

VANGUARD LOGISTICS

VISION SRT-UPGRADING TO NEED CARD MODULE VERSION

VISION DEVELOPMENT TEAM

MAY 2021

VISION SRT- HOW TO UPGRADE

IMPORT DATA FROM OLD SRT

ADDING CALLS WITH NEED CARD

VIEW OR EDIT CALLS

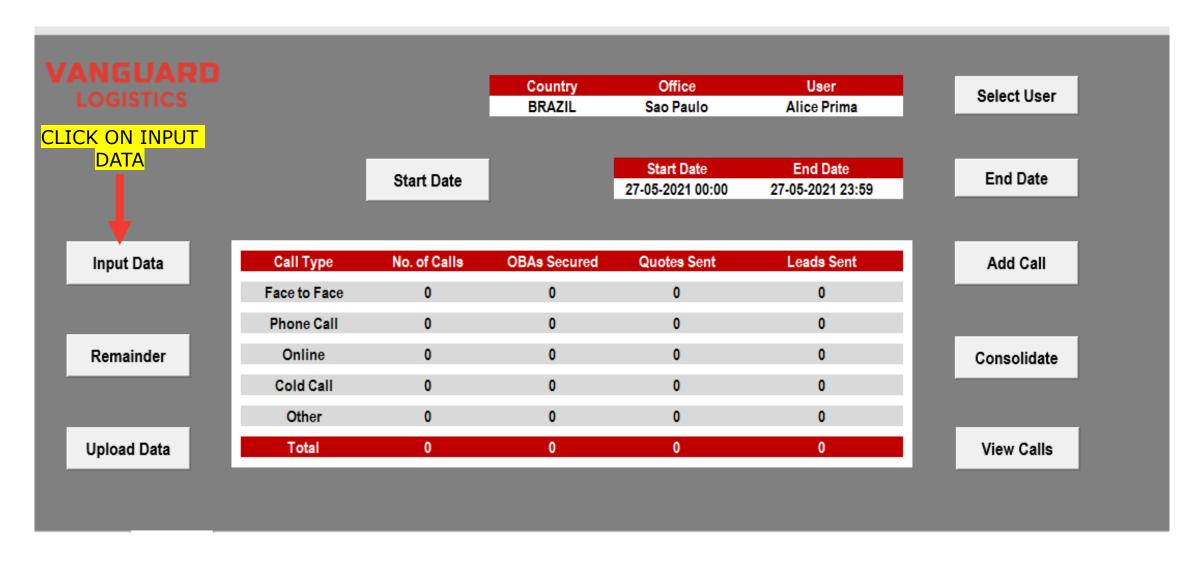
UPLOADING CALLS

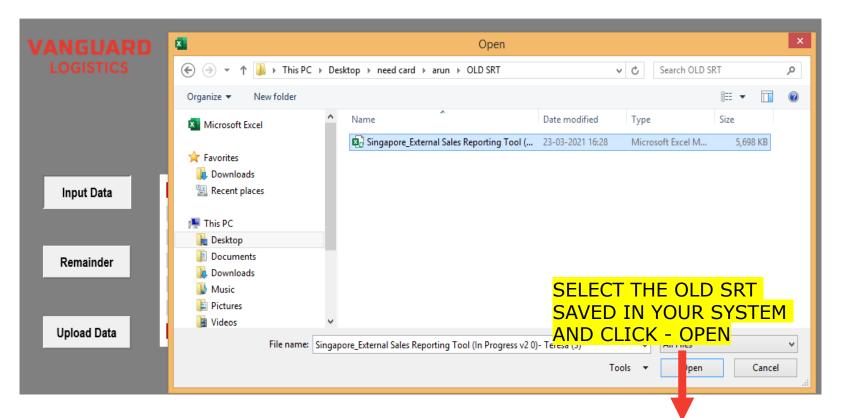


IMPORT DATA FROM OLD SRT



ENSURE YOUR OLD SRT IS SAVED AND CLOSED BEFORE IMPORTING

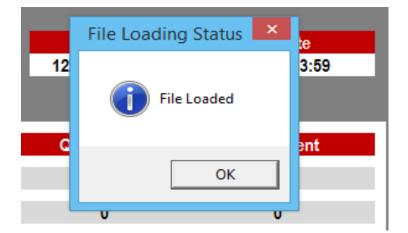






HAVE PATIENCE YOUR DATA ARE BEING IMPORTED IN THE NEW VERSION- IT MAY TAKE FEW MINUTES DEPENDS

ON THE DATA IN YOUR PREVIOUS SRT



ADDING CALLS WITH NEED CARD





Country Office User
Belgium Belgium Nico Lombaerts

Select User

Start Date

 Start Date
 End Date

 01-03-21 00:00
 28-03-21 23:59

End Date

CLICK ON ADD CALLS

Input Data

Remainder

Upload Data

Call Type	No. of Calls	OBAs Secured	Quotes Sent	Leads Sent
Face to Face	0	0	0	0
