USER MANUAL

ADMINISTRATOR

FOR E-PERMIT WEB APPLICATION SYSTEM VERSION 1.0.5 | 06 FEBRUARY 2021

Prepared By



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PREFACE

ABOUT THIS MANUAL

The Administrative Manual serves as a guide to assist employees in an institution with their day-to-day performance of administrative and management functions.

The manual contains instructions for registering new building permit applications, and other functionalities like processing applications for permit, granting of development permits, managing permits etc.

This guide will give you detailed insight into each module and feature in the system.

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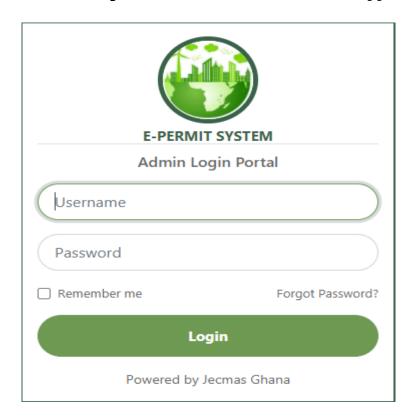
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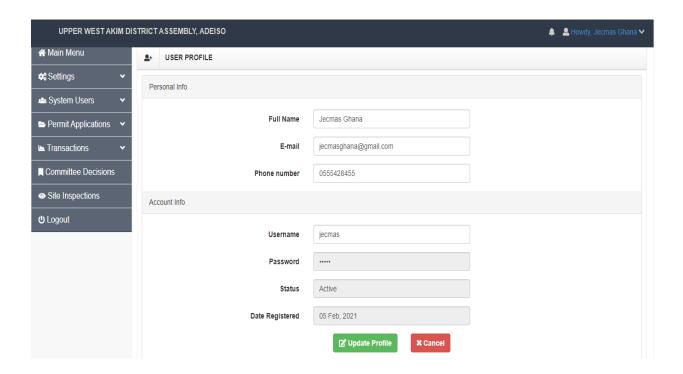
Login

When you start the application, you will be directed to the login page. Here, you should enter your username and password in the form and click "Login" button to access the application.



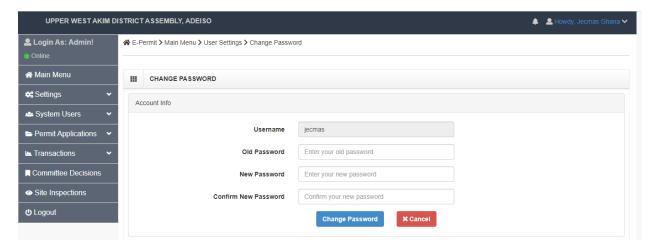
1.1 My Profile

Once you have an admin account already setup, you can login to the system. At the top-right corner of the dashboard, your name will be displayed to you. Hover the mouse on your name, you will see a drop down list menu click on "My Profile" and a new page will be shown to you with details of your account. Here, you can change your full name, email, phone number and username and click on the "Update Profile" button to update your profile info. Click "Cancel" button to cancel the action.



1.2 Change Password

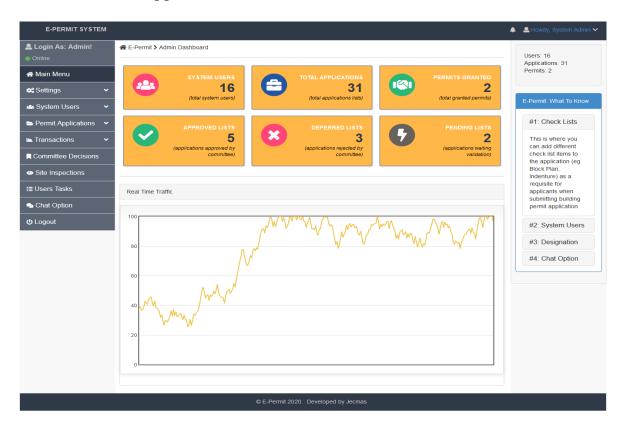
At the top-right corner of the dashboard, your name will be displayed to you. Hover the mouse on your name, you will see a drop down list menu click on "Change Password" and a new page will be shown to you with a form of the following fields, (username, old password, new password, confirm password).



Fill in the details for the fields above and click the "Change Password" button to change your password. You can click the "Cancel" button to cancel the process.

2.1 Main Menu: Application Summary

This is the main application dashboard where you will be shown the summary of all the processes carried out, such as total applications, total permits granted, applications on pending, total deferred applications, total users, etc.



