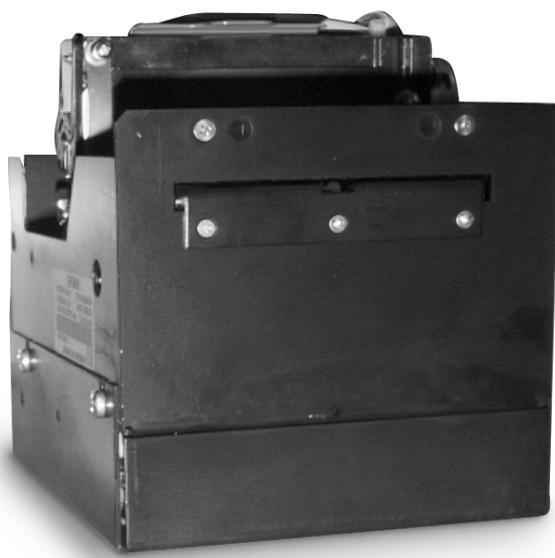


Swecoin Kiosk Printer

TTP 2000 Model

Technical Manual



RICE LAKE
WEIGHING SYSTEMSTM

Commitment Beyond Measurement®

94822

TTP 2000 Kiosk Printer

Technical Manual



Publ. No.: 103471, Ed. D, February 20, 2006

SWECIN

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REVISION HISTORY

Edition A: This issue, describes TTP 2000 with firmware version 2.52

Edition B: This issue, describes TTP 2000 with firmware version 3.05+

Edition C: This issue, describes TTP 2000 with firmware version 3.10

Edition D: This issue, describes TTP 2000 with firmware version 3.20

1

INTRODUCTION

1.1 About this manual

1.2 Updating

This manual will be updated as, from time to time, printer functions and features may be added or amended. You will always find the latest edition on our web site (<http://www.swecoin.se>). You can order printed copies of the current manual by e-mail, fax, or phone.

If you require functions not found in the manual edition at your disposal, you are welcome to consult one of our representatives for information.

2**PRODUCT PRESENTATION**

The TTP 2000 series are kiosk printers for 58 to 82.5 mm paper using direct thermal printing. It has integrated guillotine cutter, looping presenter with built in retract and retain function, and control board. The print speed is 150 mm per second, and the presenting speed 300 mm/s to ensure high throughput.

The printhead can easily be opened to give the operator access to the paper path, and print head, for maintenance purposes.

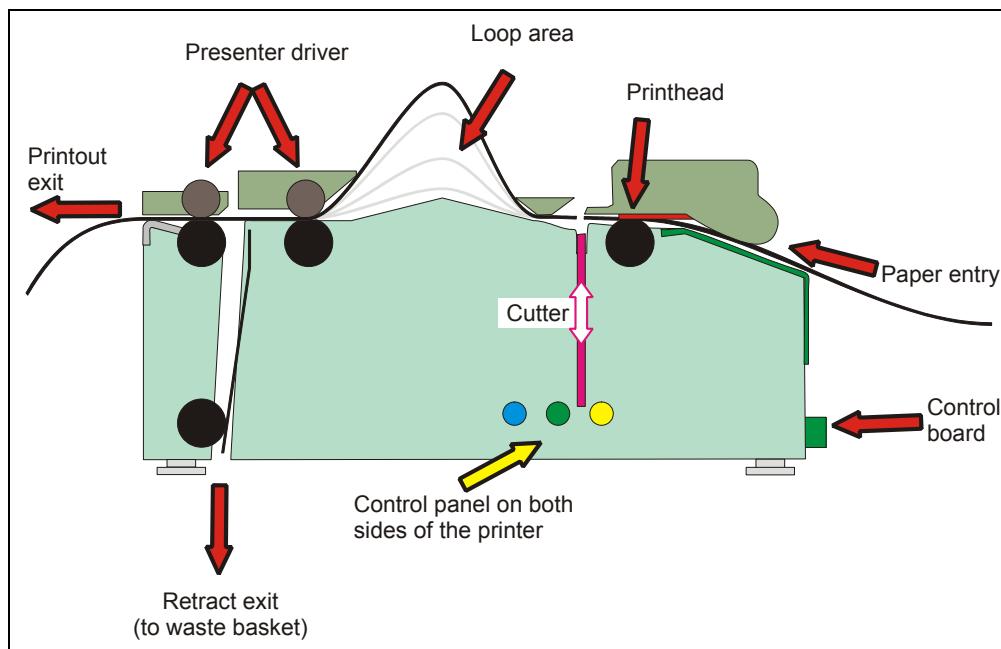


Figure 1 Principle of operation

The capability of the control board differs between the versions of TTP 2000:

| | TTP 2010 | TTP 2020 | TTP 2030 |
|-----------|----------|----------|----------|
| Interface | Serial | Parallel | USB |

Printer drivers for Microsoft Windows™ and Linux are available, and the printer is compatible with the Plug and Play standard.

The text capability makes it easier to print directly from the kiosk software without using a driver.

2.1.1 Looping presenter

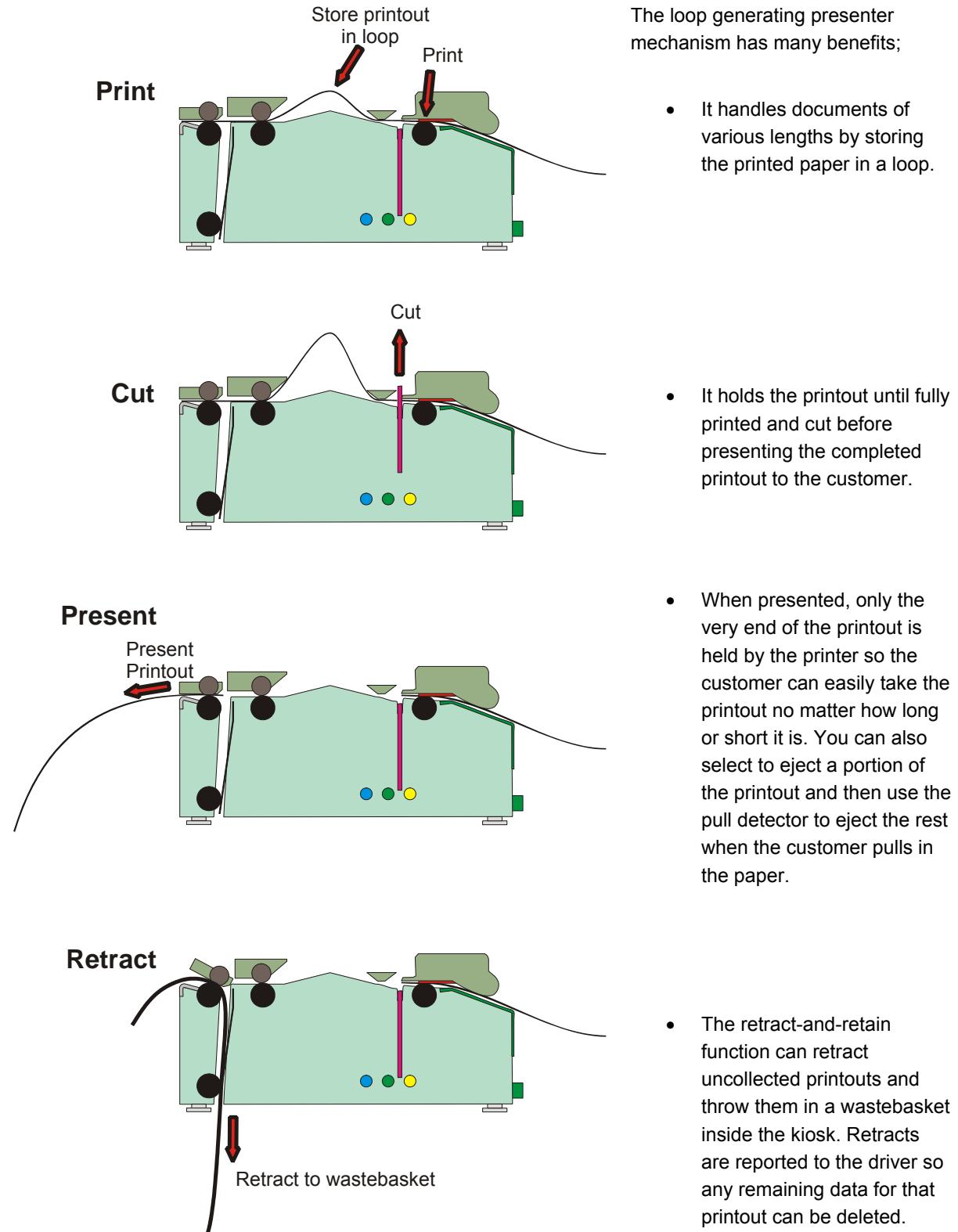


Figure 2 The Swecoin looping presenter

2.2 Controls

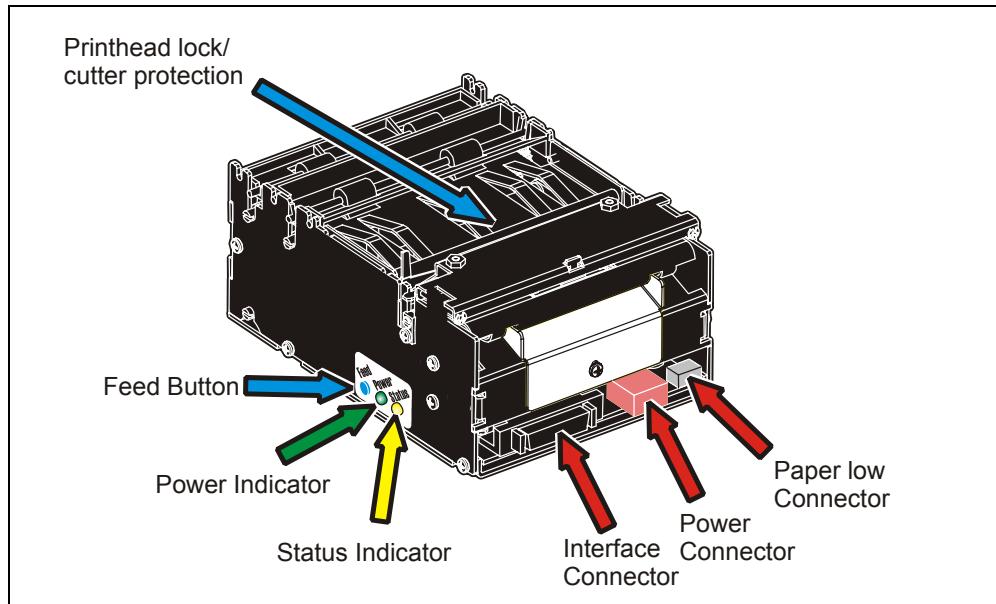


Figure 3 Rear view

The controls are duplicated on both sides of the printer so that they are easily accessible regardless of how the printer is installed.

2.2.1 Feed button

The **Blue** feed-button has several functions:

- Short press; eject printout from presenter
- Longer press; feed, cut, and present a complete page.
Any data in the print buffer will be printed. If the buffer is empty the page will be blank.
In black mark mode, the page will be synchronized with the black mark.
- Press and hold while turning on the power, or while opening and closing the printhead to print a self-test printout. See page 19.



2.2.2 Status indicator

- The status indicator has several functions:

ON constantly — the printer is operational

Flashes rapidly — indicates error. Hold down the feed-forward button and the number of blinks will reflect the *status-code*.

| | |
|--------------|--|
| 1 | Presenter jam, paper cannot be ejected / retracted |
| 2 | Cutter cannot return to home position |
| 3 | Out of paper |
| 4 | Printhead lifted |
| 5 | Paper feed error (under head) |
| 6 | Temp error, printhead is above 60 °C |
| 7 | Presenter jam, motor cannot rotate |
| 8 | Paper jam during retract |
| Fast flashes | Checksum error, firmware |
| Steady light | Wrong firmware type or target for firmware loading |

Status-codes are reset:

- 1 When the conditions causing them are removed
- 2 When the printer is turned off/on
- 3 When the printhead is lifted and then lowered.

Blink, blink, pause, blink, blink — is the *warning-code* for paper low¹. The warning-code is reset automatically when the condition causing it is removed.

2.2.3 Voltage indicator

- Green indicator constantly ON: 24 V present

¹ This signaling is disabled by default. It can be disabled/enabled by setting parameter p52

3**INSTALLATION****3.1 Installing a paper guide**

The paper guide selects if the printer should use 58, 60, 80, or 82.5 mm paper width. The printer senses what paper guide is fitted and adjusts to it automatically. The TTP 2000 printers are delivered without paper guide fitted.

1. Select the paper guide you want to install¹
2. Open the printhead by pushing green printhead lock plate backwards and lifting up the printhead, see page 24.
3. Enter the T-shaped tab of the paper guide into the "T"-hole, and fasten the screw.
4. Close the printhead

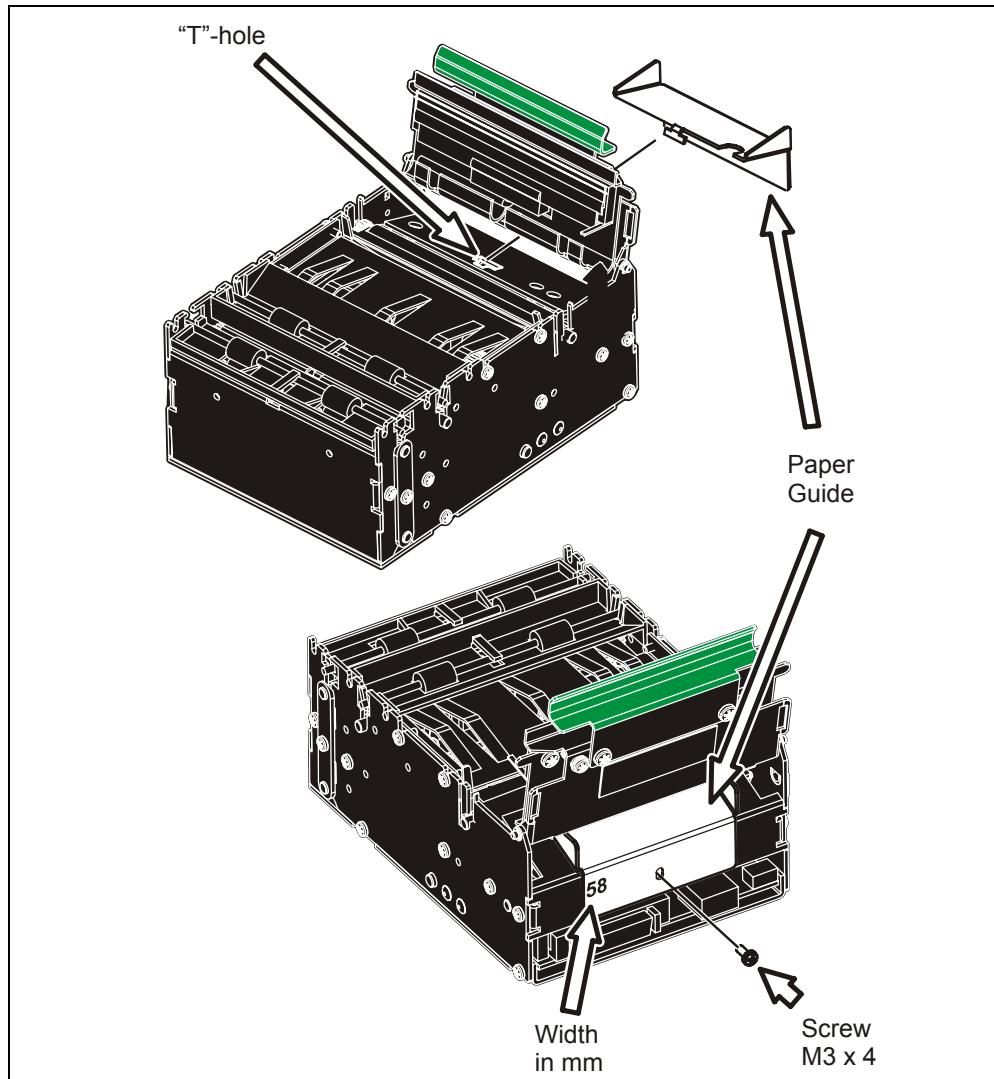


Figure 4 Fitting a paper guide

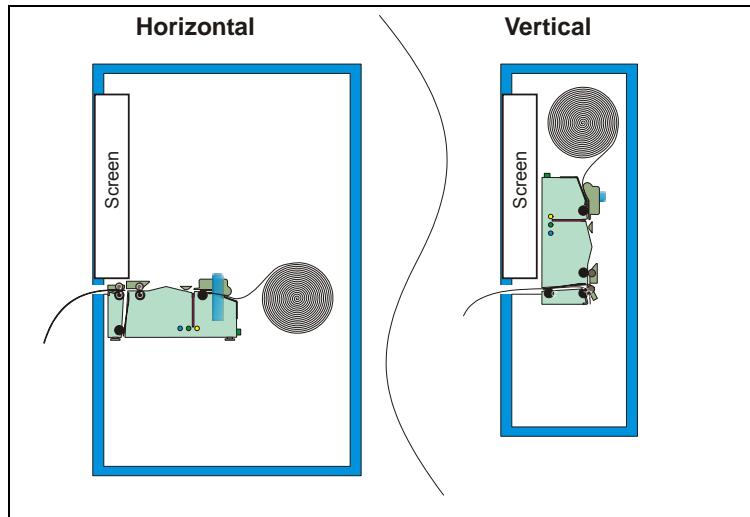
¹ Evaluation kits contain all input guides available. Regular volume deliveries only contain the appropriate guide for the customer in question.

3.2 Installation considerations

The TTP 2000 printer should be installed in some kind of enclosure such as a self-service kiosk. The footprint and the paper output height is identical to the TTP 1020 /TTP 1030.

3.2.1 Orientation

The TTP 2000 can be installed horizontally or vertically¹. Vertical installation is suitable for narrow kiosk designs. Here the printer swaps outputs; the normal output becomes the retract, and the retract output feeds the printout to the customer.



*Figure 5 The printer can be installed in different orientations. Just set parameter n57 to the appropriate setting and the printer adapts to its new orientation.
If you use the Windows driver, a selection in the driver sets horizontal or vertical mode.*

NOTE! — *In vertical mode the printer does not loop the paper but stores it hanging down, then cuts and ejects vertically when the printout is ready.*

¹ Implemented in firmware version 3.20

3.2.2 Quick-fit hubs

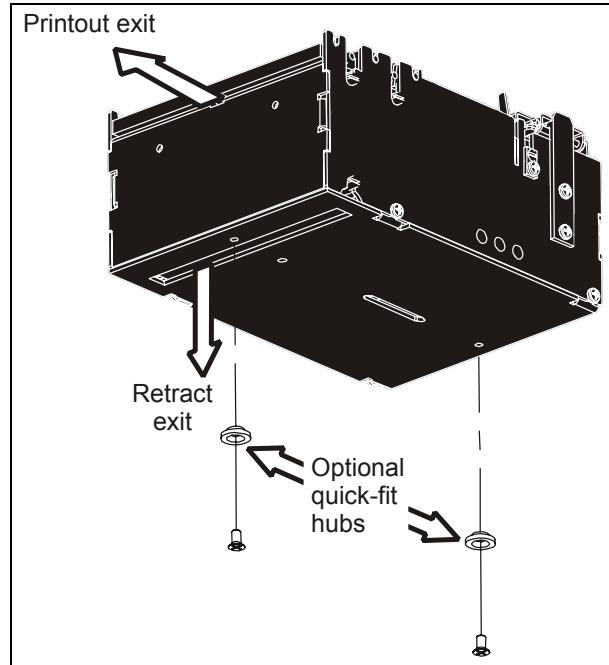


Figure 6 Front, bottom view

The printers attach to the kiosk using two screws, or just slides in place using the quick-fit hubs.

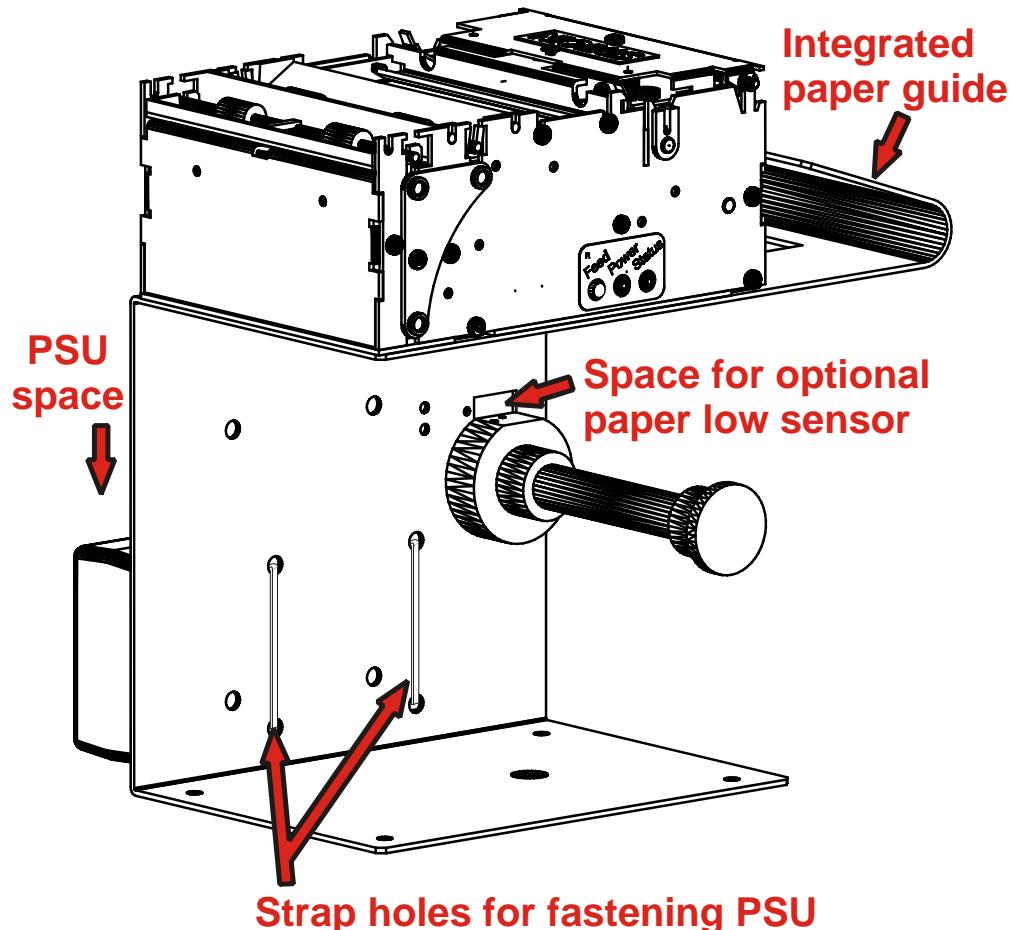
3.2.3 Using a Swecoin roll holder

The Swecoin roll holders fit paper widths, 58 mm, 60 mm, 80 mm, and 82.5 mm without adjustments, and takes minimum 150 mm rolls.

An example of a Swecoin roll holder is the shelf type that has the quick fit fastening so you just connect the cables to the printer then slide it onto the roll holder. It also has additional holes so that you can attach the 75 W PSU with straps, and fit an optional paper low sensor.

This roll holder both stands stable on your desktop, and can be fastened into your kiosk and used in normal installations.

More Swecoin roll holders can be found in chapter 10 of this manual.



3.2.4 Design your own mounting

The illustration below gives an example of a printer-mounting shelf. See also "printer Dimensions" on page 90, and the 3D solid models and outline drawings for CAD that are available on www.swecoin.se.

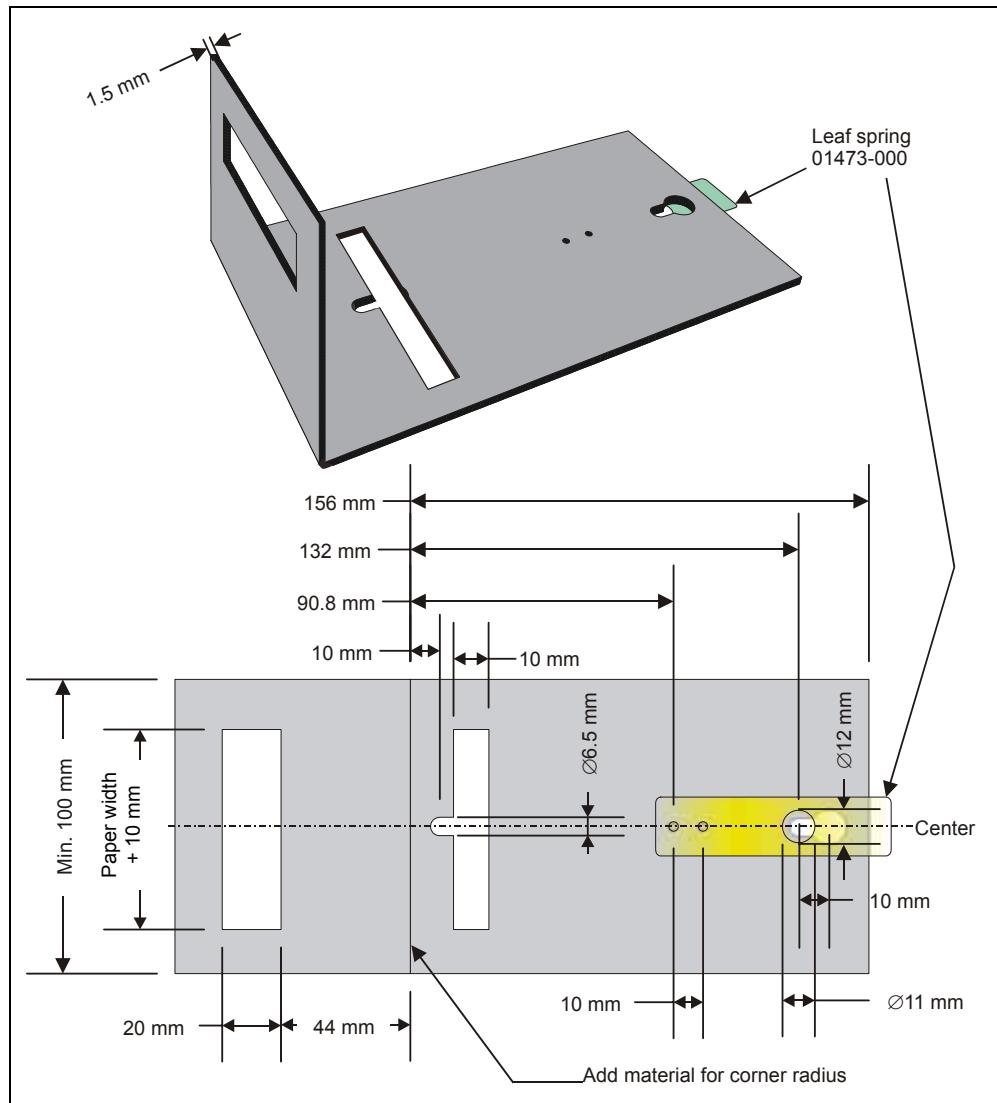


Figure 7. Example of a simple shelf for fastening a standard printer using quick-fit hubs and a leaf spring retainer (order No. 01473-000)

Additional space is required for paper loading and paper jam removal. Consider mounting the printer on a movable platform so that the printer can be maintained outside the printer enclosure.

HINT! — We recommend you to make the output slot and the retract slot 97 mm wide. This way you will have no problem using all paper widths that the TTP 2000 series of printers can handle.

3.2.5 Electrostatic discharges, and earth currents

Preventing ESD and earth currents from affecting the printer operation *requires* proper connection of the printer chassis to protective earth through a mounting platform or through a separate earth conductor.

3.2.6 Ambient light

There is an optical sensor 20 mm behind the paper exit at the front of the printer.

To ensure proper printer operation, design the printer enclosure so that it prevents direct sunlight or light from indoor lamps from reaching the sensor through the paper exit.

3.3 Installing a paper-low sensor (option)

A paper-low sensor alerts the system when a certain length of paper remains on the roll. The purpose of this sensor is to get an early alert so that you can replace the paper roll in time in remotely located kiosks.

All paper roll holders supplied by Swecoin can be equipped with paper-low sensors. Just install it, and connect the cable to the paper low connector at the back of the printer.

