Paul Borisov

HR Onboarding and Offboarding web app for Entra ID and Hybrid Local AD with flexible Organizational Charts

Next.js, Auth.js, Entra ID, Hybrid Local AD, Azure Automaton with Hybrid Worker, Prisma with Azure SQL / PostgreSQL / Sqlite providers, React Hook Forms, Redux Toolkit, hosted on Azure App service

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Introduction

This is known that onboarding of a new employee to the company's working staff and offboarding of leaving members are continuous processes. However, significant parts of these routines can be automated. For instance, the new employee typically joins a specific manager's team. This implies we can copy repeating parts of employee's attributes such as unit, department, country, subsidiary address and so on from the manager. Also, there are standard routines such as generating new sign-in credentials, joining required security groups, sending a summary report to the manager.

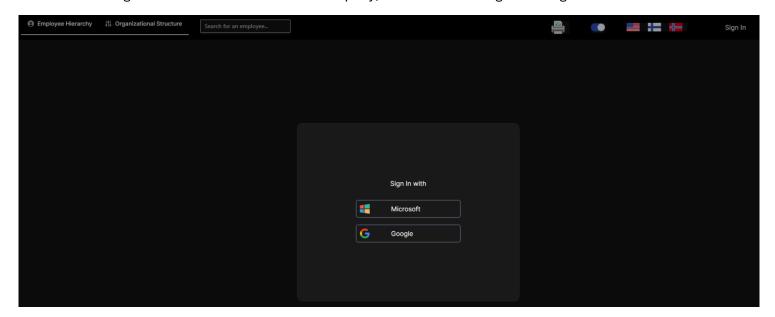
This HR onboarding and offboarding web application solves most frequent problems related to managing employee accounts in Entra ID and Hybrid Local AD.

- It provides secure convenient options to quickly create, update, and delete Entra ID and Hybrid Local AD accounts without a need of opening a VPN connection.
- The app offers configurable Organizational Charts that provide displaying company hierarchies based on users' attributes stored in Azure AD.
- Organizational Charts support flexible grouping by multiple user attributes up to 5 levels deep and up to 5 columns long.
- Optional operations on local AD are done using proxy-capabilities of Azure Automation Hybrid Worker connected to a VM with access to local AD.

User interface

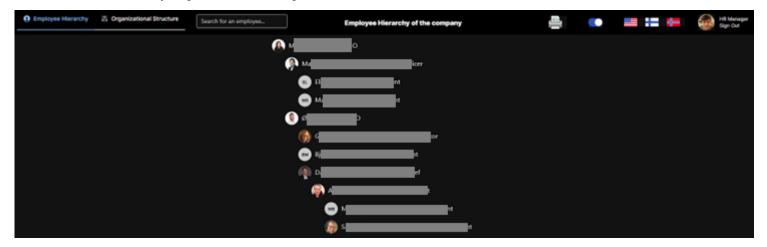
When the user comes to the site for the first time, the site shows only minimal UI with navigation and link to sign in.

To see organizational hierarchies of the company, the user should login with regular M365 credentials.



- It takes a few seconds after the login to extract users' data from Entra ID and shape hierarchical views.
- Data is cached to a database and automatically refreshed in the background every hour is the user is still
 active.

