#### Read the following information.

You and your family visit the local shopping mall every week. However, it has become more and more difficult to find a parking spot recently. You would like to let the shopping mall manager know about this problem.

# Write an email to the mall manager in about 150-200 words. Your email should do the following things:

- Describe the problem you are having with the mall's parking.
- Explain what you and your family have to do in order to visit the shopping mall now.
- Provide some suggestions for how the mall manager can solve this problem.

### My Answer:

Dear Manager,

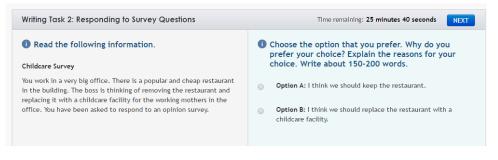
I am writing in connection with the inconvenience faced by our family during our visit to your shopping mall. As your shopping mall has all kinds of stores, we regularly step into the complex at least once a week. But from recent times, finding a parking slot has become a big head ache. With the growing popularity of your shopping mall, the number of shoppers is also growing in a big way every year. Now-a-days, this mall has become a favourite destination for shopping lovers. However, the amenities are not being improved when compared with the number of visitors. Predominantly, vehicle parking has become a night mare. We are bound to wait a lot of time to get a parking slot. To avoid this problem, we are relying on public transit & private cabs which eventually are too expensive.

There are few ways to solve this parking problem. Firstly, there is a huge undeveloped space in left side of the mall in which you can build a multi-level parking. Meanwhile you can even implement online reservation system for booking the parking slots in advance.

We hope you will consider our suggestion to solve the problem.

Thanks,

#### Vital Nadh

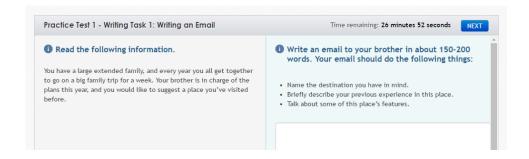


I am glad that you are considering our opinions before taking a decision on replacing the restaurant.

In my view point of view, switching the food court with a child care centre is not a good idea. In our office there are 400 employees, out of them many of our colleagues come from suburbs daily. Preparing food every day before 6-30AM and bring it to office is very difficult for them. So if you replace the restaurant with baby care centre, it makes their lives tougher.

However, we have three child care centres nearby our office which offer services at very affordable monthly charges. Hence, it is the best option for working mothers. Moreover, most of our women employees don't have the pre-schooling kids; so, I can say, spending huge dollars on establishing a child care facility is not a good thought. Even mothers have their own choices in opting for good facility. They may not like this place since it is too congested. If company really wants to help the working mothers, they can be provided special allowance for child care and let them follow their own choices.

It is my just my opinion; however, you can take the final decision after consolidation all of our employees' views.



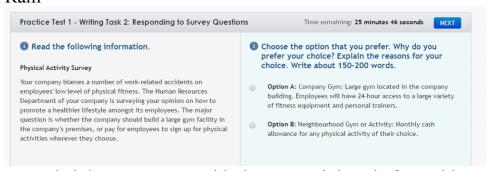
## Hi Raj,

How are you? We all are fine here. I know you are eagerly waiting for the inputs on our upcoming early family outing. Yes, I have a suggestion, it is 'Niagara'.

While I was in my last year of my graduation, I have visited Niagara waterfalls with my friends. As it is the world famous attraction, I presume, there is no need of special introduction of it. The falls is located on the River Niagara, which can be easily accessed by train & road from Toronto. Apart from the thrilling waterfalls, Niagara has so many other attractions worth visiting. During our visit, we enjoyed a lot at 'Marine Land' where riding on 'Sky Screamer' is a lifetime experience. 'Dolphin Show' also gave us a unique experience, where we can see the mischievous activities of sea animals. No doubt, 'Butterfly conservatory' took us to a different world.

No Doubt, Niagara is one of the best options we have for our annual family tour where members of all ages can enjoy. Moreover, It is affordable in our budget as the location is not very far from our city. I am eagerly waiting for your final decision on this event.