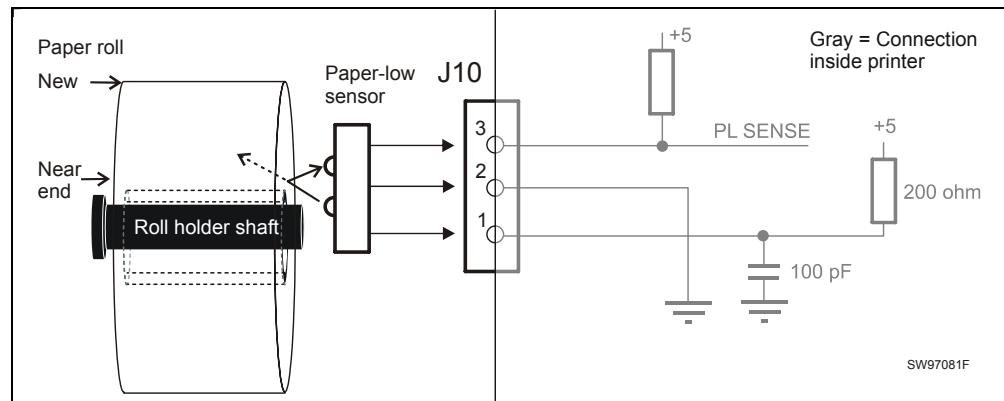


Figure 8. Paper-low sensor connection

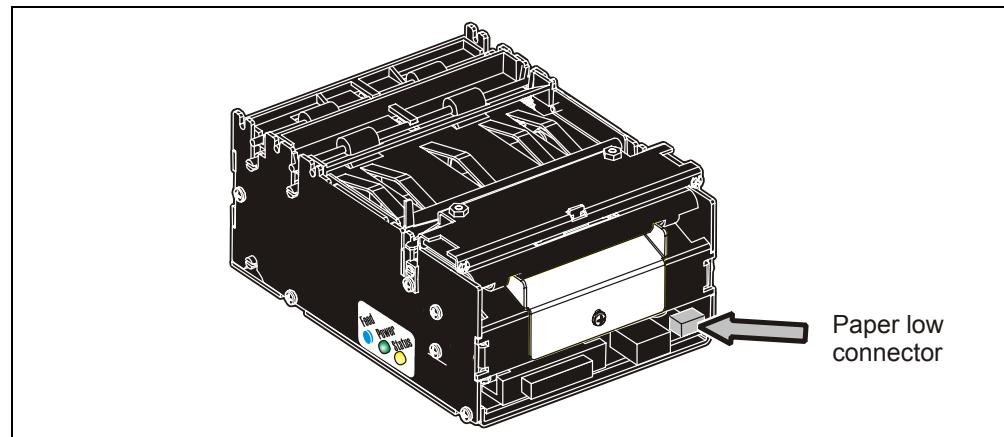


Figure 9. Location of paper-low connector

3.4 Connecting to the computer

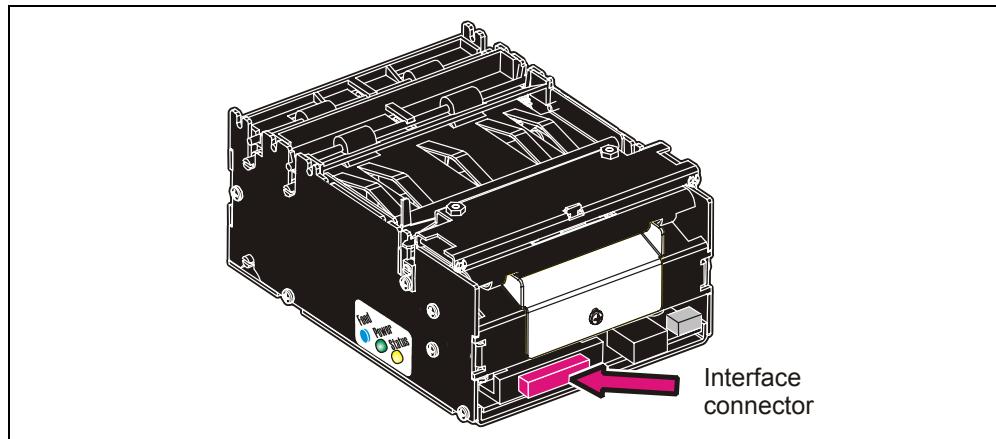


Figure 10. Location of interface connector

3.4.1 TTP 2010

Connect a Swecoin serial cable, ordering No. 10825-000, between the printer and the computer to be used. We strongly recommend using the Swecoin cable because many incompatible cables are available.

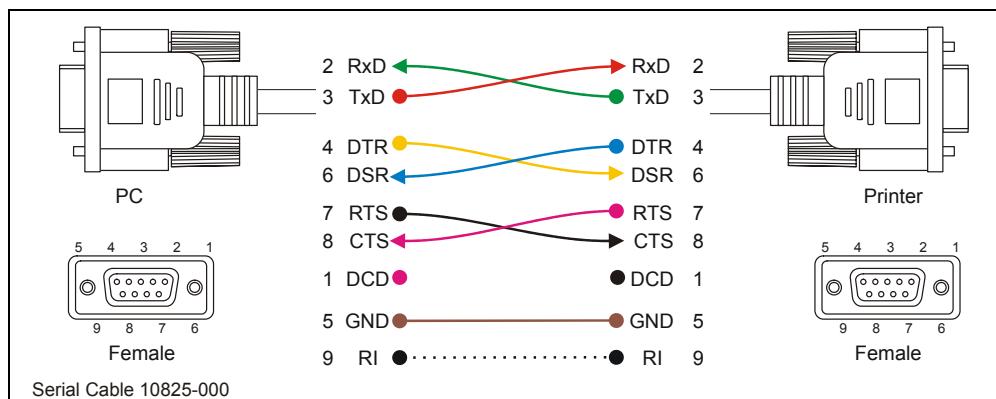


Figure 11. Serial interface cable 10825-000. Dotted leads are not connected in the printer.
To be able to connect the cable in any direction, make symmetrical cables.

3.4.2 TTP 2020

Connect the printer to the parallel port of the computer to be used.

Use cables 01366-000 or 01366-090, see the illustration below.

The printer end of the cable should have an IEEE-1284 type C, 36-pole mini Centronics, with clip latches, see page 76 for pin assignment.

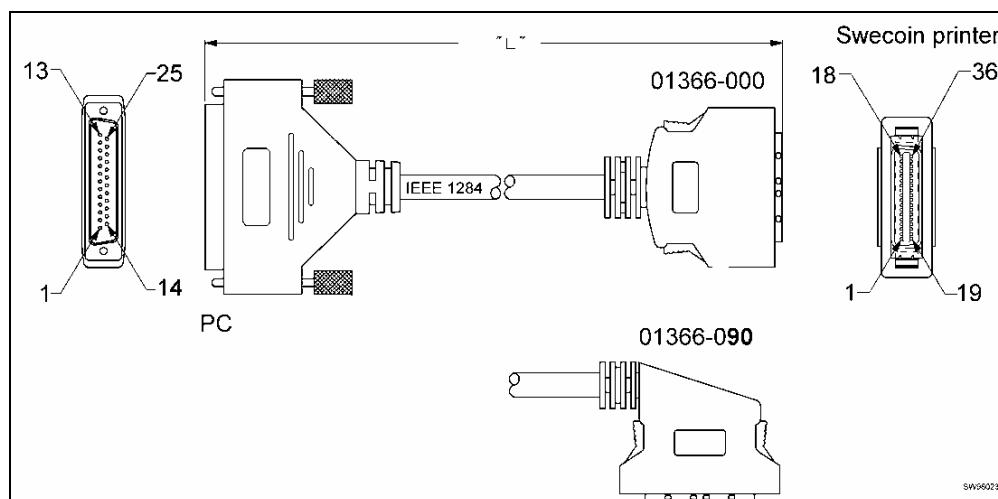


Figure 12. IEEE-1284 cable with type A and type C connectors

3.4.3 TTP 2030

Connect J13 of the printer to the USB port of the computer or the USB hub to be used.

USB connectors can be recognized by the following symbol:

Connector J13 is a 4-pin USB type B connector. See Table 8 for pin assignment.

A suitable cable is available from Swecoin, ordering number 01542-000.

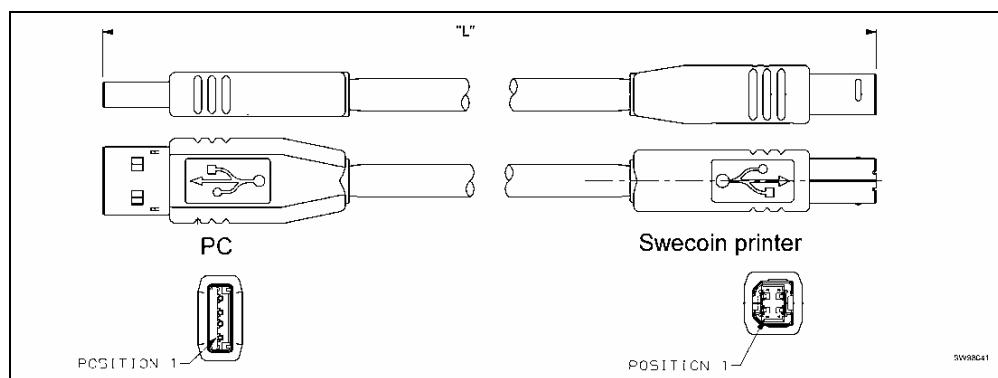


Figure 13. USB cable with type A and type B connectors

3.5 Connecting the power

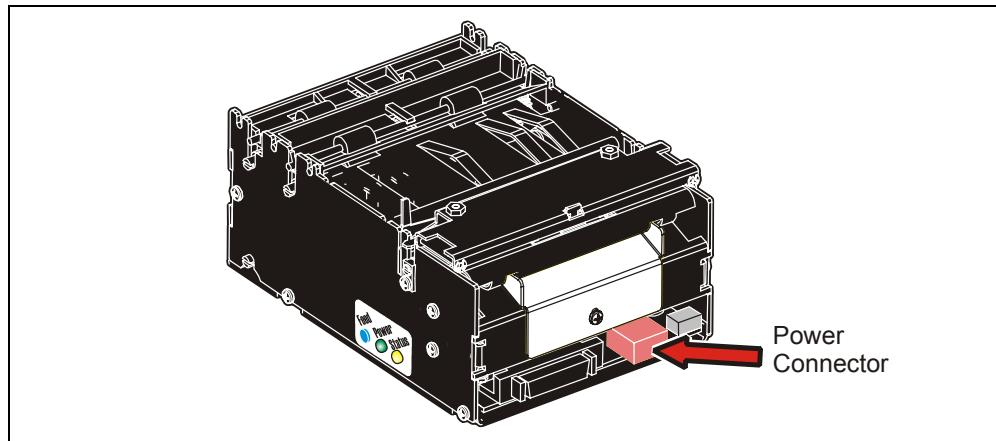


Figure 14. Location of power connector

Using a Swecoin power supply (page 95):

1. On power supplies with line voltage selector, make sure it is set to your local line voltage.
2. Connect the cable from the power supply the power connector on the back of the printer.
3. Connect the power cable to the line outlet.
4. Turn ON the power.

If you use another type of power supply unit, 24 V cables are available from Swecoin AB, order No. 01370-000. If you make cables of your own, connect the voltages according to the following illustration. Note that protective ground and minus output should *not* be interconnected in the power supply. At the printer end of the cable, use an AMP Mate-N-Lok connector housing and two contact-sockets:

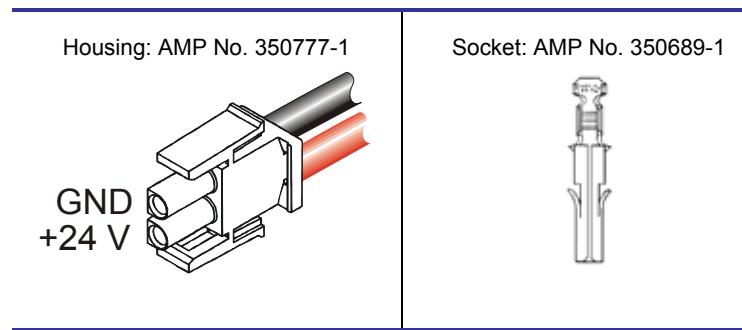


Figure 15. Power connection

| Mode | 58-60 mm paper width | 80 – 82.5 mm paper width |
|-------------------------------|-------------------------|-----------------------------|
| <i>Idle</i> | 150 mA | 150 mA |
| <i>Standard text printing</i> | 2 A average | 3 A average |
| <i>All black printing</i> | 6 A | 8.5 A |

Table 1. Current consumption

3.6 Making a test printout

1. Switch OFF the power.
2. Hold the feed-forward button depressed while powering ON the printer. Keep the button depressed until printing starts.

This produces a printout showing the firmware program version and date, control board revision number and serial number, name of loaded fonts and logotypes, and the parameter settings.

3. Each successive press of the button will produce a test printout.

Switch the printer OFF and ON again to exit self-test mode.

If a power button is not available for the printer, follow the below procedure:

1. Lift the printhead
2. Hold the FF-button pressed while lowering the head and hold it pressed while an auto load of paper is done
3. Release the button and a self-test printout will be printed
4. The printer exits self-test mode and goes on-line

3.6.1 Customizing the self test printout

The self test printout starts with a text line, and then a Swecoin logotype. This logotype is just a printout of logotype No. 0., so if you want to personalize the self test printouts in your installation, delete all logotypes and store your own logotype as No. 0. See also logotypes on page 56.

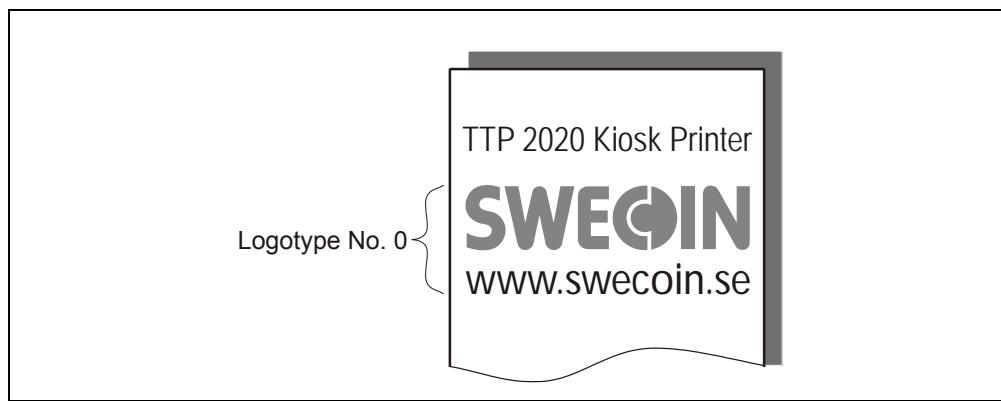


Figure 16. Logotype No. 0 is printed on the self test printout.

3.7 Installing a printer driver

Printer drivers for Linux, and Microsoft Windows™ are available on the Swecoin web site www.swecoin.se, or on disk from Swecoin, see page 2 for address. Please follow the installation instructions that accompany the drivers.

3.7.1 Status monitoring through Windows¹

Status can be fetched from a language monitor (20x0mon.dll) that is installed into Windows with the driver. Documentation of the language monitor is available on the drivers' page on the Swecoin web site.

If you want to monitor status through the language monitor, *make sure that the printer is selected as default printer*, and that bi-directional support is enabled in the port section of the driver settings.

NOTE! – On TTP 2020, parameter p5 should be set to 1 to make status replies possible when paper is out. See page 62.

3.7.2 Settings available in the driver

The looks of the dialogue boxes vary between driver versions, but essentially the same settings can be made.

You start with the Printing Preferences window. Here you find the portrait/landscape setting, and an advanced button.

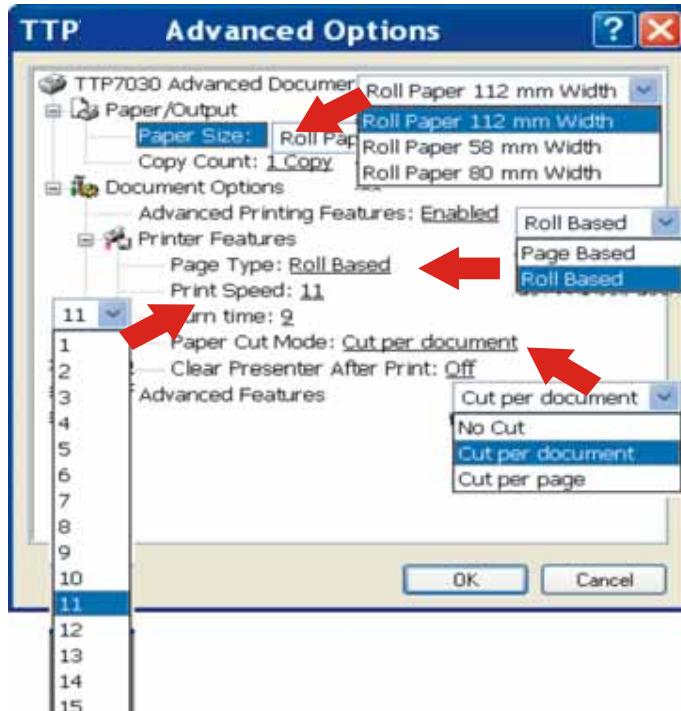


Figure 17. Example of setup window

¹ If a print server is used, it must support true binary communications, bi-directionally. If you use incompatible print servers, bidirectional support must be disabled in the driver properties.

The advanced button contain the Swecoin specific settings:

Paper/Output

- Paper size: Roll paper 58 - 60 mm / 80 – 82.5 mm
- Copy Count: 1 to 9999

Document options

Advanced printing features: **Enabled** / disabled

Printer features:

- Page Type: **Page based**/Roll based/Black Mark¹
- Printing Speed: 1 to 19
- Burn Time: 1 to15
- Retract Setting: Eject | Eject after x sec., Retract | Retract after x sec.²
- Paper Cut Mode: No Cut / **Cut per document** / Cut per page³
- Clear Presenter After Print: On / **Off**
- Hold Page After Print: On / **Off**⁴
- Vertical mount On / **Off**
- Slow present On / **Off**

Advanced features

- Advance After Print: 0-100 mm (**10 mm**)⁵
- Paper Eject: 0-100 mm (**30 mm**)⁶
- Reverse Before Print: 0-100 mm (**0 mm**)⁷
- Black mark Settings:⁸
 - Minimum black mark: 0-100 mm (**3 mm**)
 - Maximum black mark: 0-100 mm (**16 mm**)
 - Cut position: 0-100 mm (**25 mm**)
- Scaling: 10-400% (**100%**)⁹
- Contrast/brightness

¹ Page based give the page size set in the Paper Size setting (in server preferences, forms). Roll based saves paper by cutting after the last print on the page. Black Mark synchronizes with preprinted marks on the back of the paper.

² Interpret like; Retract page in presenter when a new page is printed, and retract uncollected pages after xx seconds.

³ "Cut per page" give three pages when a 3-page document is printed, while "Cut per document" give one long page with all information printed on it.

⁴ Holds printing of consecutive pages until the customer takes the presented page. If a page is not taken within the set retract timeout, the rest of the print job is deleted from the print queue in Windows. This requires bidirectional communication.

⁵ Paper Advance is advance before cut, that is bottom margin.

⁶ This eject is in addition to the standard 50 mm, so a setting of 100 gives 150 mm total eject.

⁷ Paper reverse is reverse before print, and reduces the 9 mm top margin with the value entered here. So a setting of 4 gives 9 – 4 = 5 mm top margin.

⁸ Black mark synchronization ON /OFF is selected with Page Type.

⁹ Scaling to e.g. 99% can be used when you need to print forms with fixed page length that otherwise would not fit on a page.

4

OPERATION

4.1 Installing a paper roll

1. Turn the new paper roll as shown. The paper should be inserted into the printer with the temperature-sensitive side up.

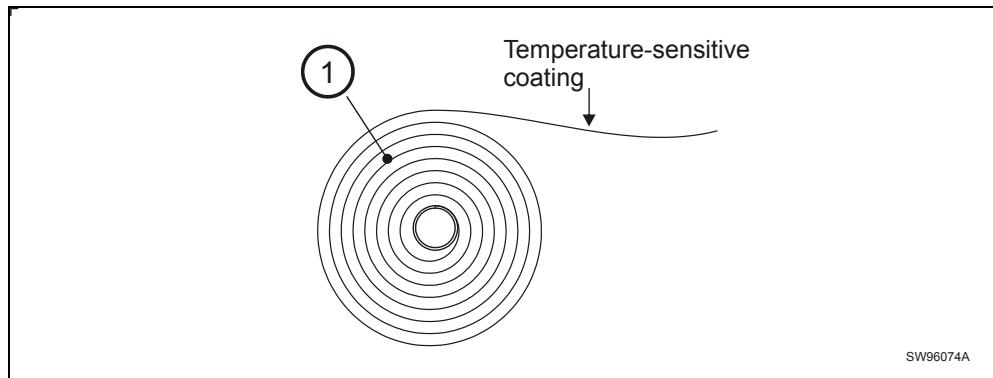


Figure 18. Turn the paper roll so that the paper leaves the roll from the top

2. Tear off a full turn of the paper from the new paper roll.

⚠ CAUTION!

This is important since the outer end of the paper is usually fixed to the roll with some type of glue or self-adhesive substance that might otherwise cause paper jam or even print head damage.

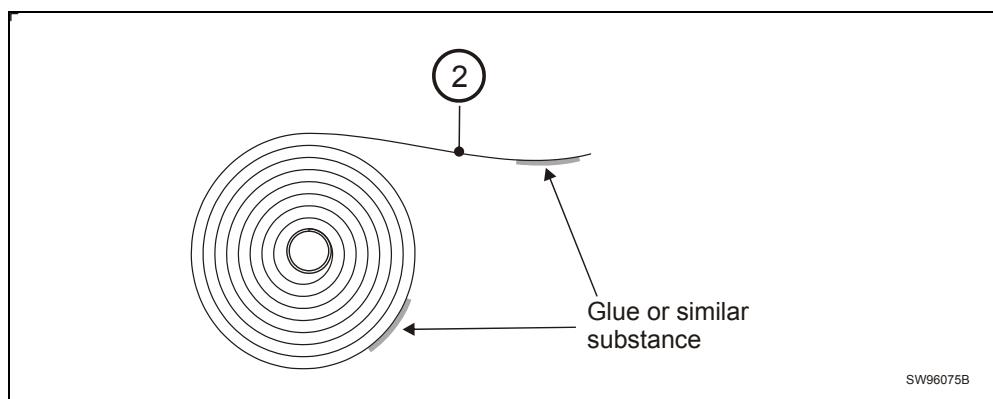


Figure 19. Tear off a full turn from the new paper roll

3. Make sure the printer is turned ON.

4. Cut the paper in a suitable angle:

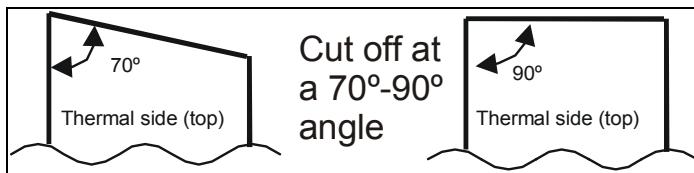


Figure 20. Suitable paper edge for auto load

NOTE 1! — The paper sensor is at the same side as the interface connector. If the paper is cut in a direction opposite to that as shown in the figure above, the sensor will not detect the paper.

5. Insert the paper through the paper entry opening at the back of the printer.

The printer will now feed, cut and eject a printout, and then automatically go on-line.

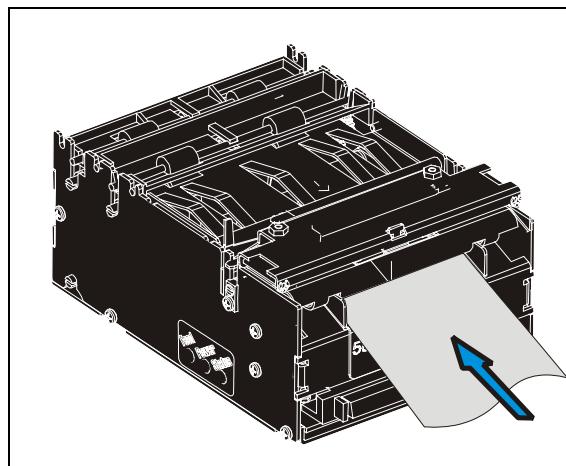


Figure 21. Insert the new paper

4.2 Clearing paper jams

Should a paper jam occur, follow the procedure below:

Open the printhead by:

1. Press the green release lever toward the rear of the printer.
2. Lift the head.

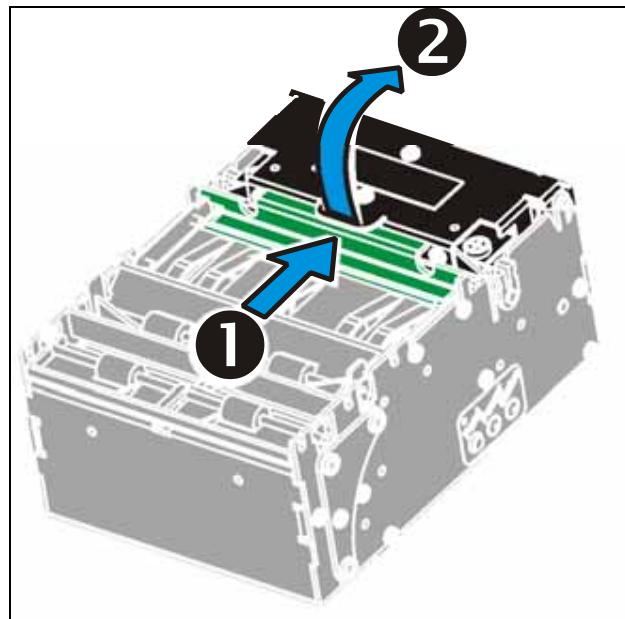


Figure 22. Opening the printhead

3. Remove any paper trash and close the printhead.

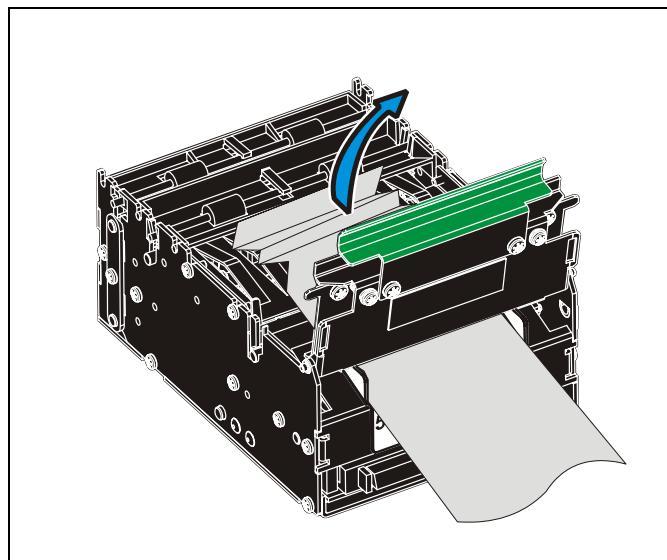


Figure 23. Remove paper trash

5**PROGRAMMING**

There are two completely different ways of setting up the printout: Text oriented and driver oriented style.

Text oriented

The printout can be seen as the page of a simple word processor. You send text and graphics to the printer, which prints the information in the same sequence as the data is received. Design features are limited to the font stored in the flash PROM of the printer.

There are two text cursors, one for portrait, and one for landscape¹. The start positions of the cursors are the upper left corner for the portrait cursor, and the upper left corner for the landscape cursor, see Figure 24. You can switch between these cursors at any time; the cursor will retain its last position on the ticket.

Driver oriented

All TTP 2000 printers can print documents through a driver. When a Windows driver is used, you can use any Windows program to design the ticket with text, graphics, bar codes or whatever you want to print and in any orientation you want.

The Windows driver issues all the necessary commands. By setting up printing preferences in the driver you select how the printer should cut and present the printout.

