# **Go/No-go Decision Matrix Document**

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As a Technology Consultant, you must consider various parameters before and during go-live to ensure a smooth transition to operations. The parameters are based on the major risks for go-live, issues that you face during the go-live process and go-live readiness. In this task, you will fill in the Go-NoGo Decision Matrix by answering questions related to these parameters. Based on the Matrix, you will then decide whether you should proceed with go-live. Be sure to thoroughly review the Project Context document and the course videos before answering. Fill up tables 2.1, 2.2, and 2.3.

## Major Risks for Go-Live (Task 2 – Activity 1)



Document your responses to questions relating to the major risks for go-live.

Fill in the table below.

## Table 2.1 Major Risks for Go-Live

Questions	Response	Proceed with Go-Live?
	Yes/No	Yes/No/Yes (per app)
		Note: Choose <b>Yes (per</b>
		app) if you think you can
		proceed with certain
		apps but not all.
1. If you go live, is there a risk of losing data?	No	Yes
2. If you go live, is there a risk of losing functionality?	No	Yes

## Issues during Go-Live Process (Task 2 – Activity 2)

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Document your responses to questions relating to issues faced during go-live.

Fill in the table below.

## Table 2.2 Issues during Go-Live Process

Questions	Response	Proceed with Go-Live?
	Yes/No	Yes/No/Yes (per app)
		Note: Choose Yes (per
		app) if you think you can
		proceed with certain
		apps but not all.
3. Can we proceed with some of the apps only?	Yes	Yes, per app
4. Do we need to revert to a previous state?	No	Yes
5. Can we keep working as before until problems are solved?	Yes	Yes
6. Do we need to recreate documents, ensuring that no business transactions (e.g., orders, payments) will be duplicated?	No	Yes
7. Will we face issues such as losing track of our material stock?	No	Yes

### **Go-Live Readiness (Task 2 – Activity 3)**

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Document your responses to questions relating to Go-Live Readiness.

Fill in the table below.

#### Table 2.3 Go-Live Readiness

Questions	Response	Proceed with Go-Live?
	Yes/No	Yes/No/Yes (per app)
		Note: Choose Yes (per
		app) if you think you can
		proceed with certain
		apps but not all.
8. Are end-users trained?	Yes	Yes
9. Does support team know how to handle incidents or requests for change?	Yes	Yes
10. Do we have monitoring/incident management/change management tools in place?	Yes	Yes

### **Justifications for Go-Live**

- 1. Yes. This stage the risk of data loss or corruption is negligible.
- 2. Yes. All vital functionalities are tested and ready to golive.
- 3. Yes, per app. If issues arise the core functionality will still operate and issues can be resolved while in operation.
- 4. Yes. Stability and readiness is good. No rollback anticipated.
- 5. Yes. Any problems are not anticipated to disrupt operations.
- 6. Yes. Data integrity is good to go.
- 7. Yes. Data migration is good.
- 8. Yes. everyone is trained up.
- 9. Yes. Team is in place to address issues or disruptions.
- 10. Yes. Tools are in place to monitor, report, track resolution of changes.