Patience Phakathi

Software Development Student

Contact



067 098 9270



patiencephakathi25@gmail,com



222228431@mycput.ac.za



Adderley Street, Foreshore Cape Town 8001

About Me

I am a motivated Software Development student, who is passionate about learning and problem-solving. Building a strong foundation in programming, web development, and database management. I am eager to expand my skills and take on challenges that enhance my growth as a developer.

₩ Skills

- Programming & Software Development
- Database Management
- Problem-Solving & Logical Thinking
- Project Management & Collaboration
- Java Programming
- Front-End Development

Education

ICT: Application Developement

Cape Peninsula University of Technology

2022 - current

Matric Certificate
 Primrose High School

2016 - 2020



Experience

Customer Care Agent Customer Care Solutions

2025 - 2025

- Contact customers from various dealerships to gather feedback on their service experience.
- Record and report customer feedback for quality improvement.
- Ensure a professional and customer-friendly interaction in every call.

Dream-Wash Eco Laundry Laundry Assistant

2021 - 2022

- Weighed clothes and calculated charges based on weight.
- Assisted customers with laundry services and provided pricing information.
- Maintained cleanliness and organization within the laundromat.



References

Lauren L. Onkers

Customer Care Solutions(CCS)

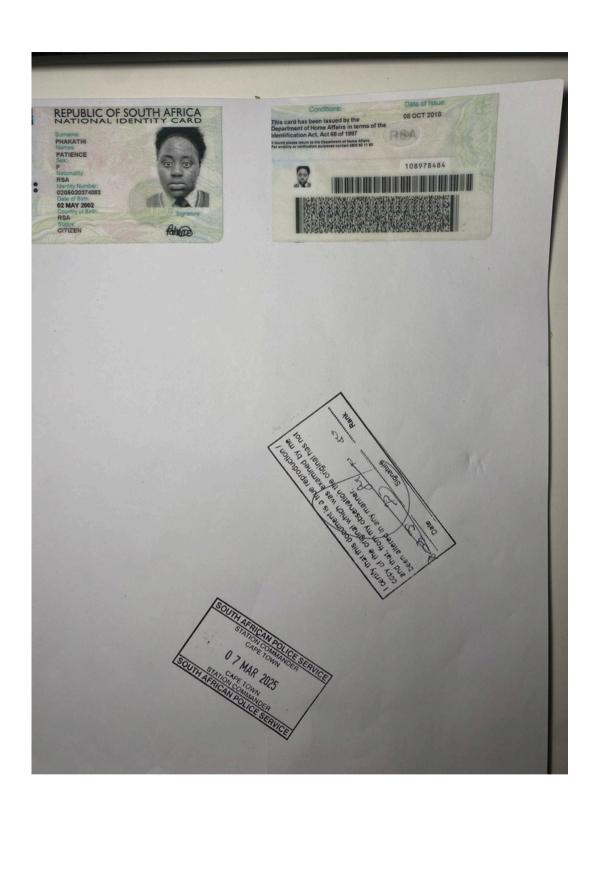
Phone: 062 680 5314 **Email:** lauren@css.co.za

Denise Missanjo

Dream-Wash Eco Laundry

Phone: 078 247 7599

Email: info@dreamwash.co.za





National Senior Certificate

Awarded to

PATIENCE PHAKATHI

Identity number 0205020374083

Exam number 8201605560147

		Achieveme
ubject	%	level
English Home Language	50	3Mar 4
Afrikaans First Additional Language	47	3.
Mathematical Literacy	63	5
Life Orientation	61	5
Business Studies	/ 46	3
Business Studies Computer Applications Technology Engineering Graphics and Detroit	46	26
Engineering Graphics and Deright	48	38
		/ . 13

This candidate is awarded the National Senior Conflicting affect for admission to diploma or higher certificate study as gazetted to marmission to proper education institution concerned when the higher education in the hig

With effect from December 2020

M.S. LAKOMETS

Chief Executive Officer

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This certificate is issued without alterations or erasure of any kin



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