**Abhishek Patel**

Aspiring Software Support Technician

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# OBJECTIVE

* Results-driven software developer skilled in diverse technologies, dedicated to creating efficient solutions and eager to contribute expertise to innovative projects in a collaborative industry environment.

# SUMMARY OF SKILLS

* Dedicated Software Developer: Proficient in building web pages and applications using MS Visual Studio and IntelliJ IDEA, with a strong focus on robust and efficient code.
* Programming Languages: Proficient in Java, Android app development, IOS app development, C, C++, PHP, HTML, CSS, Bootstrap.
* Web Design Proficiency: In-depth knowledge of web technologies, including HTML5, CSS, JavaScript, and Bootstrap, enabling the creation of responsive and visually appealing web designs.
* Database Management: Experienced in MySQL database management, encompassing tasks such as data modeling, query optimization, and database administration.
* Analytical Skills: Strong analytical and problem-solving abilities, coupled with an ability to learn quickly and critical thinking skills.
* Quantitative Problem-Solving: Proficient in tackling complex mathematical problems, showcasing a robust aptitude for quantitative and analytical skills and analytical reasoning.
* Effective Communication: Demonstrated proficiency in interpersonal and communication skills, facilitating seamless collaboration and teamwork.

# EDUCATION

**Computer System Technician – Software Support (558) SEP 2022 – PRESENT**

* Mohawk College, Hamilton, ON.
* Currently enrolled in Semester 3 of the two-year co-op diploma program.
* Achieved **84%** GPA in first year.

**Secondary High School– 10th**   **JUNE 2016 – APRIL 2017**

* J.L High School Maninagar, Gujarat, India

**Computer Engineering AUG 2017 – SEP 2020**

* L.J Polytechnique Sarkhej, Gujarat, India.
* Achieved **89% CGPA**.

# WORK EXPERIENCE

**Software Developer Intern**

**I Mate Plus, Ahmedabad, India** **Jan 2021 – Apr 2022**

* As a Software Developer Intern at I Mate Plus, I have gained valuable experience and expertise in various aspects of software development, including frontend, backend development, and error solving.

**Process Guide,** Amazon – Hamilton, Ontario **Nov 2022 – Present**

* Proficient in optimizing operational processes, enhancing workflow efficiency, and ensuring seamless order fulfillment.
* Skilled in team coordination, process improvement, and quality control, with a focus on delivering exceptional customer service and maximizing productivity within the fulfillment center environment.

**Ambassador,** Amazon- Hamilton, Ontario

* Dedicated Ambassador with a passion for mentoring and guiding new associates, fostering a positive and inclusive work environment through effective leadership, clear communication, and a commitment to continuous learning.

**Problem Solver,** Amazon – Hamilton, Ontario

* ability to navigate complex situations, devise practical solutions, and enhance overall operational effectiveness in a fast-paced fulfillment center environment.

# ACTIVITIES AND INTERESTS

* **Mohawk Code Ready Club Member** – Mohawk College (January 2023 to present).