

# Patel Hadaisa

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Ambitious ICT professional with 3 months of experience at Hola County Referral Hospital. Proficient in network maintenance, system troubleshooting, and IT support, successfully enhancing system efficiency and reducing downtime by 20% within 12 weeks. I am currently developing skills in the Python Django framework, MySQL database, and database administration while enrolled in a Data Science class.

## WORK EXPERIENCE

### **Hola County Referral Hospital • Hola, Tana River County • 05/2024 - 08/2024**

Provided ICT support across various hospital departments, troubleshooting technical issues, maintaining network infrastructure, and managing patient data in the NHIF system. Conducted hardware upgrades, performed system maintenance, and ensured efficient hospital operations through consistent technical support.

**ICT • Internship**

## EDUCATION

### **Bachelor of Science (Information Technology)**

Maseno University • 09/2021 - 12/2025

Skills: Project Management • Leadership • Microsoft Office • Database Administration • Computer Networking • Django REST Framework • Python (Programming Language)

## CERTIFICATIONS

### **Cybersecurity Essentials • 07/2023 - 09/2024**

Cisco

### **Network Security • 11/2023 - 01/2024**

Cisco

### **CCNAv7: Switching, Routing, and Wireless Essentials • 06/2023 - 08/2023**

Cisco

### **CCNAv7: Introduction to Networks • 01/2023 - 04/2023**

Cisco

### **IT Essentials: PC Hardware and Software • 03/2022 - 06/2022**

Cisco

## PROJECTS

### **Telemedicine Solution Platform • 01/2024 - 05/2024**

Group Project

**Role:** Lead Developer

**Team Size:** 3 (Group Project)

Developed a web-based telemedicine platform using Django, facilitating remote consultations between patients and doctors. The system includes features such as:

- User authentication with role-based access (doctor, patient, admin)
- Appointment scheduling system
- Video/audio consultations for real-time interactions
- Prescription management for doctors to issue and patients to view prescriptions securely
- Technologies used: Django (Python), MySQL, HTML, CSS, JavaScript

**Measurable Results:**

- Improved user satisfaction with a 40% approval rating based on feedback

**Feedback Received:**

Received commendations for ease of use, secure data management, and intuitive user interface. Successfully showcased technical proficiency, initiative, and problem-solving abilities in the healthcare domain

**SKILLS**

Computer Networking, Database Administration, Django REST Framework, Leadership, Microsoft Office, Project Management, Python (Programming Language)