

Project Iteration 1
Activity 6
User-Centric Computing II
COMP4600
Spring 2025
Usability Test 1

Project Name: Health Benefits and Resources

Team Name: Computing Tigers

Student name: Patrick Muorah

Personal Trello board URL: <https://trello.com/b/oNbS6501/patricks-board>

Personal Github repo URL: <https://github.com/PatrickMuorah/UCCSkeletalWebsite.git>

Website URL: <https://patrickmuorah.github.io/UCCSkeletalWebsite/>

Usability test summary

Participant age	22
Participant gender	Male
Test Date	04/06/2025
Test Time	19:00
Total time taken	10 minutes

Test Introduction script

My name is Patrick, and I am a student working on a project for my User-Centric Computing course. In this session, you will help me test a website that I have built. The entire session will take approximately 10 minutes.

First, I want to let you know that this is not a test of your knowledge, instead, you are helping me by trying out the website to evaluate its usability. Your feedback will help me identify weaknesses in my website and make improvements.

The website we'll be testing is a website for people aged 65 and above which focuses on providing health and wellness resources that will be beneficial to them. I just want to observe how users like you navigate and interact with it naturally.

By participating, you'll be helping me understand whether the design and functionality of the site make sense for users. I am trying to get a general understanding of how easy it is to use, and challenges one might face in using the website.

The website you'll be testing is <https://patrickmuorah.github.io/UCCSkeletalWebsite/>

The 10 Tasks users must complete and your observations

Here you will ask the user to be at ease and complete the tasks listed below
You must observe and collect/note necessary information on the left

Task 1: Navigate to the help page.	Completed successfully: yes Time taken: 08.21 seconds Facial expressions: normal Any noises made: none Any other gestures made: none
Task 2: Go back to the Home page from the help page	Completed successfully: yes Time taken: 10.92 seconds Facial expressions: a little confused Any noises made: just whistling Any other gestures made: none

Task 3: Find the FAQ section of the site.	Completed successfully: yes Time taken: 40.61 seconds Facial expressions: curious Any noises made: sigh Any other gestures made: no
Task 4: Fill out a contact form.	Completed successfully: yes Time taken: 59.00 seconds Facial expressions: normal Any noises made: none Any other gestures made: no
Task 5: Check for error messages by leaving the required fields blank in a form	Completed successfully: yes Time taken: 04.16 seconds Facial expressions: normal Any noises made: none Any other gestures made: none
Task 6: Register a new user account	Completed successfully: yes Time taken: 01 minute: 20.28 seconds Facial expressions: normal Any noises made: none Any other gestures made: none
Task 7: Log in to the website	Completed successfully: yes Time taken: 24.28 seconds Facial expressions: focused Any noises made: none Any other gestures made: no
Task 8: Locate the place to subscribe to newsletter	Completed successfully: yes Time taken: 09.23 seconds Facial expressions: focused Any noises made: none Any other gestures made: scratched his head
Task 9: Locate an article for resources for workouts	Completed successfully: yes Time taken: 26.90 seconds Facial expressions: extremely focused Any noises made: none Any other gestures made: touching his beard
Task 10 Locate where to email us to get in touch.	Completed successfully: yes Time taken: 15.04 seconds Facial expressions: normal Any noises made: none Any other gestures made: none
User's opinions/comments/suggestions about the site	
<ul style="list-style-type: none"> • <i>what they liked: The design is catchy, looks professional and user friendly</i> • <i>what they didn't like: The website is slow and takes time to load.</i> • <i>what suggestions they can provide to make the site better for other people: Add more details, improve the fonts.</i> 	
The "Thank You" note to conclude the test	
<i>Thank you for taking the time to participate in this usability test. Your feedback and observations are incredibly valuable in helping me improve the design and functionality of the website.</i>	
Your experience, assessment of the Usability Test	

It was very enlightening to observe a user navigating my website. Watching the reaction and listening to the feedback was also nice. One thing I would like to improve is the scope and type of tasks that I would ask the user to perform. I would like to make them more diverse

