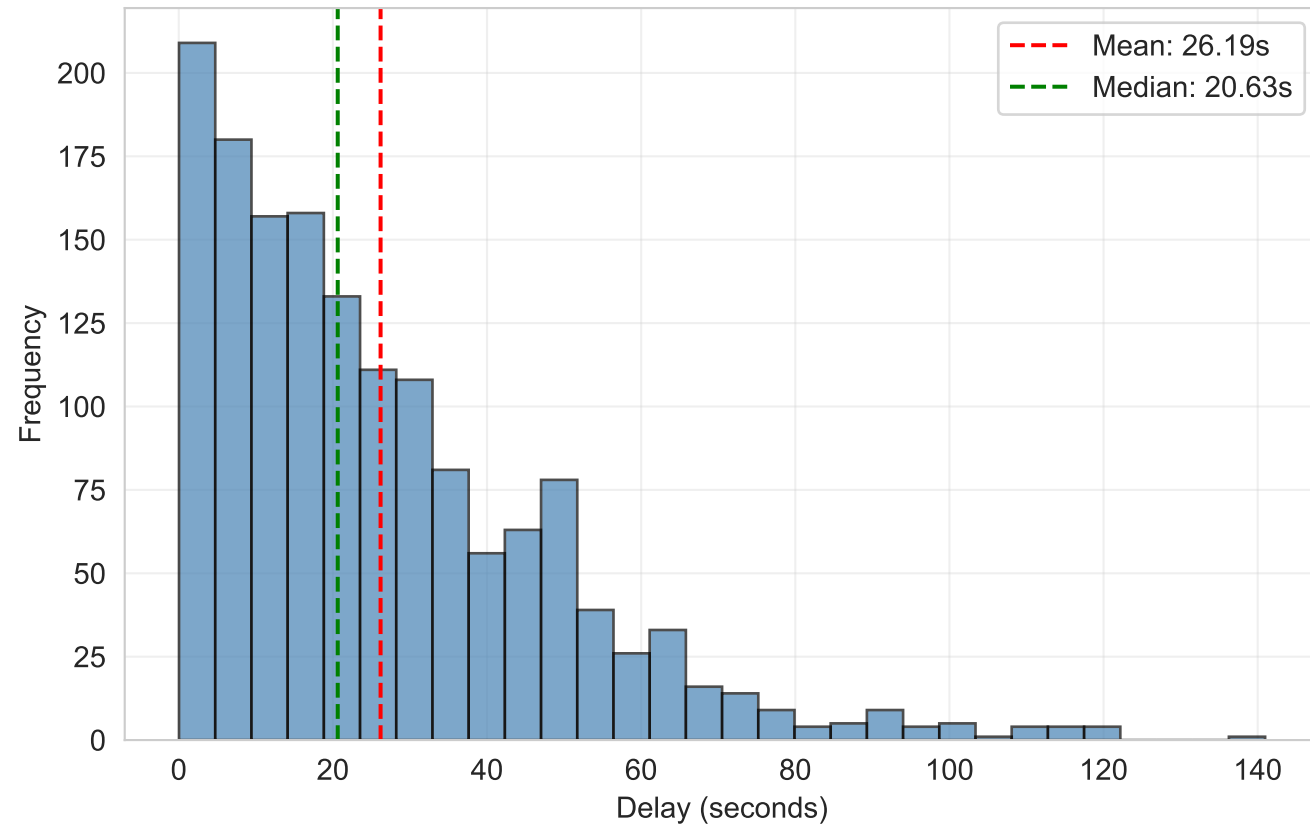


Distribution of Call Delays  
(General-Purpose Queue)



Cumulative Distribution Function (CDF) of Delays

