We Know Print Ltd T/A Pathway MIS. 19-21 Swan Street West Malling Kent ME19 6JU

Tel: 0800 107 0722 www.pathwaymis.co.uk Pathway Print MIS Print MIS

Customer Number: 0174 Date: 23 October 2019

Contact: Chris Langley Pathway MIS

Tel: 01732 357872

Email:

lorraine@susanadamsbusinessservices.com

Susan Adams Business Services 161 High Street West Malling

This agreement is made on 23 October 2019 between:

### **Susan Adams Business Services (The Customer)**

Company Number: 10160343, Registered Address: 19 - 21 Swan Street, West Malling, ME19 6JU

and

**ME19 6JU** 

Company Number 10160343, Registered Address: 19-21 Swan Street, West Malling, Kent, ME19 6JU

**Length of Agreement:** 12 months ( rolling monthly )

**Details of Service:** 1. Project Tracker

Calendar View
 Quote Calculator

Service Charges: £49.00 (£58.80 incl VAT)

Billing: Monthly

Payment Type: Direct Debit

Terms: Due on order

	23 October 2019		
Signed on behalf of Pathway	Date		
CHRIS LANGLEY PATHWAY MIS			

We Know Print Ltd T/A Pathway MIS.



## **Pathway Contract**

This agreement is made on 23 October 2019 between:

# **Susan Adams Business Services (The Customer)**

Company Number 10160343
Registered Address: 19 - 21 Swan Street, West Malling, ME19 6JU

#### and

## **Pathway**

Company Number 10160343
Registered Address: 19-21 Swan Street, West Malling, Kent, ME19 6JU

#### Length of the agreement;

- 1. This contract commences on 23 October 2019 and concludes on 22 October 2020. Rolling monthly contract which can be cancelled at anytime during the agreement with one calendar month notice given.
- 2. A period commencing 23 October 2019 to 22 November 2019 is a free of charge period within the contract, if the customer continues after the trail period they are obliged to see out the entirety of this contract in line with clause 1 of Length of Agreement.

### **Terms and Conditions;**

- 1. Payment by the Customer is required in full by monthly direct debit. Invoices are prepared and dispatched by Pathway the month the service is given.
- 2. Should for any reason an invoice becomes overdue, Pathway reserves the right to instigate legal proceedings or instruct recovery agents to recover overdue debt and claim back extra costs incurred by this action from the customer. If such action is taken, Pathway will invoice for the remaining contracted period to include in their claim. If the Customer fails to pay any of the feed and charges due hereunder (which are not in dispute) and fails to cure such delinquency within thirty (30) days following notice of nonpayment, Pathway shall have the right, in its sole and absolute discretion, to immediately suspend all or a part of the Services. The Customer shall remain liable for all unpaid fees and charges incurred during any period of suspension, notwithstanding that all or a part of the Services may not have been provided by Pathway.
- 3. Pathway reserves the right to terminate this Agreement immediately if the Customer ceases to carry on business, is wound up or is dissolved.
- 4. The Customer will not copy, translate, adapt or modify any of Pathway's code or analytics which shall remain the property of Pathway absolutely at all times. For the avoidance of doubt all materials, processes, initiatives, data systems or software, code, specifications, designs, database rights, and rights in designs or inventions shall belong to Pathway absolutely.
- 5. The Customer hereby agrees to keep in strict confidence all technical or commercial know how, specifications, inventions, processes or initiatives which are of a confidential nature which are the property of Pathway but which have been disclosed to you by Pathway.
- 6. Nothing in this document shall limit or exclude Pathway's liability for:
  - a) death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors;
  - b) fraud or fraudulent misrepresentation;
  - c) breach of the terms implied by section 2 of the Supply of Goods and Services Act 1982;

d) any other liability which cannot be limited by law.

Subject to 6(a)-(d) above:

Print Name

- a) Pathway shall not be liable to the Customer, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any loss of profit, or any special, indirect or consequential loss arising under or in connection with this contract; and
- b) Pathway's total liability to the Customer in respect of all other losses arising under or in connection with this contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall not exceed the sums paid by the Customer to Pathway in the 12 months preceding the date of commencement of such claims.

Except as set out in this document, all warranties, conditions and other terms implied by statute or common law are, to the fullest extent permitted by law, excluded from this contract.

- 7. No amendments to this document will be accepted unless in writing and signed and initialled by an authorised representative of Pathway and the Customer. No other representations or conversations form part of this contract.
- 8. Should the Customer wish to terminate this agreement at the end of the contracted period stated in point 1 of length of agreement, confirmation must be written on headed paper, signed and emailed to sales@pathwaymis. co.uk to reach Pathway by 22 November 2019 whereupon this agreement will cease at the end of the contracted period but without prejudice to any rights that Pathway may have against the Customer under this agreement.

If no written notice is provided by the Customer to Pathway this Agreement shall continue for a further period of 12 months from 23 November 2019 and shall continue to do so every 12 months thereafter.

- 9. a) For the purposes of this contract, Force Majeure event means an event beyond the reasonable control of Pathway including but limited to strikes, lock-outs or other industrial disputes (whether involving the workforce of Pathway or any other party), failure of a utility service or transport network, act of God, war, riot, civil commotion, malicious damage, compliance with any law or governmental order, rule, regulation or direction, accident, breakdown of plant or machinery, fire, flood, storm or default of suppliers or subcontractors.
  - b) Pathway shall not be liable to the Customer as a result of any delay or failure to perform its obligations under this contract as a result of a Force Majeure event.
  - c) If the Force Majeure event prevents Pathway from providing any of the services under this contract for more than 8 weeks, Pathway shall, without limiting its other rights or remedies, have the right to terminate this contract immediately by giving written notice to the Customer.
- 10. The laws of England and Wales shall govern the performance of the agreement and the English courts will have exclusive jurisdiction thereon.

Signed on behalf of Creative Gifts	 Date
Print Name	
Signed on behalf of Pathway	Date
CHRIS LANGLEY PATHWAY MIS	