Patrick Taylor

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SUMMARY

Self-taught Front-End Developer with a strong foundation in HTML, CSS, JavaScript, and modern UI principles, combined with over 10 years of professional experience in coordination, training, and customer-facing environments. Known for building clean, user-focused interfaces, learning quickly, and collaborating effectively across teams. Seeking an entry-level Front-End Developer or Web Developer role to contribute technical skills while continuing to grow in a production environment.

TECHNICAL TOOLKIT

Languages & Frameworks: HTML5, CSS3, JavaScript (ES6+), React (basic–intermediate), Responsive Design

Tools & Platforms: Git & GitHub, VS Code, Chrome DevTools, Figma (basic), Netlify/Vercel

Concepts: Component-based UI, Accessibility fundamentals (WCAG), Mobile-first design, API consumption (basic), Debugging & troubleshooting

Professional Tools: Microsoft Office, Google Workspace, Slack, Microsoft Teams, Zoom

PROJECT EXPERIENCE (SELF-TAUGHT)

- Built responsive, mobile-first web pages using HTML, CSS, and JavaScript, focusing on clean layouts and usability.
- Used Git and GitHub for version control, project iteration, and documentation.
- Translated UI ideas and wireframes into functional front-end code, emphasizing accessibility and consistent styling.
- Continuously refined projects based on feedback and self-review, improving code readability and performance.

PROFESSIONAL EXPERIENCE

Department Of Community Planning and Development Services   **Rockville, MD**
Planning & Development Secretary (Temp)   *May 2023 - Jan 2026*
- Supported multiple city divisions by managing information flow, documentation, and internal systems in a fast-paced environment.
- Served as a primary point of contact for citizens, delivering clear guidance on permits, licenses, and procedures—prioritizing clarity and user experience.
- Assisted with system and software training for employees and citizens, troubleshooting issues and ensuring procedural compliance.
- Produced and maintained structured reports, correspondence, and records with high accuracy and attention to detail.

Uncle Julio's Corporation   **Gaithersburg, MD**
Corporate Trainer (NRO), Bartender, Server   *Aug 2016 - May 2023*
- Spearheaded 10+ training programs to launch store openings, re-openings and revitalization of business operations, achieving profit objectives and company goals.
- Trained 700+ staff members on systems, processes, and brand standards, emphasizing consistency and usability.
- Collaborated with management to improve operational efficiency and customer-facing experiences.
- Adapted quickly in high-pressure environments, balancing speed, accuracy, and service quality.

Savage Burrito (Ghost Kitchen)   **Gaithersburg, MD | Woodbridge, VA**
Regional Trainer   *2020 - 2021*
- Supported the launch of a ghost kitchen initiative, coordinating workflows and third-party delivery platform integration.
- Helped streamline operational processes and troubleshoot system-related issues during rollout.

Bretton Woods Country Club   **Germantown, MD**
Event Staff / Assistant Coordinator   *2009 - 2016*
- Coordinated logistics and on-site execution for weddings, corporate events, and private functions.
- Led service teams, managed timelines, and resolved issues in real time to ensure smooth event delivery.
- Acted as liaison between management, kitchen, and service teams—skills directly transferable to cross-functional tech teams.

SKILLS / EXPERTISE
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Sales and Rapid Business Growth. Years of progressive sales experience to Corporate Trainer, focusing on client retention, successful sales environments, and personalized engagement in high-volume settings.

Branding/Marketing. Maintained careful and specific branding set by the corporation. Trained hundreds of servers, bartenders, to-go staff, and management on company's brand and market differentiators.

Customer Experience. Over 14 years of sales experience, excelling in customer experience, ambience management, and efficient functionality. Expertise in conflict resolution, multitasking, and maintaining personalized service in high-stress environments.

Problem-Solving. Exhibit exceptional problem-solving abilities by analyzing complex situations, identifying root causes, troubleshooting and implementing effective solutions that improve operational efficiency and customer satisfaction.

Team Collaboration. Promoted a collaborative team environment by facilitating open communication, aligning team members with organizational goals, and driving collective success through shared responsibilities and mutual support."