TUNEPAL – SYSTEM USABILITY SCALE (SUS) QUESTIONNAIRE

Thank you for participating in the usability testing of the TunePal app. Please respond to the following statements based on your experience with the application.

Instructions:

Tick the number (1–5) that best represents your level of agreement with each statement, where 1 = Strongly Disagree and 5 = Strongly Agree.

#	Statement	1	2	3	4	5
1	I think that I would like to use this system frequently.	☐	☐	☐	☐	☐
2	I found the system unnecessarily complex.	☐	☐	☐	☐	☐
3	I thought the system was easy to use.	☐	☐	☐	☐	☐
4	I think that I would need the support of a technical person to be able to use this system.	☐	☐	☐	☐	☐
5	I found the various functions in this system were well integrated.	☐	☐	☐	☐	☐
6	I thought there was too much inconsistency in this system.	☐	☐	☐	☐	☐
7	I would imagine that most people would learn to use this system very quickly.	☐	☐	☐	☐	☐
8	I found the system very cumbersome to use.	☐	☐	☐	☐	☐

9	I felt very confident using the system.	☐	☐	☐	☐	☐
10	I needed to learn a lot of things before I could get going with this system.	☐	☐	☐	☐	☐

Scoring Instructions (for facilitator only, not shown to participants):

- o For odd-numbered questions: Subtract 1 from the user response.
- o For even-numbered questions: Subtract the user response from 5.
- o Add up the total score and multiply by 2.5 to get the final SUS score (out of 100).

Participant Info (Optional):

Participant ID: _____

Date: _____