## Yours lovingly, Ram



I am glad that you are considering our opinions before taking a decision on the physical fitness related arrangements. I support constructing a new gym in our office surroundings rather than paying an allowance for using the outside gyms.

As per my knowledge, most of our employees in our company not doing workouts as they are very busy with their day to day routine. Even paying high amounts for the private workout stations is also a big burden to us. It will be fantastic if you build a new gym facility in our area so that our employees need not run here and there for workouts. I don't think paying an additional amount for availing gyms of our own choice will be fruitful as many of our employees may misuse the money. I also suggest frequent physical check-ups & suggestions will improve the health of the employees.

I cordially appreciate your efforts in improving safety measures in the workstations which eventually fills up happiness in our families.



Hi Raj,

First of all, I wold like to congratulate you for organizing a fantastic community picnic on Canada Day last week. Our whole family enjoyed a lot on the event on which we had an opportunity to meet all of our friends in our locality.

The whole event was a big success as the result of your great efforts. Mainly, the food brought by our members was so delicious and mouth-watering and it added a new value to the picnic. However, I would like to make few suggestions in terms of standards to be followed in preparing the food menu charts. As you are aware many of us have different food allergies, it is very important to display the ingredients of the dishes. My family has allergies with prawns & crabs; likewise, many people may have food allergies. So going forward, please collect the information on the food items which are to be excluded from our potluck.

I also recommend arranging a quick meeting with all members before one month of the picnic would give more inputs on the arrangements. Please don't hesitate to take any kind of help from me in arranging this kind of events in future.

Yours faithfully, Vital



I strongly recommend the local newspaper producing both Print and online versions.

Though I work on a computer and the internet throughout the

day, I personally like to read the physical newspaper rather than online one. At the same time, I am not against to internet editions as it is very useful when we are not in our country where the print version of the particular is not available. I Reading a printed new paper gives more relaxed feeling when compared to internet versions. Also, there are many peoplein this country who are not e-literate. For them, it is not an easy thing to access the electronic edition.

I understand that electronic version is eco-friendlly & it saves from deforestation which eventually reduces global warming. Though there are many reader who depend on only print version. Keeping their needs in the mind, I request you to continue publishing printed version.

Providing both the options, print & online version will give the people to opt their own choice.



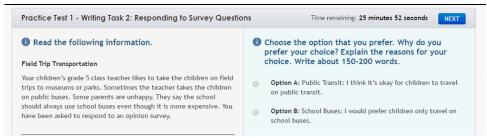
Hi Commissioner of GTA,

I am Vital, resident of 30000 Wellington Street East, Toronto. I want to bring my concern to your notice regarding the problem I am facing in my neighbourhood.

My residence is near to the Allen Garden which is known for beautiful trees & landscapes. Though we enjoy the park & other facilities of the garden during the daytime, we are facing a strange problem for the last 2 months. A group of teenagers are gathering there after dusk and doing all anti-social activities until midnight. Every day they play rock music with high volume and dance for hours and hours which is very disturbing to the locals. As it is the time for annual exams, our kids are not able to concentrate on studies due to this noise. Sometimes, senior citizens and infants are getting fainted as they are very sensitive to this kind of ear-splitting sounds. If you can deploy night patrolling in the garden area, the noisy activities of the teenagers will be controlled. I hope you take necessary action to solve this problem.

Yours faithfully,

#### Vital



I wold suggest students travelling in only school buses while they are on educational outings.

School buses are meant only for students in which proper arrangements are done according to their needs. As the bus staff is familiar with the nature of the students, they can quickly respond if at all some unexpected event happens.

Moreover, the public transit system has its own limitations and jurisdiction of its service. They cannot drop the students to the destinations in a single step; hence, students may need to alight and board at least two or three vehicles to reach the places. Moving with tender age kids to new places in public transport is a difficult challenge as they are physically and mentally very weak.

Public transit may be a cheaper option, but we cannot cost the safety of the kids for few bucks. If cost is the only concern, we can bare the remaining amount from our pockets.

Please consider our concern & avail school buses for a happy & safer field tours.

Yours faithfully, Vital