Default view, Employee hierarchy



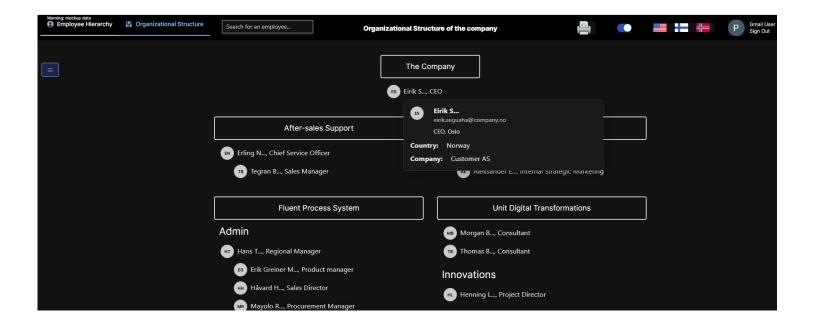
Organizational structure



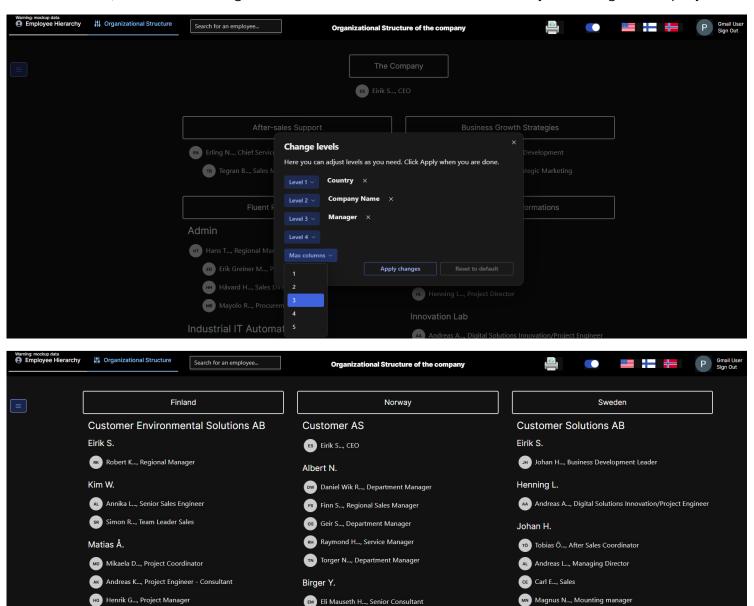
Demo mode

Alternatively, the user can login with any Gmail account. In this case the site will be switched to demo mode with predefined static content displayed.

• In demo mode, all data including user and department names, job titles, locations etc. is not real.



However, all filters and configurable data structures will work in the same way as with regular company data



Security roles

There are three types of security roles for authenticated in the application. The system automatically detects the role of a signed in user based on his access rights.

Regular employees

This is the basic limited role. These users can browse organizational hierarchies, search for people, configure and save views for personal use and print them.

HR Managers

The role of HR Managers extends the capabilities of regular employees. Typically, HR Managers start the onboarding process for a new employee and register initial records to create the new account.

- They register and manage only records in HR systems.
- They have no rights to manage Entra ID and Local AD accounts.

User Administrators

The role of User Administrators is the most powerful. It extends the capabilities of HR Managers.

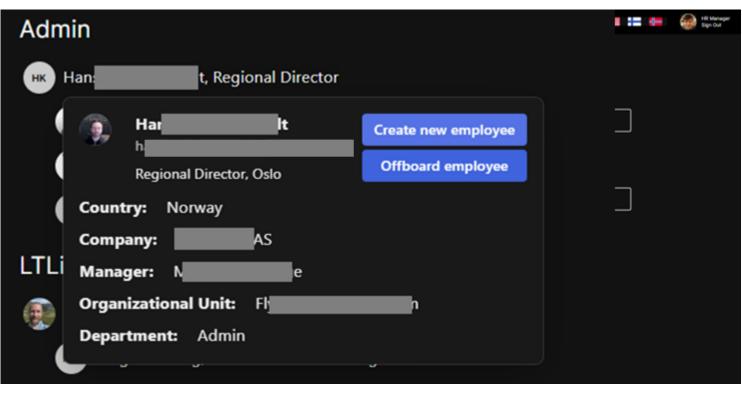
- Members of this role finalize the onboarding process initiated by HR Managers.
- They can create, update, and delete user accounts in Entra ID and in hybrid Local AD.