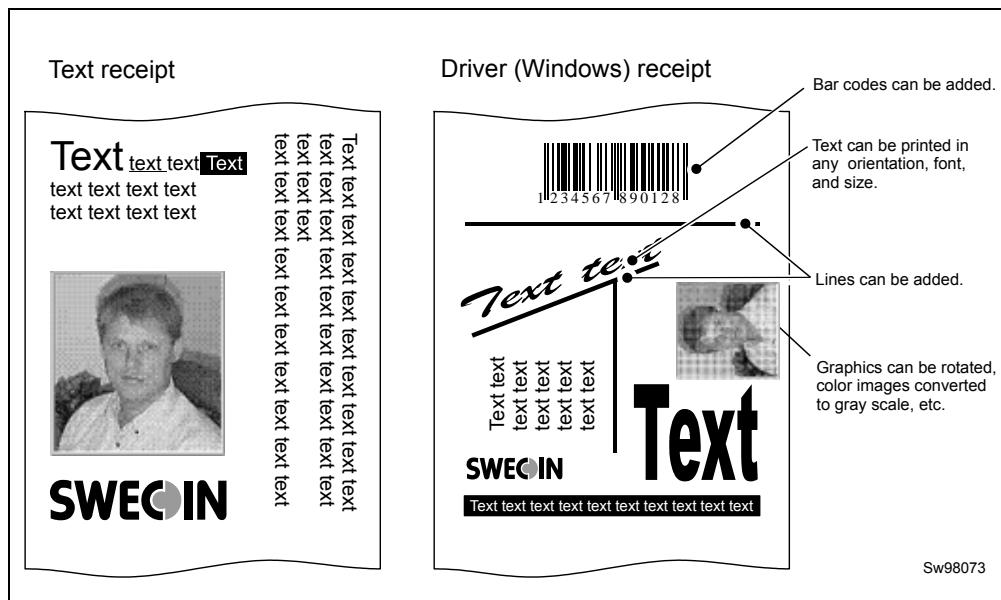
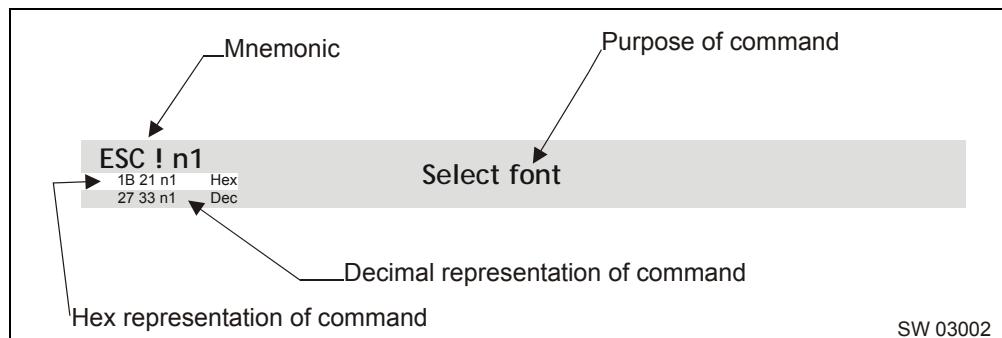


Figure 24. Printout styles

¹ Only available in Fixed Document Mode. See parameter n36.

5.1 How the commands are described



5.1.1 Mnemonic

Is the popular command name that should be easy to remember.

5.1.2 Hex

Give the command in hex representation

5.1.3 Decimal

Give the command in decimal representation

5.1.4 Values

n1, n2, etc. represents values that you set with the commands. What you should enter here depends on what you want the command to do.

5.1.5 Examples

Command examples are formatted in **Courier** and typed in the same way as used in the Swecoin TTP editor:

<ESC>&P<001><019>

Where <ESC> means the escape character 27 decimal (hex 1B). Numbers between less-than and greater-than characters, for example <001><019>, means 1 and 19 decimal. When the numbers indicate a hex value, h is appended to the number (<01h><13h>).

EXAMPLE:

<065>, <65d>, <41h> and A are four different ways of expressing the character A.

5.2 Summary of control codes & escape sequences

| Command | Hex | Decimal | Function | Page |
|-------------|-------------------|-------------------|--------------------------------|------|
| BS | 08 | 8 | Backspace | 32 |
| CAN | 18 | 24 | Cancel | 32 |
| CR | 0D | 13 | Carriage return | 32 |
| EM | 19 n1 | 25 n1 | Enforced Clear Presenter | 41 |
| ENQ | 05 | 5 | Clear Presenter | 41 |
| ESC ACK | 1B 06 n1 | 27 6 n1 | Acknowledge Marker | 53 |
| ESC ! | 1B 21 n1 | 27 33 n1 | Select Font | 30 |
| ESC # | 1B 23 | 27 35 | Calibrate Blackmark Sensor | 29 |
| ESC & 000 | 1B 26 00 | 27 38 0 | Load Font | 44 |
| ESC & 001 | 1B 26 01 | 27 38 1 | Load Logotype | 43 |
| ESC & 004 | 1B 26 04 | 27 38 4 | Store current Parameter Values | 43 |
| ESC & C | 1B 26 43 | 27 38 67 | Erase all Fonts | 44 |
| ESC & D | 1B 26 44 | 27 38 68 | Erase Fonts 4 to 7 | 44 |
| ESC & F | 1B 26 46 | 27 38 70 | Recall Parameter Profile | 44 |
| ESC & L | 1B 26 4C | 27 38 76 | Erase all Logotypes | 43 |
| ESC & P | 1B 26 50 n1...n2 | 27 38 80 n1...n2 | Set Parameter Value | 45 |
| ESC ? | 1B 3F | 27 63 | Reset (full) | 43 |
| ESC @ | 1B 40 | 27 64 | Reset (initialize) | 43 |
| ESC b | 1B 62 n1...n5 | 27 98 n1...n5 | Print Bitmap at XY-position | 36 |
| ESC B | 1B 42 n1 | 27 66 n1 | Bold | 31 |
| ESC B C | 1B 42 43 n1 | 27 66 67 n1 | Barcode Clear | 35 |
| ESC B S | 1B 42 53 n1...n11 | 27 66 83 n1...n11 | Barcode field Specify | 34 |
| ESC B W | 1B 42 57 n1 | 27 66 87 n1 | Barcode Write | 35 |
| ESC d | 1B 64 n1 | 27 100 n1 | Make n Linefeeds | 33 |
| ESC ENQ 001 | 1B 05 01 | 27 5 1 | Status Enquiry | 46 |
| ESC ENQ 002 | 1B 05 02 | 27 5 2 | Paper-near-end Enquiry | 47 |
| ESC ENQ 004 | 1B 05 04 | 27 5 4 | Fonts and Logotype Enquiry | 47 |
| ESC ENQ 005 | 1B 05 05 | 27 5 5 | Sensor Enquiry | 48 |
| ESC ENQ 006 | 1B 05 06 | 27 5 6 | Status Report | 49 |
| ESC ENQ 007 | 1B 05 07 | 27 5 7 | Firmware-version Enquiry | 50 |
| ESC ENQ 009 | 1B 05 09 | 27 5 9 | Serial-number Enquiry | 50 |
| ESC ENQ 010 | 1B 05 0A | 27 5 10 | Control board revision Enquiry | 50 |
| ESC ENQ 011 | 1B 05 0B | 27 5 11 | Head temperature Enquiry | 50 |

| | | | | |
|-------------|---------------|----------------|------------------------------------|----|
| ESC ENQ 012 | 1B 05 0C | 27 5 12 | Bootware version Enquiry | 50 |
| ESC ENQ c | 1B 05 63 | 27 5 99 | Device ID Enquiry | 52 |
| ESC ENQ E | 1B 05 45 | 27 5 69 | Read extended status | 52 |
| ESC ENQ p | 1B 05 50 n1 | 27 5 80 n1 | Parameter-setting data Enquiry | 52 |
| ESC ENQ P | 1B 05 50 n1 | 27 5 80 n1 | Parameter-setting data Enquiry | 52 |
| ESC f | 1B 66 n1 | 27 102 n1 | Presenter loop ON/OFF/max length | 42 |
| ESC FF | 1B 0C n1 | 27 12 n1 | Eject (run presenter) | 41 |
| ESC g | 1B 67 n1...n5 | 27 103 n1...n5 | Print Logotype | 38 |
| ESC h | 1B 68 n1 | 27 104 n1 | Text Height | 31 |
| ESC i | 1B 69 n1 | 27 105 n1 | Italics | 31 |
| ESC j | 1B 6A n1 | 27 106 n1 | Paper Reverse | 39 |
| ESC J | 1B 4A n1 | 27 74 n1 | Paper Advance | 39 |
| ESC L | 1B 4C n1 | 27 76 n1 | Print Logotype at Current Position | 38 |
| ESC N | 1B 4E n1 | 27 78 n1 | Align Text | 30 |
| ESC NUL | 1B 00 | 27 0 | Load Firmware | 45 |
| ESC o | 1B 6F n1 | 27 111 n1 | Text and logotype orientation | 30 |
| ESC p | 1B 70 | 27 112 | Print | 39 |
| ESC P | 1B 50 n1 | 27 80 n1 | Print Self-test Printout | 39 |
| ESC r | 1B 72 n1...n9 | 27 114 n1...n9 | Print Ruler Line | 37 |
| ESC RS | 1B 1E | 27 30 | Cut only, no Eject | 40 |
| ESC s | 1B 73 n1 | 27 115 n1 | Send dot-line, 203 dpi | 36 |
| ESC t | 1B 74 n1...n5 | 27 116 n1...n5 | Print Text at XY | 32 |
| ESC T | 1B 54 n1 | 27 84 n1 | Reversed/Inversed Text | 31 |
| ESC u | 1B 75 n1 | 27 117 n1 | Underline | 31 |
| ESC w | 1B 77 n1 | 27 119 n1 | Text Width | 31 |
| ESC Z | 1B 5A | 27 90 | Go to next Top of Form | 29 |
| FF | 0C | 12 | Form Feed | 33 |
| HT | 09 | 9 | Horizontal Tabulation | 33 |
| LF | 0A | 10 | Linefeed | 33 |
| RS | 1E | 30 | Cut and Eject | 40 |
| US | 1F | 031 | Partial cut | 40 |

Table 2. Control codes & escape sequences in alphabetical order

NOTE! – In all responses from the printer the most significant byte (MSB) is transmitted first

5.3 Software command syntax

The commands in this section are grouped after what they do, and these groups are sorted in a theoretical usage sequence. It starts with commands for specifying the printed page — through text-and-graphics commands — to cut-and-present commands. System and status commands are presented at the end.

5.3.1 Black mark (top-of-form) commands

See also “Aligning preprint and thermal print” on page 69.

| ESC # | Calibrate Blackmark Sensor |
|--|--|
| 1B 23 27 35 | Hex decimal |
| | Looks for a black mark, measures the contrast of the mark and sets parameter n51 to a suitable value for the detected voltage, then reverses to the start position. To make the calibration permanent, send <code>ESC & 4h</code> , store parameter values. |
| NOTE! – Be sure to first set up the length of the black mark and the distance between two black marks in the parameter setup. | |

| ESC Z | Go to next Top of Form |
|----------------|--|
| 1B 5A 27 90 | Hex Decimal |
| | In black mark mode, an <code>ESC Z</code> starts looking for a black mark at the current position and continues for one page length. If no black mark is found, the printer stops and bit 3 in status byte 2 is set to 1 (See <code>ESC ENQ 6h</code>). When black mark mode is disabled, <code>ESC Z</code> will perform a form feed. |

5.3.2 Text commands

Text received by the printer is printed with the currently selected font and font attributes. Text exceeding the page width is wrapped with the line spacing selected.

| ESC o n1 | Text and Logotype Orientation |
|---|---|
| 1B 6F n1 27 111 n1 | hex decimal |
| Changes the orientation of text and logotypes. | |
| n = 0 | Gives portrait orientation |
| n = 1 | Gives landscape orientation |
| | Portrait and landscape can be mixed on the same printout. There are two cursors, one for portrait and one for landscape. The cursor always starts at the top left corner of the document. Looking at the paper when it exits the printer, the portrait cursor is at the top left corner of the printout, moving to the right as text is typed, while the landscape cursor is at the top right corner, moving downwards. |
| <u>NOTE!</u> — <i>Landscape orientation can only be used with Fixed Document Mode.</i> | |

| ESC N n1 | Align Text |
|--|-------------------------------------|
| 1B 4E n1 27 78 n1 | hex decimal |
| Changes the alignment of text and logotypes. | |
| <code>ESC N 0= Left</code> | <code>ESC N 1 = Center</code> |
| | <code>ESC N 2 = Right</code> |
| ESC ! n1 | Select Font |
| 1B 21 n1 27 33 n1 | hex decimal |
| This command selects one of eight fonts. The font design depends on which fonts have been loaded ¹ into the printer. Make a test printout to see which fonts are available in your printer. | |
| <code>ESC ! 0</code> selects normal font (font 0) | <code>ESC ! 4</code> selects font 4 |
| <code>ESC ! 1</code> selects font 1 | <code>ESC ! 5</code> selects font 5 |
| <code>ESC ! 2</code> selects font 2 | <code>ESC ! 6</code> selects font 6 |
| <code>ESC ! 3</code> selects font 3 | <code>ESC ! 7</code> selects font 7 |

Table 3. Font selection commands

Lines, too long to be printed in the selected font, are automatically wrapped around.

Different fonts can be used on the same line.

Selecting an empty font location, will set bit 4 of byte 1 in the status enquiry response to "1". See "Parameter setting data enquiry" on page 52.

NOTE! — *If more than 379 characters are sent to the printer before an LF, the first part of the buffer contents is printed-out automatically. The text is formatted according to the already received formatting commands.*

¹ For font loading, see "Font loading" page 44.

| | | |
|----------------------|----------------|-------------|
| ESC B n1 | Bold | Normal Bold |
| 1B 42 n1 27 66 n1 | Hex decimal | |

n = 0 Turns OFF bold (Normal)

n = 1 Turns ON **bold**

Bold is designed for normal character width and shows less and less as the width increases.

| | | |
|-----------------------|----------------|-----------------------|
| ESC i n1 | Italics | Normal <i>Italics</i> |
| 1B 69 n1 27 105 n1 | Hex decimal | |

n = 0 Turns OFF Italics (Normal)

n = 1 Turns ON *Italics*

| | | |
|----------------------|-------------------------------|---------------|
| ESC T n1 | Reversed/Inversed Text | Reverse print |
| 1B 54 n1 27 84 n1 | Hex decimal | |

Selects normal or reversed print.

n = 0 Gives normal print, black on white

n = 1 Gives reversed print, white on black

Single words, characters, or complete text lines can be reversed.

NOTE! – Reverse text and underline XOR's the background with the foreground. This means that the order in which the commands are issued affect the printout if one text overlaps another.

| | | |
|-----------------------|------------------|-----------|
| ESC u n1 | Underline | Underline |
| 1B 75 n1 27 117 n1 | hex decimal | |

n = 0 Turns OFF underline

n = 1 Turns ON a 1 pixel wide underline

n = 2 Turns ON a 2 pixel wide underline, etc. up to n=7.

Characters, single words, or complete text lines can be underlined.

| | | |
|-----------------------|--------------------|---------------|
| ESC h n1 | Text Height | Double height |
| 1B 68 n1 27 104 n1 | hex decimal | |

Applicable n values are 000 — 015.

n = 1 Increases the character height to 2 times the basic character height.

n = 2 Increases the character height to 3 times the basic character height etc.

n = 0 Resets the character height to the basic character height.

In combination with variable character width (**esc w n**), give highly legible characters depending on the font to which the command has been applied.

Different fonts and heights can be mixed on the same print line.

NOTE! – DO NOT use multiple height/width attributes when printing bar codes .

| | | |
|-----------------------|-------------------|--------------|
| ESC w n1 | Text Width | Double width |
| 1B 77 n1 27 119 n1 | hex decimal | |

Applicable n values are 000 — 007.

n = 1 Increases the character width to 2 times the basic character width.

n = 2 Increases the character width to 3 times the basic character width etc.

n = 0 Resets the character width to the basic character width.

In combination with variable character height (**esc h n**), give highly legible characters depending on the font to which the command has been applied.

Different fonts and widths can be mixed on the same print line.

NOTE! – DO NOT use multiple height/width attributes when printing bar codes .

| | | | |
|---------------------------|----------------|------|---------|
| ESC t n1...n5 data | 1B 74 n1...n5 | data | hex |
| | 27 116 n1...n5 | data | decimal |

Print Text at XY

Prints a text string at the specified X-Y position. The string will use the formatting set by font, reversed, width, height, bold, italics, and underline commands.

n1n2 Two byte definition of the X print position (in pixels).

n3n4 Two byte definition of the Y print position (in pixels).

n5 The number of characters in the string.

data The text string. The length must be exactly the number of characters specified by n5, otherwise the printer will stop, waiting for more characters.

After the string has been printed, the cursor will return to the position it had before the string command was issued.

NOTE 1! — esc t only works with fixed document mode (p36=0).

**NOTE 2! — esc t clears any text preceding it on the same line.
Commands will not be cleared.**

| | | |
|-----------|----|---------|
| BS | 08 | Hex |
| | 8 | Decimal |

Backspace

Moves the print-position one step to the left. Backspace can be used to combine characters. For instance to print a Ø, send text commands O bs / to the printer, and the slash will overprint the O.

Only one backspace can be used at a time. Excessive backspaces will be ignored.

| | | |
|------------|----|---------|
| CAN | 18 | hex |
| | 24 | decimal |

Cancel

Cancels text and attributes sent before the **CAN** command on the same line.
Commands, are not cancelled.

| | | |
|-----------|----|---------|
| CR | 0D | hex |
| | 13 | decimal |

Carriage Return

By default, carriage return is ignored.

By changing the default settings, you can:

Interpret is as **cr** which returns print position to beginning of line without line feed.

Interpret **CR** as **CR/LF** which inserts line space as specified by the line spacing setting (see parameter p13), and returns the print position to beginning of the line.

See "Carriage return and line feed behavior" on page 64.

| | | |
|-----------|---------|--|
| LF | | |
| 0A | hex | |
| 10 | decimal | |

Linefeed

Linefeed is interpreted as **CR/LF** by default. This inserts line spaces as specified by the line spacing setting (see parameter p13), and returns the print position to beginning of the line. LF also converts text from the input buffer to pixel lines and stores them in the line buffer, ready to be printed.

By changing the default settings, you can:

Interpret **LF** as Linefeed. This inserts line space as specified by the line spacing setting (see parameter p13), without returning the print position to the beginning of the line.

Ignore **LF**.

See "Carriage return and line feed behavior" on page 64.

| | | |
|-----------------|---------|--|
| ESC d n1 | | |
| 1B 64 n1 | hex | |
| 27 100 n1 | decimal | |

Make n Linefeeds

Executes the number of linefeeds as defined by variable n1. The length of each line feed is determined by the default value for selected font (see parameter p13 on page 63).

The print position is returned to the beginning of the line. Any text on the line is lost. To avoid losing text, send an **LF** before sending **ESC d n**.

| | | |
|-----------|---------|--|
| FF | | |
| 0C | hex | |
| 12 | decimal | |

Form Feed

Prints data from the input buffer and feeds the paper to the top of the next page.

In fixed document length (FORM-mode) this command prints data in the input buffer and feeds the paper to the top of next page.

In variable document length mode **FF** advances to the minimum page length. If the printout already is longer than the minimum page length, FF does not feed the paper at all.

In black-mark mode, the **FF** command looks for a black mark, see **esc z**

If "Auto cut" is set to 1 (see page 64), **FF** effects form-feed, cut, and eject.

NOTE! — Use parameter p37 and p38 to define page length.

| | | |
|-----------|---------|--|
| HT | | |
| 09 | hex | |
| 9 | decimal | |

Horizontal Tabulation

Shifts the current print position to the next Tab position.

Set tab positions with parameters p15 – p30.

5.3.3 Barcode Commands

TTP 2000 can print EAN 8, EAN 13, UPC, 2-of-5 Interleaved, ISBN, Code39, Code128, and EAN128 barcodes.

Example:

```
<ESC>BS<00h><00h><78h><00h>
<00h><0Ch><00h><50h><00h><02h>
<00h>

<ESC>BW<00h>733104000099<00h>
<RS>
```

The above will print an EAN barcode with height = 10 mm, 15 mm in from the right margin.

CODE 128 / EAN128

The following codes select function codes in Code 128:

| Name | Dec | Hex |
|------|-----|-----|
| FNC1 | 193 | C1h |
| FNC2 | 194 | C2h |
| FNC3 | 195 | C3h |
| FNC4 | 196 | C4h |

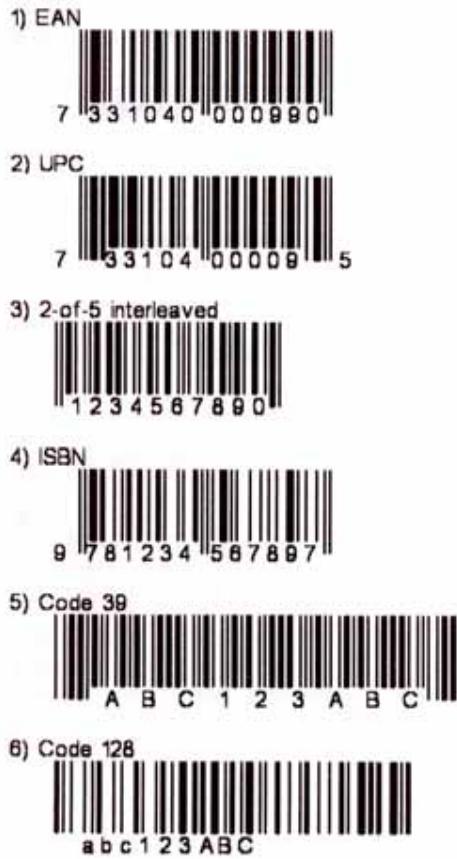


Figure 25. Samples of barcodes

Starting the data string starts with FNC1 generates an EAN128 code.

| ESC B S n1...n11 | Barcode field Specify |
|--|-----------------------|
| 1B 42 53 n1...n11 | hex |
| Bar codes can only be printed in portrait mode unless Fixed Document Mode is selected with parameter n36. | |
| The command reserves an information field as a bar code field. The command also identifies the type, number of digits, and the configuration of bars to be placed in the bar code field. | |
| <p>n1 Specifies the bar code field No. (0—15). Bar code fields may be specified in any order.</p> <p>n2n3 Sets the X coordinate of the bar code field origin (n2 is the higher-order and n3 the lower-order byte).</p> <p>n2 and n3 must be 1-byte hexadecimal or decimal numbers. The values must not place the bar code outside the total pixel count that can be handled by the printer.</p> <p>n4n5 Must be specified but the values are discarded by the printer.</p> <p>n6 Specifies the number of bar code digits, but is ignored by the printer.</p> <p>n7n8 Specifies the height of the bars.</p> <p>n9 Specifies the type of bar code. The following types are supported.</p> <p>n9 = 0 EAN 8 or 13 (auto detect). The printer calculates the necessary check digit.</p> | |

- n9 = 1 UPC
 b9 = 2 2/5 Interleaved (even number of characters must be sent)
 n9 = 3 ISBN
 n9 = 4 Code128 (Start data string with C2h to encode EAN128)
 n9 = 6 Code39
 n10 Specifies the thickness of the narrow bar 0=1 pixel, 1=2 pixel, and so on.
 n11 Specifies the wide-bar-to-narrow-bar ratio. Only used in Code 39 and 2-of-5 interleaved where different ratios are allowed

ESC BW n1 nx
 1B 42 57 n1 nx Hex
 027 066 087 n1 nx Decimal

Barcode Write

Writes data to the bar code field reserved by the ESC BS command.

- n1 Specifies the field No. Range 0 to 15. Fields can be specified in any order but other values than 0 to 15 are ignored.
 n2 . . . nx Specifies bar code data bytes.
 To create a bar code add-on, insert a space character and then the data for the add-on. Two of five characters are allowed of the add-on.
 NUL must be placed at the end of the bar code data.
 Any invalid bar code character terminates the command, and print <Invalid barcode> on the printout.

5.3.4 Example:

```
<ESC>BS<h00><h00><h32><h00><h00><h0C><h00><h50><h00><h02><h00><><>
<ESC>BW<h00>733104000099<h00><>
<RS><>
```

Will print one barcode with height = 10 mm and moved 10 mm to the right

ESC B C
 1B 42 43 n1 hex
 27 66 67 n1 decimal

Barcode Clear

Clears the bar code field reserved by command ESC BS.

- n Specifies which bar code field to clear. The range is 0 to 15. The fields may be cleared in any order.

5.3.5 Graphics commands

ESC b n1...n5 data

1B 62 n1...n5 Data Hex
27 98 n1...n5 Data decimal

Print Bitmap at XY-position

Prints a black & white (1-bit color depth) Windows bitmap (BMP-file) at the specified X-Y position. The bit-map must be a complete uncompressed Windows bitmap where the data starts with BM. Max size is limited to the free RAM printed on the self-test printout.

n1 Always 0

n2n3 Two byte definition of the X print position (in pixels).

n4n5 Two byte definition of the Y print position (in pixels).

data Bitmap data.

After the bitmap has been printed, the cursor will return to the X-position that it had before the bitmap command was issued.

Selecting horizontal mode (with `esc o 0h`) prints the image in portrait orientation, while selecting the vertical mode (with `esc o 1h`) prints the image in landscape orientation.

NOTE! — *The Y print-position and horizontal/vertical orientation only works if Fixed Document Mode is set with parameter n36.*

ESC s n1 data

1B 73 n1 Data Hex
27 115 n1 Data Decimal

Send dot-line, 203 dpi

Sends one line of dot data. This command is used to build images, one dot line at a time by the printer driver and should not be combined with text commands.

n Determines the number of bytes. Range: 1-255.

<data> 1 – x bytes, where x is the printhead width in bytes. The printhead width is in the spec. of the printer.

For example:

- 58 mm printers use 54 bytes
- 80 mm printers use 72 bytes

CAUTION! – *Always send the No. of bytes that you specify!*

If more than the specified No. of bytes are received, the rest of the bytes will be interpreted as text or commands. This can cause any kind of problems in the printer as graphics data can contain any hex value.

If you specify less data then the actual printhead width, the printer will fill the rest of the dot line with spaces.

| | |
|---|-------------------------|
| ESC r n1...n9 1B 72 n1...n9 hex 27 114 n1...n9 decimal | Print Ruler Line |
|---|-------------------------|

Prints a ruler line across the paper.

A ruler line is normally used to divide the printout into logical parts to make it easier to read. A ruler line is actually an area defined by a start X-Y position and a stop X-Y position. This area is filled with black or a checkered pattern.

n1n2 Two byte definition of the X start position
 n3n4 Two byte definition of the Y start position
 n5n6 Two byte definition of the X stop position (must be larger than x1x2)
 n7n9 Two byte definition of the Y stop position (must be larger than y1y2)
 n9 Fill pattern, 0=black, 3= Checkered

SW99006

Figure 26 Printout with checkered ruler line

ESC g n1...n5

1B 67 n1...n5 hex
27 103 n1...n5 decimal

Print Logotype

Prints a customized logotype¹ stored in the flash PROM. See also "Logotypes" on page 56.

n1 One-byte logotype identification No. (0—15)

n2n3 Two-byte definition of desired print position in X-direction measured from left-hand edge of the page (see page 69 regarding definition of "page"). X-direction is perpendicular to the paper transport direction.

ESC L n1

1B 4C n1 Hex
27 76 n1 Decimal

Print Logotype at Current Position

Prints a customized logotype stored in the flash PROM at the position of the cursor. The bottom line of the logotype is positioned at the baseline of the text on the line. If the logotype is higher than the text, the line spacing is increased.

See also Logotypes on page 56.

n One-byte logotype identification No. (0—15)

¹ For logotype loading, see "ESC & 1" on page 43.

5.3.6 Print commands

| | | |
|---------------------------------|--|--------------|
| ESC p 1B 70 27 112 | <small>Hex</small> <small>Decimal</small> | Print |
|---------------------------------|--|--------------|

This command makes the printer print the contents of the line buffer.

Text is converted from text to pixel lines and stored in the line buffer when an LF is received. If the line buffer is empty when ESC p is received, nothing is printed.

`Text to be printed <LF><ESC>p` prints "Text to be printed" on the paper.

Printout is effected automatically at:

Cut (`RS` and `ESC RS`)

Form feed (`FF`)

Clear presenter (`ENQ`)

Run presenter (`ESC FF n`)

Print buffer full

Press on FF-button

| | | |
|---|--|---------------------------------|
| ESC P n1 1B 50 n1 27 80 n1 | <small>Hex</small> <small>decimal</small> | Print Self-test Printout |
|---|--|---------------------------------|

This command makes the printer generate a self-test page based on the current parameter settings and print that page. The parameter values printed are the ones currently being used. They can differ from Power-ON default values if for example a printout from Windows has been done before `ESC P` is sent to the printer. To make a self test printout with the Power-ON default settings, power up the printer with the FF button pressed.

n = 0 Gives standard self-test printout.

n = 1 Gives a character set printout using the font selected by parameter p14.

| | | |
|---|--|----------------------|
| ESC J n1 1B 4A n1 27 74 n1 | <small>hex</small> <small>decimal</small> | Paper Advance |
|---|--|----------------------|

The value n represents the number of dot lines the paper is to be transported forwards.
Range: 1–255.

A dot line is 0.125 mm, and 255 dot lines equal approximately 32 mm.

| | | |
|--|--|----------------------|
| ESC j n1 1B 6A n1 27 106 n1 | <small>hex</small> <small>decimal</small> | Paper Reverse |
|--|--|----------------------|

The value n represents the number of dot lines the paper is to be transported backwards.
Range: 1–255.

CAUTION! – NEVER reverse more than 6 mm at top of page!
You may lose grip of the paper.

A dot line is 0.125 mm, and 255 dot lines equal approximately 32 mm.