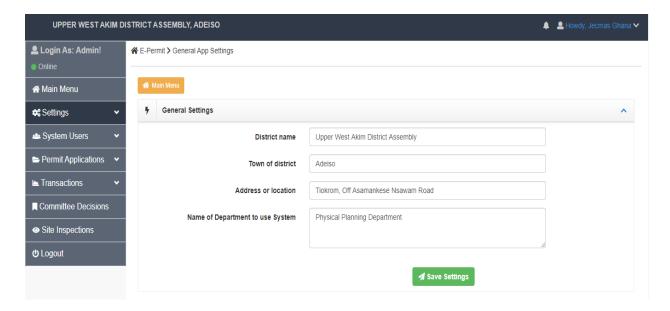
2.2 E-Permit: What to Know

This is collapsible menu with blue panel header displayed as a right sidebar in the main dashboard. It has items such as checklist, system users, grant permits, etc.

3. Settings

3.1 General

In the left sidebar menu, you will see a menu item "Settings" click on it and you will see sub-menu items under it, click on the "General" menu item and a new page with forms of the fields (name of district, town of district, address and department to use system).



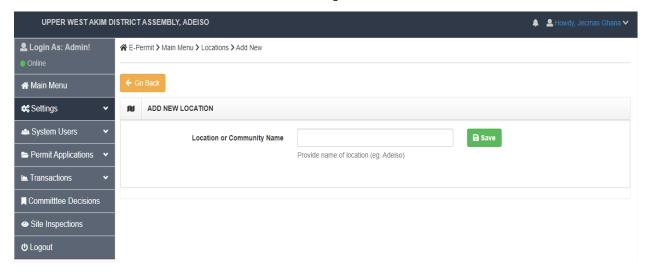
Fill the details of the form above and click on the "Save Settings" button to save the settings information for the application. You can also click on the "Cancel" button to go back to the previous page.

3.2 Locations

A sub-menu item under the settings menu. Click on it and new page with the list of all locations will be displayed in a table.

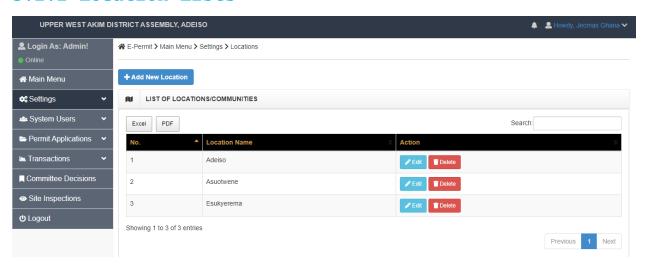
3.2.1 Add New Location

In the locations page, click on "Add New Location" button you will see a form with the following fields (location name).



Fill the details for the form by adding the name of the location you want to add and click on "Save" button to save record.

3.2.2 Location Lists



This shows the list of all locations. Beside each list item, you will see "Edit" and "Delete" buttons.

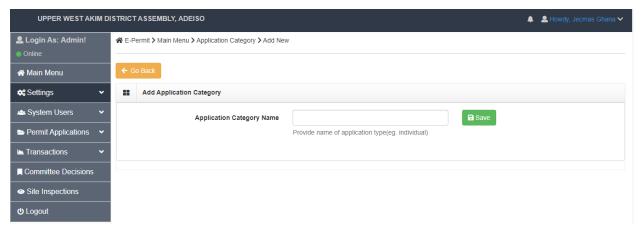
Click on the 'edit' button to make changes to the location. OR Click on the 'delete' button to delete the location from system.

3.3 Application Category

A sub-menu item under the settings menu. Click on it and new page with the list of all application category will be displayed in a table.

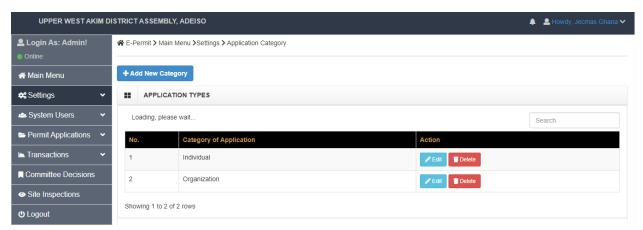
3.3.1 Add New Category

In the category page, click on "Add New Category" button you will see a form with the following fields (category name).



Fill the details for the form by adding the application category name you want to add and click on "Save" button to save record.

3.3.2 Category Lists



This shows the list of all categories. Beside each list item, you will see "Edit" and "Delete" buttons.

