

# DIVYA PATTISAPU

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## SUMMARY

Experienced Engineer from IIT Bombay and University of Chicago, specialized in Distributed Data Processing, Backend Development and Cloud Engineering

## EDUCATION

### The University of Chicago

Master's Program in Computer Science

Chicago, IL

Mar 2024

**Coursework:** Cloud Computing, Algorithms, Machine Learning, Distributed Systems

### Indian Institute of Technology, Bombay

Bachelor and Master of Technology in Mechanical Engineering

Mumbai, India

Aug 2021

**Teaching Assistant** - Engineering Data Mining & Applications: Instructed 200+ students, Designed & evaluated their assignments

## SKILLS

<b>Languages</b>	: Python, SQL, C/C++, Go
<b>Cloud Services</b>	: Amazon Web Services (EC2, S3, Glacier, SQS, SNS, ELB, Lambda - Serverless, CloudFormation, DynamoDB)
<b>Data Frameworks</b>	: Apache Spark, Hadoop/HDFS, Apache Hive, PostgreSQL, MS SQL Server
<b>Web frameworks</b>	: HTML, CSS, JavaScript, React.js, Next.js, Bootstrap
<b>Libraries</b>	: FastAPI, Flask, Pytest, Tensorflow
<b>Machine Learning Models</b>	: Classification, Clustering, Natural Language Processing

## EXPERIENCE

### MasterCard

New Delhi, India

Big Data Engineer

Jul 2021 - Jul 2022

- Optimized the performance of production forecasting models running on Spark and Hive in the inference pipeline
- Built automated data validation and quality check pipelines for continuously observing and validating production runs
- Performed brand analytics to select relevant customer groups for client advertisement campaigns in a customer facing Digital Marketing team
- Developed a customer segmentation model using KMeans model to fuel the strategic debit portfolio enhancements and targeted campaigns
- Built automated pipelines for competitor analysis & market research for campaign targeting
- Developed a PySpark application to carry out correlation analysis between audience segments to identify cross-selling opportunities
- Core Team Member, Girls4Tech: Hosted collaborative learning workshops to motivate young girls to build STEM careers

### University of Chicago Professional Education

Chicago, IL

Data Analytics Intern

Feb 2023 - Mar 2024

- Developed KModes model to create target segments with observed student admission decline patterns for retention campaigns by performing segmentation models; Used these outcomes to identify key contributors for decline in each segment using Decision Tree Classifiers
- Developed an in-house pipeline for campaign reports on LinkedIn Ads and Google Analytics using their APIs saving dollar cost
- Created an ETL pipeline for student grades, enrollment and admission, leveraging dbt, Trino and MS SQL Server
- Built and automated dashboards on Tableau to present key insights to partners, facilitating data visualization and quantitative analysis
- Identified factors contributing to accepted, denied or declined applications using Decision Tree Classifier and Logistic Classifier models

## PROJECTS

### Genomics Annotation Service – AWS Cloud Computing

- Developed a SaaS application for file upload, processing and retrieval with job status view and free/premium user file storage features
- Implemented a tiered storage serverless archival process to transfer free users' result files from S3 to Glacier to reduce the storage cost incurred
- Integrated the application with a Stripe payment system and included a notification system to inform the users of their job completion

### Microservices-Powered Auction Website

- Designed an eBay-modeled auction website in a team of 5 using Agile methodology ensuring robust integration via API testing
- Developed a full-stack solution using Postgres for relational database modeling, React.js for frontend and FastAPI for the backend
- Integrated the services using RabbitMQ for communication, and ensured robust integration via API testing

### Parallel Image Processing Package using GoLang

- Designed and implemented a versatile image processing package in Golang, with a command-line interface to input images
- Implemented a map-reduce algorithm for parallel image processing and a partitioning mechanism based on a specified attribute
- Integrated a work-stealing algorithm to opportunistically steal work from busy threads, improving the speedup by 10%

### Distributed Messaging Queue

- Implemented an object-oriented distributed message queueing system like RabbitMQ using Flask with quorum-based consensus for replication
- Conducted rigorous testing to validate fault-tolerance mechanisms, ensuring 100% code coverage at each development iteration

### Analyzing Customer Behavior towards Electric Vehicles

- Publication objective:** To identify the contributing factors to EV buyer readiness across cities in India to improve its adoption ([link](#))
- Curated a 35-feature survey dataset, applying a variety of classifiers including Logistic Regression and Deep Learning
- Achieved 72% accuracy using Logistic Classifier and analyzed the contributing factors using Shapley Value & Relative Weight Analysis

### Other Projects

- Developed an AI Checklist [website](#) which creates customized checklists with support for subtask creation using Next.js, Figma and GPT API
- Built and compared two real-time messaging apps, one using Restful API (React.JS & Flask) and the other using ZeroMQ