

Stakeholder Identification

Internal Operational Stakeholders:

Stakeholder Role	Interest in the System
Development Team	Responsible for designing and building the PPMS; interested in meeting project requirements, ensuring system stability, and delivering core features on time.
Data Administrator	Ensures that all data (properties, tenants, payments, maintenance) is accurate, secure, and properly maintained in the database.
Business Development Team	Focused on identifying future improvements and expansion opportunities for the PPMS, such as new features or integrations

External Operational Stakeholders:

Stakeholder Role	Interest in the System
Property Owners	Manage all their properties and track their status
Tenants (Public Users)	View of available properties and contact owners

Internal Executive Stakeholders:

Stakeholder Role	Interest in the System
Tech Leads	Focused on optimizing the property portfolio and improving operational efficiency. They are particularly interested in the dashboard's ability to display unit statuses, track maintenance backlogs, and ensure the system's stability, performance, and security.
C-Suite Manager (e.g., CEO, CFO)	Focused on Return on Investment (ROI), overall system profitability, and strategic growth of the System

External Executive Stakeholders:

Stakeholder Role	Interest in the System
Lead Investors	Focused on Return on Investment (ROI), Interested in the PPMS's scalability and potential for adding advanced features or broader market adoption.
Government / Tax authority	Validate the system is complaint with the law and that users are all under supervision