5.3.7 Cut and present commands

NOTE! – The printer does not receive data while cut and present commands are executed.

| | |
|-----------|---------|
| RS | |
| 1E | Hex |
| 30 | Decimal |

Cut and Eject

Effects a paper cut-off and an eject through the presenter module. The RS command automatically give the eject length of 50 mm in addition to the factor stored in parameter p47.

If the printout length is too short, paper-feed is added until the minimum printout length (set by parameters 37 and 38) is reached, before execution of the Cut command.

NOTE! – The cut position is 9 mm before the print line. This makes the last 2 lines on a page end up in the beginning of the next page. To get the cut after the text, Please have parameter 49 set to auto (default setting).

If you do not use the auto setting you can use <RS> together with the paper advance command:

<ESC>J<110><RS>

Gives a cut & eject after the last text line.

| | |
|---------------|---------|
| ESC RS | |
| 1B 1E | Hex |
| 27 30 | Decimal |

Cut only, no Eject

Effects paper cut-off only.

Eject can be effected with the `esc FF n` command (see 41).

To avoid thin strips of paper in the printer, multiple cut commands without paper feed in-between will not be performed. If the printout length is too short, paper-feed is added until the minimum printout length is reached, before execution of the cut command.

See Also Note on cut position for the <RS> command above.

NOTE 1! – Use the cut command if you want full control over the printer from your system. But remember that you also must add commands to feed to the correct cut position and eject the paper so that the customer can get hold of it.

NOTE 2! – Top margin settings that move the paper count as paper feed

| | |
|-----------|---------|
| US | |
| 1F | hex |
| 031 | decimal |

Partial cut (unit separate)

Prints a dotted line, a pair of scissors, and partially cuts the paper to make it easier to tear off the paper (a cut of about 5-mm in each edge).

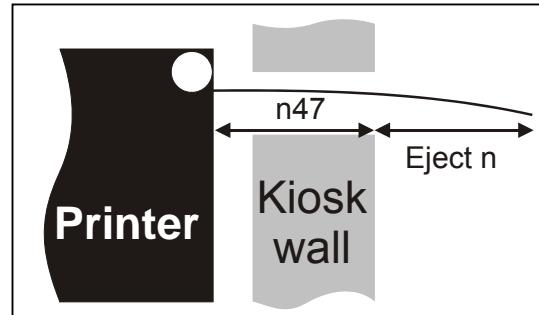
ESC FF n1
1B 0C n1 hex
27 12 n1 decimal

Eject (run presenter)

ESC FF ejects the document through the presenter module. Variable **n** represents the eject-length in steps. The setting of parameter n47 is always added to the eject n in all forms of eject.

The range for n is 1 to 127. The range 128-255 is reserved for future use.

One step is 1 mm



Place this command after a cut command (**ESC RS**) to partially eject the printout to the customer. Set the eject length so that the customer sees that the printout comes out of the kiosk wall. The pull-detector gives motorized eject of the rest of the printout when the customer pulls the paper.

NOTE! – *The cut and eject command **RS**, automatically give the eject length of 50 mm in addition to the factor stored in parameter n47.*

EM n1
19 n1 Hex
25 n1 Decimal

Enforced Clear Presenter

Same function as **ENQ** but overrides the Retract and Retain parameter (p45) with another presenter behavior. The function of n can be 0 to 255 0-99 ejects while 100-255 retracts (see the description of parameter 45). The command will clear the presenter immediately (with printing synchronization).

<**EM**><000> Ejects the presented page

<**EM**><100> Retracts the presented page

ENQ
05 Hex
5 Decimal

Clear Presenter

Clear the paper-path in the presenter of printouts. For example, to eject a document not removed during the previous print/cut/eject operation. Parameter No. 45 controls how the presenter is cleared.

ESC f n1
1B 66 n1 Hex
27 102 n1 decimal

Presenter loop ON/OFF/max length

NOTE! – *Obsolete command, may disappear from future program releases. Use parameter p9 instead.*

n is the loop length limit in 3.2 cm steps. If the printout length exceeds the max loop limit, it is partially ejected before the printer continues.

range 0 and 3 to 255.

n = 0 The paper is fed straight through the presenter.

n = 18 Default setting which gives a loop of just above 0.5 m.

NOTE 1! – *The loop is limited to the value set by **esc f n** to avoid paper jam. When the set length has been looped, the printer presents that part of the printout. Then, without cutting the paper, it continues to print the rest of the printout.*

NOTE 2! – *The loop is automatically disabled in vertical mode*

5.3.8 System related commands

ESC ?1B 3F
27 63Hex
Decimal**Reset (full)**

Restarts the printer with a complete reset.

This is the same as power off/on and takes about a second to execute.

ESC @1B 40
27 64Hex
Decimal**Reset (initialize)**

Terminates the processing and initializes the control board. The control board is reset to default-values (same as after power ON). Do not use this command as part of a print data command string.

ESC & 0011B 26 01
27 38 1Hex
decimal**Load Logotype**

Stores a logotype bitmap in the flash PROM. The logotype is printed with the **esc g** and **esc l** commands, see page 38. Also see Logotypes on page 56.

NOTE! — If the logo width exceeds the print width, the operation is aborted.

ESC & L1B 26 4C
27 38 76Hex
decimal**Erase all Logotypes**

Erases all logotypes stored in the flash PROM.

NOTE! — This command is only executed if at least one logotype has been loaded

ESC & 0041B 26 04
27 38 4Hex
decimal**Store current Parameter Values**

Stores the current setting of all parameter values in the setting memory. These parameters are then used as default parameters. Storing takes approximately 4 seconds. The printer activates the presenter motor temporarily to indicate that storing is complete.

ESC & 000

| | |
|----------|---------|
| 1B 26 00 | hex |
| 27 38 0 | decimal |

Load Font

This command is used to load a font to the printer flash PROM. The font is placed in the first free address position in the order of load sequence.

A Swecoin font-file consists of a header containing data describing the font as well as data for each individual character in the font.

Fonts can be designed with the font editor and loaded or deleted with the software available for free on the Swecoin web site. The font loading and deleting commands described here should only be used if you do not work in the Windows environment.

For complete specification of the font format, see the Fonts section of www.swecoin.se.

NOTE! — *The available font memory is printed on the self-test printout. A maximum of 8 fonts can be addressed. Exceeding any of these limits will cause this command to fail.*

ESC & C

| | |
|----------|---------|
| 1B 26 43 | Hex |
| 27 38 67 | decimal |

Erase all Fonts

Erases all fonts stored in the flash PROM.

NOTE! — *This command is only executed if at least one font has been loaded*

ESC & D

| | |
|----------|---------|
| 1B 26 44 | Hex |
| 27 38 68 | decimal |

Erase Fonts 4 to 7

Erases fonts number 4–7. Fonts 0–3 are not affected by this command.

The operation is complete when the printer resets automatically and activates the presenter motor temporarily. Takes approximately 4 seconds.

ESC & F

| | |
|----------|---------|
| 1B 26 46 | hex |
| 27 38 70 | decimal |

Recall Parameter Profile

This command resets the parameters of the printer to default or any previously stored setup.

Temporarily sets all parameters to predefined values that are stored in the printer. To keep the values as default, store them in the flash PROM with command **esc & 4**.

Unless you save the parameters, a reset command or power OFF/ON will return the parameters to the settings stored in the flash PROM.

| ESC & P n1...n2 | Set Parameter Value |
|--------------------------------------|---------------------|
| 1B 26 50 n1...n2 27 38 80 n1...n2 | hex decimal |

A number of bytes in the flash PROM hold various parameter values called *default parameters*. One or several of them can be overridden temporarily with this command.

n1 Parameter number, range 1 -255.

n2 Parameter value.

See "Default parameter settings" on page 27.

The permanently stored parameters will be used again after a printer-reset command or at power ON.

The temporary values can, however, be stored in the flash PROM as permanent values with command **esc & 4**.

SET SEVERAL PARAMETERS AT ONCE

ESC & P <000> <FromPar><ParCount><Data>

FromPar is the parameter number to start writing and ParCount is the number of bytes being sent. For every byte sent the parameter number is incremented.

Example:

<ESC>&P<000><015><005><005><010><015><020><025><<>

Sets the first 5 tabs to 5, 10, 15, 20, and 25. (FromPar 15, ParCount 5)

| ESC NUL | Load Firmware |
|---------------|----------------|
| 1B 00 27 0 | Hex Decimal |

This command should be used when you integrate firmware loading into your kiosk program.

NOTE! – Utility programs to load firmware into the printer are available from www.swecoin.se

5.3.9 Status reporting commands

See also “**Status reporting**” on page 58.

NOTE! – All status commands except for the acknowledgement marker are immediate. That is they pass the print queue and are answered directly.

Status-codes are reset:

- 1 When the conditions causing them are removed.
- 2 When the printer is turned off/on or a reset command is received.
- 3 When the printhead is lifted and then lowered.

ESC ENQ 001

1B 05 01
27 51

Hex
decimal

Status Enquiry

A status enquiry results in response **ACK** (06h) if all sensors are clear, but **NAK** (15h) + code if one or more sensors report some condition.

| Status code | Meaning |
|-------------|--|
| ACK | OK (printer is operable) |
| NAK 01h | Paper left in presenter module. Attempt to clear the paper path failed. |
| NAK 02h | Cutter jammed |
| NAK 03h | Out of paper |
| NAK 04h | Printhead lifted |
| NAK 05h | Paper-feed error. No paper detected in presenter although 10 cm has been printed. Paper might be wound around the platen or, in some way, has been forced above the presenter module. |
| NAK 06h | Temperature error. The printhead temperature has exceeded the 60 °C maximum limit. |
| NAK 07h | Presenter not running |
| NAK 08h | Paper jam during retract |
| NAK 0Ah | Black mark not found |
| NAK 0Bh | Black mark calibration error |
| NAK 0Ch | Index error |
| NAK 0Dh | Checksum error |
| NAK 0Eh | Wrong firmware type or target for firmware loading |
| NAK 0Fh | Firmware cannot start because no firmware is loaded or firmware checksum is wrong. |
| NAK 10h | Retract function timed out. If the customer doesn't take the paper and the printer clears the presenter due to a timeout, the pending error bit is set and error code NAK 10h is reported. |
| NAK 11h | Paused (ex. To avoid overheating of stepper motors) |
| NAK FFh | Undefined error |

Table 4. Status codes

NOTE! — Errors 02h, 05h, and FFh are terminal faults that require you to reset the printer before it will be operable again. A reset means that any data in the buffer is lost.

The printer automatically recovers from the other conditions as soon as the condition is corrected, without data loss.

A status enquiry command can only return one status code at a time. If there are two or more simultaneous conditions, each condition should be cleared and the status enquiry repeated in order to get a complete report of all status codes.

The host computer cannot be certain that all conditions have been cleared until an ACK is received.

The possible conditions are reported in the above order.

NOTE! – If you want to read out all status information directly, use **ESC ENQ E**.

ESC ENQ 002

1B 05 02
27 5 2

hex
decimal

Paper-near-end Enquiry

This command requests a paper-near-end sensor (paper low) status from the printer in a 1-byte format.

Value = (01h) indicates "No paper"

Value = (00h) indicates "Paper present" at the sensor position

NOTE! – The status of the sensor is sampled every time the printout is cut. If three succeeding samples show "no paper", the status reply changes to 00. This is to prevent false alarm if the side of the paper roll is not clean. If you want the momentary status of the sensor, use **ESC ENQ 6** and extract the paper-near-end bit.

ESC ENQ 004

1B 05 04
27 5 4

hex
decimal

Fonts and Logotype Enquiry

Requests multiple bytes of information regarding loaded fonts and logotypes.

EXAMPLE (J=CR LF)

```
Send→ ESC ENQ 04d
Read← 0:7862 ATM9J
1: ↓
2: ↓
3: ↓
4: ↓
5: ↓
6: ↓
7: ↓
Free font memory:123082J
00:38 117 Swecoin Logo ↓
01: ↓
02: ↓
03: ↓
04: ↓
05: ↓
06: ↓
07: ↓
08: ↓
09: ↓
10: ↓
11: ↓
12: ↓
13: ↓
14: ↓
15: ↓
16: ↓
Free logo memory:126352J
```

| ESC ENQ 005 | Sensor Enquiry |
|-------------------|----------------|
| 1B 05 05 27 55 | hex decimal |

Results in a 2-byte response, reflecting the status of all virtual sensors. Virtual sensors maintain their functionality in all configurations of this printer, while physical sensors reported by ESC ENQ 6 signals differently depending on if for example horizontal or vertical mode is enabled.

The same physical sensor give several virtual statuses depending on when, in the print cycle, the sensor is activated.

FIRST BYTE:

Reserved for future use.

SECOND BYTE:

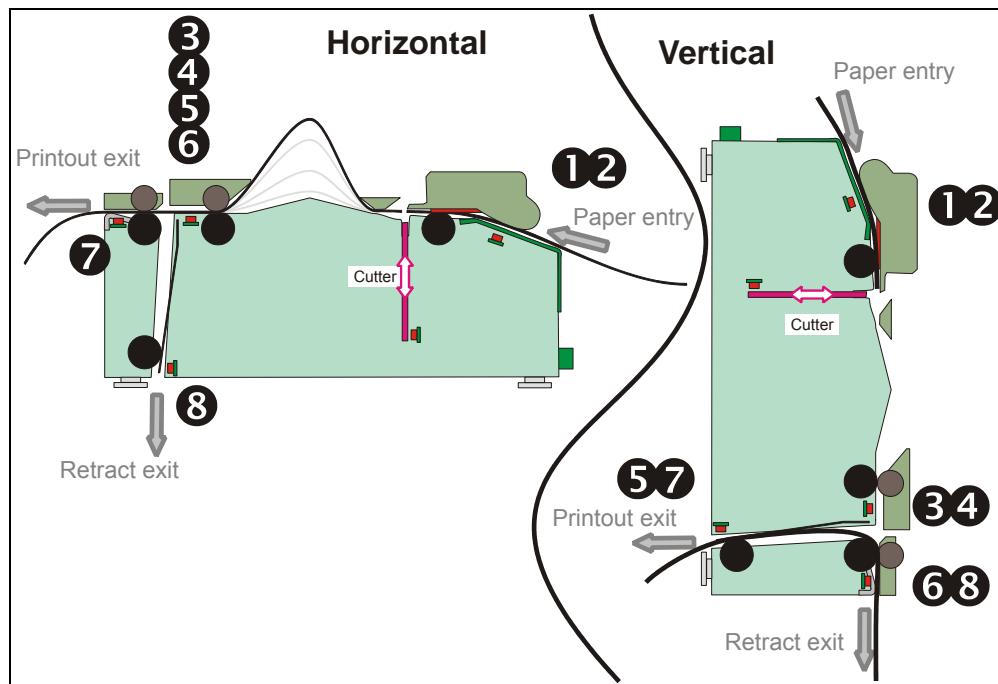
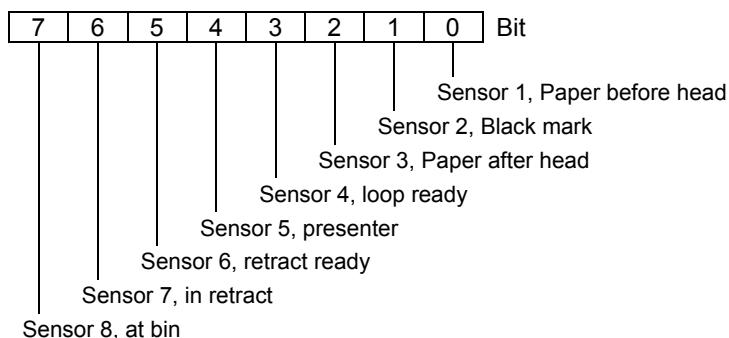


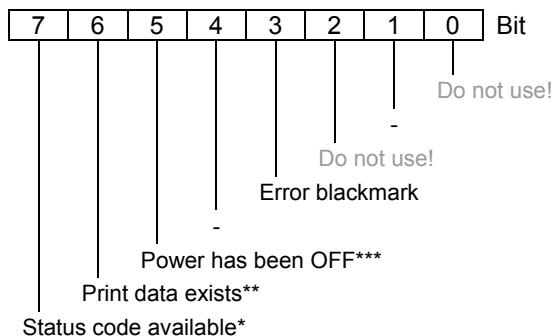
Figure 27. Physical-to-virtual sensor mapping

| | | | |
|-------------|--------------------|----------------|---------------|
| ESC ENQ 006 | 1B 05 06 27 5 6 | hex decimal | Status Report |
|-------------|--------------------|----------------|---------------|

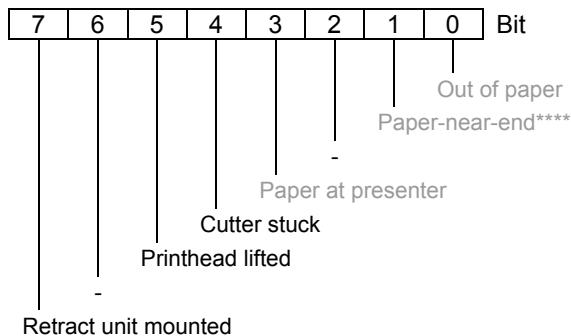
NOTE! – The sensor status reported in the status report are for compatibility with older printers. Please use ESC ENQ 5 in new applications.

Results in a 2-byte response, reflecting the status of each sensor. This command is intended as a go/no go indication.

FIRST BYTE:



SECOND BYTE:



HINT! – Mask away the undefined bits in your application program to avoid having to change the application, if future firmware releases starts using them.
 Mask first reply byte with **E8h**, Mask second reply byte with **BBh**

Table 5. Sensor status

- * This bit indicates that a status code is available. Use **ESC ENQ 1** or **ESC ENQ E** to fetch it.
 - ** This bit tells you that there are data in the printer that have not yet been printed. There are two possible reasons for that:
 - 1) The last command received by the printer was not a command that triggers a printout.
 - 2) The printer is printing
 - *** When parallel cable is connected, both printer and host computer must have been off to set this bit. This is because the interface powers the RAM in the printer.
 - **** This paper-near-end bit differs from the **ESC ENQ 2** response, see page 47.
- Bit 4 and 5 in the first byte are reset when read.

ESC ENQ 0071B 05 07
27 5 7Hex
decimal**Firmware-version Enquiry**

Results in a 2-byte response representing the version of the installed firmware.

The first byte represents major versions, and the second byte minor versions.

If no firmware is loaded, the printer will answer with 00h.

EXAMPLE

Send→ **ESC ENQ 07d**

Read← <02h><29h>

That is, a response with the value <02h><29h> indicates version 2.41.

ESC ENQ 0091B 05 09
27 5 9hex
decimal**Serial-number Enquiry**

Results in an 6-byte response representing the serial number.

EXAMPLE

Send→ **ESC ENQ 09d**

Read← 00h 00h 02h 2Bh C6h 28h (hex), or 000 000 002 043 198 040 (dec)

ESC ENQ 0101B 05 0A
27 5 10hex
decimal**Control board revision Enquiry**

Results in a 1-byte response representing the control board revision. A minus sign indicates that no revision has been made, while A indicates the first revision, and so on.

EXAMPLE

Send→ **ESC ENQ 10d**

Read← n Where n can be 'A' (ASCII) or 41h (hex) or 065 (dec)

ESC ENQ 0111B 05 0B
27 5 11hex
decimal**Head temperature Enquiry**

Results in a 1-byte response representing the temperature of the Printhead.

EXAMPLE

Send→ **ESC ENQ 11d**

Read← n Where n is a value representing the approximate temperature in Celsius.

The answer is an signed byte (two's complement). If bit7 is 1 than it's a negative value, invert all bits and add 1 the get the value.

ESC ENQ 012

| | |
|----------|---------|
| 1B 05 0C | hex |
| 27 5 12 | decimal |

Bootware version Enquiry

Results in a 2-byte response representing the version of the installed bootware.

The first byte represents major versions, and the second byte minor versions.

EXAMPLE

Send→ **ESC ENQ 12d**

Read← <001><030>

That is, a response with the value <01h><30h> indicates version 1.48.

ESC ENQ c

| | |
|----------|---------|
| 1B 05 63 | hex |
| 27 5 99 | decimal |

Device ID Enquiry

Results in a string containing the device ID in the Windows Plug and Play string format.

The two first bytes represent the string length.

EXAMPLE

Send→ **ESC ENQ 99d**

Read← 00d 106d This indicates that the string is 104 characters (plus two characters indicating the string length)

| | |
|---------------------|----------------------|
| ESC ENQ E | Read extended status |
| 1B 05 45 27 5 69 | hex decimal |

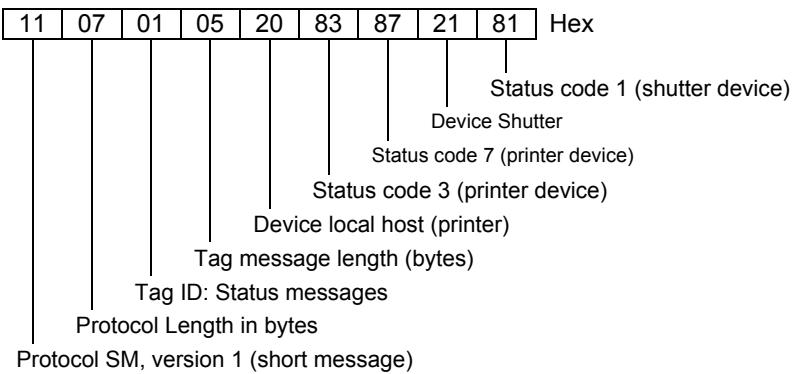
Extended status is status from the printer together with devices connected to the I²C options-bus available in some Swecoin printers (the TTP 2000 series does not have any I²C bus so these parts of the command are superfluous). The short message protocol gives replies up to 255 bytes. Other protocols may be defined in the future. Protocols are described in separate documents.

ESC ENQ E results in a variable length reply:

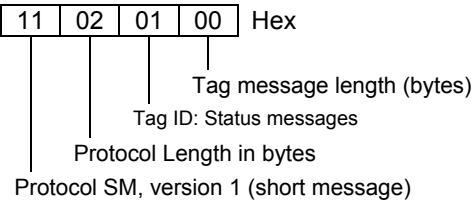
| | |
|---------|--|
| n1 | Protocol version, 11h = Short Message Protocol |
| n2 | Protocol length in bytes |
| n3-n255 | Data specified by the protocol |

SHORT MESSAGE STATUS EXAMPLES

Example 1 – Out of paper presenter Jam, and shutter open error.



Example 2 – No errors in any device.



| | |
|---------------------------|--------------------------------|
| ESC ENQ P n1 | Parameter-setting data Enquiry |
| 1B 05 50 n1 27 5 80 n1 | Hex Decimal |

This command requests information about the setting of parameter n1, that is, the parameter value stored in flash PROM or any parameter value temporarily set by other ESC commands.

n1= 1 gives the setting of parameter 1, etc.

The parameter names are listed on page 61.

n1 = 0 gives a response where the first two bytes specifies the length of data to come, and then follows a block of data for all parameters in the temporary setup.

| | | |
|-------------------|---------|--------------------|
| ESC ACK n1 | | Acknowledge Marker |
| 1B 06 n1 | hex | |
| 27 6 n1 | decimal | |

n1 = One-byte marker. Range 1h to 255h

The "acknowledge marker" n is placed in the command queue and when the execution of commands reaches the marker it is sent back to the host computer. This is an addition to the status commands that pass the queue and are answered immediately when received.

EXAMPLE:

"Print data" <LF><esc>p<ESC><ACK><01h>

Wait for <01h>

<RS><ESC><ACK><02h>

Wait for <02h>

The printer will send <01h> when <print data> has executed and <02h> when the ejecting has been performed.

NOTE 1! — You must wait for the acknowledge marker to return before sending any more data to the printer.

NOTE 2! — Acknowledge marker cannot be used for events that write to the flash PROM, for instance font loading. This is because the writing procedure erases the buffer, including the markers, and uses all RAM in the printer.

5.4 Font loading

The printer can store 8 fonts in its flash PROM. The memory available for fonts is printed on the self-test printout. The character size is fixed¹, so you must load one font file for each character size you require. The fonts are given font numbers when they are loaded into the printer. The first font is assigned number 0 and the next font 1 etc. up to font 7. Parameter p14 "Font Selection" will determine what font to use when no font selection command has been received (see page 63).

You cannot erase a single font, but must erase font 4-7 with command `esc & D`, or all eight fonts with `esc & C`, then reload the fonts you wanted to keep.

Windows software for font generation and management is available on the Swecoin web site. If you need to load fonts in a non-Windows environment, use the `esc & NUL` command.

The time required for processing the font data that is loaded is typically 15–20 seconds per font, excluding transfer time. During this time, any data sent to the printer will be lost.

NOTE! — *The font processing ends with a reset. The presenter motor runs momentarily to indicate that the printer is ready to be used.*

CAUTION! — *Loading to the flash PROM will erase the RAM completely since the RAM is used during the loading process. Any print data residing in RAM will thus be lost.*

5.4.1 File format

A font consists of a header describing the font, then data for every character in the font. The header has to be downloaded even if the font consists of a single character only. Below is a description of the font header.

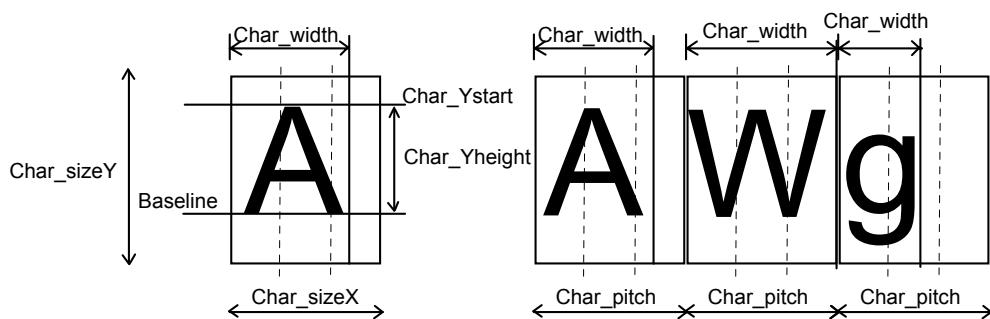
| | | |
|---------|------------------|--|
| 1 byte | Reserved | Should always be 0 (zero) |
| 1 byte | Reserved | Should always be 0 (zero) |
| 1 byte | Char. width (X) | The number of bytes required for the width of one character, usually 2 or 3. Range 1 to 8. |
| 1 byte | Character pitch | The maximum width of one character in the set. This value is used for tab position calculation. Range 1 to 255. |
| 1 byte | Char. height (Y) | The maximum height of one character matrix measured in pixels. This is also the minimum line spacing for this character set. |
| 27 byte | Font name | String of characters used to identify the character set. This will be printed on status printouts. (E.g. Swiss 10 cpi.) |

Char_matrix table: 256 records, each containing 3 bytes.

3 byte Char_width (pixels) + Char_Ystart(pixels) + Char_Yheight(pixels)

Char_bitmap data: Bitmap data for all characters that are to be defined.

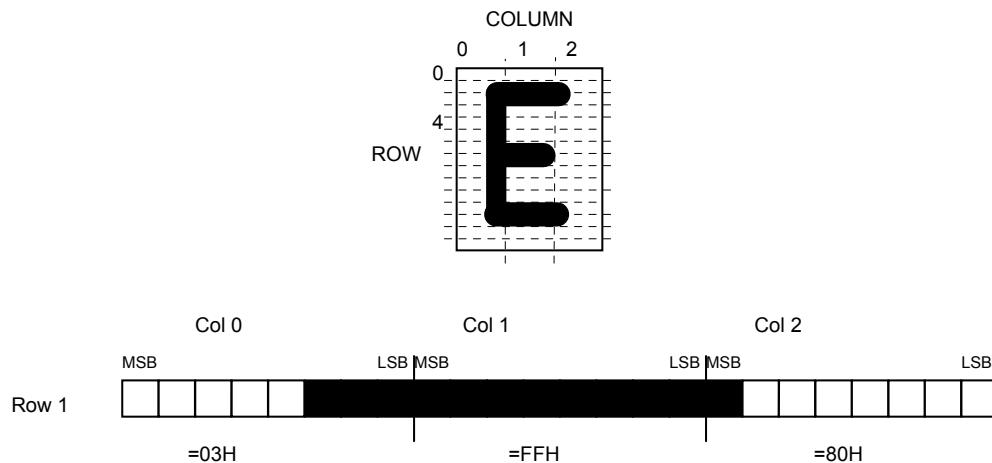
¹ Multiple height and width commands can be used on all fonts.



Character bitmap data:

A character is made up of a bitmap the size of which is:

Char. width (X) * Char. Height (Y) bytes.



The bitmap data consists of bitmap patterns for each character in a character set for which the parameter Char_width in the Char_matrix table is set to a value between 1 and 24. A character that has its Char_width set to zero, is not included in the bitmap data.

