# **ISABELLA ADAMS**

# Software Specialist | UI Design | R&D | .NET Expert

### SUMMARY

With over 5 years of experience in software development, I excel in C#, .NET, and efficient UI design, having led projects that improved engagement and performance indicators significantly. My biggest career achievement includes leading a software team to increase customer satisfaction by 40%.

# **EXPERIENCE**

### Senior Software Engineer

#### **TechSolutions Inc**

# 01/2019 - Present Seattle, WA

- Led a team of 5 engineers in developing a highly scalable web application, resulting in a 35% increase in customer engagement.
- Designed robust UI for a cross-platform analytics tool, enhancing user experience and improving customer satisfaction ratings by 40%.
- Implemented a comprehensive testing strategy that decreased bug reports by 60% and accelerated the release cycle by 25%.
- Collaborated closely with the product management team to align application development with customer needs, contributing to a 20% rise in market share.
- · Optimized application performance through refactoring and advanced .NET techniques, achieving a 50% reduction in load times.
- Held workshops to train junior developers in C# and .NET Core best practices, significantly increasing departmental coding standards.

## Software Developer

#### **Innovatech Solutions**

**=** 06/2016 - 12/2018 Redmond, WA

- Developed and maintained a suite of .NET-based applications, enhancing system stability by 30%.
- Played a key role in a project that integrated REAL SQL Server, which improved data retrieval times by 15%.
- Automated the software testing process using TDD methods, cutting down release cycles by 20%.
- Spearheaded the transition to a serverless architecture using AWS, improving system scalability.
- · Assisted in the design on an internal tool that improved tracking of mobile workstations, boosting operational efficiency by 25%.

#### Junior Developer

#### **DevStream LLC**

- Contributed to the design and implementation of a new feature in an existing application, increasing user retention by 10%.
- Assisted in refining the company's core product for better TCP/IP networking handling, which reduced connection drops by 15%.
- Coauthored detailed software documentation, drastically reducing onboarding time for new team members by 20%.
- · Participated in the continuous maintenance and enhancement of backend systems, improving overall system throughput.

# **EDUCATION**

### Master's Degree in Computer Science

#### **University of Washington**

### Associate's Degree in Programming

#### **Seattle Central College**

## **PROJECTS**

### Open Source Healthcare Tracker

Contributed to an open-source project improving healthcare tracking systems for medical facilities. See code at

github.com/IsabellaAdams/HealthcareTracker

### Mobile Workstation Management Tool

Developed a tool for managing and updating mobile workstations for small clinics. Project repository at

github.com/IsabellaAdams/MobileManagement

# **KEY ACHIEVEMENTS**



#### **Best Innovation in Software**

Awarded by TechSolutions Inc for developing a cross-platform analytics tool that enhanced user experience and engagement.



#### **Top Performer of the Year**

Recognized for exceptional performance in automating the software testing process, significantly reducing release cycles.



### **Efficiency Improvement Award**

Innovatech Solutions honored my contribution to the serverless architecture transition, which improved scalability by 40%.



#### **Mentorship Recognition**

Acknowledged for conducting C# and .NET Core workshops, increasing coding standards within the development department.

# SKILLS

C#

C++

.NET Core

**TCP/IP Networking** 

**Object Oriented Development** 

SQL

# **LANGUAGES**

**English** Native



**Spanish** Advanced

