

ATLIQ GRAND

Hospitality Analysis

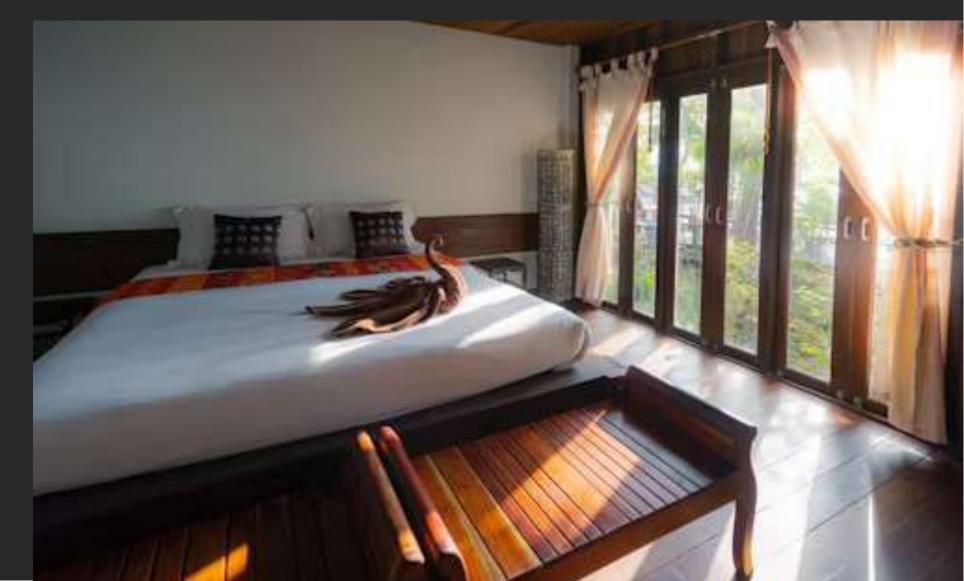
Revenue Insights in Hospitality Domain

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AGENDA

- 1. Introduction to AtliQ Grand
- 2. Problem Statement
- 3. Objective
- 4. Key Metrics
- 5. Dashboard
- 6. Insights and Recommendations

Introduction to AtliQ Grand

- AtliQ Grands owns multiple five-star hotels across India. They have been in the hospitality industry for 20 years.
- AtliQ Grand owns a collection of five star hotels in major cities such as **Delhi**, **Mumbai**, **Hyderabad**, **Bangalore**.

AtliQ Grands

Bangalore

AtliQ Bay
AtliQ Blu
AtliQ City
AtliQ Exotica
AtliQ Grands
AtliQ Grands

Mumbai

AtliQ Bay
AtliQ Blu
AtliQ City
AtliQ Exotica
AtliQ Grands
AtliQ Grands
AtliQ Palace
AtliQ Seasons

Hyderabad

AtliQ Bay
AtliQ Blu
AtliQ City
AtliQ Exotica
AtliQ Grands
AtliQ Grands

Delhi

AtliQ Bay
AtliQ Blu
AtliQ City
AtliQ Grands
AtliQ Palace

Problem Statement

- Due to strategic moves from other competitors and ineffective decision-making in management, AtliQ Grands are losing its market share and revenue in the luxury/business hotels category.
- As the strategic move, the managing director of AtliQ Grands wanted to incorporate "Business and Data Intelligence" to regain their market share and revenue.

Objective

The main objective is to understand the business problems and leveraging data intelligence. Develop an interactive dashboard enabling AtliQ Grands to monitor key metrics across their hotels in different metro cities and also provide a view of revenue growth trends, room optimization and booking analysis with meaningful insights and recommendations for sustainable growth.

