Paulo Lima

Full Stack Web Software Engineer

Experienced Software Engineer with over 3 years of experience in web development. Excellent reputation for resolving problems and improving customer satisfaction for companies all over the world.

Languages

Brazilian Portuguese - Native speaker
English - Fluent speaker

Work History

2019-10 - Current

Full Stack Web Software Engineer

Dextra Digital, Curitiba, Paraná

- Developed a Sensor Monitoring solution by integrating React.js with an IoT platform called ClearBlade.
- Worked directly with american, irish and indian customers.
- Maintained CI/CD integration by using Azure Pipeline.
- Developed a simulator of sensors data by using Node.js in order to help the costumer lower costs and reduce action time.
- Led a complete developer team, with two developers, a designer and a P.O.
- Participated in continuous improvement by generating suggestions, engaging in problem-solving activities to support teamwork.
- Increased customer satisfaction by resolving design and user experience issues through the application.
- Worked along customers to address their needs.

2018-05 - 2019-09

Software Developer Intern

Developer Intern, Curitiba, Paraná

- Created software solutions for companies all around the world in many different industries like

Contact

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WWW
https://paulophlp.github.io/portfolio/

LinkedIn
https://www.linkedin.com/in/paulo-lima-1218a9149/

Skills

Web-based software engineering
●●●●● Excellent

Software development proficiency
●●●●● Excellent

Web development projects
●●●●● Excellent

Software Best Practices
●●●●● Excellent

Agile Workflow
●●●●● Excellent

aeronautical and hardware.

- Learned software engineering process improvements and best practices.
- Wrote clean, clear and well-tested code for various projects such as ARR2B Orchestration Service, Cinq Welcome Screen and Facial Recognition PoC.
- Contributed to deployments by testing, debugging and resolving issues for optimal results.
- Collaborated with other developers to identify and alleviate number of bugs and errors in software.
- Created applications with software development department using C#, XML, HTML5, CSS3, JavaScript, Node.js, Vue.js, MongoDB and Azure technologies.

2017-07 -
2017-08

Technical Support

Universidade Positivo, Curitiba, Paraná

- Diagnosed and resolved technical hardware and software issues.
- Guided users through step-by-step solutions following pre-determined scripts and technical troubleshooting procedures.
- Used software solutions to track, resolve, and document help tickets.
- Resolved 90% of calls with first contact and forwarded escalated calls when necessary.
- Set up equipment for employee use, ensuring proper installation of cables, operating systems, and appropriate software.
- Restored performance by completing basic repairs to hardware, software and equipment.

Education

2017-02 -
2019-12

Graduation: Information Technology

Universidade Positivo - Curitiba - Paraná, Brasil

Certifications

2020-10   BootCamp GoStack

Microservice Design
●●●●●
Excellent

REST
●●●●●
Excellent

Troubleshooting
●●●●●
Excellent

Technologies

JavaScript
●●●●●
Excellent

React.js
●●●●●
Excellent

React Native
●●●●●
Excellent

Node.js
●●●●●
Excellent

Vue.js
●●●●○
Very Good

GIT
●●●●●
Excellent

Team Foundation Server
●●●●●
Excellent