





Patience Phakathi

Software Development Student

Contact

 067 098 9270
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 222228431@mycput.ac.za
 Adderley Street, Foreshore
Cape Town
8001

About Me

I am a motivated Software Development student, who is passionate about learning and problem-solving. Building a strong foundation in programming, web development, and database management. I am eager to expand my skills and take on challenges that enhance my growth as a developer.

Skills

- Programming & Software Development
- Database Management
- Problem-Solving & Logical Thinking
- Project Management & Collaboration
- Java Programming
- Front-End Development

Education

- ICT: Application Development
Cape Peninsula University of Technology 2022 - current
- Matric Certificate
Primrose High School 2016 - 2020

Experience

- Customer Care Agent
Customer Care Solutions 2025 - 2025
 - Contact customers from various dealerships to gather feedback on their service experience.
 - Record and report customer feedback for quality improvement.
 - Ensure a professional and customer-friendly interaction in every call.
- Dream-Wash Eco Laundry
Laundry Assistant 2021 - 2022
 - Weighed clothes and calculated charges based on weight.
 - Assisted customers with laundry services and provided pricing information.
 - Maintained cleanliness and organization within the laundromat.

References

Lauren L. Onkers

Customer Care Solutions(CCS)

Phone: 062 680 5314

Email : lauren@css.co.za

Denise Missanjo

Dream-Wash Eco Laundry

Phone: 078 247 7599

Email : info@dreamwash.co.za

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NATIONAL IDENTITY CARD

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PHAKATHI
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National Senior Certificate

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English Home Language	50	4
Afrikaans First Additional Language	47	3
Mathematical Literacy	63	5
Life Orientation	61	5
Business Studies	46	3
Computer Applications Technology	46	3
Engineering Graphics and Design	48	3
*****	***	

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