The bitmap for one character is then defined according to the following table:

(COL 0, ROW Ystart) , (COL 1, ROW Ystart) , (COL 2, ROW Ystart)

(COL 0, ROW Ystart+1) , (COL 1, ROW Ystart+1) , (COL 2, Ystart+1)

(COL 0, ROW Ystart+Yheight), (COL 1, ROW Ystart+Yheight), (COL 2, ROW Ystart+Yheight)

In this example, each row consists of 3 columns equal to 3 bytes.

In order to minimize the required storage space, only rows between Ystart and Ystart+Yheight are included in the character bitmap.

5.5 Logotypes

Up to 16 logotypes can be stored in the flash PROM of the printer. The logotypes can be positioned and printed out with commands `ESC g` or `ESC L`.

The exact number of logotypes and their sizes is determined by the total amount of memory used for fonts, logotypes and loaded firmware. Make a test printout to see how much memory is available.

NOTE! – Logotype No. 0 is printed in the top of the self test printout, so this can be used to customize the self test printout.

5.5.1 Loading

Windows software that converts black and white BMP bitmap files to logotypes and load them into the printer is available on the Swecoin web site. If you need to load logotypes in a non-Windows environment, use the `ESC & 1` command.

The time required by the printer to process logotype data, excluding transfer time from the PC, is typically 15 to 20 seconds, per logotype. During this time, any data sent to the printer will be lost.

5.5.2 File format

A header containing information about the logotype number, size and logotype name shall define each loaded logotype. Immediately after the header follows the actual bitmap of the logotype.

`ESC & 01H <Header><Bitmap>`

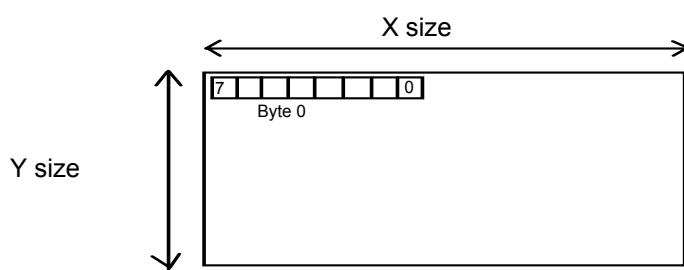
Header:

- Byte 0 Logotype number used to identify the logotype when printing.
- Byte 1 X size measured in bytes.
- Byte 2 Y size measured in pixels.
- Byte 3—15 A logotype name that will be printed on test printouts.

Bitmap:

The bitmap **must** have exactly (X size * Y size) number of bytes. 1=black, 0=white dot.

Bit No. 7 in byte 0 represents the top left corner of the logotype.



5.5.3 Printing

To print a logotype you can use two commands, `ESC L n1`, prints the logotype at the current cursor position, just like any character. `ESC g n1 n2n3 n4n5` prints the logotype at a specified X-Y position.

- n1 One byte logotype number, (0—15)
- n2n3 Two byte X position measured in pixels from the left hand edge of the print window.
- n4n5 Two byte Y position in pixels from top of the page.
These bytes must always be inserted but they are ignored in variable-page-length mode where logotypes are always printed at the current Y-position.

5.5.4 Erasing

All logotypes are erased with the `ESC & L` command.

CAUTION! — *Loading to the flash PROM will erase the RAM completely since the RAM is used during the loading process. Any print data residing in RAM will thus be lost.*

5.6 Status reporting

The printer is equipped with a number of sensors that report the printer status and various conditions such as out-of-paper, previous printout not removed, etc.

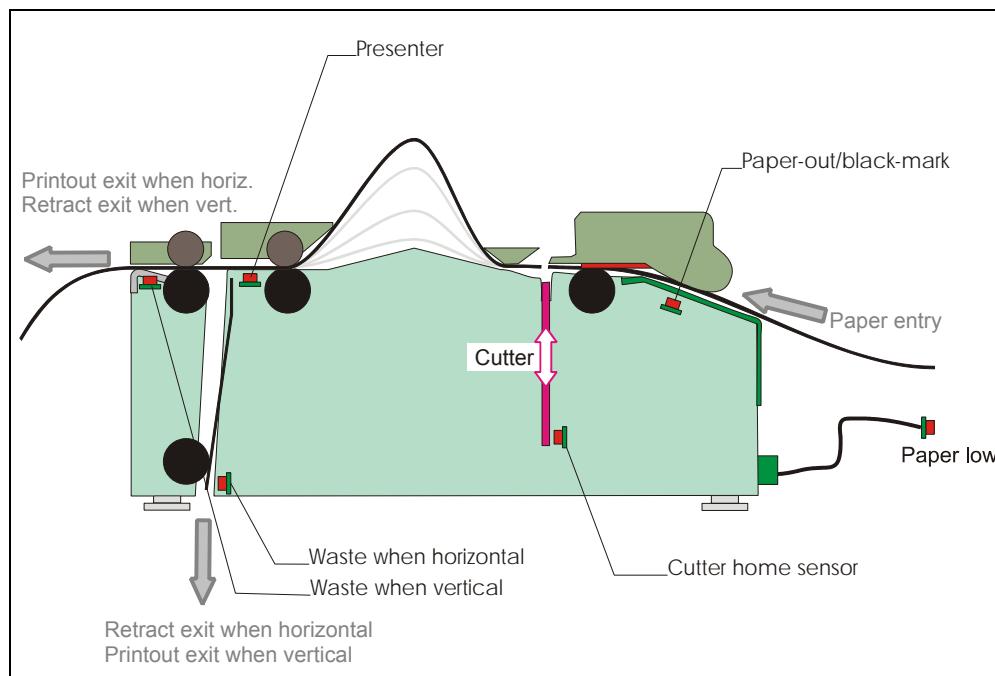


Figure 28. Sensor placement in the printer

A good practice in unattended printer applications is to check for errors and paper availability before printing.

1. Send a Status Report Query (`ESC ENQ 6`, page 49) and check that the answer is "No errors"
2. If "Status codes available" is indicated, read out the status message with Status Request (`ESC ENQ 1`, page 46), and take appropriate actions.
3. Send a paper-near-end query (`ESC ENQ 2`, page 47) to see if the sensor reports low paper level.
4. If paper-near-end is indicated, report the condition to the systems supervisor so that he can schedule a service visit to the printer.
5. Print the printout.

NOTE 1! — A status reply must be read! Sending a second status query without reading the reply of the first query may lock the printer.

NOTE 2! — When using a multitask OS, status queries and responses may not be transferred immediately from your application to the printer and vice versa. So write your program in such a way that it repeats the query if it gets a timeout or an invalid reply. Good practice is to ask once every ten seconds, five times before giving up.

NOTE 3! — You should construct your application in such a way so as not to request status while printing, as this can result in loss of data

6**DEFAULT PARAMETER SETTINGS**

Some of the printer settings can be stored in the flash PROM so that they will be used also after power OFF.

The stored parameter settings are printed out on the self-test printout.

The number in front of the function is the parameter number (n) used when setting the parameter with the command `ESC & P n v`.

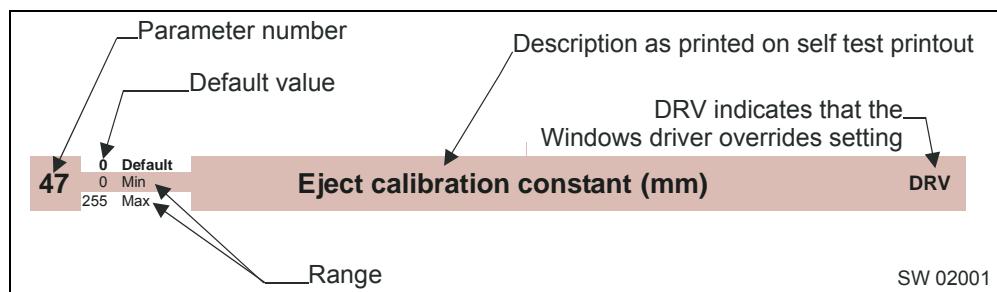
You can use the parameter settings pretty much like normal commands. Either send the parameter values with each printout, or set them up once and then send `ESC & 4h` to store all settings in the flash PROM.

You can always return to factory default settings by sending `ESC & F 10`, and then storing those settings with `ESC & 4h`.

NOTE 1! – The parameters can be locked so that no changes are possible.
Check parameter 53 on the self-test printout to find out.

NOTE 2! – If you try to set a parameter to an invalid value, the parameter will be set to the nearest valid value below.

6.1 How the parameters are described



6.1.1 Default value

The default values indicated are "factory default settings" you get by sending `ESC & F 10`. These are not necessarily the settings that your printer was originally delivered with because many printers have customized settings when delivered.

6.1.2 Examples

Command examples are formatted in **Courier** and typed in the same way as used in the Swecoin TTP editor:

<ESC>&P<001><019>

where `<ESC>` means the escape character 27 decimal (hex 1B). Numbers between less-than and greater-than characters, for example `<001><015>`, means 1 and 15 decimal (hex 1 and 13).

6.2 Summary of parameter settings

| Parameter | Description | ESC&F Default | TTP model | | | |
|-----------|-----------------------------------|----------------------------------|-----------|------|------|------|
| | | | Page | 2010 | 2020 | 2030 |
| 1 | Baud rate | 96 (9600 Baud) | 61 | X | | |
| 2 | Data bits | 8 | 61 | X | | |
| 3 | Parity | 0 (No parity) | 61 | X | | |
| 4 | Flow control | 2 (Hardware) | 61 | X | | |
| 5 | Disable parallel port signaling | 0 (No) | 62 | | X | |
| 7 | Burn time | 9 | 74 | X | X | X |
| 8 | Print speed | 19 (150 mm/s) | 62 | X | X | X |
| 9 | Presenter loop length | 15 (48 cm) | 63 | X | X | X |
| 10 | Pulse control | 3 (2 burn pulses) | 63 | X | X | X |
| 12 | Font attributes | 0 (off) | | X | X | X |
| 13 | Line spacing | 0 (Auto) | 63 | X | X | X |
| 14 | Font selection | 0 (TTP Mono 9) | 63 | X | X | X |
| 15 to 30 | Tab stop | 4, 8, 12 etc. | 63 | X | X | X |
| 33 | CR/LF | 0 (LF = CR/LF, CR=Ignored) | 64 | X | X | X |
| 34 | Auto cut after FF | 1 (Off) | 64 | X | X | X |
| 36 | Document mode | 1 (Variable) | 64 | X | X | X |
| 37 and 38 | Page length, Minimum / fixed / BM | 2, 88 (75 mm) | 65 | X | X | X |
| 39 | Max black mark length | 80 (10 mm) | 66 | X | X | X |
| 40 | Min black mark length | 24 (3 mm) | 66 | X | X | X |
| 41 and 42 | Black mark cut offset | 0, 0 (0 mm) | 66 | X | X | X |
| 43 and 44 | Black mark top margin | 0, 0 (Disabled) | 66 | X | X | X |
| 45 | Trash bin mode (Retract function) | 3 (Eject and retract after 30 s) | 66 | X | X | X |
| 47 | Wall compensation | 0 | 67 | X | X | X |
| 49 | Advance before cut | 0 (Off) | 67 | X | X | X |
| 51 | Black mark level | 75 | 67 | X | X | X |
| 52 | Warning level | 0 (Off) | 67 | X | X | X |
| 56 | Max status code | 255 | 68 | X | X | X |
| 57 | System | 255 | 68 | X | X | X |

NOTE! – When the printer is set up the way you like it to be, you send **ESC & 4h**, and all settings will be stored.

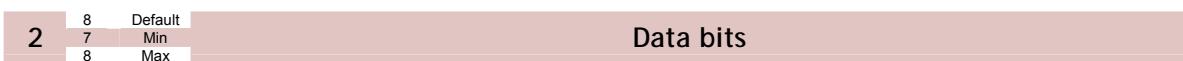
6.3 Serial interface set-up



Stores the communication speed on the serial interface.

- | | |
|-------------------|------------|
| <ESC>&P<001><024> | 2400 bps |
| <ESC>&P<001><048> | 4800 bps |
| <ESC>&P<001><096> | 9600 bps |
| <ESC>&P<001><019> | 19200 bps |
| <ESC>&P<001><038> | 38400 bps |
| <ESC>&P<001><057> | 57600 bps |
| <ESC>&P<001><011> | 115200 bps |

NOTE! – If you set an invalid value, the baud rate will return to the previous value.



Selects if 7-bit ASCII, or 8-bit, is used on the serial interface.

- | | |
|-------------------|---------------------------|
| <ESC>&P<002><007> | 7-bits (characters 0-127) |
| <ESC>&P<002><008> | 8-bits (characters 0-255) |



Select what parity to use on the serial interface.

- | | |
|-------------------|-------------|
| <ESC>&P<003><000> | No parity |
| <ESC>&P<003><001> | Odd parity |
| <ESC>&P<003><002> | Even parity |



Select what handshaking to use on the serial interface.

- | | |
|-------------------|-------------------------|
| <ESC>&P<004><000> | No flow control |
| <ESC>&P<004><001> | Xon / Xoff ¹ |
| <ESC>&P<004><002> | Hardware |

¹ DO NOT USE if you send any type of binary data like graphics data, status requests etc. Xon / Xoff only works when plain text is sent unidirectional to the printer. Graphics and status replies may well contain the Xon (11h) and Xoff (13h) characters and will obstruct the communication.

6.4 Parallel port setup

5

0 Default
0 Min
1 Max

Disable parallel port signaling

Pins 12 and 15 on the parallel port signal paper out and error. However, in an unattended kiosk you may not want this because it causes the host computer to stop communicating, and the operating system may display a warning or error message on the kiosk screen.

By disabling the hardware signals, the kiosk software can for example use status commands to find out paper level and alert appropriate personnel when the level is low, then close the kiosk when paper is out.

<ESC>&P<005><000> No, paper out and error signals are *not* disabled

<ESC>&P<005><001> Yes, paper out and error signals are disabled

NOTE! — When enabled, the hardware signal on pin 12 and 15 will block all communication until the error is corrected. This means that it will be impossible to ask for status.

6.5 Print setup

7

9 Default
1 Min
15 Max

Burn time

DRV¹

A long burn time gives darker print. On insensitive paper types you may have to increase the burn time to get an acceptable print quality.

8

19 Default
1 Min
19 Max

Max print speed

DRV

The main reason to decrease the print speed is to enhance print quality, and to reduce average current consumption.

| n | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | 19 |
|------|----|----|----|----|----|----|----|----|----|----|----|----|----|----|----|-----|-----|-----|-----|
| mm/s | 47 | 48 | 49 | 50 | 51 | 52 | 53 | 55 | 57 | 61 | 65 | 70 | 77 | 86 | 96 | 107 | 123 | 136 | 150 |

NOTE! — Some settings result in printer chassis resonance causing increased noise and deteriorated print quality

¹ DRV indicates that, when using Windows, the driver takes over this setting so please set appropriate value in the driver properties/document defaults.

9 15 Default
3 Min
255 Max

Presenter Loop length

Limits the maximum loop length. When the set length is reached, the printer ejects part of the printout and continues to print. You use this when you have very limited space for the loop inside the kiosk. Each step represents a 3.2-cm increment.

Setting the parameter to 0 disables the looping and feeds the paper straight out.

```
<ESC>&P<009><000>    Disable the loop
...
<ESC>&P<009><007>    16 cm loop
...
<ESC>&P<009><015>    48 cm loop
```

10 3 Default
3 Min
7 Max

Print head pulse control

Controls how the print head burns the pixels

```
<ESC>&P<010><003>    2 burn pulses
<ESC>&P<010><007>    4 burn pulses
```

CAUTION! – 3 and 7 are the only allowed setting, do not set anything else!

13 0 Default
0 Min
30 Max

Line spacing

The line spacing is normally set by the font height. With this parameter you can set a line spacing that is higher than the font height. Line spacing settings lower than the font height will be ignored.

```
<ESC>&P<013><030>    30 pixels or font height, whichever is the largest
```

14 0 Default
0 Min
7 Max

Font selection

Store which font number is used if no font is specified. Font is selected using the "Select Font" command `esc ! n`. Selecting an invalid font gives a software error status message (invalid index).

15 to 30 - Default
1 Min
255 Max

Tab stop

Stores 16 different TAB stop positions. The position is set in increments of 2.5-mm.

Tab position 255 sets a tab stop on the last position of the line. Use this if you want underline or reversed text to extend across the full paper width.

To set all tab stops at once, follow the procedure "Set several parameters at once" described on page 45.

To move a single tab stop, use the set parameter command `<ESC>&P`. for example:

```
<ESC>&P<015><010>    Set the first tab stop 25 mm from the left margin.
```

Default positions are one TAB on each cm; that is parameter values 4, 8, 12 etc.

33 0 Default
0 Min
4 Max**CR/LF behavior¹**

Carriage Return and Line Feed can be interpreted in five different ways to suit different operating systems.

| | | |
|-------------------|--------------|--------------|
| <ESC>&P<033><000> | LF = CR/LF | CR = Ignored |
| <ESC>&P<033><001> | LF = CR/LF | CR = CR |
| <ESC>&P<033><002> | LF = LF | CR = CR |
| <ESC>&P<033><003> | LF = LF | CR = CR/LF |
| <ESC>&P<033><004> | LF = Ignored | CR = CR/LF |

NOTE! – The character currently interpreted as LF converts text from the input buffer to pixels on the paper. If no such character has been received after 379 characters, a linefeed is inserted automatically.

34 1 Default
0 Min
1 Max**Auto cut after FF**

Decides if the printer should cut after executing an FF command, or if it should just feed the form length.

| | |
|-------------------|--------|
| <ESC>&P<034><000> | No cut |
| <ESC>&P<034><001> | Cut |

36 1 Default
0 Min
2 Max**Document mode**

DRV

Determines what should control the page length:

| | |
|-------------------|---|
| <ESC>&P<036><000> | Fixed Document Mode. Shorter documents will automatically be extended, while longer documents will be divided into several pages of the desired length. Page length will be the length set by parameters 37 and 38 |
| <ESC>&P<036><001> | Variable Document Mode. The length of the page varies with the contents (printouts shorter than the value specified by parameters 37 and 38 will be extended to that length) |
| <ESC>&P<036><002> | Black Mark Mode. Marks on the paper set the form length. Minimum one form length is always fed. If a black mark is found before that, the printer feeds to the next black mark, then cuts and ejects. This ensures that no small paper stripes are cut off and left in the printer. |

NOTE! – Max page length in Fixed Document Mode is A5-size, which is 148.5 mm.

¹ v=0 is suitable for Windows, v=1 for UNIX and Mac OS X, v=2 for DOS, and v=4 for Macintosh Classic

| | | | | |
|---------|----------------------------|-----------------------|-------------|-----|
| 37 & 38 | 2, 88 2, 48 255, 255 | Default Min Max | Page length | DRV |
|---------|----------------------------|-----------------------|-------------|-----|

Defines three different things:

- 1) The minimum length of a page in variable document mode
- 2) The actual page length in fixed document mode
- 3) The distance between black marks in black mark mode

One step is 0.125 mm. Settings shorter than 70 mm, will be interpreted as 70 mm.

<ESC>&P<037><006><ESC>&P<038><064> Set page length to 200 mm.

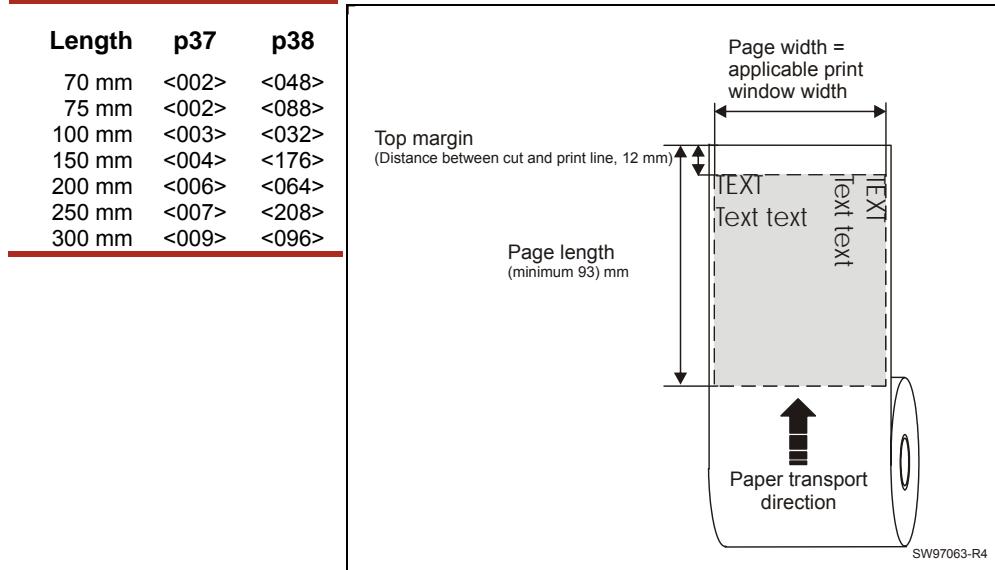


Figure 29. Definition of page size

Fixed document mode

Max *fixed document mode* page length is depends of the amount of free ram. Make a self-test printout to check how much is available in your printer. (Depends on firmware version).

$$\text{Page length} = \frac{\text{Free RAM in bytes} - 1024}{\text{Paper width}} - \text{top margin} - \text{bottom margin}$$

Paper length, top, and bottom margins are in pixel lines. Paper width is in bytes or mm. (1 byte = 1 mm.)

Example: If Free RAM on a TTP 2000 is 114627 bytes, print width is 80 mm = 80 bytes, top margin is 20 mm, and bottom margin 10 mm ($20 \times 8 = 160$ and $10 \times 8 = 80$ pixel lines):

$$\text{Page length} = \frac{114627 - 1024}{80} - 160 - 80 = 1180 \text{ pixel lines} = 147 \text{ mm}$$

If a too large fixed page is specified the printout will be blank from memory full to the cut.

| | | | |
|----|--------------------------------|------------------------|-----|
| 39 | 50 Default 1 Min 160 Max | BM (black mark) length | DRV |
|----|--------------------------------|------------------------|-----|

Specifies the length of the black mark in 0.125-mm steps. Measure the length of the black mark on your paper and enter that value here.

Marks 5 mm longer than this value are interpreted as paper out. The default value of 80 equals 10 mm.

<ESC>&P<039><040> Sets max black mark length to 5 mm.

| | | | |
|----|--------------------------------|---|-----|
| 40 | 30 Default 1 Min 159 Max | Min BM (black mark) length "Garbage Filter" | DRV |
|----|--------------------------------|---|-----|

Specifies the minimum length of the black mark in 0.125-mm steps. Shorter marks are ignored. The default value of 24 equals 3 mm.

<ESC>&P<040><036> Sets min black mark length to 4 mm.

| | | | |
|---------|---|----------------------------|-----|
| 41 & 42 | 0 , 0 Default 0 , 0 Min 255 , 255 Max | BM (black mark) cut offset | DRV |
|---------|---|----------------------------|-----|

Defines the paper feed between the black mark detection and cut. One step is 0.125 mm.

<ESC>&P<041><001><ESC>&P<042><144> Feeds 50 mm between black mark and cut.

| | | | |
|---------|---|-----------------|--|
| 43 & 44 | 0 , 0 Default 0 , 0 Min 255 , 255 Max | Top margin (mm) | |
|---------|---|-----------------|--|

Defines the distance between the cut in Black mark mode and the top of the first text line in 0.125 mm steps. The top margin feed is effectuated when the presenter is cleared from the previous page.

0 = disabled top margin. This gives the physical top margin of the printer, which is 9 mm.

Avoid settings 1 – 8 mm because then the printer must reverse the paper before starting to print, which may cause paper jam, especially at small roll diameters.

<ESC>&P<043><000><ESC>&P<044><240> Add 30-mm top margin.

| | | | |
|----|-------------------------------|-----------------------------------|--|
| 45 | 3 Default 0 Min 130 Max | Trash bin mode (Retract function) | |
|----|-------------------------------|-----------------------------------|--|

Sets the function of the "retract and retain" function.

<ESC>&P<045><000> Eject page when new page is printed. (Retract disabled)

<ESC>&P<045><003> Eject page when new page is printed. Page not taken after 30s will be retracted. (Range 1-30, 1 step = 10 s)

<ESC>&P<045><100> Retract page when new page is printed

<ESC>&P<045><103> Retract page when new page is printed. Page not taken after 30s will be retracted. (Range 101-130, 1 step = 10 s)

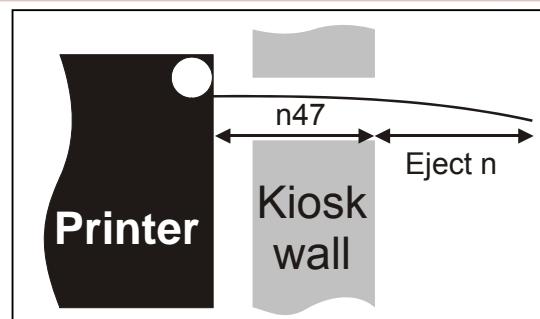
47 40 Default
0 Min
255 Max

Wall Compensation (mm)

DRV

When the printout is printed and cut, the presenter ejects 50 mm of the page so that the customer can grab it. If the kiosk wall is thick, or if you just want a longer part of the printout to be visible, this parameter adds extra eject length.

<ESC>&P<047><050> Adds 50 mm
extra eject = 100 mm in total.

49 1 Default
0 Min
1 Max

Advance before cut

DRV

Selects if the cut command cuts at the position where the paper is at, or if the printer should advance the paper before cutting.

<ESC>&P<049><000> Off
<ESC>&P<049><001> Automatic Distance Calculation¹

Set to 1 if the printer is used in text mode and 0 if it is used from a driver that takes care of this in the driver.

NOTE! – The paper is advanced before the FF command calculates the page length to see if the page length is longer than the set minimum length.

51 50 Default
0 Min
255 Max

Black mark sensitivity

DRV

This parameter is used by command ESC # to store the calibration of the black mark sensor. Normally there is no need to set this parameter manually.

0 is white and 255 is pitch black (out of paper).

52 0 Default
0 Min
255 Max

Warning level

Turns on/off indication of Paper near end level on the status indicator. This affects only the status indicator, not the status enquiries

<ESC>&P<052><000> No indication
<ESC>&P<052><001> Paper Near End indication

¹ "Automatic Distance Calculation" means advancing the paper with the Head-To-Cutter distance (12 mm on the TTP 2000).

56 255 Default
 0 Min
 255 Max

Max status code

This will control the highest status code that is reported by ESC ENQ x06 and ESC ENQ x01 (Pending-status-code bit). You use this if your kiosk software is not written so it masks away unknown status messages.

Example: If you want the TTP 2000 to be compatible with software written for TTP 1020, set parameter 56 to 6h and error codes 7 and up will not be reported.

57 255 Default
 0 Min
 255 Max

System

The system parameter will control up to eight system components in the printer.