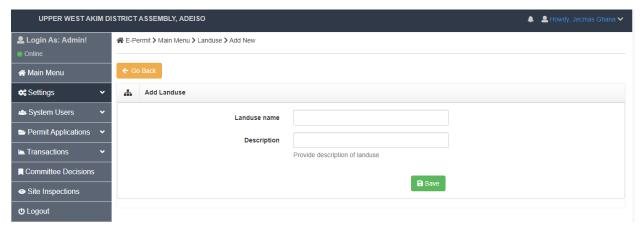
Click on the 'edit' button to make changes to the category. OR
Click on the 'delete' button to delete the category from system.

3.4 Land Use

A sub-menu item under the settings menu. Click on it and new page with the list of all land use will be displayed in a table.

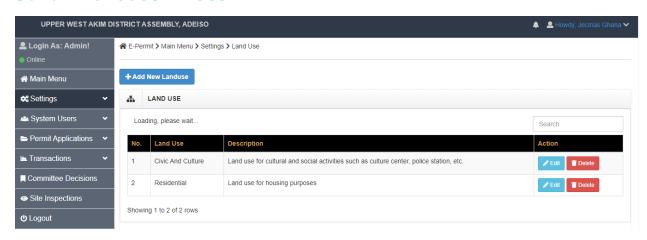
3.4.1 Add New Landuse

In the landuse page, click on "Add New Landuse" button you will see a form with the following fields (landuse name, description).



Fill the details for the form by adding the landuse name and description and click on "Save" button to save record.

3.4.2 Landuse Lists



This shows the list of all landuse. Beside each list item, you will see "Edit" and "Delete" buttons.

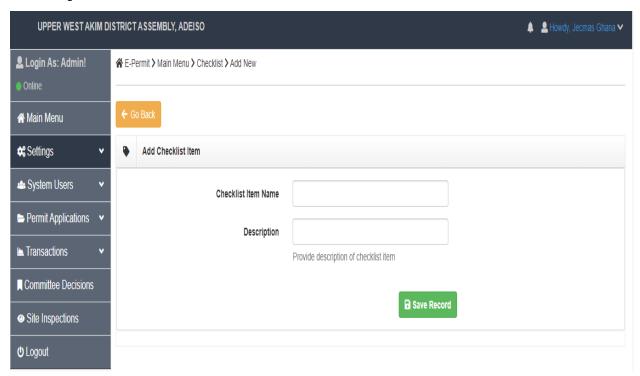
Click on the 'edit' button to make changes to the landuse. OR
Click on the 'delete' button to delete the landuse from system.

3.5 Checklists

A sub-menu item under the settings menu. Click on it and new page with the list of all checklist items will be displayed in a table.

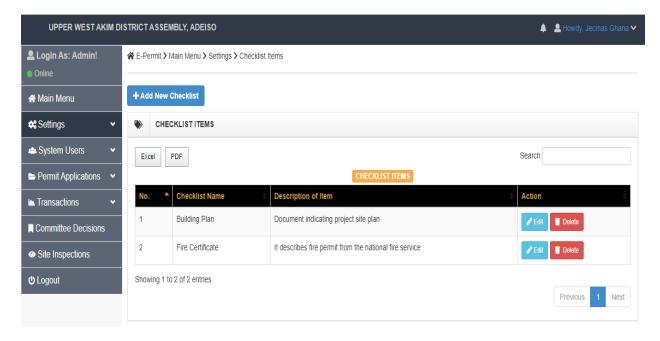
3.5.1 Add New Checklist

In the checklist page, click on "Add New Checklist" button you will see a form with the following fields (checklist name, description).



Fill the details for the form by adding the checklist name and description and click on "Save Record" button to save record.

3.5.2 Checklist Items



This shows the list of all checklist items. Beside each list item, you will see "Edit" and "Delete" buttons.

Click on the 'edit' button to make changes to the checklist. OR

Click on the 'delete' button to delete the checklist from system.

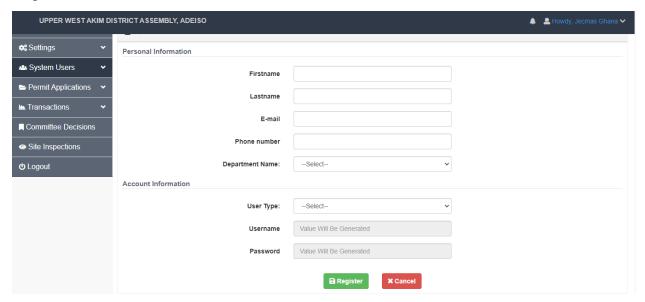
4 System Users

4.1 Add New User

In the left sidebar menu, you will see a menu item "System Users" click on it and you will see sub-menu items under it, click on the "Add New User" menu item and you will be shown a new page with form of the fields

