

# PATRICIO OSORIO

## IT TECHNICIAN

### PROFILE

I stand out for being a responsible, organized, reliable, empathetic and committed person with my personal and professional development. In addition, I have a clear conviction of my challenges and goals, always demonstrating my skills in the workplace, adaptation to the position, motivation for meeting objectives, teamwork and contributing to the work environment.

### EDUCATION

2020  
Canada-Montreal      IT - Technician  
**Institut Teccart**

2015  
Chile-Santiago      High School  
**Guillermo Gonzales Heinrich**

### WORK EXPERIENCE

2020 – Present

#### **SALES MANAGER, SEPFILREGO**

Santiago – Chile

- Write and edit product content to be published on e-commerce websites/portals.
- Work closely with different teams (product management, graphics, sales) to provide up-to-date content to be shared across e-commerce platforms.
- Monitor changes in product sales by using web analytics and Excel spreadsheets to stay organized.
- Ability to multitask and meet deadlines while maintaining attention to detail.
- Inspecting and uploading customers' product reviews.


2021 – 2022


#### **MANAGER, PETIT QUEBEC**


Chambly, QC - Canada

- Hire and train staff.
- Keep track of inventory and place orders with suppliers accordingly.
- Create schedules for staff.
- Monitor the restaurant's sales.
- Develop and follow a budget to maximize restaurant profits.
- Make sure all health and safety regulations are followed at all times.
- Manage customer complaints.



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### SKILLS

- Solving problems
- Adaptability
- Communication
- Leadership
- Customer Service
- Teamwork
- Perseverance

### LANGUAGES

Español 

English 

Français 