|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | Priority | Scenario (Steps to Execute) | Expected Result | Actual Result | Remarks (Passed/Failed) |
| Home page (desktop view) – correct cellphone number with SMS notifications enabled | | | | | |
| HP1 | Low | Select textbox area and input cellphone number | Input cellphone number without delay |  |  |
| HP2 | Low | Select option from dropdown menu | Select option from dropdown menu without delay |  |  |
| HP3 | Low | Check send me SMS notifications | Checked box without delay |  |  |
| HP4 | High | Click Enter Queue | Received SMS notification about queue status |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | Priority | Scenario (Steps to Execute) | Expected Result | Actual Result | Remarks (Passed/Failed) |
| Home page (desktop view) – correct cellphone number with SMS notifications disabled | | | | | |
| HP1 | Low | Select textbox area and input cellphone number | Input cellphone number without delay |  |  |
| HP2 | Low | Select option from dropdown menu | Select option from dropdown menu without delay |  |  |
| HP3 | Low | Check send me SMS notifications | Checked box without delay |  |  |
| HP4 | High | Click Enter Queue | Received SMS notification about queue status |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | Priority | Scenario (Steps to Execute) | Expected Result | Actual Result | Remarks (Passed/Failed) |
| Home page (desktop view) – correct cellphone number with SMS notifications enabled then cancelled request | | | | | |
| HP1 | Low | Select textbox area and input cellphone number | Input cellphone number without delay |  |  |
| HP2 | Low | Select option from dropdown menu | Select option from dropdown menu without delay |  |  |
| HP3 | Low | Check send me SMS notifications | Checked box without delay |  |  |
| HP4 | High | Click Enter Queue | Received SMS notification about queue status |  |  |
| HP5 | High | Click Cancel Request | Pop up indicating request cancelled appears |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | Priority | Scenario (Steps to Execute) | Expected Result | Actual Result | Remarks (Passed/Failed) |
| Home page (desktop view) – correct cellphone number with SMS notifications disabled then cancelled request | | | | | |
| HP1 | Low | Select textbox area and input cellphone number | Input cellphone number without delay |  |  |
| HP2 | Low | Select option from dropdown menu | Select option from dropdown menu without delay |  |  |
| HP3 | Low | Uncheck send me SMS notifications | Unchecked box without delay |  |  |
| HP4 | High | Click Enter Queue | Pop up appears showing queue status |  |  |
| HP5 | High | Click Cancel Request | Pop up indicating request cancelled appears |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | Priority | Scenario (Steps to Execute) | Expected Result | Actual Result | Remarks (Passed/Failed) |
| Home page (desktop view) – incorrect cellphone number with SMS notifications enabled | | | | | |
| HP1 | Low | Select textbox area and input incorrectly formatted cellphone number | Input cellphone number without delay |  |  |
| HP2 | Low | Select option from dropdown menu | Select option from dropdown menu without delay |  |  |
| HP3 | Low | Check send me SMS notifications | Checked box without delay |  |  |
| HP4 | High | Click Enter Queue | Pop up indicating incorrect cellphone number format appears |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | Priority | Scenario (Steps to Execute) | Expected Result | Actual Result | Remarks (Passed/Failed) |
| Home page (desktop view) – incorrect cellphone number with SMS notifications disabled | | | | | |
| HP1 | Low | Select textbox area and input incorrectly formatted cellphone number | Input cellphone number without delay |  |  |
| HP2 | Low | Select option from dropdown menu | Select option from dropdown menu without delay |  |  |
| HP3 | Low | Uncheck send me SMS notifications | Unchecked box without delay |  |  |
| HP4 | High | Click Enter Queue | Pop up indicating incorrect cellphone number format appears |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | Priority | Scenario (Steps to Execute) | Expected Result | Actual Result | Remarks (Passed/Failed) |
| VIP login (desktop view) – login with correct password | | | | | |
| VL1 |  | Log in with given credentials |  |  |  |
| VL2 |  | Select option from dropdown menu |  |  |  |
| VL3 |  | Check send SMS notificaitons |  |  |  |
| VL4 |  | Click Enter Queue |  |  |  |
| VL5 |  | Click Cancel Request |  |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | Priority | Scenario (Steps to Execute) | Expected Result | Actual Result | Remarks (Passed/Failed) |
| VIP login (desktop view) – login with correct password and cancel request | | | | | |
| VL1 |  | Log in with given credentials |  |  |  |
| VL2 |  | Select option from dropdown menu |  |  |  |
| VL3 |  | Check send SMS notificaitons |  |  |  |
| VL4 |  | Click Enter Queue |  |  |  |
| VL5 |  | Click Cancel Request |  |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | Priority | Scenario (Steps to Execute) | Expected Result | Actual Result | Remarks (Passed/Failed) |
| VIP login (desktop view) – login with incorrect password | | | | | |
| VL1 |  | Log in with incorrect credentials | Pop up |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | Priority | Scenario (Steps to Execute) | Expected Result | Actual Result | Remarks (Passed/Failed) |
| Real-time queue (desktop view) | | | | | |
| RTQ1 |  | View page |  |  |  |
| RTQ2 |  | Refresh page |  |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | Priority | Scenario (Steps to Execute) | Expected Result | Actual Result | Remarks (Passed/Failed) |
| Home page (mobile view) | | | | | |
| HP1m |  |  |  |  |  |
| HP2m |  |  |  |  |  |
| HP3m |  |  |  |  |  |
| HP4m |  |  |  |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | Priority | Scenario (Steps to Execute) | Expected Result | Actual Result | Remarks (Passed/Failed) |
| VIP login (mobile view) | | | | | |
| VL1m |  |  |  |  |  |
| VL2m |  |  |  |  |  |
| VL3m |  |  |  |  |  |
| VL4m |  |  |  |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Test Case ID | Priority | Scenario (Steps to Execute) | Expected Result | Actual Result | Remarks (Passed/Failed) |
| Real time queue (mobile view) | | | | | |
| RTQ1m |  |  |  |  |  |
| RTQ2m |  |  |  |  |  |
| RTQ3m |  |  |  |  |  |
| ### |  |  |  |  |  |