Phone Call	0	0	0	0
Online	0	0	0	0
Cold Call	0	0	0	0
Other	0	0	0	0
Total	0	0	0	0

Add Call

Consolidate

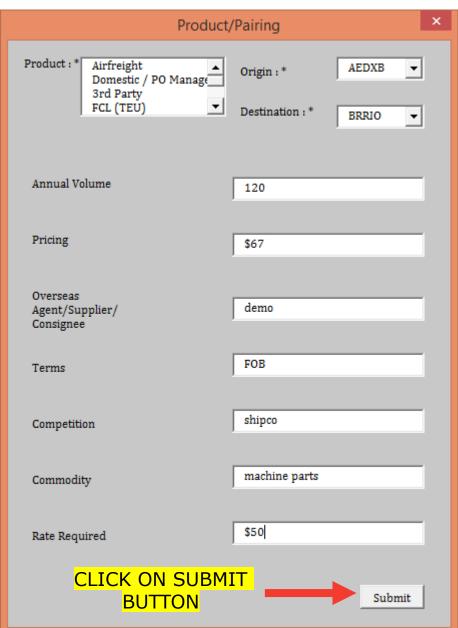
View Calls

ENTER THE REQUIRED CALL DETAILS



4	Call Details	2
Client 1 Classification* C AAA Wholesale Retail	Contact Name*: Abc, mno, xyz Tel No.*: 123, 456, 789 E-mail: abc@client, mno@client ,xyz@client	Call Date*: 05-31-21 19:37 Update Type*: Face to Face Phone Call Online Cold Call Other
Address*: Rio Product/Pairing *	Title:	E-Mail : Generate Follow-Up Date : Update Call Notes*: This is a dummy call entery for training
CLICK ON QUALIFICA	Managere Notes View Add Details	
NEW NEED CARD EXISTING PORTPAIR (ADD I	OBA: Secured Quote: Sent Lead: Sent Status*: New Existing Extension Lost Dead ADD DETAILS TO BE SELECT AFTER SELECTING THE PORT PAIR	
Compulsory fields are indicated with an asterix *	Submit	SELECTING THE PURI PAIR

