


# Paul Mulvaney

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## About Me

My name is Paul. I am a Sligo based User Experience/ Interface designer with a strong front end Programming skill set. I am currently studying App Design & UX at the ATU Sligo and looking for a new career opportunity that will allow me to fully utilize my skills and experiences, as well as let me continue to learn and grow my experiences and skill set. I am a multi-skilled designer with a background in graphic design; furniture design as well as a history in customer service.

## Skills

### Design

I am experienced with the following design software:

- Adobe XD
- Adobe Photoshop
- Adobe Illustrator
- Marvel
- Figma

I am also experienced with the following UX design skills:

- User Testing
- A/B Testing
- User Flows
- Wire Framing
- Empathy Mapping
- Site Mapping

### Programming

I am an experienced and confident programmer with experience in the following languages:

- HTML
- CSS/SASS/ Bootstrap
- JavaScript
- C#
- Python
- Java
- Express JS/ Node

## References

References available on request

## Education

### ATU Sligo

**September 2020 – present**

- Bachelor of Arts (Honours) in App Design and User Experience
- Current GPA - 85.7%

### MSLETB

**2019 – September 2020**

- It Support Specialist
- CompTIA A+; CompTIA Network+; CompTIA Security + qualifications

### Sligo College of Further Education

**September 2013 – May 2014**

- FETAC level 5, Furniture Design

### Summerhill College, Sligo

**June 2013**

- Leaving Certificate

## Work Experience

### Temporary Clinic Co-Ordinator

**2021**

Hidden Hearing ; Quayside, Sligo

- Full management of office duties; Scheduling and organising appointments; Managing deliveries; Stock ordering; Branch sales;

### Customer Service Advisor

**2018 – 2019**

Eir ; Rathedmond, Sligo

- Listening to; understanding and resolving customer complaints; Understanding; Upgrading and selling company product range.

### Acting Supervisor

**2018**

CEX ; Sligo Town Centre, Sligo

- Supervision of all staff; Cashing up tills/ safe and reporting branch banking; Opening and Closing of store; Dealing with customer complaints; Performing stock checks/ Investigating stock loss/ Gains; Meeting Management K.P.Is.

### Sales Assistant

**2016 - 2018**

CEX ; Sligo Town Centre, Sligo

- Serving customers and making product recommendations; Sales; Cash Handling; Product Testing; Visual Merchandising; Meeting store K.P.Is

## Projects

### RSA Student Design Awards

- Participating In RSA Amplify Connections Design Competition
- Designing a new product to combat social Isolation using technology

### Steph Fit Coaching

- User Experience/Interface designer for Upcoming Fitness App
- Working closely in conjunction with lead developer and product owner

### Sligo Chess Club & ATU Chess Club

- Current Graphic Designer for both of these clubs
- Creating Logos, Signage, Banners and Competition materials (board numbers, Score sheets)