

Key Fund Yorkshire Website Privacy Policy

Key Fund Yorkshire is committed to preserving the privacy of all visitors to our website at www.keyfundyorks.org.uk. Please read the following privacy policy to understand how we use and protect the information that you provide to us.

Information that we collect from you

When you visit www.keyfundyorks.org.uk you may be asked to provide certain information about yourself including your name and contact details.

We may also collect information about your usage of our website as well as information about you from e-mails or letters you send to us.

To maintain customer service standards and to assist staff training, we may record and monitor incoming calls.

Use of your information

Your information will enable us to provide you with access to all parts of our website and to supply the services you have requested. We will also use and analyse the information we collect so that we can administer, support, improve and develop our business.

In particular, we may use your information to contact you for your views on our services and to notify you occasionally about important changes or developments to the website or our services. Further, where you have consented, we might also use your information to let you know by email about other services which we offer which may be of interest to you. If you change your mind about being contacted in the future, please let us know.

Disclosure of your information

The information you provide to us may be accessed by or given to third parties who act for us for the purposes set out in this policy or for other purposes approved by you. Those parties provide support services on our behalf.

Finally, if our business enters into a joint venture with or is sold to or merged with another business entity, your information may be disclosed to our new business partners or owners. Unless required to do so by law, we will not otherwise share, sell or distribute any of the information you provide to us without your consent.

Cookies

Cookies are small amounts of information which we may store on your computer. Our system will issue cookies to your computer when you log on to the site. Cookies make it easier for you to use the site during visits. They also allow us to personalise the content of the site for you. You may set up your computer to reject cookies by following the relevant instructions which can be found at www.aboutcookies.org. In that case, you may not be able to use certain features on our site.

Accessing and updating

You are entitled to see the information held about you and you may ask us to make any necessary changes to ensure that it is accurate and kept up to date. If you wish to do this, please contact us at info@keyfundyorks.org.uk. We are entitled by law to charge a fee of £10 to meet our costs in providing you with details of the information we hold about you.

Changes to our privacy policy

Any changes to our privacy policy in the future will be posted to the website and, where appropriate, through e-mail notification.

Contact

All comments, queries and requests relating to our use of your information are welcomed and should be addressed to info@keyfundyorks.org.uk