Two are specified so far and those are:

Bit 0: Clear presenter at reset

Bit 1: Pull detector

Bit 2: Horizontal

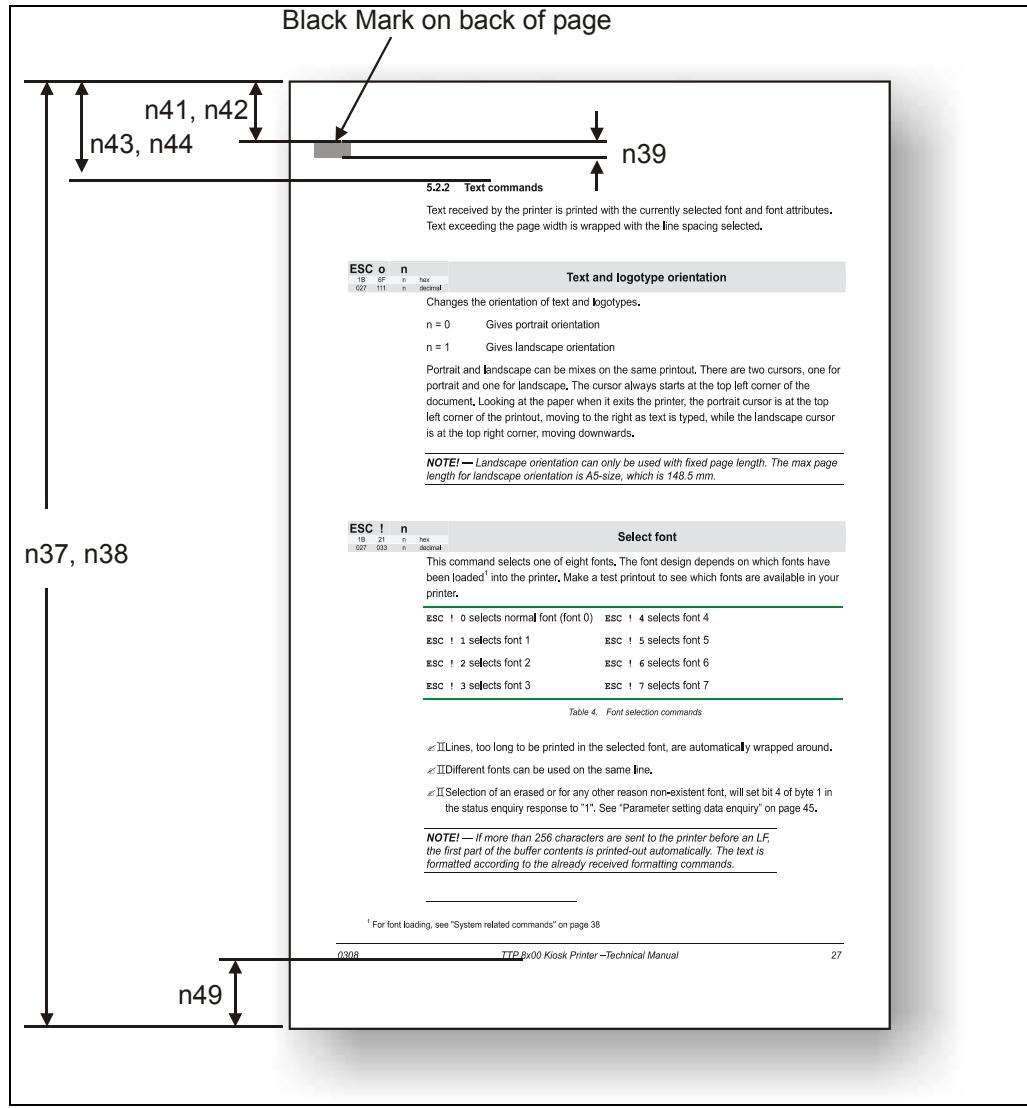
Setting the bit to 1 enables the function and setting it to 0 disables it.

NOTE! – Bits who's function are not yet specified must always be set to 1.

Example:

- | | |
|-------------------|--|
| <ESC>&P<057><254> | Presenter will not be cleared at power ON and reset |
| <ESC>&P<057><253> | The pull detector is disabled |
| <ESC>&P<057><252> | The presenter will not be cleared at power ON and reset and the pull detector is disabled |
| <ESC>&P<057><251> | The printer is set to vertical mode, that is the retract output and the normal output are swapped. |
| <ESC>&P<057><255> | The printer is reset to normal behavior |

7

PAGE SETUP**7.1 Printable area**

Top margin, bottom margin, page length, and synchronization with preprint are set up with parameters in the printer.

7.2 Aligning preprint and thermal print

The printer can synchronize the cutting of the printout with black-marks printed on the back of the paper. You use this function when you have preprint on the printout and you don't want a cut in the middle of that preprint, or text printed on top of the preprint.

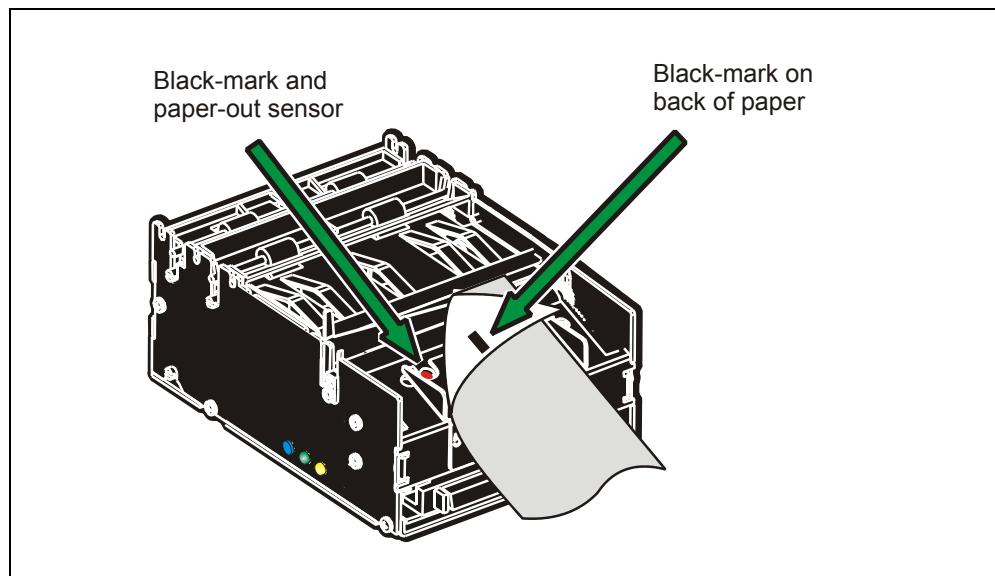


Figure 30. Black mark sensor

The sensor used to detect the black-marks is the same sensor as used for paper end detection. The sideways position depends on which paper guide is fitted. With 58 and 60 mm guides it is 22 mm to the left of the paper center, and with 80 and 82.5 mm guides, it is 30 mm to the right of the paper center. The distance from the sensor to the cutter is 25 mm. The sensor accuracy is about ± 0.5 mm so avoid designing receipts with too high demands for synchronization.

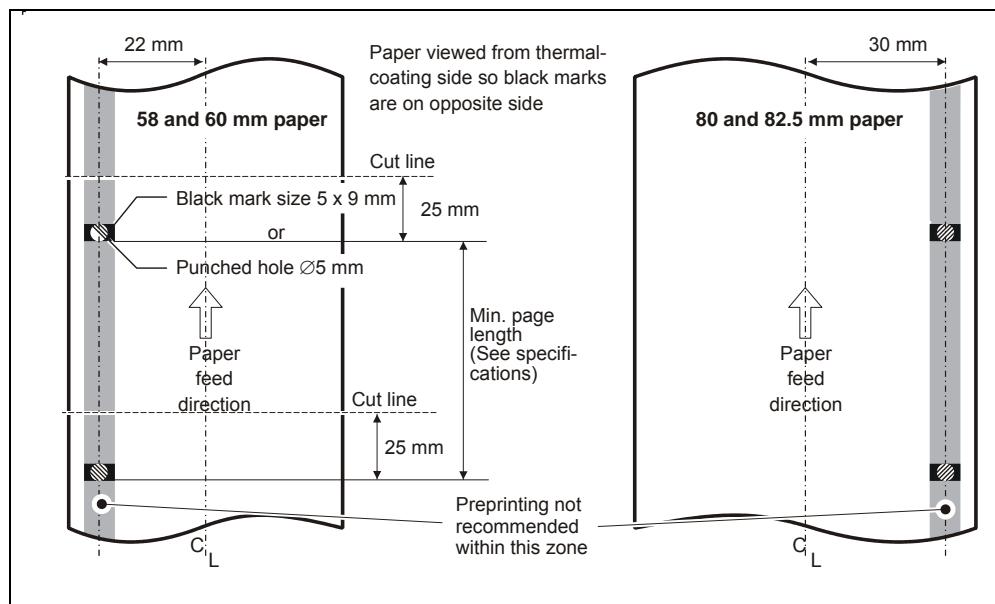


Figure 31. Recommended black mark size and position

The sensor triggers on the black-to-white transition of the black-mark, which is when the black print ends (trailing edge).

Since the same sensor is used for both paper end and black-mark detection, the printer must know the length of the black-mark to avoid signaling end-of-paper when it detects a black-mark. The default setting accepts black-marks in the range 3 –16 mm, and works perfectly with the recommended black-mark length of 5 mm. Marks shorter than 3 mm are interpreted as dirt, and marks longer than 16 mm as out-of-paper. You can change both these values by changing the printer default settings.

Black mark mode is selected by setting parameter 36 to 2, and storing the parameters.

NOTE! – *It is essential that you store the parameters in the printer for black mark synchronization even if you enable black marks in the Windows driver. This is because Windows is not used at paper loading, and feeding with the FF button on the printer.*

7.3 Parameters used

7.3.1 Parameter n36 Document mode

Set to 2 to enables black mark check.

7.3.2 Parameters n37 and n38 - Page length minimum

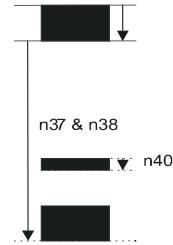
Measure the distance from the trailing edge of one black mark to the trailing edge of the next. The resolution is 0.125 mm so multiply the distance by 8, then calculate the value to enter as n37 and n38.

Example: If the page length is 100mm,

$$(100 \times 8) / 256 = 3.125.$$

n37 is the integer value, that is 3, while

$$\text{n38 is the fraction, } 0.125 \times 256 = 32$$



7.3.3 Parameter n39 – Max Black Mark length

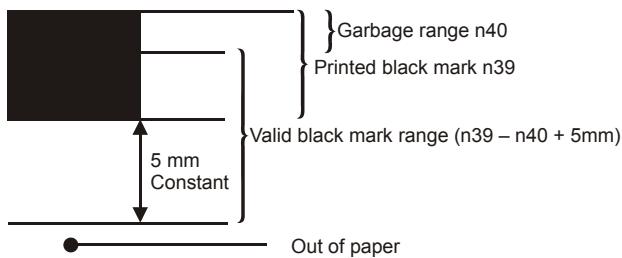
Measure the height of the black mark. The resolution is 0.125 mm so multiply the black mark length (in millimeters) by 8 and enter the value as n39.

7.3.4 Parameter n40 – Min Black Mark length (Garbage Filter)

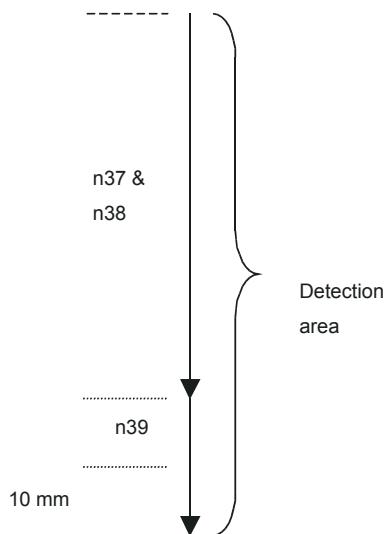
This parameter is actually a filter to filter-out garbage on the paper. If a spot is smaller than this value, it will not be regarded as a black mark. 1. About $\frac{1}{3}$ of the black mark length is usually a suitable setting.

GARBAGE, BLACK MARK AND OUT OF PAPER DETECTION

For every step the paper is feed, the black mark sensor is sampled to detect garbage, black marks or out of paper.



When the printer detects blackness it has to check if it is only garbage; if the paper gets white again within $n40 \times 0.125$ mm, then it is garbage and the spot is ignored. If it is still black after $n40 \times 0.125$ mm, it is probably a black mark.

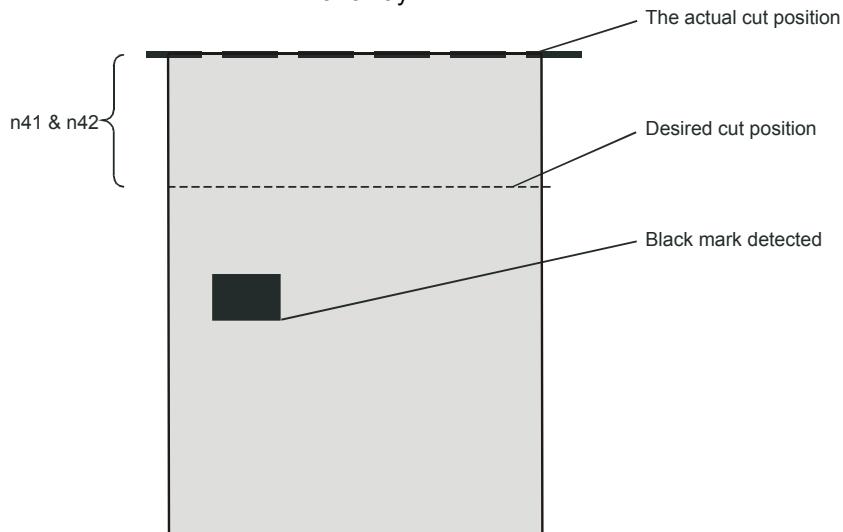


If the paper gets white within an additional $n39-n40$ plus 5 mm then it is a Blackmark. The 5-mm is a constant added to make sure that noise on the edge not will interfere with the samples. If it at this point still is black we have detected out of paper.

Be careful about $n40$ and $n39$. If $n39 - n40$ is to small, then the minimum detection area will be too little. This area should not be less than 2 mm.

7.3.5 Parameter n41 and n42 –Black mark cut offset

After the black mark is detected (black to white change) the printer feeds another distance to place the paper in cut position. This distance cannot be negative so placing the black mark too close to the paper edge is better than too far away.



(`ESC x n1 n2` is an obsolete command that sets n41 and n42. It is implemented for backward compatibility with old drivers. Set parameters n41 and n42 with the `ESC & P n1 n2` command instead.)

FF (FORM FEED)

Use FF to print the buffer content, go to the next top of form (black mark), and cut the paper.

ESC Z (GO TO NEXT TOP OF FORM)

Use ESC Z to move the paper to the next top of form. This is practically a Form-Feed without printing and cut. It searches for the next black mark for maximum one page length + black mark length $(256 \times n37+n38 + n39)/8$. An additional length of 20mm is added to be sure to pass the edge of the next black mark. If there is no black mark within the set distance plus 20 mm, an error is raised.

7.3.6 Example

The commands are used together in the following way:

The following examples are not made for a specific programming language or editor, but can be implemented with the tools of your choice. The data sent **to the printer** are marked with “Send→”.

When setting up the printer:

| | | |
|-------|-----------------------------------|---|
| Send→ | <code>ESC & P 35d 1d</code> | Enables black mark sync |
| Send→ | <code>ESC & P 37d 4d</code> | Sets distance between two black marks |
| Send→ | <code>ESC & P 38d 0d</code> | n37=4d and n38=0d gives 128 mm |
| Send→ | <code>ESC & P 39d 80d</code> | Sets max Blackmark to $80 \times 0.125 = 10\text{mm}$ |
| Send→ | <code>ESC & P 40d 24d</code> | Sets max Blackmark to $24 \times 0.125 = 3\text{ mm}$ |
| Send→ | <code>ESC & P 41d 0d</code> | |
| Send→ | <code>ESC & P 42d 200d</code> | Sets Blackmark offset to $200 \times 0.125 = 25\text{mm}$ |
| Send→ | <code>ESC & P 43d 0d</code> | |
| Send→ | <code>ESC & P 44d 0d</code> | Sets Blackmark top margin to 0mm |
| Send→ | <code>ESC & 4d</code> | Stores the above parameters as default parameters. |

The above set up and stores the parameters in the flash prom of the printer, so this need only be sent once to the printer when setting it up for Blackmark sync.

Document:

| | |
|-------|-----------------------|
| Send→ | the text and graphics |
|-------|-----------------------|

At the end of the document:

| | | |
|-------|--------------------|--|
| Send→ | <code>ESC z</code> | Feeds the printout to the next black-mark + the additional feed specified by the <code>esc x</code> command. |
| Send→ | <code>RS</code> | Cuts and ejects the printout. |

Simple calibration process:

1. Enable black mark mode by setting parameters n36 - n42 as described on the previous pages.

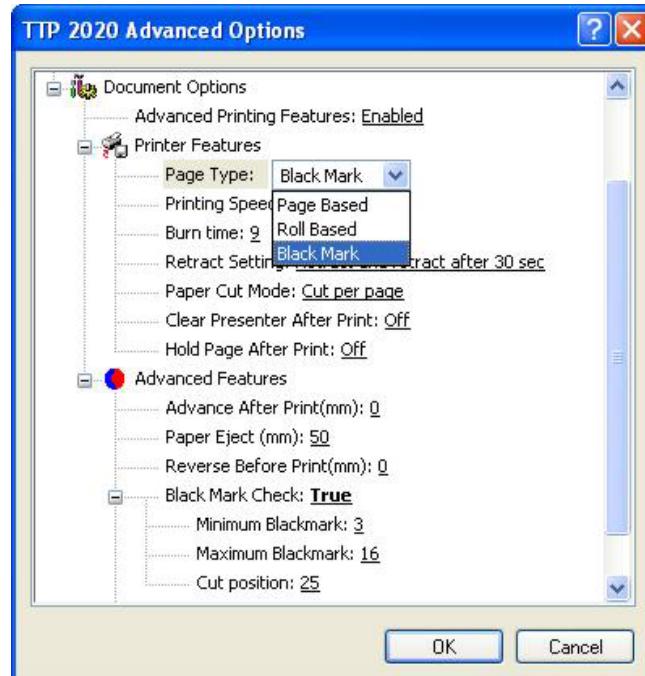
2. Load paper with black marks into the printer
3. Send the `ESC #` command and wait until the paper stops
4. If the paper has returned to its original position, the calibration is finished
5. If not, it was not possible to distinguish the black mark. Check the n37 and n38 settings and try again).
6. Save the settings with `ESC & 4`

7.4 Black-mark sensing from within "Windows"

In Windows, the printer driver controls when the paper is cut and ejected. Settings in the driver override the default parameter settings in the printer.

The settings are available in the Windows *Printing Preferences Menu*, in the Advanced Options window. The names of the options box differ between driver versions, but the same settings are available:

You set n36 to 2 by setting Page Type to Black Mark, and Black Mark Check: True.



You set n37, n38 by setting Paper Size. If no standard paper size corresponds to the page length you have, create a new form with that length in the Windows "Printer Server Properties".

You set n39 by setting Maximum Black mark: to the length of the black mark on your paper

You set n40 by setting Minimum Blackmark: to the value you want for garbage filter

You set n41, n42 by setting Cut Position: to the length of transport that you want between black mark and cut.

HINT! – When everything is set up correctly and the printer prints as it should; print a page, then without switching the power off, send the store parameters command `ESC & 04h` to the printer (for example using the PRTMON.EXE program from www.swecoin.se). If you do this, parameters that the driver uses are stored in the printer as default parameters. This way the printer synchronizes on black mark also when you load paper, if you press the FF button, etc.

8**INTERFACE**

The printer has one standard interface, and an optional serial interface. There are no selections to be made, but only one interface can be used at a time. The printer will not function properly if data is received on more than one interface at a time.

NOTE! — If you use the printer through a Windows driver, you need not read the rest of this chapter.

8.1 Serial, TTP 2010

The RS-232 interface of the TTP 2010 printer has a transfer speed that can be set to between 2 400 and 115200 bits/s.

Applications where text-only printouts are to be printed are suitable for serial interface because of its easy to use bi-directional capability. The relatively low transfer speed limits the printing speed when printing graphics. Full-width graphics with 115 200 bits/s result in printing speeds of about 24 mm/s for the 80-mm version of the printer.

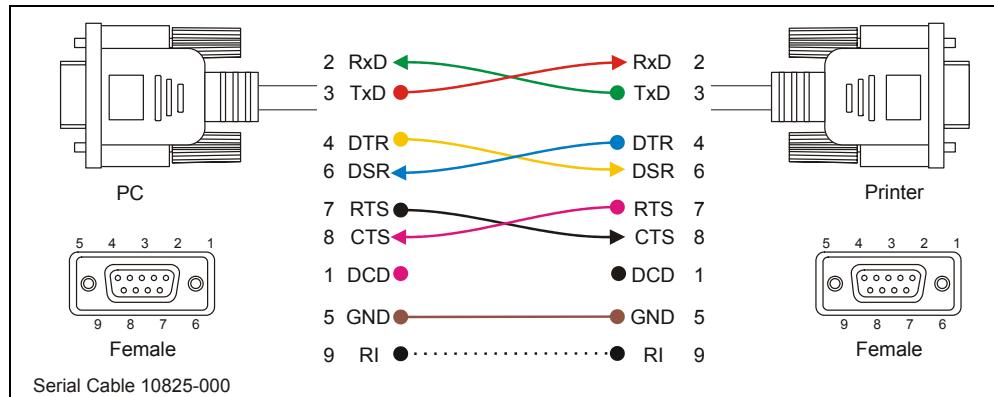


Figure 6. Serial connector pin assignment

Setup options

Baud: 2 400, 4 800, 9 600, 19 200, 38 400, 57 600, and 115 200 bits/s

Flow control: None, Xon / Xoff, or Hardware

Data bits: 7/8

Stop bits: 1 (fixed)

Parity: None, Odd, or Even

Default settings: 9600 bits/s, 8-bits, No parity, 1 stop bit, and hardware flow control.

See also: Default parameter settings on page 27

8.2 Parallel, TTP 2020

The TTP 2020 parallel port is bi-directional and support Compatibility and Reverse-Nibble modes.

NOTE! – If you intend to use any other mode than Compatibility Mode, we recommend you to get the documents for the IEEE-1284 standards, and study them thoroughly.

| Pin Host IEEE1284-A (D-Sub) | Direction | Pin Printer IEEE1248-C | Compatible Signal names | Nibble and byte mode Signal names |
|-----------------------------------|-----------|---------------------------|-------------------------------|--|
| 1 | ⇒ | 15 | nStrobe | HostClk |
| 2-9 | ⇒ | 6-13 | Data | Data |
| 10 | ↔ | 3 | nAck | PtrClk |
| 11 | ↔ | 1 | Busy | PtrBusy |
| 12 | ↔ | 5 | PError | AckDataReq |
| 13 | ↔ | 2 | Select | Xflag |
| 14 | ⇒ | 17 | nAutoFd | HostBusy |
| 15 | ↔ | 4 | nFault | nDataAvail |
| 16 | ⇒ | 14 | nInit | nInit |
| 17 | ⇒ | 16 | nSelectIn | IEEE 1284 Active |
| 18-25 | GND | 19-35 | Ground | Ground |
| | +↔ | 18 | | Host Logic High |
| . | ↔ | 36 | | Peripheral Logic High |

Table 7. Signal names for the parallel port.
Signal names starting with "n" are active LOW signals

8.2.1 Error signaling

All errors that are not reset when status is read will set the nFault signal, for example:

- Head lifted
- Cutter not home
- Out of paper

This error also sets the Paper Out/End (PE) together with nFault:

- Out of paper

NOTE! – The signaling of nFault and PE can be switched on/off with parameter p5.

8.3 USB, TTP 2030

The USB (Universal Serial Bus) is an interface designed to handle peripherals daisy chained to a single connector. The transfer speed is up to 12 Mbits/s, which is quite adequate for the printer. Use this interface in operating systems with USB support, for instance Windows XP. USB devices are Plug and Play compatible and hot swappable, which means that they can be connected and disconnected without turning off the power, or rebooting the computer.

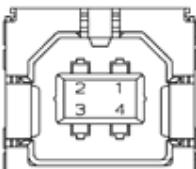
| | Contact Number | Signal Name | Comment |
|---|----------------|-------------|--------------|
|  | 1 | VCC | Cable power |
| | 2 | - Data | |
| | 3 | + Data | |
| | 4 | Ground | Cable ground |

Table 8. USB connector (J13) pin assignment

9**MAINTENANCE****9.1 Fault finding**

In connection with service of the printer it is good practice to remove paper dust and lint from the paper path, cutter and sensor areas. Paper dust, when accumulated, may interfere with printer functions such as optical sensors.

To avoid smudging the paper, do not apply oil on the cutting knife.

| Symptom | Suggested actions |
|--|--|
| Nothing is printed when you press the feed button in self-test mode, but the document is transported, cut and ejected. | <ul style="list-style-type: none"> Check that the paper roll is turned the correct way with thermal sensitive layer facing up. Check that the paper used meets the paper specification. Check that the printhead cable is fully inserted into the connectors at each end. |
| Paper jam | <ul style="list-style-type: none"> Check cutter-home sensor. |
| Printer does not work at all | <ul style="list-style-type: none"> Check that the printhead is closed. Check that power is supplied to the printer. Check the function of the paper-out sensor. |
| Self-test prints OK, but the printer works strangely in normal operation. | <ul style="list-style-type: none"> Check that both ends of the interface cable are properly connected. Application program might be incorrect. Contact system manager. |
| No cutting | <ul style="list-style-type: none"> Check that the connector for the cutting motor is fully seated on the control board. |
| Bad cutting (uneven top and bottom document edges). | <ul style="list-style-type: none"> Switch OFF printer and remove any obstructing paper particles in cutter and presenter modules. |
| Inconsistent cutter operation | <ul style="list-style-type: none"> Check/clean cutter-home sensor. |
| Paper is fed straight through the printer. Paper does not loop. | <ul style="list-style-type: none"> Check/clean presenter sensor. Check setting of parameter p9. |
| Missing print or irregular spots. | <ul style="list-style-type: none"> Paper may be too humid. Let it adapt to ambient temperature and humidity for approximately 24 hours before use. The paper used might not meet the paper specification. |
| White longitudinal lines in the printout. | <ul style="list-style-type: none"> Faulty print head, replace. |
| Faint print. | <ul style="list-style-type: none"> The paper used might not meet the paper specification. Clean print head with ethyl or isopropyl alcohol. Adjust print contrast, see page 74. |
| Strange characters or graphics printed, or any kind of strange printer behavior. | <ul style="list-style-type: none"> Might be caused by erroneous data sent from the host. Check validity of transferred data. |

Table 9. Faultfinding

9.2 Cleaning the print head

The print head can be cleaned without removal.

1. Open the printhead.
2. Clean the heat elements with a cotton swab immersed in ethyl or isopropyl alcohol.

9.3 Firmware

The firmware is stored in flash-PROM on the control board. A replacement control board may not contain the same firmware version that you are currently using, so if you replace control board for some reason, upgrade it to the firmware version you want to use.

9.3.1 Loading

REMEMBER! – *Always design your kiosk system so that remote upgrade of firmware is possible. If you need to upgrade firmware in the future, the kiosks can be spread over a vast area and upgrade can become very expensive.*

Fetch the firmware from the Swecoin web site <http://www.swecoin.se>. There you will also find a loader program (Windows™ software) facilitating the loading of the firmware into the printer.

The loader program contains a help file with detailed instructions on how to load the firmware into the printer.

In non-Windows environments, use the following procedure to load the firmware:

1. Send ESC NUL (1BH 00H) to the printer.
2. Wait 0.5 seconds.
3. Send the firmware file to the printer.
4. Wait until the printer buzzes to confirm that the loading is complete (the presenter motor runs for a second).

CAUTION! *The loading and burning can take up to one minute. Do not abort before one minute by turning OFF the power to the printer. Doing so may leave the printer in a state where new firmware cannot be loaded.*

9.3.2 Firmware history

Functions and features are being added from time to time affecting the firmware in the printer. The following table lists the changes of general interest.

Notice that the list may not contain the latest firmware versions. Please visit our web site <http://www.swecoin.se> for current information.

The firmware number is divided into two section, the header and the version, separated by a dash.

Firmware header 1814-xxx is for TTP 2020 and TTP 2030

Firmware header 1818-xxx is for TTP 2010

Other headers are for customized versions of the printer and only available for the customer for whom this version was developed.

A printer can only be updated with firmware that has the same header as the original number.

The -xxx indicates the firmware version and for example 310 means firmware version 3.10.

| FW version | Change |
|------------|---|
| 1814-310 | <i>First released firmware version</i> |
| 1818-310 | <p><i>Changes from last beta-release:</i></p> <ul style="list-style-type: none"> 1. Accept larger firmware. 2. Hex mode detects how many bytes can be printed on each line. 3. Power-on reset code, and reset code after firmware-, font-, logo- and parameter changes cleared up. 4. Communication no longer locks up after loading an oversized font. 5. USB improvements in register and fifo handling 6. Parameter selected font will now check if font is available, use font 0 if not. 7. Quicker deletion of print nodes, when entered error state. Gives quicker response of ACK-marker in queue. 8. New fault code (08h) for retract-jam added to Status enquiry (ESC ENQ 01h), Extended status (ESC 'E'), and Status LED-indication |
| 1814-320 | <p><i>Improvements</i></p> <ul style="list-style-type: none"> 1. Added Vertical mode (parameter n57) 2. Added Partial cut (US command). 3. New command (ESC END 05h) has been added to be able the read all print sensors. 4. Supports new Parallel interface chip on TTP 2020(CPLD), in addition to the discontinued Intel chip. 5. Improved the automatic speed reduction at low temperatures |
| 1818-320 | <p><i>Bug fixes</i></p> <ul style="list-style-type: none"> 6. Changed SoftReset to fix problems with request sent to printer during font/logotype/parameter burn. 7. SELECT in the parallel interface will now go low during firmware burning. 8. PCA revision will be detected correctly 9. Fixed a bug that disabled the loop in black mark mode. 10. Fixed burn-time bug 11. Fixed bug that made Autoload delay disappear after 22 minutes. |

Replacement parts

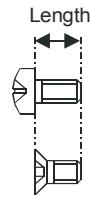
Items coded **SP** are standard replacement parts.