- First name,
- Last name,
- Email,
- Phone number,
- User type, and
- Department name

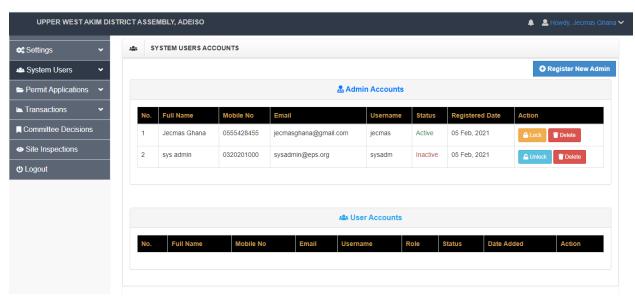
Figure: Add New User



Enter the above details and choose the user type and department name applicable to this new entry. Then click 'Register' to register the new user. NB: Login Username and Password will be generated for every user you register or create.

4.2 Accounts

This shows the list of all system users (admin, officer, and user) of the system. The list is categorized into 'Admin Account' and 'Users Account'.



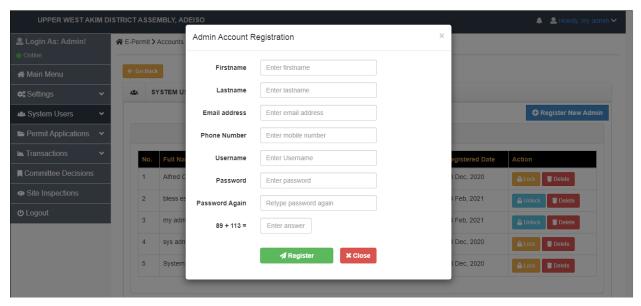
Beside each list item, you will see "Lock", "Unlock" and "Delete" buttons.

Click on the 'lock' button if you want to lock the account (it means user cannot access the system). OR

Click on the 'Unlock' button to unlock an account that was previously locked (it means user can access the system). OR Click on the 'delete' button to delete the user from system.

4.2 Register New Admin

In the accounts page, click on "Register New Admin" button you will see a dialog form with the following fields (first name, last name, email, phone number, username, password, retype password).



Enter the details of the admin you want to create or register and click on the 'Register' button to save the record or click on the 'Cancel' to dismiss/close the dialog box.

4.2 Log Lists

This module shows system logs list details of users of the system indicating their names and login date time.

5 Permit Applications

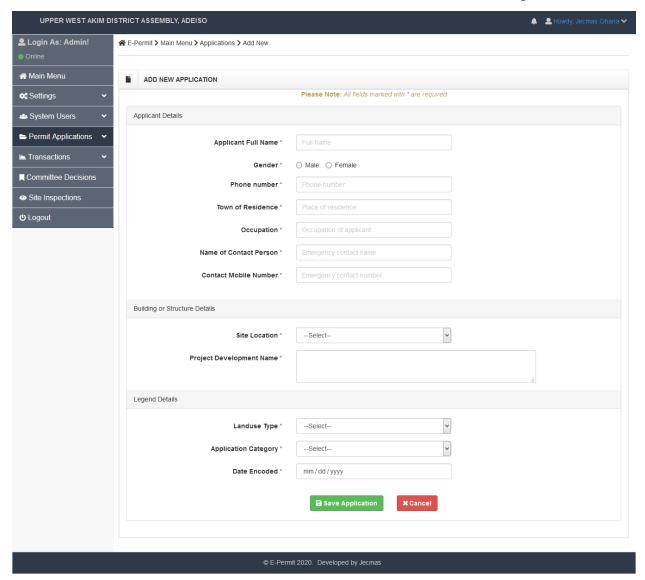
5.1 Add New Application

In the left sidebar menu, you will see a menu item "Permit Applications" click on it and you will see sub-menu items under it, click on the "Add New Application" menu item and you will be shown a new page with form of the fields

- 1. Applicant Fullname, 5. Site Location
- 3 Phone Number

2 Gender

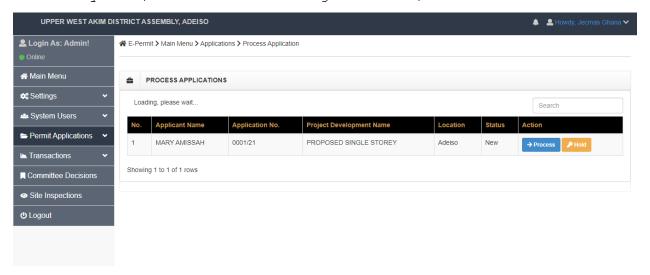
- 4. Town of Residence
- 6 Project Name
- 7 Contact Name
- 8 Contact Number
- 9. Landuse Type
- 10. Category Type
- 11. Date Encoded
- 12. Occupation



Fill the form by providing all necessary information and click on the 'Save Application' to save the record. You can click on 'Cancel' to cancel and close the operation. NB: Application ID or Numbers will be automatically generated for every new application you add, (this is to easy track the application).