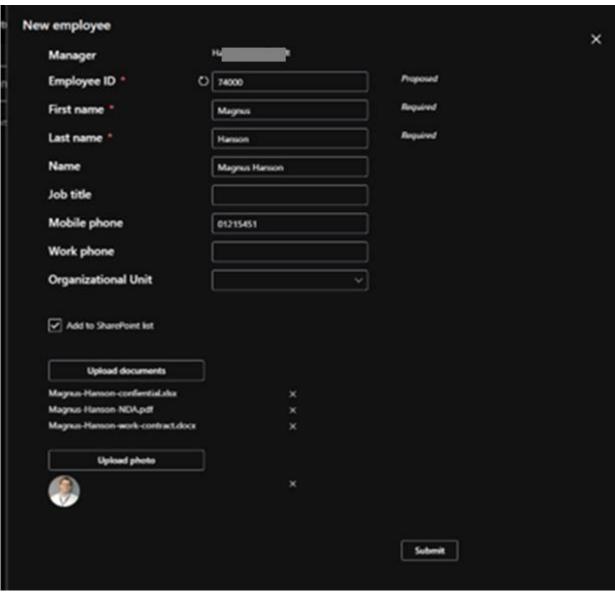
Onboarding of new employees

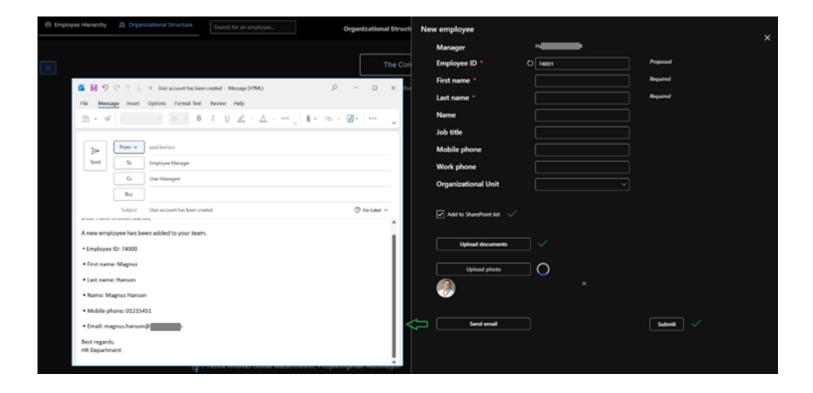
HR Managers

Typically, HR Managers

- Start the onboarding process for a new employee and register initial records to create the new account.
- Choose a presumed manager for the new employee, fill out the basic form, upload supplemental documents such as CV, working contract, photo, etc.
- Send the summary email on the completed actions to the manager and/or to the User Administrator.







- The informational form filled out by an HR Manager is short and always fits into one screen.
- Any relevant additional attributes for instance, unit, department, team, street address, etc. are automatically copied from the record of the chosen employee manager.

New records registered in internal subsystems of Employee Registry and Employee Documents.



