

About Me

I am a hard worker and a very quick learner. I have a strong working background in retail and customer service. As well as this I have a very strong design background working as both a graphic design and furniture in the past. I am currently studying App Design & UX at the ATU Sligo and am seeking summer work that will allow me to fully utilize my skills and experiences, as well as let me continue to learn and grow my experiences and skill set.

Skills

Design

I am experienced with the following design software:

- Adobe XD
- Adobe Photoshop
- Adobe Illustrator
- Marvel

I am also experienced with the following UX design skills:

- User Testing
- A/B Testing
- User Flows
- Wire Framing
- Empathy Mapping
- Adobe Photoshop
- Adobe Illustrator
- Marvel

Programming

I am an experienced and confident programmer with experience in the following languages:

- HTML
- CSS/ Bootstrap
- JavaScript
- C#
- Python
- Java
- Express JS/ Node

Education

ATU Sligo

- Bachelor of Arts (Honours) in App Design and User Experience

September 2020 – present

MSLETB

- It Support Specialist
- CompTIA A+; CompTIA Network+; CompTIA Security +

2019 – September 2020

Sligo College of Further Education

- FETAC level 5, Furniture Design

September 2013 – May 2014

Summerhill College, Sligo

- Leaving Certificate

June 2013

Work Experience

Temporary Clinic Co-Ordinator

- Hidden Hearing ; Quayside, Sligo
- Full management of office duties; Scheduling and organising appointments; managing deliveries; Stock ordering; Branch sales;

2021

Customer Service Advisor

- Eir ; Rathedmond, Sligo
- Listening to; understanding and resolving customer complaints; Understanding; Upgrading and selling Eir product range; Representing Eir brand to customers.

2018 – 2019

Acting Supervisor

- Cex ; Sligo Town Centre, Sligo
- Supervision of all staff; Cashing up tills/ safe and reporting branch banking; Opening and Closing of store; Dealing with customer complaints; Performing stock checks/ Investigating stock loss/ Gains; Meeting Management K.P.Is.

2018

Sales Assistant

- Cex ; Sligo Town Centre, Sligo
- Serving customers and making product recommendations that suit the customer; Controlling stock entering leaving the store, and ensuring quality of that stock; Maintaining standards of visual merchandising in the store; Meeting store K.P.Is

2016 - 2018

References

References available on request