Patrick McCrone

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EDUCATION

State University of New York at Fredonia

Fredonia, NY

Bachelor of Science in Computer Science

Aug. 2022 - May 2025

TECHNICAL SKILLS

- Over a decade of hands-on experience building, upgrading, and diagnosing PC hardware
- Skilled in component compatibility, BIOS configuration, driver installation, and system tuning
- Experienced with Windows, macOS, and basic Linux system management
- Familiar with IT ticketing and issue tracking systems, including Jira

CERTIFICATIONS

TestOut Security Pro

Dec. 2022

 Validated knowledge in network security, access control, authentication, risk management, and security best practices

Currently preparing for CompTIA A+

Expected Summer 2025

• Studying IT hardware, networking, OS, troubleshooting, and basic security

EXPERIENCE

Quality Engineering Intern

Sep. 2024 – Dec. 2024

3AM Innovations

Buffalo, NY

- Worked closely with the Quality Engineering team to design and implement solutions enhancing the efficiency of software QA processes
- Automated repetitive system validation and data processing tasks using Python scripting; collaborated with IT and engineering teams to integrate API-based solutions into testing pipelines
- Utilized Git version control, Agile methodology, and collaborative issue tracking to troubleshoot software and system defects in coordination with developers and QA team

Assistant Head Swim Coach

May 2020 – Present

Eagle Ridge Recreation Association

Orchard Park, NY

• Led a team of 120 youth athletes (ages 4–18), providing instruction, mentorship, and high-pressure problem-solving in a fast-paced seasonal environment

PROJECTS

Conductor | Python, TKinter, Postman API, VS Code

Sep. 2024 – Dec. 2024

- Developed a Python-based automation tool, *Conductor*, to streamline repetitive tasks and data processing workflows within the workplace
- Implemented input persistence to automatically save and reuse user-provided data across sessions
- Integrated environment variable management using JSON configuration files for flexible and secure runtime behavior
- Enabled CSV parsing, API integration, and random input generation for comprehensive automation capabilities
- Collaborated with designer and project manager to meet expectations with the project
- Added robust error handling and logging to improve script reliability and debugging efficiency

Event Management Web App | Neon DB, Next.js, Node.js

Jan. 2025 - May 2025

- Designed and implemented backend database and API integration to support event scheduling and announcement management
- Led development of key backend features, managing database schema, query logic, and server routes for user and event data
- Presented completed application to university faculty, earning commendation for functionality and real-world applicability