1. Screws, washers, nuts etc. are available in a common hardware store, and are thus not supplied as replacement parts.
2. Parts that are considered as not being worn by normal printer use are not replacement parts, for example the printer chassis.

Should you require any of these "non-replacement parts", contact Swecoin for advice. Other price and delivery conditions may apply for non-coded items.

Standard hardware

| Designation example | How to interpret the designation | Illustration | How to measure |
|------------------------|--|---|----------------|
| Screw MRX-H M3x5 | Panhead screw. Thread: M3. Length: 5 mm |   | |
| Screw MFX-H M3x6 | Countersunk screw. Thread: M3. Length: 6 mm |   | |
| Screw M6S M6x16 | Hex head screw. Thread: M6. Length: 16 mm |   | |
| Screw MC6S M6x12 | Allen-head screw. Thread: M6. Length: 12 mm |   | |
| Screw FXS-H ST 2.9x6.5 | Countersunk. Self-threading. Ø2.9 mm. Length: 6.5 mm |   | |
| Screw, RXK-H ST 2.9x8 | Panhead screw, Self-threading. Ø2.9mm. Length: 8 mm |   | |
| Screw RTK ST 2.9x6.5 | Torx panhead. Self-threading. Ø2.9mm. Length: 6.5 mm |   | |
| Nut M6M M2 | Hex nut, M2 thread |   | |



DO NOT OVER-TIGHTEN THE SCREWS!

The max torque for the different screw sizes are as follows:

M2 = 0,13 Nm

M2.5 = 0,26 Nm

M3 = 0,46 Nm

M4 = 1.1 Nm

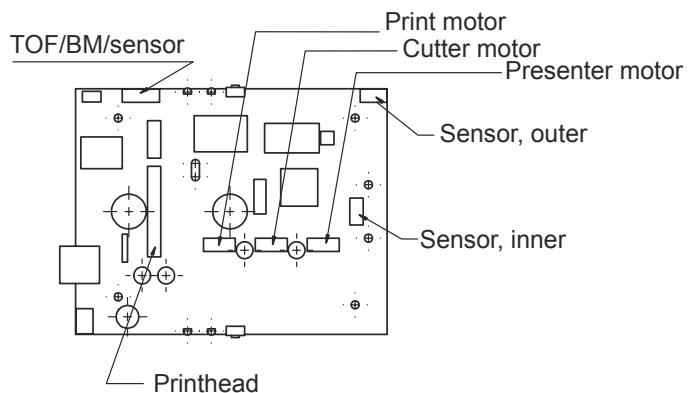
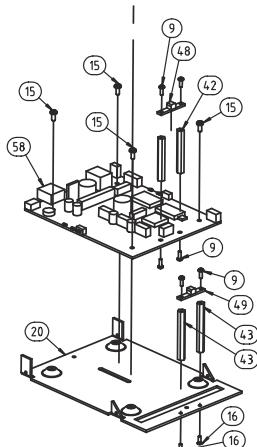
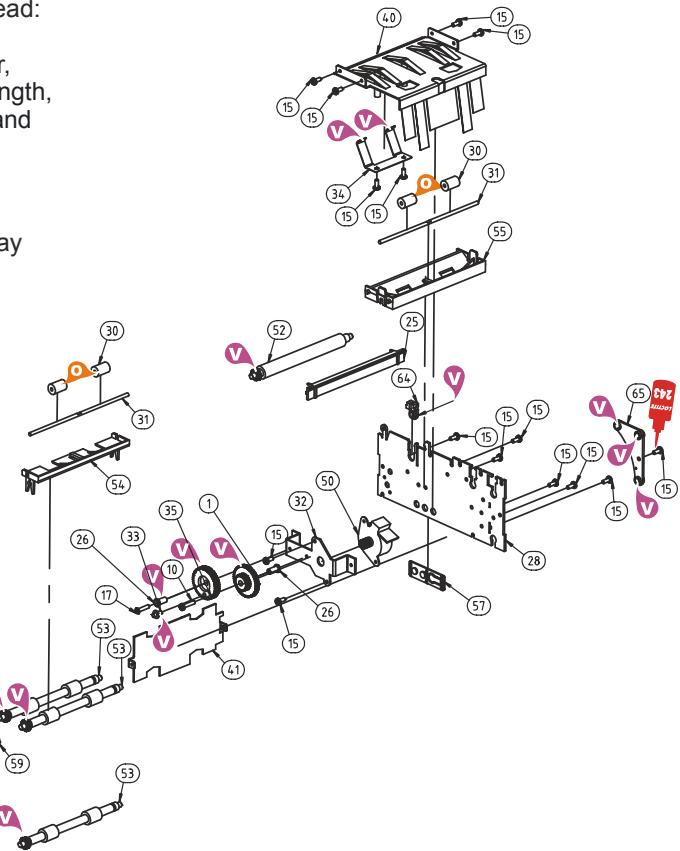
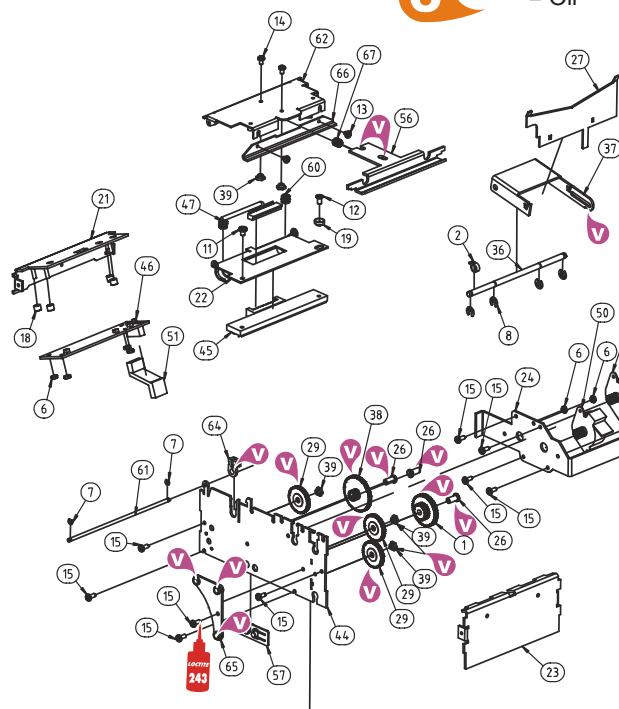
TOOLS, THREAD LOCKING AND LUBRICATION

| Tools | Swecoin Part No. |
|--|------------------|
| Screwdriver Phillips No. 1 | 02542-001 |
| Screwdriver Torx T9 | 02449-009 |
|  Thread lock for screws that hold plastic parts | 103650 |
|  Vaseline spray to lubricate moving parts | 104237 |

| Item. | SP | Part No. | Designation | Qty. |
|-------|----|-----------|------------------------------------|---------|
| 1 | X | 00375-000 | Cog Wheel | 2 Pcs. |
| 2 | | 01268-000 | Tie wrap 71 x 1.8 mm | 1 Pcs. |
| 3 | | 02096-001 | Label TTP 2000 Button L | 1 Pcs. |
| 5 | X | 02382-000 | Label, "Swecoin" | 1 Pcs. |
| 4 | | 02096-002 | Label TTP 2000 Button R | 1 Pcs. |
| 6 | X | 09022-309 | Nut M6M M2.5 | 6 Pcs. |
| 7 | | 09045-105 | Circlip RS 1.9 | 2 Pcs. |
| 8 | X | 09045-107 | Circlip RS 3.2 | 4 Pcs. |
| 9 | X | 09100-121 | Screw MRX-H M2x6 | 6 Pcs. |
| 10 | X | 09100-197 | Screw MRX-H M2.5x12 | 1 Pcs. |
| 11 | | 09100-218 | Screw MFX-H M3x4 | 1 Pcs. |
| 12 | | 09101-220 | Screw MFX-H M3x6 | 1 Pcs. |
| 13 | | 09200-188 | Screw (TX) MRT M2.5x3 | 2 Pcs. |
| 14 | | 09200-189 | Screw (TX) MRT M2.5x4 | 2 Pcs. |
| 15 | | 09200-191 | Screw (TX) MRT M2.5x6 | 28 Pcs. |
| 16 | | 100060 | Screw MFX-H M2x6 | 2 Pcs. |
| 17 | | 100479 | Screw MFX-H M2.5x12 | 1 Pcs. |
| 18 | X | 100481 | Spacer DRM 2550x4 | 4 Pcs. |
| 19 | | 101771 | Hub | 1 Pcs. |
| 20 | | 102938 | Bottom Protection | 1 Pcs. |
| 21 | | 102947 | Rear Plate | 1 Pcs. |
| 22 | | 102949 | Pressure Plate | 1 Pcs. |
| 23 | | 102950 | Front Plate | 1 Pcs. |
| 24 | | 102951 | Motor Bracket | 1 Pcs. |
| 25 | | 102952 | Stripper | 1 Pcs. |
| 26 | | 102956 | Hub | 5 Pcs. |
| 27 | X | 102958 | Cutter Blade, Moving | 1 Pcs. |
| 28 | | 102959 | Side Plate | 1 Pcs. |
| 29 | X | 102963 | Cog Wheel 0.5x40 | 3 Pcs. |
| 30 | X | 102966 | Pressure Roll | 4 Pcs. |
| 31 | X | 102967 | Pressure Roll Shaft | 2 Pcs. |
| 32 | | 102970 | Cutter Drive Plate | 1 Pcs. |
| 33 | | 102971 | Drive pin | 1 Pcs. |
| 34 | | 102974 | Leaf Spring | 1 Pcs. |
| 35 | | 103082 | Cog Wheel 0.5x48 | 1 Pcs. |
| 36 | | 103083 | Shaft Cutter | 1 Pcs. |
| 37 | | 103084 | Cutter Link | 1 Pcs. |
| 38 | | 103090 | Cog Wheel 0.5x54 | 1 Pcs. |
| 39 | | 103136 | Hub Nut M2.5x4.0x1.6 | 3 Pcs. |
| 40 | | 103140 | Cover Plate Assy | 1 Pcs. |
| 41 | | 103142 | Guide | 1 Pcs. |
| 42 | | 103144 | Spacer M2x35.0 | 2 Pcs. |
| 43 | | 103145 | Spacer M2x40.0 | 2 Pcs. |
| 44 | | 103146 | Side Plate | 1 Pcs. |
| 45 | X | 104399 | Thermal Printhead with connector | 1 Pcs. |
| 46 | X | 103273 | Sensor board Assy TTP 2000-80, PCA | 1 Pcs. |



= Apply on thread:
Loctite 243
Threadlocker,
medium strength,
removable, and
oil tolerant
103650



| Item. | SP | Part No. | Designation | Qty. |
|-----------|----|----------|------------------------------------|--------|
| 47 | X | 103274 | Printhead Cable assy | 1 Pcs. |
| 48 | X | 103275 | Opto Sensor Assy, inner | 1 Pcs. |
| 49 | X | 103276 | Opto Sensor Assy, outer | 1 Pcs. |
| 50 | X | 103289 | Stepper Motor Assy | 3 Pcs. |
| 51 | X | 103306 | Cable, Sensor Board | 1 Pcs. |
| 52 | X | 103350 | Platen Assy | 1 Pcs. |
| 53 | X | 103351 | Feed Roller Assy | 3 Pcs. |
| 54 | | 103361 | Exit Guide | 1 Pcs. |
| 55 | | 103362 | Guide front | 1 Pcs. |
| 56 | | 103688 | Guide | 1 Pcs. |
| 57 | X | 103690 | Light Transmitter | 2 Pcs. |
| 58 | X | 102677 | Controller Board TTP 2010 PCA | 1 Pcs. |
| 58 | X | 103015 | Controller Board TTP 2020, PCA | 1 Pcs. |
| 58 | X | 103716 | Controller Board TTP 2030 MKI, PCA | 1 Pcs. |
| 59 | | 103725 | Hub Nut M2.5x12.5 | 1 Pcs. |
| 60 | | 103726 | Compression Spring SF-TF 0.5x5x9.4 | 2 Pcs. |
| 61 | | 103747 | Shaft | 1 Pcs. |
| 62 | | 103748 | Cover, Printhead Module | 1 Pcs. |
| 63 | | 103845 | Label TTP 2030 | 1 Pcs. |
| 64 | X | 104029 | Bearing, Platen | 2 Pcs. |
| 65 | X | 104030 | Bearing, Feed Roller | 2 Pcs. |
| 66 | X | 104032 | Cutter blade, fixed | 1 Pcs. |
| 67 | | 104097 | Compression Spring 0.5x5x9.98 | 1 Pcs. |
| Not shown | | 103848 | Complete packaging for TTP 20x0 | 1 Pcs. |



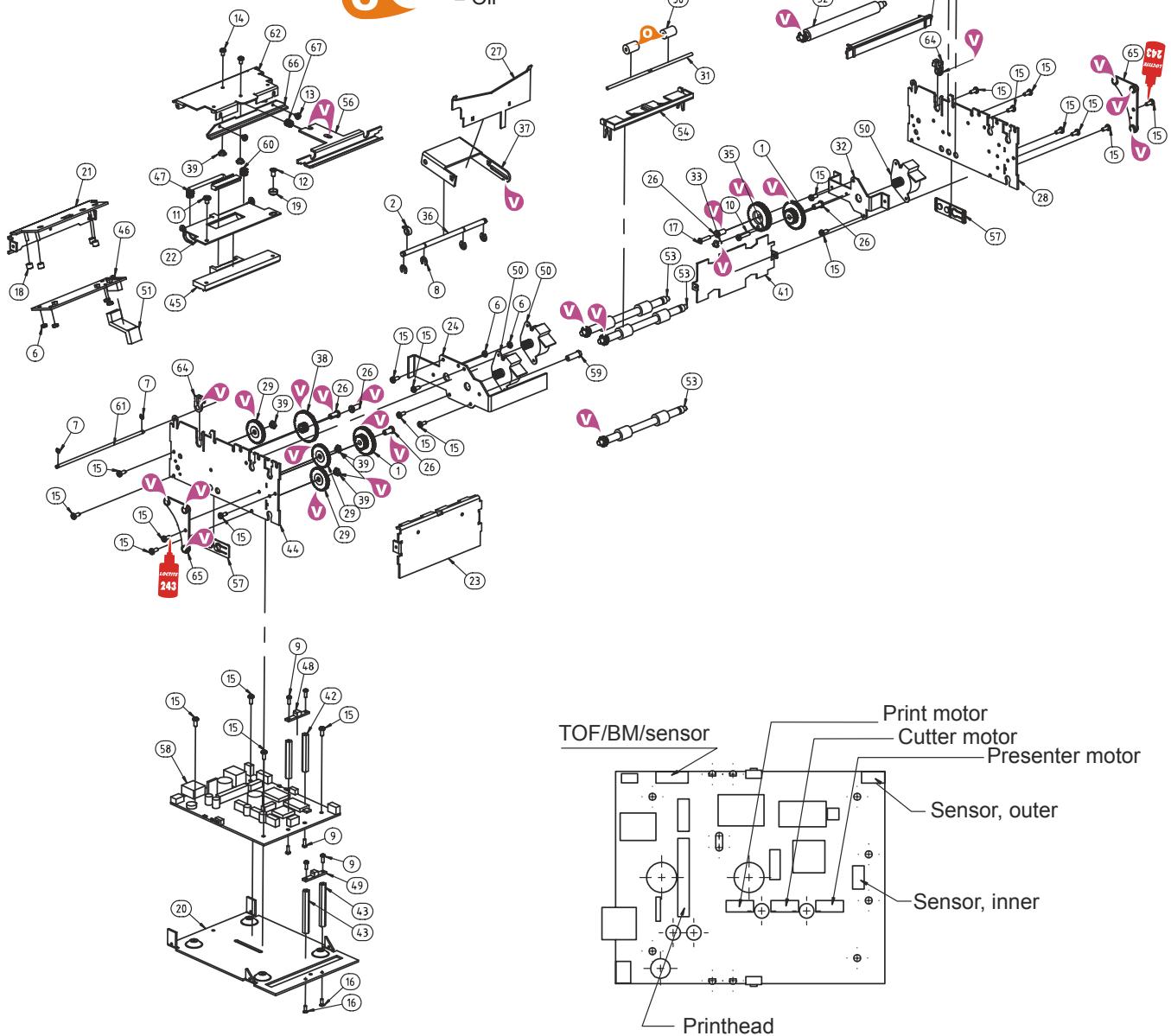
= Apply on thread:
Loctite 243
Threadlocker,
medium strength,
removable, and
oil tolerant
103650



= Vaseline spray
104237



= Oil



10**SPECIFICATIONS****10.1 General**

Specification subject to changes without notice.

| | |
|----------------------------|---|
| Printer control | Windows and Linux drivers. Text print with ESC commands for formatting. |
| Print method | Direct thermal line printing (no ink, no toner, no ribbons, just the paper) |
| Resolution | 8 dots/mm (203 dpi) |
| Print speed | Up to 150 mm/s |
| Max print width | |
| - 58 mm and 60 mm paper | 54 mm = 432 pixels |
| - 80 mm and 82.5 paper | 72 mm = 576 pixels |
| Interfaces | |
| - TTP 2010 | Serial RS 232 |
| - TTP 2020 | Parallel IEEE 1284 |
| - TTP 2030 | USB |
| Presenter | Looping presenter with pull detector, and retract & retain function. Stepper motor control for exact positioning |
| Loop storage length | 70 to 600 mm (max length may be limited by space in kiosk) |
| Cutter | Guillotine cutter. Stepper motor driven. |

10.2 Paper

| | |
|------------------|---|
| Paper supply | Roll paper |
| Image life | More than 25 years with appropriate paper quality. |
| Roll diameter | 250 mm max (can be less depending on roll holder design) |
| Spindle diameter | 40 mm (25 mm minimum) |
| Paper width | 58, 60, 80, and 82.5 mm |
| Paper weight | 55 –110 g/m ² (0.054 – 0.11 mm) |
| Paper sensors | Out of paper, paper in presenter, paper in retract path, black mark, and input for external paper-low sensor. |

10.3 Text Mode

| | |
|-----------------|--|
| Orientation | Horizontal (portrait mode) and Vertical (Landscape mode) |
| Standard fonts | ATM9, 14 pixels/character fixed spacing font |
| Characters/line | 30 characters on 58 mm and 60 mm paper using ATM9 font (max 61 characters using 29 cpi font) 41 characters on 80 mm and 82.5 mm paper using ATM9 font (Max 82 characters using 29 cpi font) |
| Text attributes | Underline, Bold, Italics, reverse print, multiple width and height |
| Bar codes | EAN, UPC, Interleaved 2-of-5, ISBN, Code 39, EAN128 and Code128 |
| Graphics | Logotypes and b&w BMP-files |

10.3.1 Basic character set

| | | | | | | | | | | | | | | | | | | | |
|-------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--|--|
| Dec Hex Key | 32 20 | 33 21 | 34 22 | 35 23 | 36 24 | 37 25 | 38 26 | 39 27 | 40 28 | 41 29 | 42 2a | 43 2b | 44 2c | 45 2d | 46 2e | 47 2f | | | |
| ! | " | # | \$ | % | & | ' | (|) | * | + | , | - | . | , | / | | | | |
| Dec Hex Key | 48 30 0 | 49 31 1 | 50 32 2 | 51 33 3 | 52 34 4 | 53 35 5 | 54 36 6 | 55 37 7 | 56 38 8 | 57 39 9 | 58 3a : | 59 3b < | 60 3c = | 61 3d > | 62 3e ? | 63 3f ? | | | |
| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | : | < | = | > | ? | | | | | |
| Dec Hex Key | 64 40 @ | 65 41 A | 66 42 B | 67 43 C | 68 44 D | 69 45 E | 70 46 F | 71 47 G | 72 48 H | 73 49 I | 74 4a J | 75 4b K | 76 4c L | 77 4d M | 78 4e N | 79 4f O | | | |
| Dec Hex Key | 80 50 P | 81 51 Q | 82 52 R | 83 53 S | 84 54 T | 85 55 U | 86 56 V | 87 57 W | 88 58 X | 89 59 Y | 90 5a Z | 91 5b [| 92 5c \\ | 93 5d] | 94 5e ^ | 95 5f ~ | | | |
| Dec Hex Key | 96 60 , | 97 61 a | 98 62 b | 99 63 c | 100 64 d | 101 65 e | 102 66 f | 103 67 g | 104 68 h | 105 69 i | 106 6a j | 107 6b k | 108 6c l | 109 6d m | 110 6e n | 111 6f o | | | |
| Dec Hex Key | 112 70 p | 113 71 q | 114 72 r | 115 73 s | 116 74 t | 117 75 u | 118 76 v | 119 77 w | 120 78 x | 121 79 y | 122 7a z | 123 7b { | 124 7c | 125 7d } | 126 7e ~ | 127 7f A012/ | | | |
| Dec Hex Key | 128 80 A0128 | 129 81 A0129 | 130 82 A0130 | 131 83 A0131 | 132 84 A0132 | 133 85 A0133 | 134 86 A0134 | 135 87 A0135 | 136 88 A0136 | 137 89 A0137 | 138 8a A0138 | 139 8b A0139 | 140 8c A0140 | 141 8d A0141 | 142 8e A0142 | 143 8f A0143 | | | |
| Dec Hex Key | 144 90 A0144 | 145 91 A0145 | 146 92 A0146 | 147 93 A0147 | 148 94 A0148 | 149 95 A0149 | 150 96 A0150 | 151 97 A0151 | 152 98 A0152 | 153 99 A0153 | 154 9a A0154 | 155 9b A0155 | 156 9c A0156 | 157 9d A0157 | 158 9e A0158 | 159 9f A0159 | | | |
| Dec Hex Key | 160 a0 A0160 | 161 a1 A0161 | 162 a2 A0162 | 163 a3 A0163 | 164 a4 A0164 | 165 a5 A0165 | 166 a6 A0166 | 167 a7 A0167 | 168 a8 A0168 | 169 a9 A0169 | 170 aa A0170 | 171 ab A0171 | 172 ac A0172 | 173 ad A0173 | 174 ae A0174 | 175 af A0175 | | | |
| Dec Hex Key | 176 b0 A0176 | 177 b1 A0177 | 178 b2 A0178 | 179 b3 A0179 | 180 b4 A0180 | 181 b5 A0181 | 182 b6 A0182 | 183 b7 A0183 | 184 b8 A0184 | 185 b9 A0185 | 186 ba A0186 | 187 bb A0187 | 188 bc A0188 | 189 bd A0189 | 190 be A0190 | 191 bf A0191 | | | |
| Dec Hex Key | 192 c0 A0192 | 193 c1 A0193 | 194 c2 A0194 | 195 c3 A0195 | 196 c4 A0196 | 197 c5 A0197 | 198 c6 A0198 | 199 c7 A0199 | 200 c8 A0200 | 201 c9 A0201 | 202 ca A0202 | 203 cb A0203 | 204 cc A0204 | 205 cd A0205 | 206 ce A0206 | 207 cf A0207 | | | |
| Dec Hex Key | 208 d0 A0208 | 209 d1 A0209 | 210 d2 A0210 | 211 d3 A0211 | 212 d4 A0212 | 213 d5 A0213 | 214 d6 A0214 | 215 d7 A0215 | 216 d8 A0216 | 217 d9 A0217 | 218 da A0218 | 219 db A0219 | 220 dc A0220 | 221 dd A0221 | 222 de A0222 | 223 df A0223 | | | |
| Dec Hex Key | 224 e0 A0224 | 225 e1 A0225 | 226 e2 A0226 | 227 e3 A0227 | 228 e4 A0228 | 229 e5 A0229 | 230 e6 A0230 | 231 e7 A0231 | 232 e8 A0232 | 233 e9 A0233 | 234 ea A0234 | 235 eb A0235 | 236 ec A0236 | 237 ed A0237 | 238 ee A0238 | 239 ef A0239 | | | |
| Dec Hex Key | 240 f0 A0240 | 241 f1 A0241 | 242 f2 A0242 | 243 f3 A0243 | 244 f4 A0244 | 245 f5 A0245 | 246 f6 A0246 | 247 f7 A0247 | 248 f8 A0248 | 249 f9 A0249 | 250 fa A0250 | 251 fb A0251 | 252 fc A0252 | 253 fd A0253 | 254 fe A0254 | 255 ff A0255 | | | |
| Dec Hex Key | 256 g0 A0256 | 257 g1 A0257 | 258 g2 A0258 | 259 g3 A0259 | 260 g4 A0260 | 261 g5 A0261 | 262 g6 A0262 | 263 g7 A0263 | 264 g8 A0264 | 265 g9 A0265 | 266 ga A0266 | 267 gb A0267 | 268 gc A0268 | 269 gd A0269 | 270 ge A0270 | 271 gf A0271 | | | |
| Dec Hex Key | 272 h0 A0272 | 273 h1 A0273 | 274 h2 A0274 | 275 h3 A0275 | 276 h4 A0276 | 277 h5 A0277 | 278 h6 A0278 | 279 h7 A0279 | 280 h8 A0280 | 281 h9 A0281 | 282 ha A0282 | 283 hb A0283 | 284 hc A0284 | 285 hd A0285 | 286 he A0286 | 287 hf A0287 | 288 hg A0288 | | |
| Dec Hex Key | 289 i0 A0289 | 290 i1 A0290 | 291 i2 A0291 | 292 i3 A0292 | 293 i4 A0293 | 294 i5 A0294 | 295 i6 A0295 | 296 i7 A0296 | 297 i8 A0297 | 298 i9 A0298 | 299 ia A0299 | 300 ib A0299 | 301 ic A0299 | 302 id A0299 | 303 ie A0299 | 304 if A0299 | 305 ig A0299 | | |
| Dec Hex Key | 306 j0 A0296 | 307 j1 A0297 | 308 j2 A0298 | 309 j3 A0299 | 310 j4 A0299 | 311 j5 A0299 | 312 j6 A0299 | 313 j7 A0299 | 314 j8 A0299 | 315 j9 A0299 | 316 ja A0299 | 317 jb A0299 | 318 jc A0299 | 319 jd A0299 | 320 je A0299 | 321 jf A0299 | 322 jg A0299 | | |
| Dec Hex Key | 323 k0 A0299 | 324 k1 A0299 | 325 k2 A0299 | 326 k3 A0299 | 327 k4 A0299 | 328 k5 A0299 | 329 k6 A0299 | 330 k7 A0299 | 331 k8 A0299 | 332 k9 A0299 | 333 ka A0299 | 334 kb A0299 | 335 kc A0299 | 336 kd A0299 | 337 ke A0299 | 338 kf A0299 | 339 lg A0299 | | |
| Dec Hex Key | 340 m0 A0299 | 341 m1 A0299 | 342 m2 A0299 | 343 m3 A0299 | 344 m4 A0299 | 345 m5 A0299 | 346 m6 A0299 | 347 m7 A0299 | 348 m8 A0299 | 349 m9 A0299 | 350 ma A0299 | 351 mb A0299 | 352 mc A0299 | 353 md A0299 | 354 me A0299 | 355 mf A0299 | 356 lg A0299 | | |
| Dec Hex Key | 357 n0 A0299 | 358 n1 A0299 | 359 n2 A0299 | 360 n3 A0299 | 361 n4 A0299 | 362 n5 A0299 | 363 n6 A0299 | 364 n7 A0299 | 365 n8 A0299 | 366 n9 A0299 | 367 na A0299 | 368 nb A0299 | 369 nc A0299 | 370 nd A0299 | 371 ne A0299 | 372 nf A0299 | 373 lg A0299 | | |
| Dec Hex Key | 374 o0 A0299 | 375 o1 A0299 | 376 o2 A0299 | 377 o3 A0299 | 378 o4 A0299 | 379 o5 A0299 | 380 o6 A0299 | 381 o7 A0299 | 382 o8 A0299 | 383 o9 A0299 | 384 oa A0299 | 385 ob A0299 | 386 oc A0299 | 387 od A0299 | 388 oe A0299 | 389 of A0299 | 390 lg A0299 | | |
| Dec Hex Key | 391 p0 A0299 | 392 p1 A0299 | 393 p2 A0299 | 394 p3 A0299 | 395 p4 A0299 | 396 p5 A0299 | 397 p6 A0299 | 398 p7 A0299 | 399 p8 A0299 | 400 p9 A0299 | 401 pa A0299 | 402 pb A0299 | 403 pc A0299 | 404 pd A0299 | 405 pe A0299 | 406 pf A0299 | 407 lg A0299 | | |
| Dec Hex Key | 408 q0 A0299 | 409 q1 A0299 | 410 q2 A0299 | 411 q3 A0299 | 412 q4 A0299 | 413 q5 A0299 | 414 q6 A0299 | 415 q7 A0299 | 416 q8 A0299 | 417 q9 A0299 | 418 qa A0299 | 419 qb A0299 | 420 qc A0299 | 421 qd A0299 | 422 qe A0299 | 423 qf A0299 | 424 lg A0299 | | |
| Dec Hex Key | 425 r0 A0299 | 426 r1 A0299 | 427 r2 A0299 | 428 r3 A0299 | 429 r4 A0299 | 430 r5 A0299 | 431 r6 A0299 | 432 r7 A0299 | 433 r8 A0299 | 434 r9 A0299 | 435 ra A0299 | 436 rb A0299 | 437 rc A0299 | 438 rd A0299 | 439 re A0299 | 440 rf A0299 | 441 lg A0299 | | |
| Dec Hex Key | 442 s0 A0299 | 443 s1 A0299 | 444 s2 A0299 | 445 s3 A0299 | 446 s4 A0299 | 447 s5 A0299 | 448 s6 A0299 | 449 s7 A0299 | 450 s8 A0299 | 451 s9 A0299 | 452 sa A0299 | 453 sb A0299 | 454 sc A0299 | 455 sd A0299 | 456 se A0299 | 457 sf A0299 | 458 lg A0299 | | |
| Dec Hex Key | 459 t0 A0299 | 460 t1 A0299 | 461 t2 A0299 | 462 t3 A0299 | 463 t4 A0299 | 464 t5 A0299 | 465 t6 A0299 | 466 t7 A0299 | 467 t8 A0299 | 468 t9 A0299 | 469 ta A0299 | 470 tb A0299 | 471 tc A0299 | 472 td A0299 | 473 te A0299 | 474 tf A0299 | 475 lg A0299 | | |
| Dec Hex Key | 476 u0 A0299 | 477 u1 A0299 | 478 u2 A0299 | 479 u3 A0299 | 480 u4 A0299 | 481 u5 A0299 | 482 u6 A0299 | 483 u7 A0299 | 484 u8 A0299 | 485 u9 A0299 | 486 ua A0299 | 487 ub A0299 | 488 uc A0299 | 489 ud A0299 | 490 ue A0299 | 491 uf A0299 | 492 lg A0299 | | |
| Dec Hex Key | 493 v0 A0299 | 494 v1 A0299 | 495 v2 A0299 | 496 v3 A0299 | 497 v4 A0299 | 498 v5 A0299 | 499 v6 A0299 | 500 v7 A0299 | 501 v8 A0299 | 502 v9 A0299 | 503 va A0299 | 504 vb A0299 | 505 vc A0299 | 506 vd A0299 | 507 ve A0299 | 508 vf A0299 | 509 lg A0299 | | |
| Dec Hex Key | 510 w0 A0299 | 511 w1 A0299 | 512 w2 A0299 | 513 w3 A0299 | 514 w4 A0299 | 515 w5 A0299 | 516 w6 A0299 | 517 w7 A0299 | 518 w8 A0299 | 519 w9 A0299 | 520 wa A0299 | 521 wb A0299 | 522 wc A0299 | 523 wd A0299 | 524 we A0299 | 525 wf A0299 | 526 lg A0299 | | |
| Dec Hex Key | 527 x0 A0299 | 528 x1 A0299 | 529 x2 A0299 | 530 x3 A0299 | 531 x4 A0299 | 532 x5 A0299 | 533 x6 A0299 | 534 x7 A0299 | 535 x8 A0299 | 536 x9 A0299 | 537 xa A0299 | 538 xb A0299 | 539 xc A0299 | 540 xd A0299 | 541 xe A0299 | 542 xf A0299 | 543 lg A0299 | | |
| Dec Hex Key | 544 y0 A0299 | 545 y1 A0299 | 546 y2 A0299 | 547 y3 A0299 | 548 y4 A0299 | 549 y5 A0299 | 550 y6 A0299 | 551 y7 A0299 | 552 y8 A0299 | 553 y9 A0299 | 554 ya A0299 | 555 yb A0299 | 556 yc A0299 | 557 yd A0299 | 558 ye A0299 | 559 yf A0299 | 560 lg A0299 | | |
| Dec Hex Key | 561 z0 A0299 | 562 z1 A029 | | | | | | | | | | | | | | | | | |