5.2 Process Application

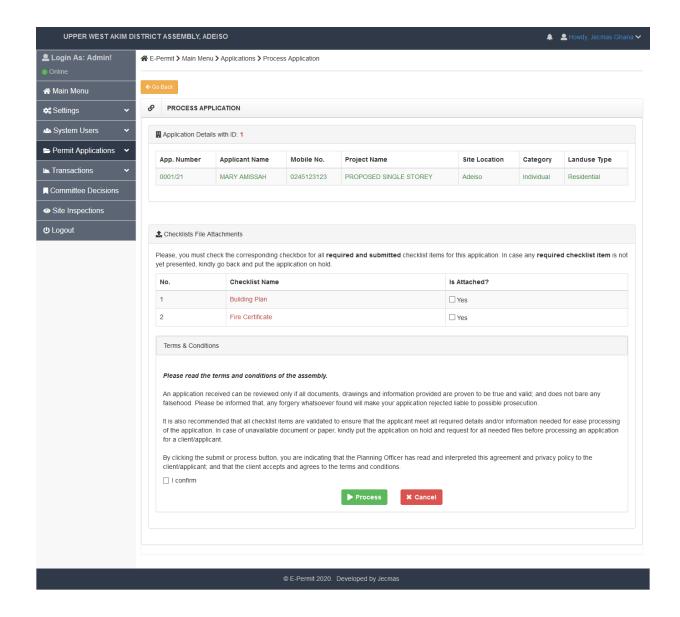
In the left sidebar menu, you will see a menu item "Permit Applications" click on it and you will see sub-menu items under it, click on the "Process Application" menu item and you will be shown a new page with the list of all new applications in the current year (as shown in the figure below).



Beside each application item, you will see two buttons namely: "Process" and "Hold".

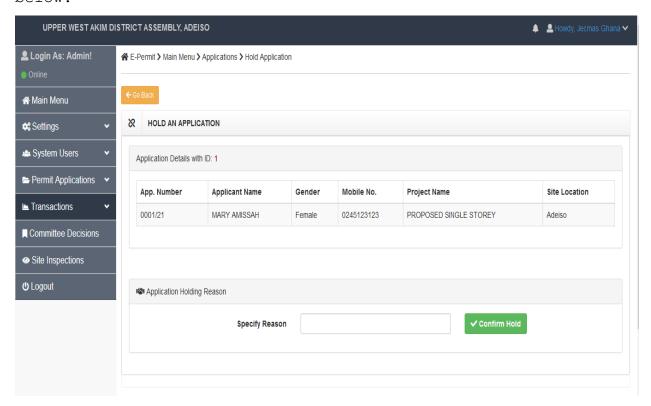
Process Application - To process an application, click on the 'Process' button and you will be directed to the page where you will attach and confirm inclusion of all required checklist items for the application.

See the figure below:



Check the checkbox 'Yes' if required checklist item has been attached to the application, confirm and click on the 'Process' button to complete the process.

Hold Application - To hold an application, click on the 'Hold'
button and you will be directed to a page as shown in the figure
below:

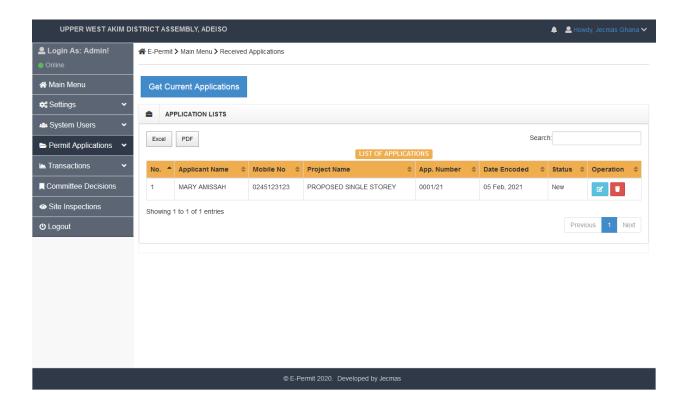


Here, you specify the reason for putting the application on hold and click on the 'Confirm Hold' button to complete request.

