

# Patience Phakathi

Software Development Student

## Contact

067 098 9270

patiencephakathi25@gmail.com

222228431@mycput.ac.za

Adderley Street, Foreshore  
Cape Town  
8001

## About Me

I am a motivated Software Development student, who is passionate about learning and problem-solving. Building a strong foundation in programming, web development, and database management. I am eager to expand my skills and take on challenges that enhance my growth as a developer.

## Skills

Programming & Software Development

Database Management

Problem-Solving & Logical Thinking

Project Management & Collaboration

Java Programming

Front-End Development

## Education

- ICT: Application Development  
*Cape Peninsula University of Technology* 2022 - current
- Matric Certificate  
*Primrose High School* 2016 - 2020

## Experience

- Customer Care Agent  
*Customer Care Solutions* 2024 - 2025
  - Contact customers from various dealerships to gather feedback on their service experience.
  - Record and report customer feedback for quality improvement.
  - Ensure a professional and customer-friendly interaction in every call.
- Dream-Wash Eco Laundry  
*Laundry Assistant* 2021 - 2022
  - Weighed clothes and calculated charges based on weight.
  - Assisted customers with laundry services and provided pricing information.
  - Maintained cleanliness and organization within the laundromat.

## References

### Lauren L. Onkers

Customer Care Solutions(CCS)

**Phone:** 062 680 5314

**Email :** lauren@css.co.za

### Denise Missanjo

Dream-Wash Eco Laundry

**Phone:** 078 247 7599

**Email :** info@dreamwash.co.za