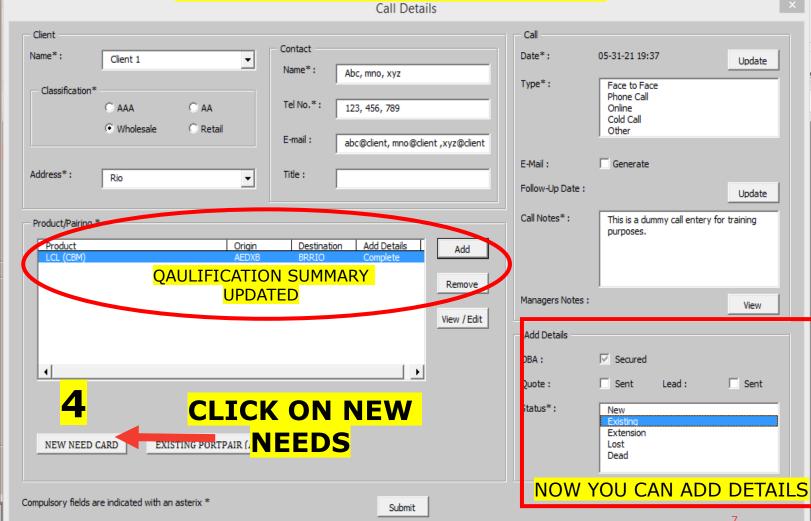
3. QUALIFICATION



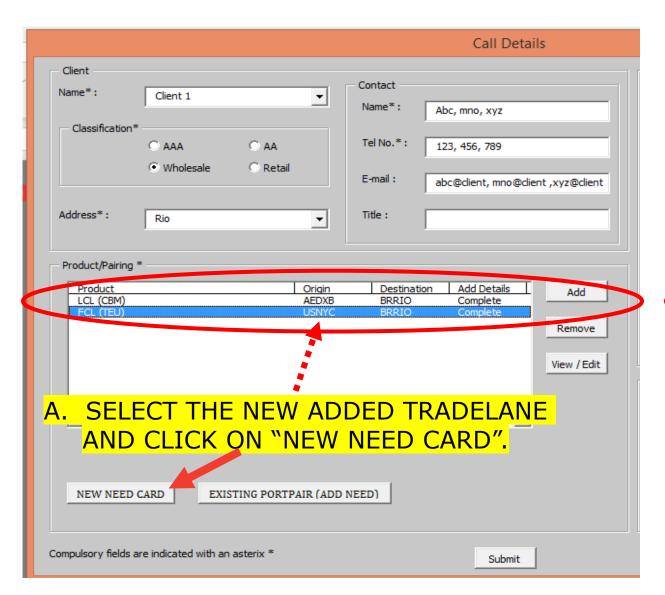
4. ADDING NEEDS

VANGUARD LOGISTICS

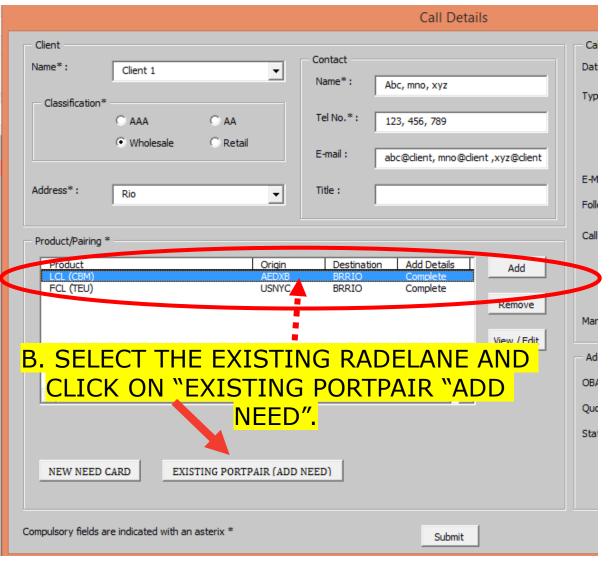
AFTER SUBMITTING QUALIFICATION FORM (STEP 3) YOU WILL BE DIRECTED TO THE CALL DETAIL SCREEN AS BELOW - CLICK ON NEED AS A **STEP 4**



