Paul Simpande

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10101, Lusaka, Zambia

https://paul-simpande.github.io/Portfolio-Website/

SUMMARY

A driven and enthusiastic third-year University of Lusaka Bachelor of Science in Information Systems and Technology student with experience working as an assistant technician at Franovigy Enterprises Ltd. I am an expert in troubleshooting, problem-solving, and optimising IT resources to improve system functionality and customer happiness. I am proficient in Python, Java, MySQL, JavaScript, and network configuration. I have a strong desire to learn and apply new technologies in order to produce creative systems and solutions as a future full-stack developer. I've worked in technical communication, IT assistance, and inventory management, all of which help businesses run smoothly and succeed.

SKILLS

- **Programming Languages:** Python, Java, JavaScript
- **Database Management:** MySQL
- **Web Development:** HTML, CSS, JavaScript (Front-end), Python and Java for backend
- **Technical Skills:** Troubleshooting, IT support, Network Configuration

EXPERIENCE

ASSITANT TECHNICIAN | 01/2022 to Current
Franovigy Enterprises Limited - Lusaka, Zambia
- Assisted technicians in the installation, troubleshooting and repair of electronic equipment.
- Tested new systems for functionality and accuracy.
- Provided technical support to customers with inquiries related to electronic systems.
- Maintained records of all services performed.
- Assisted in system setup and maintenance across organizational departments.
- Contributed to inventory management and tracking of IT resources.

EDUCATION AND TRAINING

Nkumbi International College - Kapiri Mposhi
Grade 12 Certificate
11/2021
University Of Lusaka - Lusaka, Zambia
Bachelor of Science
Information System And Technology

LANGUAGES

Citonga: First Language
English: Intermediate (B1)
Cinyanja: Upper Intermediate (B2)
Ichibemba: Beginner (A1)