10.4 Miscellaneous

| | |
|--------------------|---|
| Environment | 0°C to +50°C, 35% to 75% RH, non-condensing |
| Size | 107 x 68 x 144 mm (w x h x d) |
| Weight | 1.1 kg |
| Power requirements | 24 Vdc ±5% average 2 A when printing, 85 mA idle. |

10.5 Life Expectancy

| | |
|---------------|---|
| Printhead | More than 100 km paper More than 1×10^8 pulse lines (typically) |
| Control board | 90 000 hours (typically) |
| Cutter | 1 000 000 cuts (typically) |

10.6 Ordering number list

10.6.1 Printer assembly

| | Evaluation Printer ¹ | kit ² |
|---------------------|------------------------------------|------------------|
| TTP 2010 (Serial) | 01971-000 | 01971-800 |
| TTP 2020 (Parallel) | 01972-000 | 01972-800 |
| TTP 2030 (USB) | 01973-000 | 01973-800 |

10.6.2 Accessories

Shown on page:

| | | |
|--|-----------|----|
| Paper Guide Kit 58 mm | 01970-058 | 10 |
| Paper Guide Kit 60 mm | 01970-060 | —“ |
| Paper Guide Kit 80 mm | 01970-080 | —“ |
| Paper Guide Kit 82.5 mm | 01970-082 | —“ |
| Paper-low sensor w. 300 mm cable (5-15 mm focal dist) | 01890-300 | |
| Serial cable RS232, 9-pin, 1.5m | 10825-000 | 16 |
| Boot Cable, 9-Pin, 1.5m | 01902-000 | |
| Parallel Cable A-C IEEE-1284 1.8m | 01366-000 | 17 |
| Parallel Cable 90°A-C IEEE-1284 1.8m | 01366-090 | 17 |
| USB cable 1.8 m | 01542-000 | 17 |
| Roll holder for Ø 200 mm, adjustable position. 58-82.5 mm | 103938 | 92 |
| Mounting plate for the above roll holder | 104208 | 92 |
| Wall mount roll holder for Ø 150 mm roll below. 58-82.5 mm | 104123 | 94 |
| Shelf mount roll holder for Ø 150 mm roll below. 58-82.5 mm | 104126 | 93 |
| Paper roll 58 mm Ø ≈ 150 mm, 60g/m ² , length 300 m | 01942-058 | |
| Paper roll 60 mm Ø ≈ 150 mm, 60g/m ² , length 300 m | 01942-060 | |
| Paper roll 80 mm Ø ≈ 150 mm, 60g/m ² , length 300 m | 01942-080 | |
| Paper roll 82.5 mm Ø ≈ 150 mm, 60g/m ² , length 300 m | 01942-082 | |
| Technical manual | 103471 | |
| Printer driver CD, Windows and Linux | 101368 | |
| Quick-fit hub kit (2 pcs w. screws), see Figure 6 | 103939 | 12 |
| Leaf-spring retainer for quick-fit hubs | 01473-000 | 14 |
| 75W Power supply unit with 1.8m secondary cable ³ | 01776-000 | 95 |
| 150W Power supply unit with on/off switch, and 500 mm secondary cable ⁴ | 01035-014 | 95 |

NOTE! – Mains cord is not included in the PSU's.

¹ One paper guide is included with each printer. Please indicate what width you want on your orders.

² Evaluation kits contain printer, all paper guides, roll holder with 58 and 80mm paper rolls and sensor, interface cable, power supply, documentation and drivers.

³ Mains cord is not included in the PSU's.

10.7 Dimensions

10.7.1 Printer

NOTE! – Additional space is required for paper roll and handling

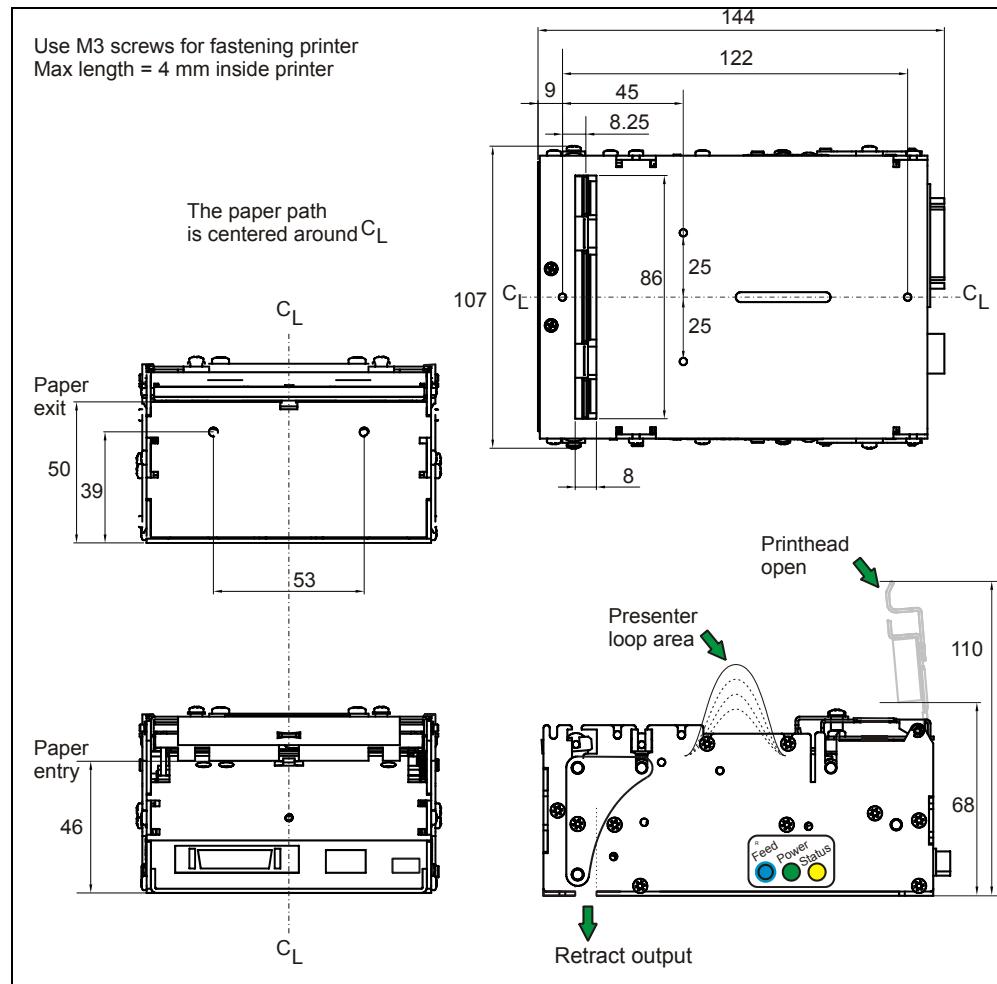


Figure 32. Measurements drawing

10.7.2 Universal roll holder

This roll holder can be fitted on the right or left side of the printer. The arm can be set in three different angles. This makes make integration in the kiosk easy.

58 mm, 60 mm, 80 mm, and 82.5 mm paper widths can be used without adjustments.

The universal roll holder takes Ø200 mm rolls in the two high and low positions of the arm, and 250 mm rolls in the “under” position.

The arm only is required in the high position, while the guide plate with integrated strain-relief is required in the two other positions.

The optional paper low sensor can be fitted.

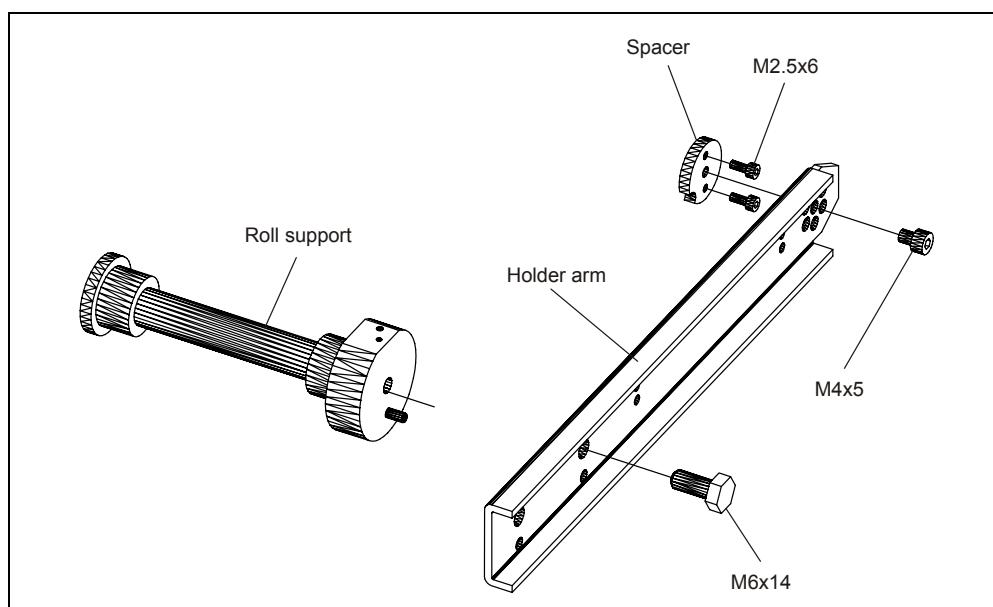


Figure 33. Universal roll holder

- 1) Fit the spacer on the side of the printer where you want the arm using the two M2.5x6 screws.
- 2) Push the arm onto the spacer screw heads in one on the three usable angles (Note that if you use the arm without the guide plate, only the high position is possible to use.)
- 3) Fasten the arm with the M4x5 screw
- 4) Move the roll support to the outermost position if you want to use bigger rolls.
- 5) Fit the optional paper low sensor onto the roll support, fasten the cable with tie wraps, and connect it to the connector on the back of the printer.

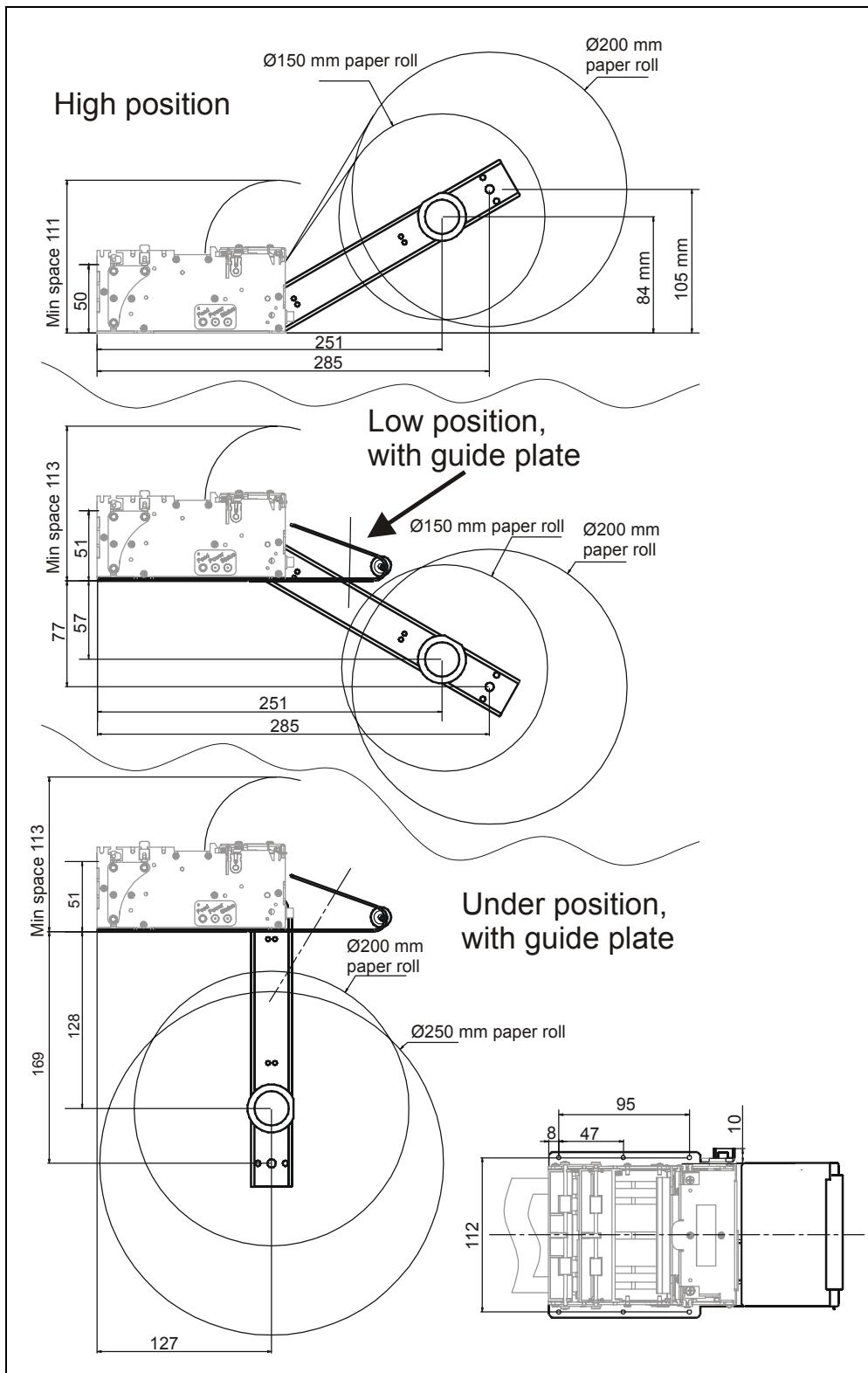


Figure 34. Universal roll holder, measurements drawing

10.7.3 Shelf type roll holder below, Ø150 mm rolls

This roll holder fits all paper widths, 58 mm, 60 mm, 80 mm, and 82.5 mm without adjustments, and it takes Ø150 mm rolls.

It has the quick fit fastening so you just connect the cables to the printer then slide it onto the roll holder. It also has additional holes so that you can attach the 75W PSU with straps, and fit an optional paper low sensor.

This makes it an ideal evaluation roll holder, which stands stable on your desktop, but also can be fastened into your kiosk and used in normal installations.

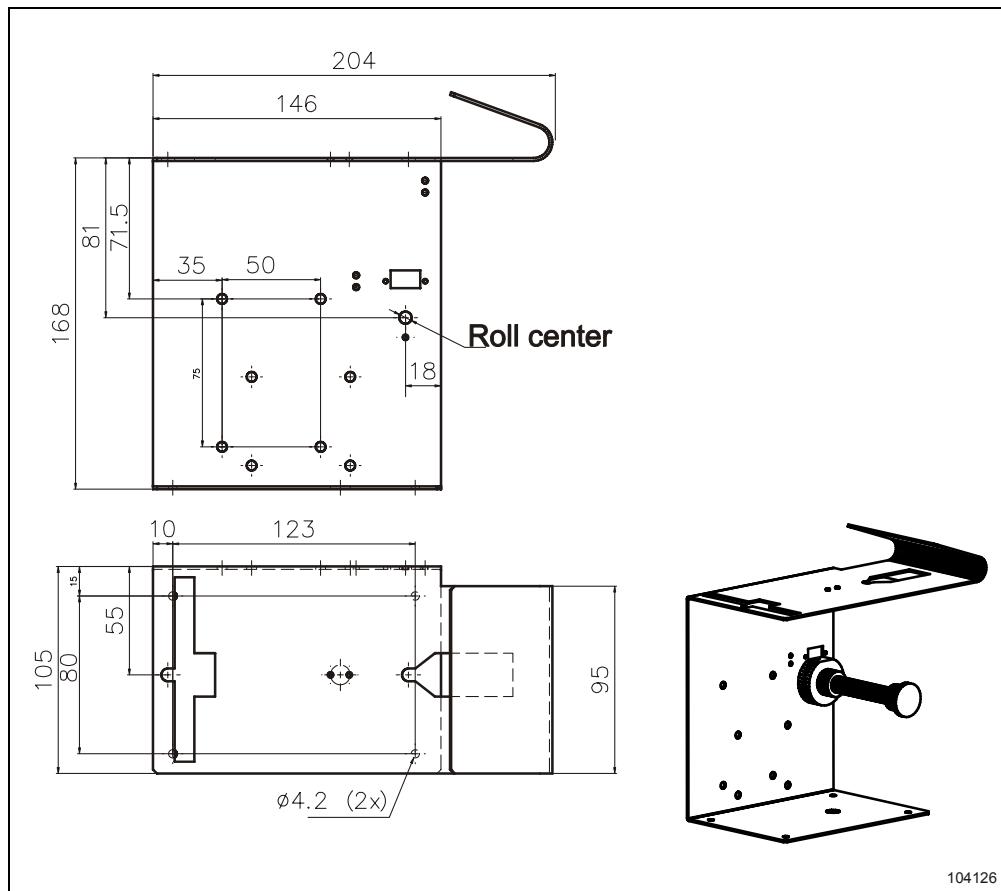
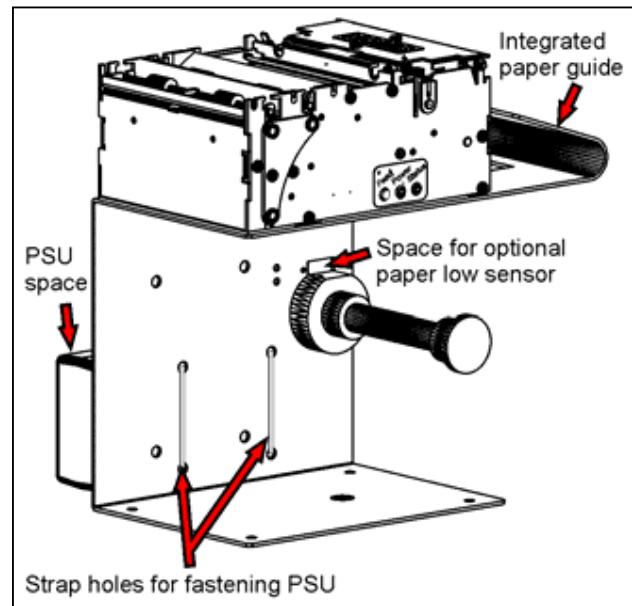


Figure 35. Roll holder 104126 measurements drawing

10.7.4 Kiosk wall type roll holder below, Ø150 mm rolls

This roll holder fits the same holls as the above but attaches to the front kiosk wall instead of a shelf.

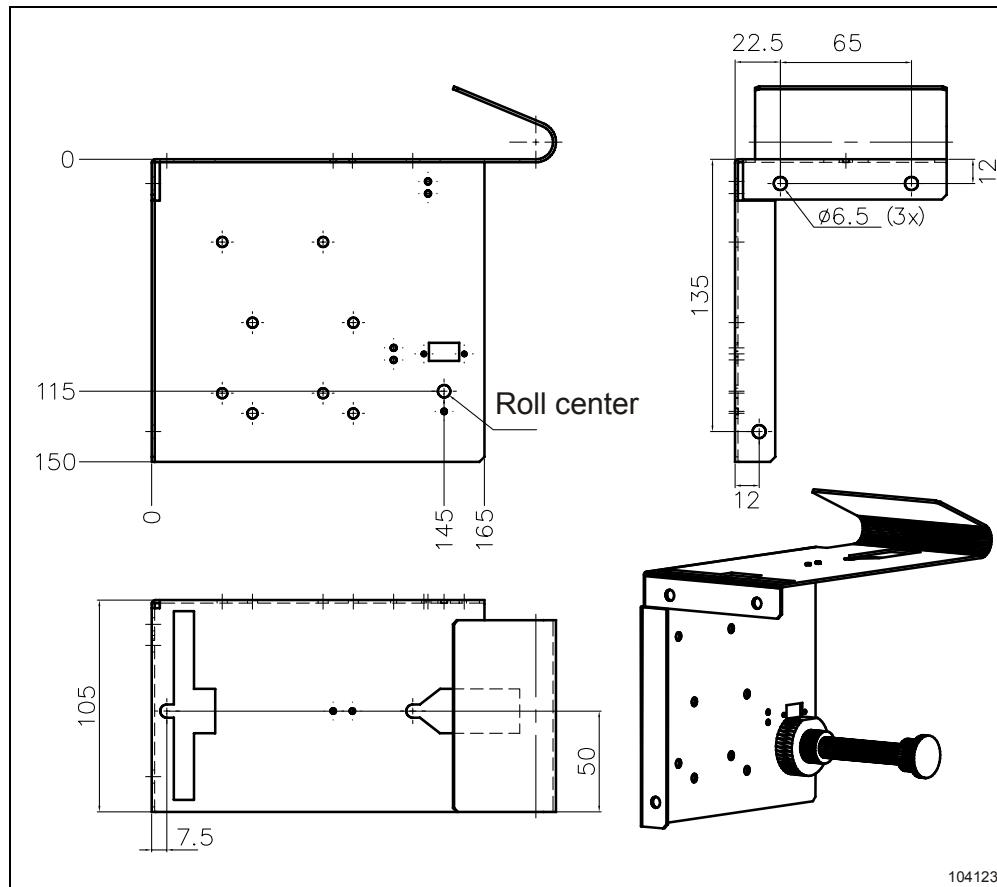


Figure 36. Roll holder 104123 measurements drawing

10.7.5 75W Power Supply

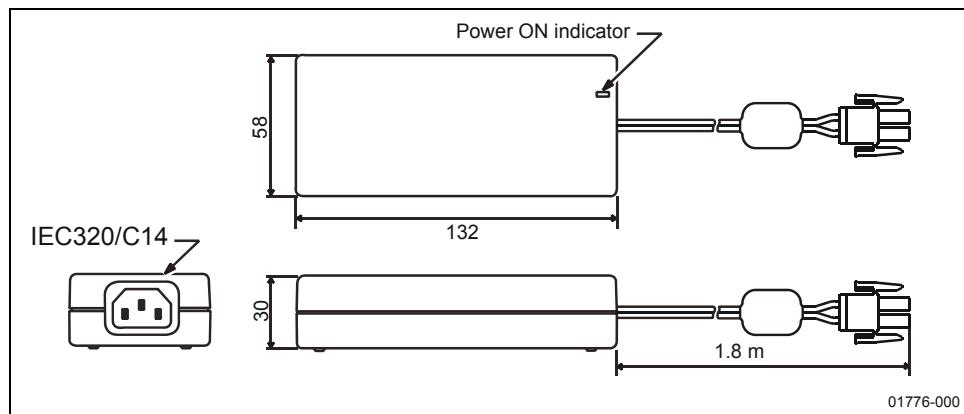


Figure 37. Measurements of 75W PSU

10.7.6 150W Power Supply

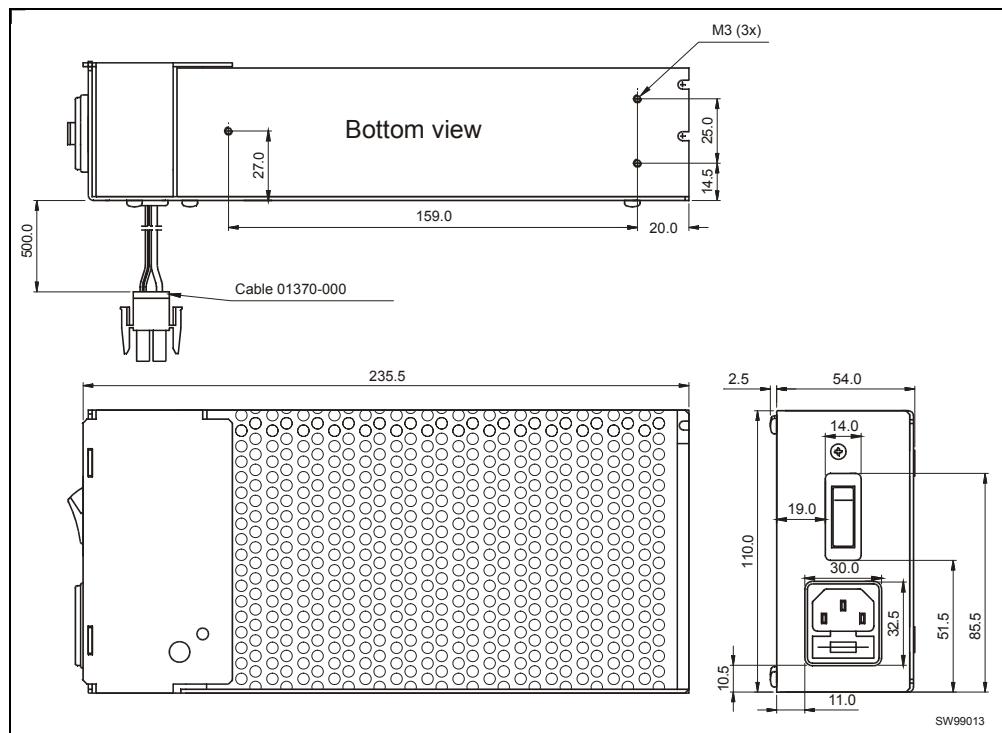


Figure 38. Measurements of 150W PSU

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| opening | 24 | | | Xon / Xoff | 61 | | | | | | | | | | | | | | | | | | | | | | |

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