5.3 Application Lists

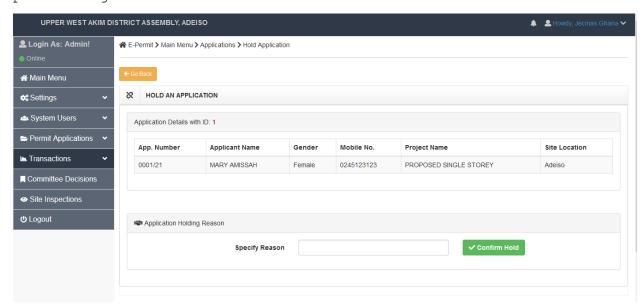
This menu item is a sub-menu under the "Permit Applications" menu which shows the list of all applications (New, Pending, Approved, Granted & Submitted). Beside each list item, you will see "Edit" and "Delete" buttons.

Click the 'edit' button to make changes to the application. OR
Click the 'delete' button to delete the application from system.
See the figure below:



5.4 Pending Lists

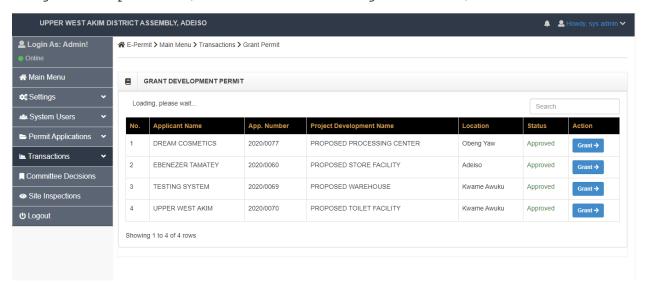
This shows the list of all applications on pending or hold status. To validate the application, click the 'Validate' button beside the application to make it available for further processing. Enter the reason and click on 'Confirm' button.



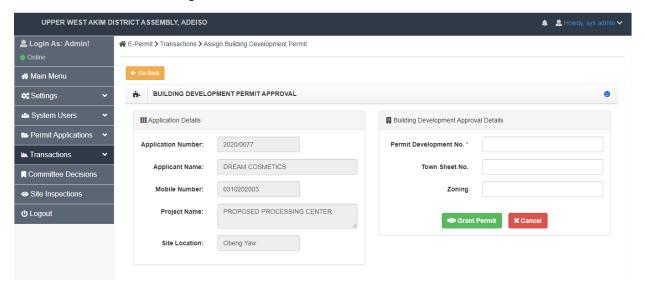
6 Transactions

6.1 Grant New Permit

In the left sidebar menu, you will see a menu item "Transactions" click on it and you will see sub-menu items under it, click on the first namely; "Grant New Permit" menu item and you will be shown a new page with the list of all applications approved by the technical & spatial planning committee which can be granted permit (as shown in the figure below).



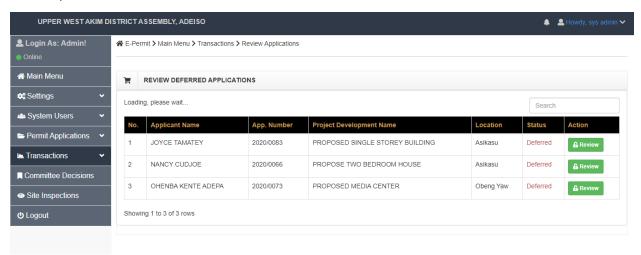
For each application you want to grant permit, click on the 'Grant' button go to next page (i.e. assign permit) with a form as shown in the figure below.



In the form above, enter the permit development number, town sheet number, and zoning name; now click the 'Grant Permit' button to assign permit to this application.

6.2 Review Application

Under the "Transactions" menu item, click on it and you will see sub-menu items under it, click on the second namely; "Review Applications" menu item and you will be shown a new page with the list of all applications that have been deferred by the technical & spatial planning committee (as shown in the figure below).

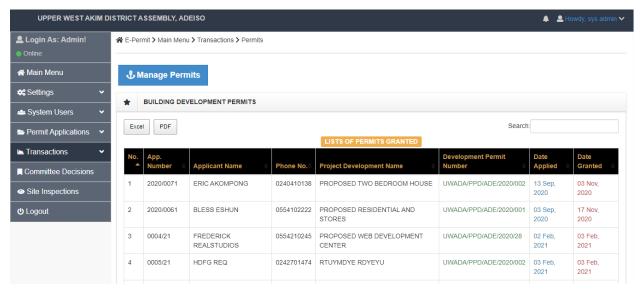


In the list above, for each of the deferred application click on the "Review" button to examine again the application. You will see a new page with the details of the application you want to review. Click the 'Confirm Review' button to complete the action.

