



About Me

Recent graduate of App Design & User Experience at ATU Sligo who is looking to begin a new career opportunity that will allow me to fully utilize my skills and experiences, as well as let me continue to learn and grow my skill set. I am a multi-skilled designer with a background in graphic design; furniture design as well as a history in customer service.

Skills

Design

Experienced with the following design software:

- Adobe XD
- Figma
- Adobe Photoshop
- Adobe Illustrator
- Inkscape

Research

Experienced with the following UX research skills:

- User Testing
- A/B Testing
- User Flows
- Empathy Mapping
- Site Mapping
- Accessibility Analysis

Programming

Also experienced with programming in the following languages:

- HTML
- CSS/ Bootstrap
- JavaScript
- Python
- Express JS/ Node

References

References Available on request

Education

Bachelor of Arts in App Design & User Experience 2020 - 2024

ATU Sligo
First Class Honours
Gained Experience in all aspects of User Experience & User Interface design, from research through to final deliverables. Also gained valuable experience with UX content strategy and Accessibility. Worked on multiple client led projects working directly with shareholders/ business owners to deliver final products.

IT Support Specialist 2019 - 2020

MSLETB
CompTIA A+; CompTIA Network+; CompTIA Security+;

Furniture Design 2013 - 2014

Sligo College of Further Education

Leaving Certificate 2013

Summerhill College, Sligo

Work Experience

User Experience Designer 2023

Kudos Health; Innovation Centre, Sligo
Redesigning Kudos mobile application and Dashboard; Conducting research on existing services; Creating design prototypes; Collaborating with product owner and development teams.

Clinic Co-Ordinator 2021

Hidden Hearing; Quayside, Sligo
Full management of office duties; Scheduling and organising appointments; Managing deliveries; Stock ordering; Branch sales.

Customer Service Advisor 2018 - 2019

Eir; Rathedmond, Sligo
Listening to; understanding and resolving customer complaints; Understanding; Upgrading and selling company product range.

Sales Assistant 2016 - 2018

CEX; Sligo Town Centre, Sligo
Serving customers and making product recommendations; Sales; Cash handling & store banking; Product testing; Visual merchandising; Monitoring and meeting store K.P.Is; Opening & closing store.

Freelance Work

Brand Designer & Graphic Designer 2022 - 2024

Sligo Chess Club
Branding Design; Including logo creation, colour palettes and design guides; Creating branding elements including signage, social media posts, web design elements, and competition material for multiple competitions.