

## Contact

patymag29@gmail.com

[www.linkedin.com/in/patriciadinizmag](https://www.linkedin.com/in/patriciadinizmag) (LinkedIn)

## Top Skills

Technology Roadmapping

Problem Solving

Teamwork

# Patricia Diniz

IT Project Manager | Team Lead | Software Developer  
Calgary, Alberta, Canada

## Summary

Experienced Agile Project Manager over 6 years

I have a passion for new technologies, features, and products. I like teamwork and helping to solve technical problems.

I love building relationships with people and discussing new market trends, sales, and technological innovations.

I love learning about Agile, Software Architecture, IT automation, DevOps culture and ways to scale applications when necessary,

Certified Kanban Management Professional - KMP

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## Experience

### EDP

Project Manager Scrum Master

January 2020 - June 2023 (3 years 6 months)

Lisbon, Portugal

Agile Team facilitator.

- Resolve team impediments to closure sprint with success
- Create dashboards and customized reports and share them with Team, and stakeholders.
- Coaching the team with best agile practices. Providing good tools and metrics to measure product effectiveness.
- Software development flow management.
- Applying and training the team to analyze metrics like throughput, lead time, CFD, burnup, and others. - Coaching the team to use the best practices from Kanban and Scrum
- Facilitating meetings like refinements, daily, retrospectives, reviews, dojos, and others.
- Assisting PO to prioritize the backlog and providing good tools to bring the ideas/user stories to the team.

- Facilitated estimation of stories.
- Assisting the team and PO to handle better with deadlines and scope management
- Drawing diagrams and flows to built a process of DoR and DoD
- Working with Agile Coaches to increase productivity and improve the DoD process

Mobile apps Squad - 6 members

Websites and eCommerce Squad - 8 members

Technologies and tools used:

Jira

Confluence

PlanITPoker

NodeJS

PHP

Bitbucket (CI / CD)

Cloud Archtecture

IBM API Connect

Agile Methodology: Scrum and Kanban

Occupation area:

Energy B2B - Business to Business

Energy B2C - Business to Consumer

Crea-RJ

Project Manager Scrum Master

January 2017 - January 2020 (3 years 1 month)

Rio de Janeiro, Brazil

Agile software factory management at CREA-RJ

Developed products:

SIACOL - CREA-RJ Process and Protocol Management System

PLENARY - Chamber and plenary meetings system with real-time voting

Activities:

- Financial management of the contract
- Definition of OKR's with the customer

- Elaboration and prioritization of the Product Backlog
- Conducting Daily, Sprint Planning, Review, Retrospective and Refinements
- People management, interviews, and team building

Backend Squad - 4 Professionals

Frontend Squad - 4 Professionals

Agile Methodology: Scrum and Kanban

Technologies:

- Operating Systems: CentOS, Windows 10, Ubuntu and MacOS
- Languages and Development Frameworks (Front-End): JavaScript, AngularJS and VueJS
- Languages and Development Frameworks (Back-End): Java 8, Golang, JPA, CDI, JasperReport, Itext, RESTEasy, JavaScript ECMA 6, Quartz, Struts, Spring and Hibernate
- Database: Oracle 10g, CouchDB, Redis and Firebase.
- Application Servers: WildFly, NodeJs and Apache.
- User Interface: Bootstrap and Material Design.
- Executable and unit tests: Postman and JUnit.
- Continuous Integration Tools/Devops: Haproxy, Zabbix, Maven, Webpack, Jenkins, Gitlab and Redmine.

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## Education

Pontifícia Universidade Católica do Rio de Janeiro

Postgraduate Degree, Administração e Gerenciamento de Computação/  
Tecnologia da Informação · (January 2015 - January 2017)

Pontifícia Universidade Católica do Rio de Janeiro

Bachelor's degree, Accounting and Finance · (January 1989 - January 1992)