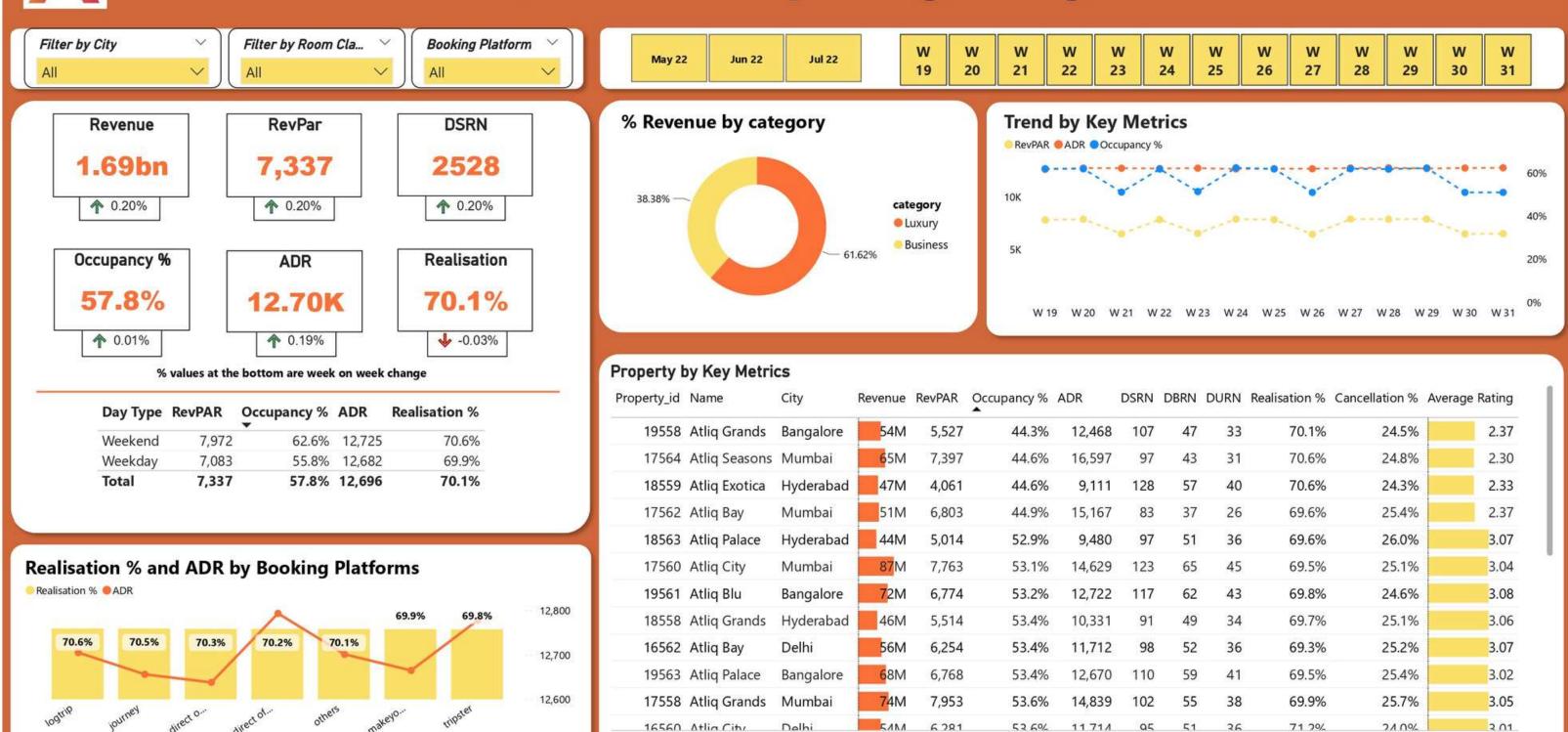
Key Metrics

- ADR(Average Daily Rating): The average payment for rooms sold in a given time period.
- DBRN(Daily Booking Room Nights): Average number of rooms are booked for a day considering a time period.
- DSRN(Daily Sellable Room Nights): Average number of rooms are ready to sell for a day considering a time period.
- DURN(Daily Utilized Room Nights): Average number of rooms are successfully utilized by customers for a day considering a time period.
- RevPAR(Revenue Per Available Room): RevPAR represents the revenue generated per available room, even whether they are occupied or not.
- Realisation %: It is nothing but the successful "checked out" percentage over all bookings happened.
- Occupancy %: Occupancy means total successful bookings happened to the total rooms available (capacity).



booking_platform

AtliQ Grand Hospitality Analysis



RevPAR - Revenue per Available Room | DSRN - Daily Sellable Room Nights | ADR - Average Daily Rate | DBRN - Daily Booked Room Nights | DURN - Daily Utilized Room Nights

Total

7,337

57.8%

12,696 2528 1461 1025

1688M

70.1%

24.8%

3.62

Insights and Recommendations

- Revenue: Mumbai generated highest revenue (661M) and Delhi generated lowest revenue (291M). Highest revenue seen in the month of May compared to June and July, which is 552M. Overall revenue is 1.69B, Occupancy % is 57.8%, Cancellation % is 24.8%, Average Rating is 3.62.
- Room class performance: Elite room class generated highest revenue of 554M, whereas standard room class generated lowest revenue of 306M. Need to find out the reason for underperformance of certain room types and changes need to be implemented soon.
- Pricing Strategy: Implement demand-based pricing for peak and off-peak seasons, maintain pricing range on online platforms, offer discounts or complementary services to increase revenue and consider occupancy-based pricing adjustments.

Insights and Recommendations

- Customer loyalty incentives: Provide discounts for frequent business travelers and introduce Length of Stay (LOS) discounts to encourage extended stays and increase customer retention.
- Occupancy and ratings correlation: Hotels with higher average ratings also exhibit higher occupancy rates and revenue, indicating a potential correlation between service quality and financial performance.
- Booking platform performance: "Make Your Trip" emerges as the top revenue generating online platform, highlighting the importance of optimizing performance across different booking channels.

THANKYOU

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Dashboard Link: https://app.powerbi.com/links/6itl8wNCcK?ctid=37b2807a-e312-43dc-8e47-654778ec591d&pbi_source=linkShare