Paulo Lima

Front-end Web Engineer

Experienced Software Engineer with over 4 years of experience in web development. Excellent reputation for resolving problems and improving customer satisfaction for companies all over the world.

Languages

Brazilian Portuguese - Native speaker English - Fluent speaker

Work History

2021-05 -Current

Front-end Engineer

Grupo Boticário, Curitiba, Paraná

- Work on the development of Service Screens for Direct Sales supervisors.
- Help to define, structure and test front-end architecture and infrastructure.

2019-10 **–** 2021-04

Full Stack Web Software Engineer

Cinq Technologies, Curitiba, Paraná

- Developed a Sensor Monitoring solution by integrating React.js with an IoT platform called ClearBlade.
- Worked directly with American, Irish and Indian customers.
- Maintained CI/CD integration by using Azure Pipeline.
- Developed a simulator of sensors data by using Node.js in order to help the costumer lower costs and reduce action time.
- Led a complete developer team, with two developers, a designer and a P.O.
- Participated in continuous improvement by generating suggestions, engaging in problemsolving activities to support teamwork.
- Increased customer satisfaction by resolving design

Contact

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Phone

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E-mail

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WWW

https://paulophlp.github.io/ portfolio/

LinkedIn

https://www.linkedin.com/i n/paulo-lima-1218a9149/

Skills

Web-based software engineering



Software development proficiency



Web development projects



Software Best Practices



Agile Workflow



and user experience issues through the application.

• Worked along customers to address their needs.

2018-05 - Software Developer Intern

2019-09

2017-08

Cinq Technologies, Curitiba, Paraná

- Created software solutions for companies all around the world in many different industries like aeronautical and hardware.
- Learned software engineering process improvements and best practices.
- Wrote clean, clear and well-tested code for various projects such as ARR2B Orchestration Service, Cinq Welcome Screen and Facial Recognition PoC.
- Contributed to deployments by testing, debugging and resolving issues for optimal results.
- Collaborated with other developers to identify and alleviate number of bugs and errors in software.
- Created applications with software development department using C#, XML, HTML5, CSS3, JavaScript, Node.js, Vue.js, MongoDB and Azure technologies.

2017-07 - Technical Support

Universidade Positivo, Curitiba, Paraná

- Diagnosed and resolved technical hardware and software issues.
- Guided users through step-by-step solutions following pre-determined scripts and technical troubleshooting procedures.
- Used software solutions to track, resolve, and document help tickets.
- Resolved 90% of calls with first contact and forwarded escalated calls when necessary.
- Set up equipment for employee use, ensuring proper installation of cables, operating systems, and appropriate software.
- Restored performance by completing basic repairs to hardware, software and equipment.

Microservice Design



REST



Troubleshooting



Technologies

JavaScript



React.js



React Native



Node.js



Vue.js



GIT



Team Foundation Server



Education

2019-12

2017-02 - Graduation: System Analysis and Development

Universidade Positivo - Curitiba - Paraná, Brasil

Certifications

2020-10 BootCamp GoStack