MANTHAN PATHAK

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Warsaw, Mazowieckie, 02-585

FRONT-END DEVELOPER

As a newly graduated Front-End Developer, I specialize in crafting responsive and intuitive web interfaces using HTML, CSS, and JavaScript. I excel in collaborating with design and back-end teams to develop seamless web applications. My focus is on optimizing performance, ensuring cross-browser compatibility, and adhering to best coding practices. My hands-on experience with Git for version control, along with strong documentation skills, enhances my ability to contribute effectively to any development team.

TECHNICAL STACK

HTML/CSS/SAAS	Responsive Design	C#
JavaScript	Python	Node.js
Figma/Adobe	Jira	Java
GitHub	Git	SQL databse

WORK EXPERIENCE

DMV RTECH SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ   January 2024 - Present
Intern

Accomplishments:

- Turn design mockups into fully functional web pages.
- Explore and implement new tools and techniques to enhance our software development process.
- Review and provide constructive feedback on code written by team members.
- Maintain detailed records of development processes, code changes, and new features.
- Create and manage branches, handle pull requests, and merge code updates efficiently.
- Use Git to track code changes and collaborate effectively with the development team.
- Acquire hands-on experience with relevant software and technologies.

Cineworld cinemas group plc.   December 2021 - July 2024
Customer service specialist

Accomplishments:

- Developed strong relationships with customers through active listening, problem-solving, and follow-up communication.
- Resolved over 50 customer issues daily, maintaining a Rant&Rave score of 4.63/5.
- Trained 7 new team members, leading to a 16% increase in team efficiency.
- Implemented a feedback system that reduced customer complaints by 20%.
- Explained product features and benefits, and provided tailored recommendations to customers.
- Fulfilled customer orders, processed returns, and demonstrated product usage.
- Efficiently resolved escalated customer issues while adhering to company policy.

EDUCATION

Vistula University
Computer Engineering(B. Tech)
02/2021 - 08/2024, Warsaw, Poland

- Courses
- Cybersecurity and Computer networks(Specialization)
- Python Programming
- C# Programming
- Computer Graphics
- Cloud Technologies
- Cisco Packet Tracer
- Java Programming

SKILLS

- Effective Communication: Facilitated cross-functional team meetings, improving project clarity and reducing miscommunication.
- Effective Communication
- Problem-Solving
- Time Management
- Rapid proficiency in new tools and technologies
- Applied root cause analysis to address recurring technical issues, resulting in solutions that significantly enhanced system stability.

PROJECTS

- Explore my portfolio to see examples of my work, including responsive web designs, interactive applications, and more: manthansportfol.netlify.app/

LANGUAGES

- English - Professional Working Proficiency
- Polish - Elementary Proficiency
- Gujarati - Native/Bilingual Proficiency
- Hindi - Full Professional Proficiency