



A Heuristic Usability Evaluation of Kadi4Mat

Jan Weidemüller, Patrick Niebergall, and Anton Schulze Wehninck

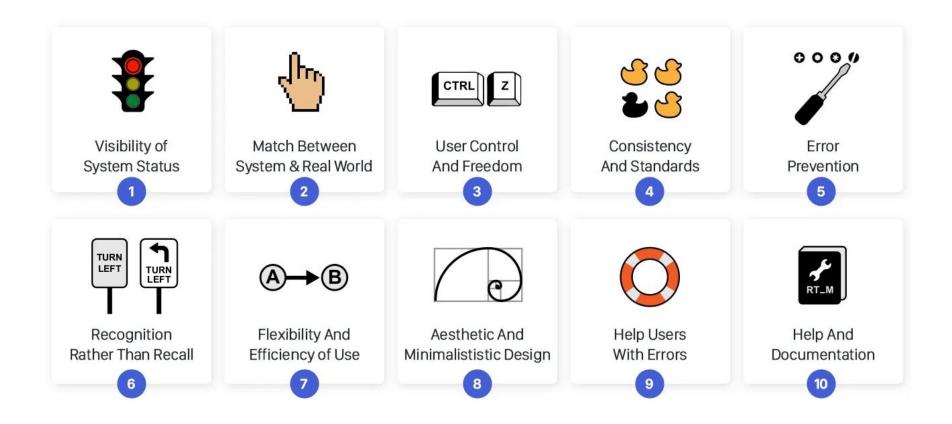




Agenda

- 1. Jakob Nielsen's 10 usability heuristics
- 2. Kadi4Mat
- 3. Usability Tasks
- 4. Analysis and Recommendations
- 5. Feature suggestions

Jakob Nielsen's 10 general principles for interaction design. They are called "heuristics" because they are broad rules of thumb and not specific usability guidelines.







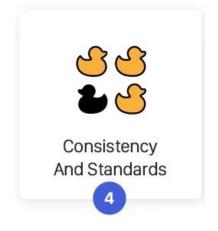
Design should always keep users informed, through appropriate feedback.



Design should speak users language.



Users need a clearly marked "emergency exit".

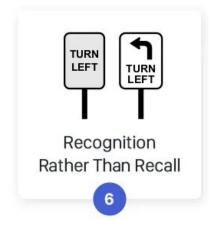


Users should not have to wonder whether different words, situations, or actions mean the same thing.





Good error messages are important, but the best designs carefully prevent problems from occurring in the first place.



Users should not have to remember information from one part of the interface to another.

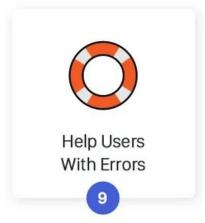


Shortcuts may speed up the interaction for the expert user.

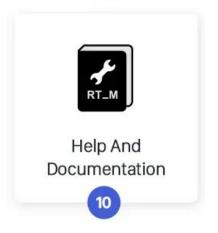


Interfaces should not contain information that is irrelevant or rarely needed.





Error messages should be expressed in plain language and constructively suggest a solution.



Provide documentation to help users understand how to complete their tasks.

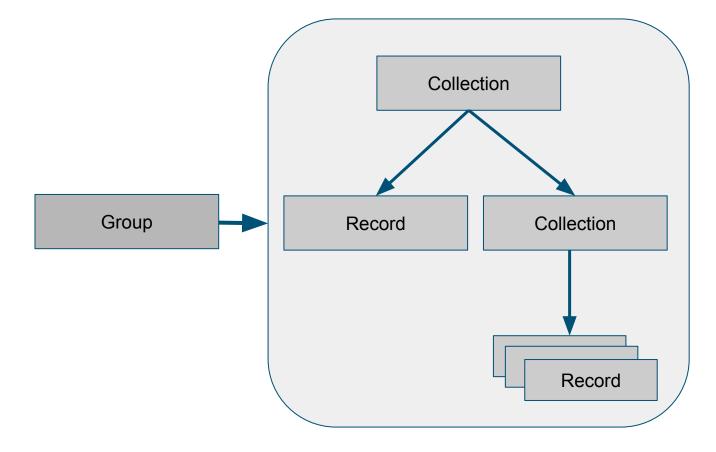


Kadi4Mat





- Open Source software for managing research data
- Primary goal: digital collaborative lab notebook
- Tailored especially for material science
- Enables close cooperation between
 - Experimenters
 - Theorists
 - Simulators
- Employes a modular and generic architecture
- Can cover unique workflows
- Adjust to needs of different scientists and other research fields
- Repository component
 - Store, manage and exchange data
- Electronic lab notebook (ELN) component
 - Analyze, visualize and transform





