

# PATRICK D. XIONG

## SOFTWARE DEVELOPER

### CONTACT



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<https://www.linkedin.com/in/patrick-xiong0825?>

### TECHNICAL | SOFTWARE SKILLS

Programming (Java)	Communication
Infrastructure	Teamwork
SQL	Leadership
System Administration	Critical Thinking
IT Support	Time Management
CSS	
HTML	
JavaScript	

### EDUCATION

#### University of North Carolina at Charlotte

Bachelor's of Arts in Biology

#### Catawba Valley Community College

Associates of Arts

### CERTIFICATIONS

Google Data Analytics  
AWS Cloud Practitioner  
DevOps Foundations  
Google Technical Support Fundamentals  
Java Level 4 - Full Stack Development  
Google Cloud Platform Fundamentals

### SUMMARY

Dedicated and skilled Software Developer with a strong foundation in HTML, CSS, and JavaScript. Proficient in creating responsive, user-friendly web applications and ensuring cross-browser compatibility. Experienced in developing dynamic and interactive features to enhance user experience. Strong problem-solving abilities and a passion for continuous learning and adapting to new technologies. Collaborative team player with excellent communication skills, committed to delivering high-quality, innovative solutions in a fast-paced environment. Proven ability to work effectively both independently and within a team to achieve project goals.

### WORK EXPERIENCES

#### Full-Stack Apprentice

[Stiegler Edtech](#) / [Wilmington, NC](#) / [Vendor](#)

- Full-stack Development: Learn JavaScript, HTML, CSS, and React for comprehensive web development.
- Career Growth: Gain skills to become financially free and support your family.
- Practical Experience: Engage in hands-on projects to apply what you learn.
- Personal Development: Strive to become the best version of yourself through continuous learning.
- Worked with SQL databases

#### Help Desk Analyst

[CAT](#) / [Weisiger Group](#) / [Liftone - Charlotte, NC](#) / [Vendor](#)

- Provided technical support and troubleshooting assistance to end-users in resolving hardware and software issues.
- Conducted training sessions for end-users on the use of new laptops and software applications to ensure smooth transition and optimal utilization.
- Collaborated with cross-functional teams to streamline processes, improve efficiency, and enhance user experience in the context of IT support and laptop replacement initiatives.

#### Java Apprentice

[Wiley Edge](#) / [Hoboken, NJ](#) / [Remote](#)

- Developed conversion and system implementation plans.
- Built databases and table structures for web applications.
- Inspected equipment, assessed functionality and optimized controls.
- Designed and implemented scalable applications for data extraction and analysis.
- Tested and deployed scalable and highly available software products.

#### IT Technician

[OneSpotMD Primary and Urgent care](#) / [Charlotte, NC](#)

- Managed system-wide operating system and software deployments as well as related software upgrade problems.
- Responded to support requests from end-users and patiently walked individuals through basic troubleshooting tasks.
- Performed troubleshooting and repaired peripheral devices such as printers, and scanners.