Reviewing an application means you can now process the application and grant building development permit.

6.2 Permit Granted

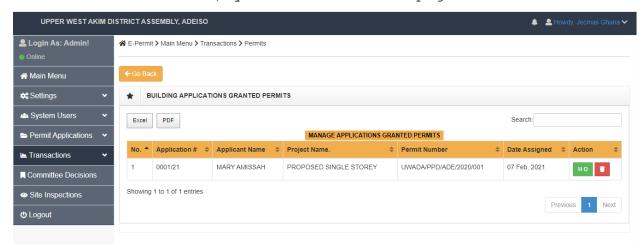
Under the "Transactions" menu item, click on it and you will see sub-menu items under it, click on the third namely; "Permit Granted" menu item and you will be shown a new page with the list of all applications that have been granted or assigned building development permits (as shown in the figure below).



If you have granted permits to applications, you will see a page like the above.

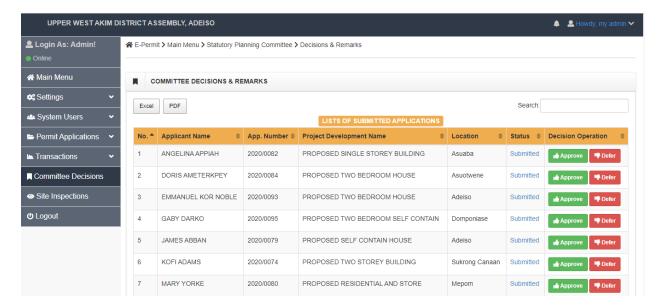
If you have not granted any permits, you will see an empty page with the comment 'no data available in table'.

At the top left corner, you will see a button namely "Manage Permits". Click on it, you will see a new page as shown below:



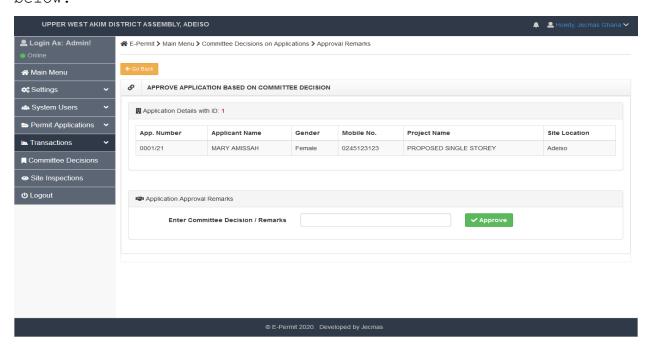
7 Committee Decisions

Click on the "Committee Decisions" menu item in the left sidebar menu and you will see a new page with the list of applications submitted to spatial planning committee for approval for permits. See the figure below;



7.1 Approve Application

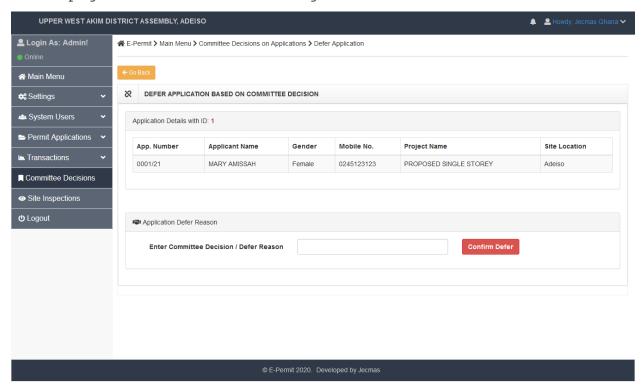
To approve an application for development permit, click on the 'Approve' button, you will see a page like shown in the figure below:



In the figure above, enter the committee remarks passed on this application and click 'Approve for Permit' to make application available for awarding development permit.

7.2 Defer Application

To defer an application, click on the 'Defer' button, you will see a page like shown in the figure below:



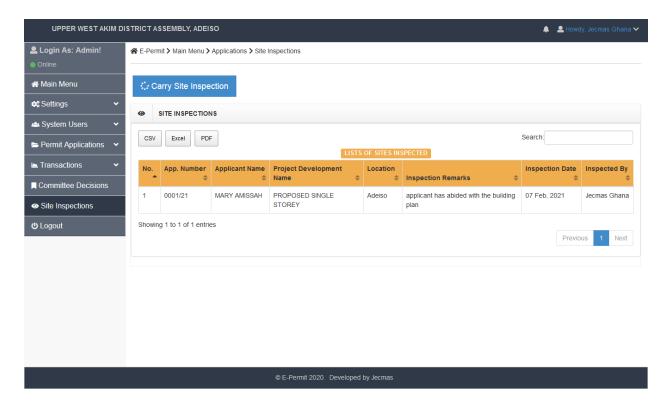
In the above form, specify the committee reason for deferring this application and click the 'Confirm Defer' button to defer or reject the application.

