Thomas Mulligan

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Professional Summary

Motivated and detail-oriented professional with a strong background in full-stack web development and hands-on experience in warehouse operations and customer service. Completed an intensive coding program, gaining proficiency in JavaScript, HTML, CSS, React, and Node.js. Demonstrated ability to develop robust applications, both individually and in team settings. Adept at maintaining organized workflows, troubleshooting issues, and optimizing processes. Strong communication skills and a proven track record of delivering exceptional customer service. Grew up overseas in diverse international environments, including Singapore, Bahrain, and London, which has cultivated a global perspective and adaptability to different cultures and work settings.

Work Experience

Stiegler Edtech CTAC Program

2024 - Present

Wilmington, NC

- Completed an intensive coding bootcamp focused on full-stack web development.
- Learned and applied various programming languages and frameworks including JavaScript, HTML, CSS, React, and Node.js.
 - Developed multiple projects and applications, both individually and in teams, to demonstrate understanding and proficiency.
- Gained hands-on experience with version control systems such as Git and GitHub.

Logistics Coordinator

2021 - 2023

Able Moving Company, Tampa, FL

- Managed logistics and coordination for residential and commercial moves, ensuring timely and efficient service.
 - Provided excellent customer service, addressing client inquiries and resolving issues promptly.
 - Supervised and trained new employees on best practices for packing, loading, and unloading items to prevent damage.
- Improved team efficiency by implementing new techniques and strategies for streamlined operations.

Warehouse Associate

2019 - 2021

DHL, Bahrain

- Assisted in the daily operations of the warehouse, including picking, packing, and shipping orders.
- Maintained accurate inventory records and conducted regular stock audits.
 - Ensured a safe and organized work environment by following safety protocols.

Country Club Staff

2015 - 2016

Country Club, Bahrain

- Provided high-quality customer service to club members and guests, ensuring a positive experience.
- Collaborated with team members to maintain the club's facilities and grounds.
 - Performed routine maintenance checks and coordinated with external vendors for repairs and services.

Education

Hillsborough Community College, Tampa, FL

2016 - 2018

Skills

Technical Skills: JavaScript, HTML, CSS, SQL, React, Node.js, Bootstrap, Git, GitHub, SQL, JSON, Bootstrap, VS Code Soft Skills: Communication, Team Collaboration, Problem-Solving, Time Management, Adaptability, Organizational Skills