

Terms and Conditions

Last updated: 15 August 2025

1. Introduction

These Terms and Conditions ("Terms") govern your access to and use of NeuroStack AI (the "Service"), operated and maintained by NeuroStack Labs Private Limited, a company incorporated under the laws of India, having its registered office in Bengaluru, Karnataka ("Company", "We", "Us", or "Our"). By accessing, browsing, or using the Service in any manner whatsoever, you acknowledge that you have read, understood, and agree to be legally bound by these Terms.

2. Eligibility

You represent and warrant that you are at least eighteen (18) years of age and have the legal capacity to enter into a binding agreement. If you are accessing the Service on behalf of an organization, you confirm that you have the authority to bind such organization to these Terms.

3. Description of Service

NeuroStack AI provides artificial intelligence powered tools, including large language models, APIs, dashboards, and developer utilities. The Service may generate text, code, data insights, or other outputs that are probabilistic in nature and may not always be accurate or complete.

4. User Accounts

To access certain features, you may be required to create an account. You agree to provide accurate, current, and complete information and to keep your credentials secure. You are solely responsible for all activities conducted through your account.

5. Acceptable Use Policy

You agree not to misuse the Service, including but not limited to attempting unauthorized access, using the Service for illegal purposes, generating harmful or misleading content, or violating any applicable laws or regulations.

6. AI Output Disclaimer

The outputs generated by the Service are produced by machine learning models and may contain errors, biases, or inaccuracies. The Company makes no representations or warranties regarding the correctness, reliability, or suitability of any output for any specific purpose.

7. Intellectual Property Rights

All rights, title, and interest in the Service, including software, models, trademarks, and proprietary technology, remain exclusively with the Company or its licensors.

8. Payments and Subscriptions

Certain features may require payment. All fees are non-refundable unless otherwise stated. The Company reserves the right to modify pricing at any time with reasonable notice.

9. Limitation of Liability

To the maximum extent permitted by law, the Company shall not be liable for any indirect, incidental, special, consequential, or exemplary damages arising out of or related to your use of the Service.

10. Termination

We reserve the right to suspend or terminate your access to the Service at our sole discretion, with or without notice, if you violate these Terms or misuse the Service.

11. Governing Law

These Terms shall be governed by and construed in accordance with the laws of India, without regard to its conflict of law principles.

12. Contact Information

If you have any questions regarding these Terms, you may contact us at support@neurostack.ai or visit <https://www.neurostack.ai/contact>.