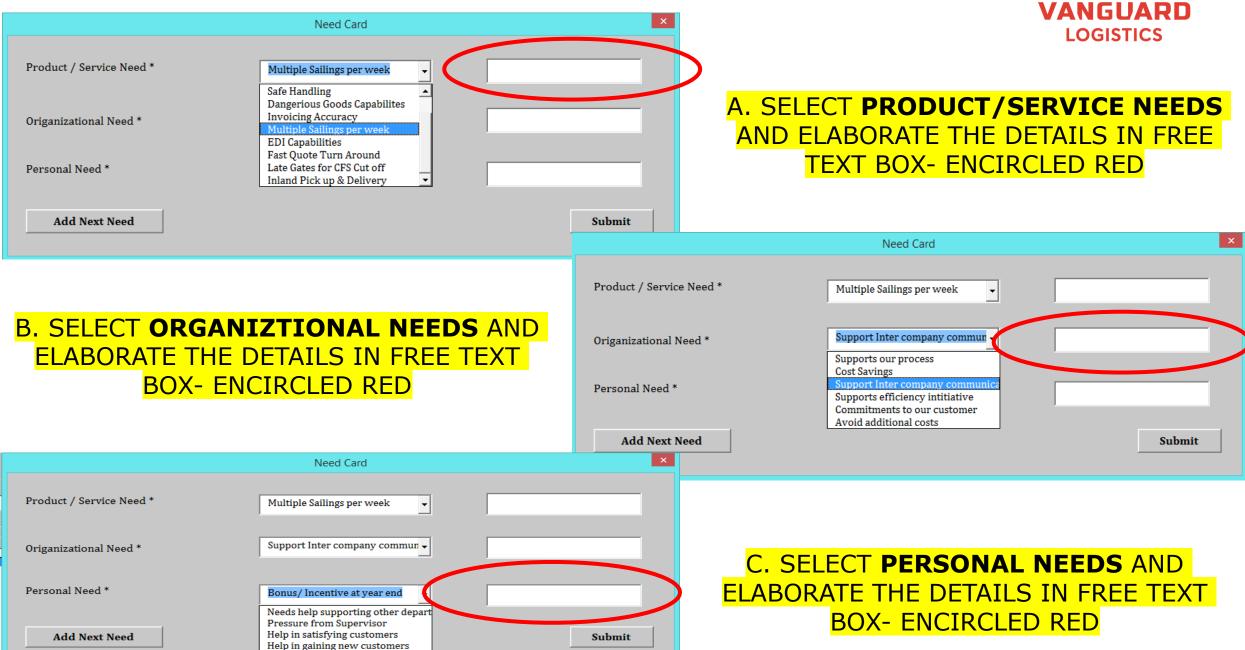
4. ADDING NEEDS TO NEW OR EXISTING PRODUCT PAIR



VANGUARD LOGISTICS



4. NEEDS



ADDING MULTIPLE NEEDS/SUBMIT





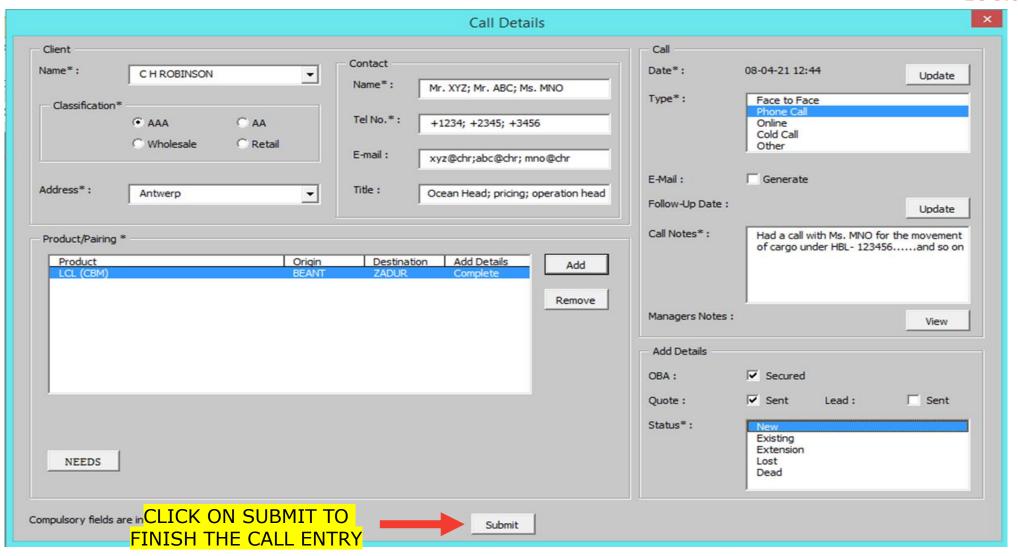
ACTION/QUESTIONS/COMMENTS



i voine .			
ACTION_OBJECTION_COMMENTS			
Action (HOW A DECISION IS IMPLEMENTED)	abcdefgh		
OBJECTIONS / QUESTIONS	ijklmnopgr		
POSITIVE COMMENTS	stuvwxyz		
<u> </u>	ICK ON SUBMIT TO ISH THE NEED FORM		
	Dead		

