

PHASE 17: Zero Trust & Conditional Access (CA)

Implement identity-first security using Microsoft Entra ID (formerly Azure AD) to enforce Conditional Access, device compliance, MFA, and geo-blocking — just like in real-world enterprise Zero Trust architectures.

Enforce access control based on device health, user risk, location, and compliance using built-in Entra ID Conditional Access.

I. Step-by-Step Setup

Step 1: Define Device Compliance Policies in Intune

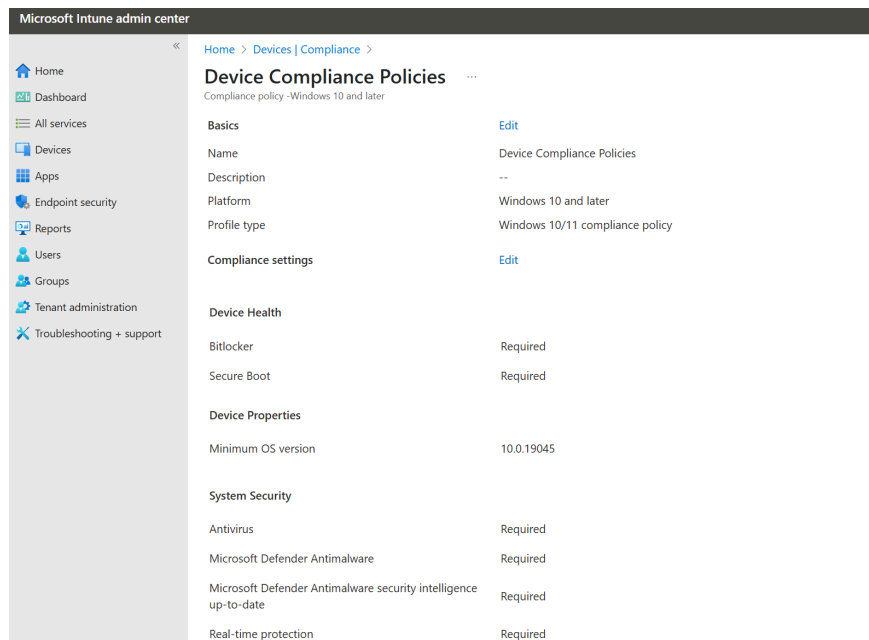
Go to: <https://endpoint.microsoft.com> → Devices → Compliance policies

Create a policy for Windows 10/11:

- Require BitLocker enabled
- Require Antivirus (Microsoft Defender)
- Minimum OS version: 10.0.19045
- Require secure boot
- Mark as "Not Compliant" if not met

Assign it to: "Cloud Devices" group

⌚ Wait 30 mins to apply



Step 2: Create Conditional Access Policy – Block Non-Compliant Devices

Go to: <https://entra.microsoft.com> → Protection → Conditional Access → + New policy

Name: Block Access – Non-Compliant Devices

- ✓ Users: Include → All users
- ✓ Target apps: All cloud apps
- ✓ Conditions → Device platform → Include All
- ✓ Grant access: Require device to be marked as compliant
 - Block if not compliant
- ✓ Session: None

Home > Conditional Access

Conditional Access | Policies

Microsoft Entra ID

Overview Policies Insights and reporting Diagnose and solve problems

Manage


- Named locations
- Custom controls (Preview)
- Terms of use
- VPN connectivity
- Authentication contexts
- Authentication strengths
- Classic policies

Monitoring

- Sign-in logs


« + New policy + New policy from template Upload policy file What if Refresh Preview features Got feedback?

Microsoft Entra Conditional Access policies are used to apply access controls to keep your organization secure. [Learn more](#)

 Microsoft-managed policies

Policies created ⓘ

0

 User created policies

Policies created ⓘ

1

Search Add filter

1 out of 1 policy found

Policy name	Created by	State	Alert	Creation time
Block Access – Non-Compliant Devices	USER	Report-only		3/6/2024

Result: Only Intune-compliant, enrolled devices will access M365.

Step 3: Geo-IP Blocking – Block Login from Outside Country


Still in Conditional Access → + New policy


Name: Block Foreign Sign-Ins

- ✓ Users: All users
- ✓ Cloud apps: All
- ✓ Conditions → Locations:
 - Include: All locations
 - Exclude: Canada (or your current country)
- ✓ Grant: Block access
- ✓ Enable: On

+ New policy + New policy from template ↑ Upload policy file 👤 What if ↻ Refresh 🖨️ Preview

Microsoft Entra Conditional Access policies are used to apply access controls to keep your organization secure. [Learn more](#)

 Microsoft-managed policies
Policies created ⓘ
0

 User created policies
Policies created ⓘ
2

🔍 Search Add filter

2 out of 2 policies found

Policy name	Created by
Block Login from Outside Country	USER
Block Access – Non-Compliant Devices	USER

Result: Sign-ins from outside Canada will be denied (ideal for small teams)

Step 4: Require MFA for Admin Roles

Name: Enforce MFA for Admins

- ✓ Users: Roles → Include → All admin roles
- ✓ Apps: All
- ✓ Conditions → Sign-in risk = Medium and above
- ✓ Grant: Require MFA
- ✓ Enable: On

🕒 You can also enable Microsoft Entra Identity Protection for more granular risk-based CA (available in E5)

Step 5: Block Legacy Authentication (POP/IMAP/SMTP Basic)

Name: Block Legacy Auth

- ✓ Users: All
- ✓ Client Apps → Other clients (legacy)
- ✓ Grant → Block access

Legacy protocols like:

- Outlook 2010 or older
- Basic SMTP/POP (unauthenticated)
- Mobile clients that don't support modern auth

This is a major security gap closed in real companies.

Step 6: Test Policy with Break-Glass Account

Create an emergency admin account excluded from all CA:

- Name: breakglassadmin@dipeshcorp.onmicrosoft.com
- Strong password, store in your password vault
- Exclude from CA policies to avoid lockout
- No MFA — used only for emergency portal access

Step 7: Monitor CA Effectiveness

Go to: <https://entra.microsoft.com> → Monitoring → Sign-in logs

Filter by: Failure reason: Conditional Access & Result: Blocked, MFA Required, Compliant

You'll see why logins failed or were granted.