Employee Documents

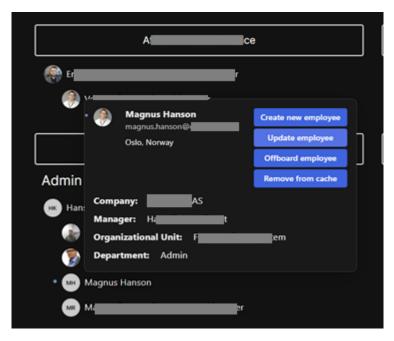
Active Employees

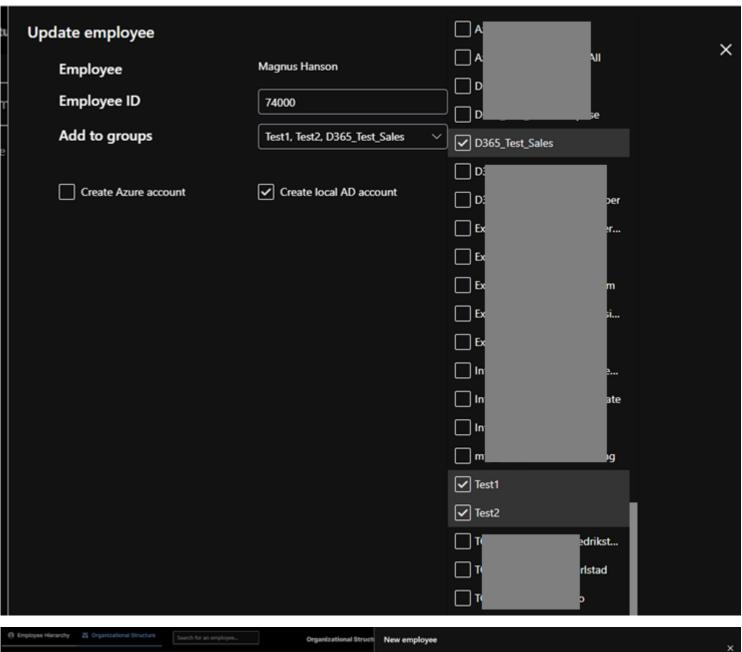


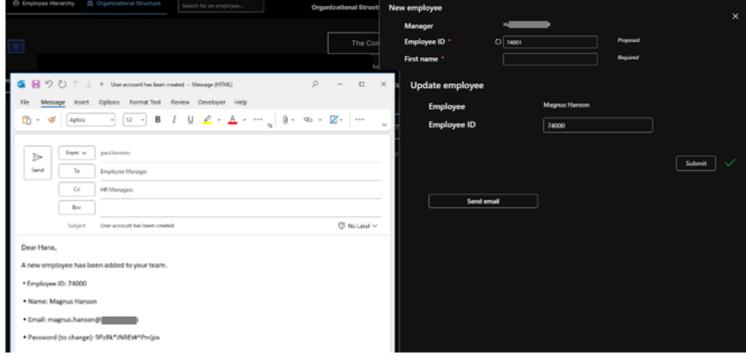
User Administrators

Typically, members of this role finalize the onboarding process initiated by HR Managers.

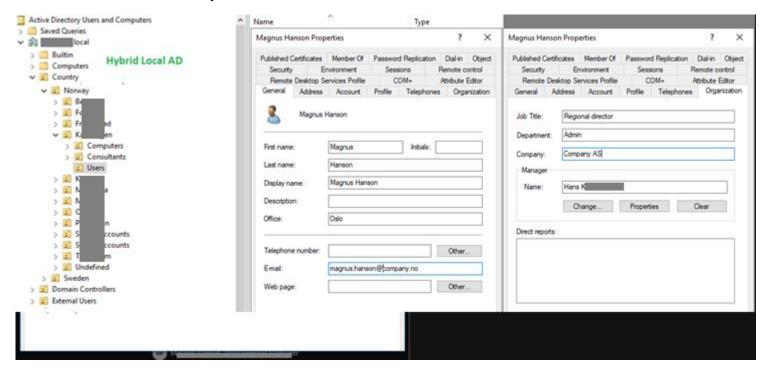
- HR Managers inform User Administrators by email generated in the basic form.
- User Administrators then create, update, and delete user accounts in Entra ID and in hybrid Local AD using the forms provided for them in application UI.



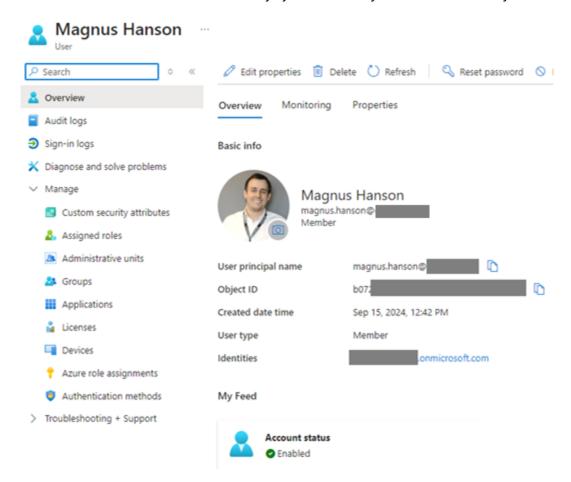


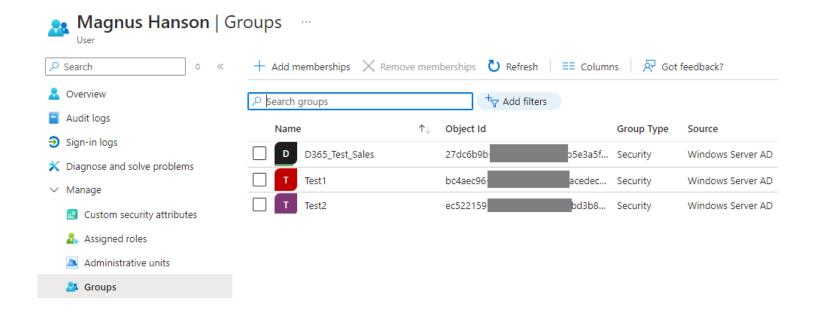


New user account created in Hybrid Local AD.



The new Entra ID account automatically synchronized by AD Connect from Hybrid Local AD in 15-30 minutes.