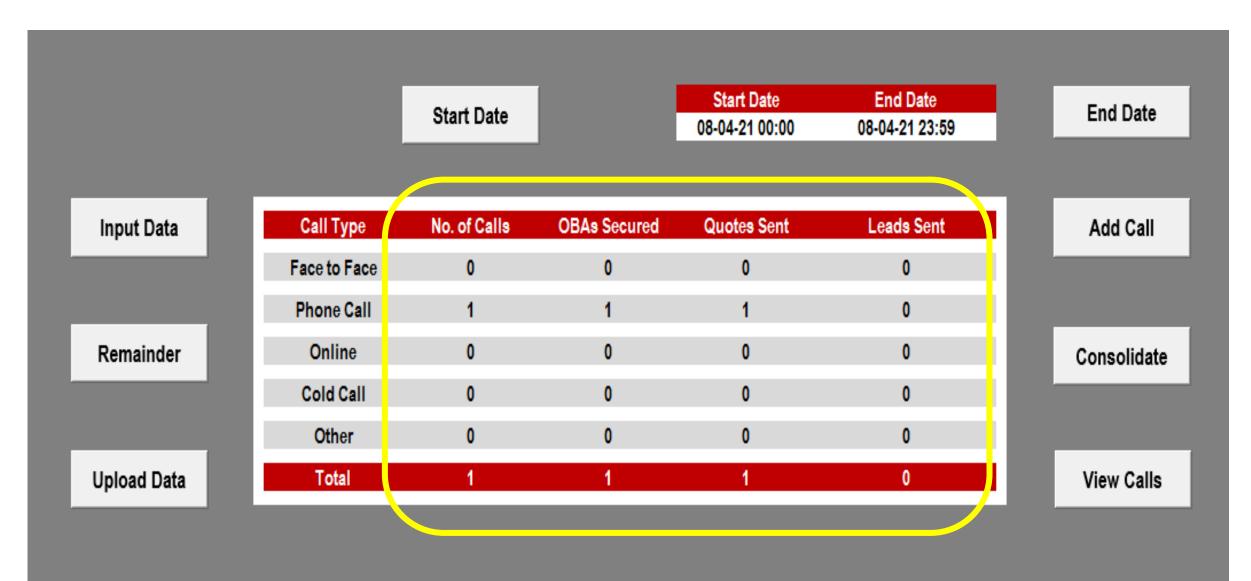
FINISH THE CALL





CHECK THE SUMMARY ON OVERVIEW TAB





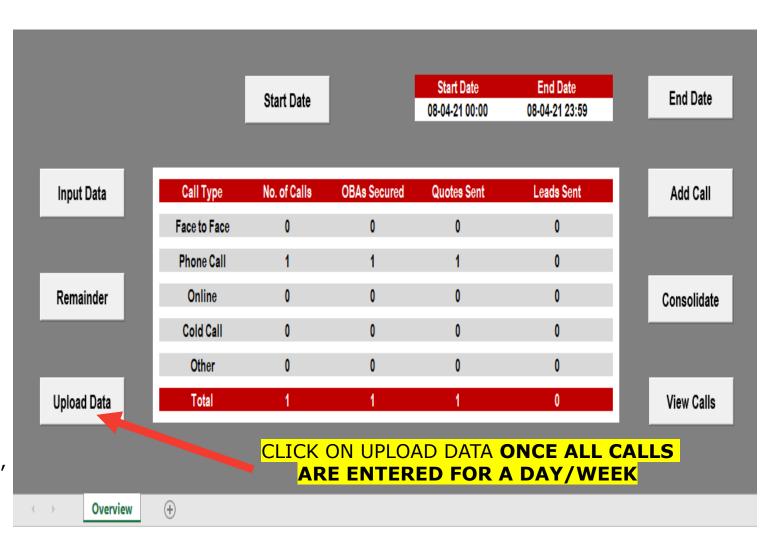
UPLOADING THE CALLS



Points to be noted before uploading calls.

- 1. Check the dates Start and End date
- For daily upload Start and End date should be same.
- For uploading last 2-3 days calls Start date should be the date from when you wish to upload and End date should be always the current/today's date.
- For uploading a week call start date should be Monday's date and End date should be Sunday's date
- 2. Check the summary it is advisable to check summary of your calls before you upload the call details the total number of calls should be matched to the number of calls you entered for a day/week.

If summary doesn't match with your calls entered, please go to view calls and check the call entered for the upload duration as per overview tab



ONCE ALL OK - CLICK ON UPLOAD DATA BUTTON

EDIT/VIEW CALLS





To view or Edit calls, please check and ensure.

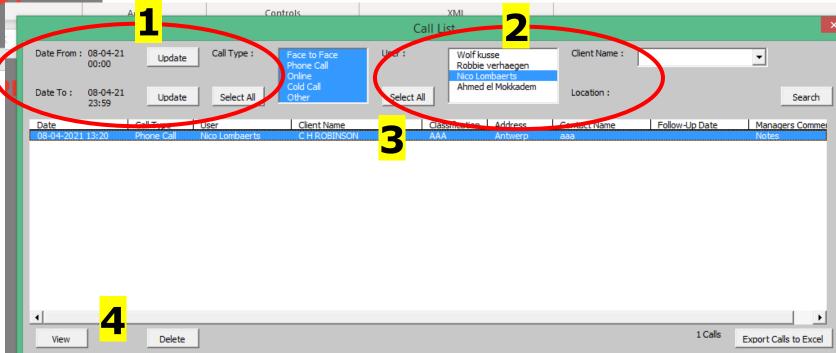
- 1. Check the dates Start and End date of the duration you want to view
- 2. Check if the correct User is selected Normally you don't have to change this

3. Select the call you want to view/edit

Overview

4.Click on view button to view/edit the call.

You will be directed to the screen on next slide to view/edit



YOU CAN VIEW/EDIT THE CALL NOW AND SUBMIT AGAIN



Call Details	×
Client Name*: C H ROBINSON Name*: Mr. XYZ; Mr. ABC; Ms. MNO Tel No.*: +1234; +2345; +3456 Wholesale Retail E-mail: xyz@chr;abc@chr; mno@chr	Call Date*: 08-04-21 12:44 Type*: Face to Face Phone Call Online Cold Call Other
Address*: Antwerp Title: Ocean Head; pricing; operation head Product/Pairing * Product Origin Destination Add Details Add LCL (CBM) BEANT ZADUR Complete	E-Mail: Follow-Up Date: Call Notes*: Had a call with Ms. MNO for the movement of cargo under HBL- 123456and so on
NEEDS Remove	Managers Notes: View Add Details OBA: Secured Quote: Sent Status*: New Existing Extension Lost Dead
Compulsory fields are indicated with an asterix *	



THANK YOU