8 Site Inspections

8.1 List of Site Inspected

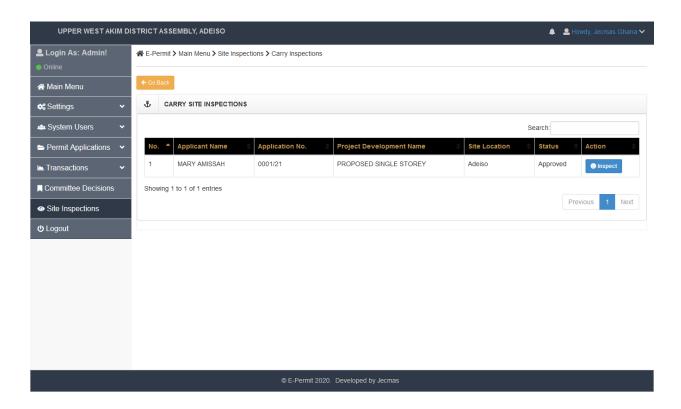
Click on the "Site Inspections" menu item in the left sidebar menu and you will see a new page with the list of sites (applications) that have been inspected/visited by the physical planning team and therefor can be granted development permits.

NB: Site inspections is necessary to be carried out on an application before it can be granted or awarded or assigned permit. See the figure below;

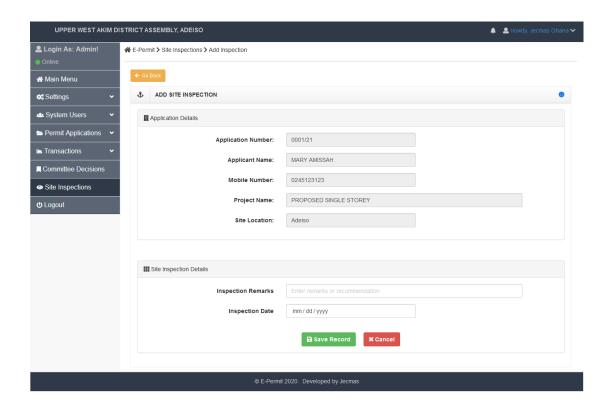


8.2 Carry Site Inspection

Click on the "Carry New Inspection" button on the top of the page as shown above and you will see a new page with the list of applications that must or you can carry site inspections on before approving for permits. See the figure below;



Click the 'Inspect' button to add site inspection record or details to the application you want to; you will be directed to the page shown in the figure below:



In the form above, enter the inspection remarks and inspection date in the respective fields and click on 'Save Record' to complete the action.

9 Logout

Click on the "Logout" menu item in the left sidebar menu list (the last item) to successfully logout your session from the epermit system.

Appendix

Application — it describes new entry of application filed by a client for a building development permit.

Approve - to give permission or commend an application for a development permit.

Category - it describes the types of application like individual, organization in the e-permit system.

Checklist - it describes the required documents or files that must be attached to an application before it can be processed for development permit.

Committee Decision - it describes the comments, remarks or recommendation passed by the spatial planning committee on applications.

Defer - to reject an application for permit because it does not meet requirements or something fishy is found.

Delete - to remove a record from the e-permit system.

Edit - to make changes to a record (such as application, land
use, checklist, etc.) in the e-permit system.

Land use - it describes the purpose for which the site or land is being used for (example residential or commercial).

Location — it describes the communities or locality found within the district.

Login - to access the e-permit system by using your account
username and password.

Logout - to close out your session from the e-permit system.

Pending - it describes the applications that have been put on hold because it does not have checklist items attachments like indenture, fire certificate.

Permit - it describes the unique building development number granted to an application/applicant to proceed on the project.

Process Application - it describes a particular course of action
to move an application to technical/spatial committee for
approval for permit.

Review - it describes the action taken to re-examine an application after it has been rejected/deferred by the committee for development permit.

Users - it describes the types of eligible system users
(people/members) who can access the e-permit system.

Application Status

New - it describes a new entry of application into the e-permit system.

Pending - it describes an application that has been put on hold due to insufficient document attachment for further processing.

Submitted - it describes an application that has been process for the committee to approve or defer.

Approved - it describes an application commended by committee to be granted permit.

Granted - it describes an application that has been successfully granted development permit.