

PAUL KILLIAN

Professional Summary

Results-oriented professional with a strong background in customer service and a passion for software development, JavaScript, React, Node.js, CSS, and API development. Successfully transitioned customer service skills into web development, leveraging technical understanding to create efficient personal web browser tools and customer websites. Demonstrated ability to deliver high-quality solutions while maintaining a customer-centric focus. Strong communication, problem-solving, and collaboration skills to effectively bridge the gap between customer needs and technical implementation.

Key Skills:

- Customer service excellence
- JavaScript, React, Node.js
- HTML5, CSS3, responsive web design
- API development and integration
- Software development principles and methodologies
- UI/UX design principles
- Problem-solving and analytical thinking
- Collaboration and teamwork
- Adaptability and fast learning

Employment History

Web/Software Developer, Self Employed. Huntington Beach, California
Aug. 2020 - Present

- Collaborate with clients to gather requirements and understand their goals and objectives.
- Design and develop websites using front-end technologies such as HTML, CSS, and JavaScript.

Personal Info

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HUNTINGTON BEACH, 92646,
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Skills

JavaScript



React



Node



Strong Communication



CSS



Persistence



Critical Thinking



Time Management



- Implement responsive web design principles to ensure optimal user experience across devices.
- Integrate third-party APIs and services as required (e.g., payment gateways, social media integration).
- Optimize website performance, ensuring fast loading times and smooth navigation.

Customer Service Representative, Classic Industries. Huntington Beach, California

Feb. 2022 - Mar. 2023

- Built own tools using HTML, CSS, Javascript to produce efficiency
- Provide customers with information about products and services
- Assist customers look up parts in product catalogs and place orders
- Verify customer account information to ensure order accuracy
- Respond to customer's questions, help process returns, track packages, etc.



Education

LearningFuze, Irvine, California

Certificate, Software Development, Aug. 2020