Tasks

Given Tasks

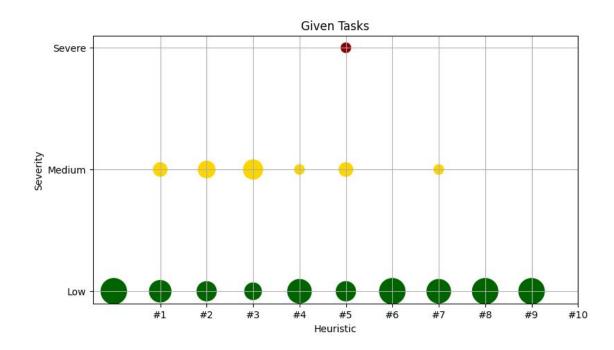
- Login
- Create a group
- Create a project
- Create experiment 1
- Create a template
- Changes
- Find Entries

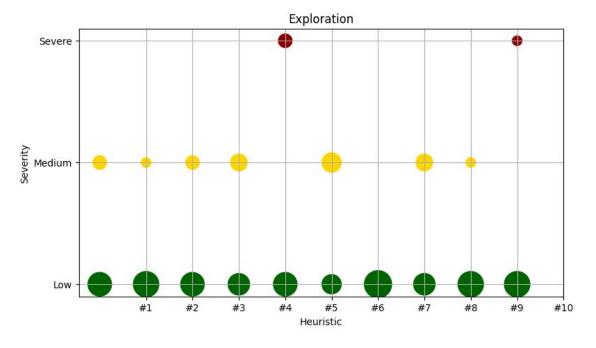
Free Exploration

- Create/Add child collections
- Create Records Dashboard
- Edit permissions
- Customization of layout
- Manage Permissions for records
- Import data for a record



Evaluation







Usability Tasks

Main findings:

Medium:

- Usually there is no "cancel" button
- Minor issues within the navigation process
- More explanation and guidance would help increasing intuitivity
- Error messages are unclear or absent

Severe:

- The "edit file" function when uploading data
- Dashboards are deleted when clicking on "undo"
- Search function does not work properly



Recommendations



Improve error prevention as this is a key aspect

- → Fix severe bugs
- → Introduce more warnings and error messages



Most issues touch on user control and freedom

→ Add a "cancel" button to every creation mask



More explanation and guidance is required in some areas

→ Explanations of concepts and relations between elements



Our report can act as the central document with detailed recommendations on how to improve the system



Feature Suggestions



Implement a Search Function in Help Section



More Detailed Layout Options



Integration of Commonly Used Databases (e.g., GitLab)



Comment and Message Functions



Integrated Literature and Database Search



Notification/Alert System for Deadlines



Personal reflection

Nielsen Heuristics

Cons:

- "Doesn't go with the flow": Established 1990, Nielsens Heuristics do not reflect modern design principles such as adaptive design for mobile/VR/AR/...- interfaces
- "I don't like outliers": Limited use for specialized systems (e.g. medical, aviation, ...) and/or in systems with significant differences in cultural norms across users

Pros:

- "Traditional Internet": Very effective design principles for web and software design.
- "Always useful": The heuristics are versatile in early to late stages of development.
- "Slow but Steady": Overall good foundational framework for UI-design and usability evaluation



Quellen

- Bild: https://uxdesign.cc/10-usability-heuristics-every-designer-should-know-129b9779ac53
- Logos: https://kadi4mat.iam.kit.edu/about
- Piktogramme: https://www.flaticon.com/de/kostenlose-icons/piktogramm
- Jakob Nielsen's 10 usability heuristics:
 https://uxdesign.cc/10-usability-heuristics-every-designer-should-know-129b9779ac53





