

Easy Travels

Terms and Conditions

1. Terms and conditions for the user

- Before booking a travel package, the user has to register to the website.
- The administrator will allocate the hotel, guide, and the vehicle for the selected travel package.
- The prices are displayed for one person. So the total amount will be based on the number of travelers. Children below 5 years old are not charged
- All payment should be made online at the time of confirming the booking.
- Cancellations should be done before two days prior to the travelling date. Cancellations done after this period will not be refunded.
- Other expenses related to the journey such as visitor tickets, boat rides, etc. are not included in the package deal.
- If a user wants to arrange a new unique travel package, he/she has to go to the contact page and send a message to Easy Travels with the preferences.

2. Terms and conditions for hotel

- I confirm that I will be providing you with the required hotel data without any hesitation and hereby express consent to the use of such data for the booking made with Easy Travels.
- I grant permission to share the personal and other information with the service providers and agents of Easy Travels.
- The hotel details should be updated if there are any changes and change the availability of every rooms' category daily.
- When a booking is made the booked rooms will not be assigned to third party guests.
- Easy Travels can contact the hotel when there are doubts about the details.
- Easy Travels will pay for the services rendering during the month on the 25th of each month. 5% commission will be charged from every booking.

3. Terms and conditions for guide

- I have provided genuine details for the registration and don't have duplicate accounts. If I can't prove the validity of details of the account, the system can remove the account from Easy Travel Services without any condition.
- I agree to update my data if there are any changes.
- I agree to update the availability of my services regularly.
- When a booking is made, I agree to be committed to provide my service during the required period.
- Easy Travels will pay for the services rendering during the month on the 25th of each month. 5% commission will be charged from every booking.

4. Terms and Conditions for vehicles owner

- All the vehicles which are registered in the system must be registered under the Vehicle Registered Terms and conditions of the Sri Lankan Government.
- The details used for the registration is genuine and truthful.
- Easy Travels will pay for the services rendering during the month on the 25th of each month. 5% commission will be charged from every booking.
- Vehicles that are registered should fall under the category of group travellers (cars, vans, jeeps etc.)
- The vehicle owner must dedicate himself to provide the best service to Easy Travels and their customers.
- When a booking is made, the vehicle should be committed to provide the necessary service during the required period.
- The vehicle owner is committed to protecting the customers who use the transportation facilities. The vehicle drivers and other accompanying persons who represent the vehicle are responsible for the safety of the travelers who use the transportation services.
- If any customer faces physical or any sexual harassment, the vehicle owners' membership and all other related vehicles will be removed from the Easy Travels system.
- Easy travels does not pay for the vehicle damages and any other needs of the vehicles when it is engaged in a tour of the Easy Travels' users. All the damages and losses must be borne by the vehicle owner and the people who represent the vehicle.
- The payments are calculated according to the vehicle type, the capacity of the vehicle, and the number of kilometers travelled during the period.
- When the vehicle is available in a day, the admin will contact the registered owner for further needs. Users accept that Easy Travels acts solely as a scheduling/matching service between its users and vehicle drivers and that it is not responsible for any issues that arise during the vehicle ride, such as accidents, delays, or vehicle discomfort.
- The vehicle owner agrees to indemnify and hold harmless and its representatives from any claims, suits, losses, liabilities, damages, and expenses, including reasonable attorneys' fees and court costs for the damage they cause.