



## Manthan Pathak

**Date of birth:** 07/06/2003

**Nationality:** Indian

### CONTACT

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### EDUCATION AND TRAINING

**10/06/2018 – 15/03/2020** Dhoraji, India

#### Higher Education Dream International School

- Mathematics
- Physics
- Chemistry
- Computer
- English

**Website** <https://dreamschools.org/Site/> | **Field of study** Natural sciences, mathematics and statistics not further defined , Inter-disciplinary programmes and qualifications involving natural sciences, mathematics and statistics | **Final grade** B1

**01/02/2021 – 01/08/2024** Warsaw, Poland

#### Computer Engineering Vistula University

- Python
- SQL Database
- C# Programming
- Java Programming
- C / C++ Programming
- Computer Graphics
- Cybersecurity and Computer networks
- Artificial Intelligence
- Cloud Technologies

**Website** <https://vistula.edu.pl> | **Field of study** Database and network design and administration , Information and Communication Technologies (ICTs) not further defined , Software and applications development and analysis

### WORK EXPERIENCE

**02/12/2021 – CURRENT** Warsaw, Poland

#### Customer service representative Specialist Cineworld Cinemas Ltd.

Cineworld Cinema Ltd is a British movie theater company founded in 1995. The company is based in London and operates in several countries including the United Kingdom, Ireland, Poland, the Czech Republic, Hungary, Bulgaria, Romania, Israel, and the United States. Cineworld is the second-largest cinema chain in the world, with over 9,500 screens across 790 sites in 10 countries.

##### Tasks:

1. Initiated contact with customers to follow up on sales.
2. Responded to customer inquiries and resolved complaints.
3. Fulfilled customer orders and processed returns.
4. Explained product features and benefits to customers.
5. Demonstrated how to use products for customers.
6. We provided product recommendations to customers.

**Business or Sector** Arts, entertainment and recreation | **Department** Customer Ser | **Email** [customer.services@cineworld.co.uk](mailto:customer.services@cineworld.co.uk) | **Website** <https://www.cineworld.co.uk/>

### DIGITAL SKILLS

html/CSS | Begginer JavaScript for WebDevelopment | Python Language - Basic knowledge | Java(Beginner) | Swift (Basics) | Database Management | Version Control System (Git) | Organizational and planning skills | Creativity and Attention to Detail. | Complex Problem-solving

## LANGUAGE SKILLS

**MOTHER TONGUE(S):** Gujarati

**Other language(s):**

**Hindi**

**Listening** C1

**Spoken production** B2

**Reading** B2

**Spoken interaction** B2

**Writing** C1

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**English**

**Listening** B1

**Spoken production** B2

**Reading** B2

**Spoken interaction** B2

**Writing** B2

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**Polish**

**Listening** A1

**Spoken production** A1

**Reading** A1

**Spoken interaction** A1

**Writing** A1

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*Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user*