9 stars.
- Escalated issues to Doordash support for higher level incidents.

Projects

Capstone Project • github.com/PatMitchell-Tech/Capstone-MalwareAnalysisProject • Lake Superior College — Apr '24

- Performed extensive research on Ransomware, Keyloggers, SSH brute force programs, Phishing programs, and Email spamming programs.
- Performed simulated phishing test on two emails for a fake company.
- Developed various forms of malware in python and executed them in a testing environment to analyze the results and find IoCs.
- Disconnected malware infected endpoints from the network to comply with best practices.
- Performed Data recovery by restoring the virtual machines from clean snapshots.

Skills

end-user support · PHP language · HTML-5 · Python · Disaster Recovery Planning · Incident Response · Computer Re-imaging · Server virtualization · Security Compliance · Web Design · Web Application Security · Active Directory

Links

IT Portfolio: patmitchell-tech.github.io/

Github: github.com/PatMitchell-Tech

Education

Lake Superior College | Associate's Degree — Grad Dec '24

Associate of Applied Science: Cybersecurity And Network Administration