```
                    <<interface>>
                    ISupportHandler
                    + SetNext(handler)
                    +Handle(ticket)


                         Ticket
              Use        + Type: string
                         + Message: string


                    BaseSupportHander


  TechnicalSupportHandler    BillingSupportHandler    GeneralSupportHandler


    + Handle(ticket)          + Handle(ticket)          + Handle(ticket)


                         Client (main)
```