PAVAN SISTA

934 Place Des Roseraies, Sherbrooke, QC

Phone**: +1 819 919 0949,** E-mail**: pavansista97@gmail.com**

Objective

Highly motivated individual with strong people skills, attention to detail, problem solving skills, and a solid engineering background looking to obtain a good position in a company.

Profile Summary

➢ Currently working as a Service Desk Technician (part-time) at CGI, Sherbrooke, QC.
➢ Worked as a Software Engineer at Abhibus Services India Pvt Ltd for 10 months.
➢ Completed 3 Internships on Android Development, Quarry Wikimedia Tool and Data Science while pursing B.Tech in Computer Science.

Skills

Build Technologies

Jenkins, Maven and Ant

Version Control Technologies

Subversion, Git and GitLab

Development Technologies

SpringBoot, MongoDB, Node.js, AngularCLI, React.js, GraphQL, Prisma and Docker.

Experience

Service Desk Technician (Part Time) – CGI, Sherbrooke, QC   **Mar 2020 - Current**
- Diagnose, troubleshoot and resolve incidents or service requests reported by the client.
- Diagnose and resolve technical hardware and software issues (printer, cell phone, web browser, MS Office Suite, etc.).
- Leverage appropriate tools for diagnostics, troubleshooting and resolution activities (remote takeover, knowledge base, ticketing tool, communication tools).

Junior Software Engineer – Abhibus Services India Pvt Ltd   **Oct 2018 - July 2019**
- Played the role of a Full-Stack developer by developing, migrating and redesigning current applications using newer technologies.
- Single handedly migrated the projects developed in Struts and JavaServer Pages to Node.js and React.js.
- Restructured stand-alone applications into Microservices by using Spring Boot as the Backend, Node.js with mongo DB as the middleware and React.js with React-Redux as the front-end.
- Created optimized Restful services by integrating GraphQL and Prisma into the projects.
- Redesigned User Interface for pages developed in JavaServer Pages by integrating Angular.js and BootStrap

Education & Training

Masters in Computer Science – Bishops University, Sherbrooke, QC   **Sept 2019 – Current (End-date Dec 2020)**

Pursing my Masters in Computer Science at Bishops University with a current GPA of 8

Publication

Published a technical paper titled **"A Comparative Study of Arduino UNO and NodeMCU in IOT**", in International Journal for Scientific Research in Science Engineering and Technology (IJSRSET).

Interests

An adept guitarist, an avid reader of articles and a proficient video gamer