

# ANIRUDDHA PATIL

Support Engineer (Associate)

## CONTACT

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## EDUCATION

- 2022 - 2025  
SAVITRIBAI PHULE UNIVERSITY,  
PUNE
  - Master's in Computer Science.
  - GPA: 7.2 / 10
- 2018 - 2021  
BHARTI VIDHYEETH, PUNE
  - Bachelor of Computer Science
  - GPA: 6.9 / 10

## SKILLS

- Data Analysis & AI Tools: Excel, SQL, Power BI, Generative AI, Deep Learning.
- Programming Languages: Python, R.
- Databases: MySQL, PostgreSQL, NoSQL (MongoDB).
- Soft Skills: Analytical thinking, problem-solving, teamwork..

## CERTIFICATIONS

- Generative AI Certification | 2024
- LLMs, prompt engineering, AI model fine-tuning.
- Deep Learning Certification | 2024
- Hadoop, Spark, data pipelines, distributed computing

## PROFILE SUMMARY

Detail-oriented professional with expertise in data analytics (Python, SQL, Excel, Power BI) and certifications in Generative AI and Deep Learning. Passionate about leveraging AI-driven insights and large-scale data processing to solve business challenges. Strong problem-solving and technical leadership skills in tech environments.

## WORK EXPERIENCE

- Tech Mahindra.** SEP-24 - MAY-25  
Support Engineer (Associate)
  - Technical Support: Addressing user inquiries and troubleshooting technical issues related to software, hardware, and network systems.
  - Problem Diagnosis: Analyzing and identifying the root cause of issues using diagnostic tools.
  - Documentation: Maintaining detailed records of interactions and solutions.

- Internship:** 11/2023-04/2024  
WinlinTech Solutions, Pune.
  - Contributed to the development and deployment of a web application, gaining practical experience in the software development life cycle.
  - Collaborated effectively with the team to identify and resolve project-related challenges, showcasing strong communication and problem-solving abilities.

- Project's:** 2023- 2024  
Crescendo Career development web site:
  - Created a dynamic online platform using HTML, CSS, and JavaScript to bridge academic learning with practical experience.
  - The platform provides real-time opportunities, addresses challenges in securing internships, and enhances collaboration between academia and industry. Designed with a focus on usability, it empowers students to gain hands-on skills aligned with their career goals.