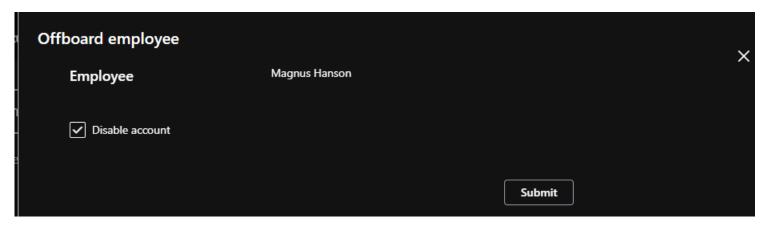


Offboarding of existing employees

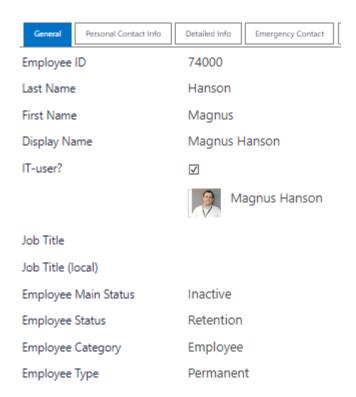
HR Managers

HR Managers start the offboarding process and mark employee records in internal HR systems as disabled.

• There is the only option available for them.



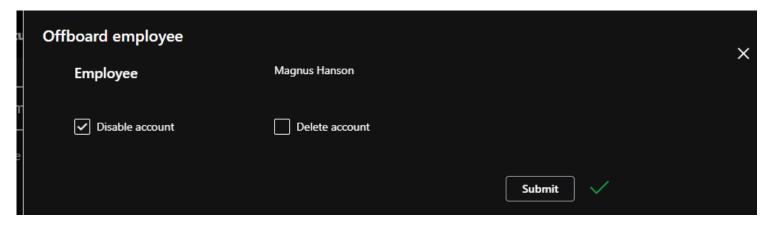
- After they click on the button, the employee record is marked as Inactive and User Administrators get informed automatically.
- Entra ID and Hybrid Local AD accounts are not yet affected.



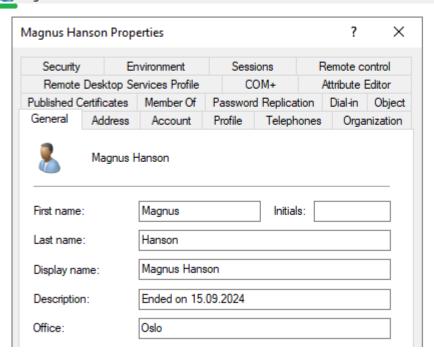
User Administrators

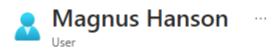
User Administrators finalize the offboarding process initiated by HR Managers. Typically, they split the offboarding process into two stages.

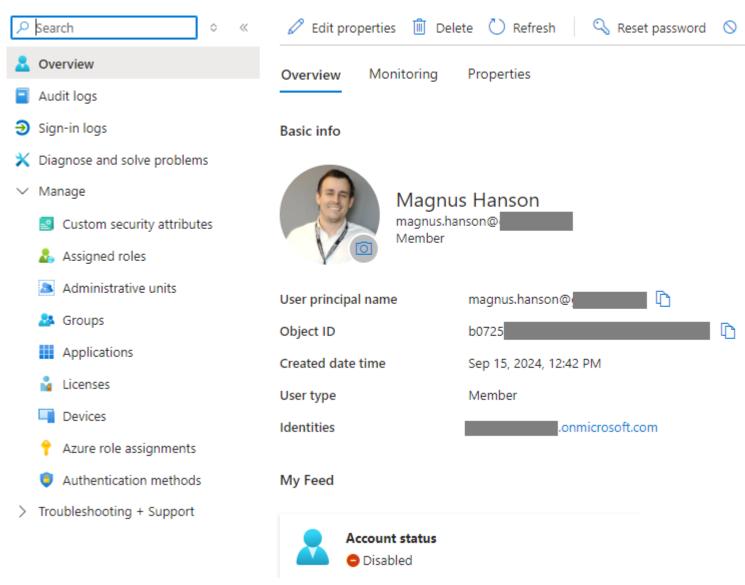
• At Stage 1, they disable Entra ID and/or Hybrid Local AD accounts. Clicking on the Submit button removes the employee from all groups, resets password and marks the AD accounts as disabled.



Name Type Description
Magnus Hanson User Ended on 15.09.2024







• At Stage 2, the account is deleted from Entra ID and/or Hybrid Local. Clicking on the Submit button removes it.

