

# PAVAN KALYAN M

 +91 9025446983

 pavankalyanm006@gmail.com

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## PROFILE SNAPSHOT

Seeking a suitable and rewarding career, with an esteemed Organization, this would offer good advancement potential, challenges and opportunities to zoom my carrier growth, contributing to the success of the Organization.

## EDUCATION

### ○ B E (Mechanical Engineering)

Er.Perumal Manimekalai College of Engineering Year of  
Passing – 2022

### ○ Higher Secondary (PCMB)

Government Higher Secondary School, Thally Year of  
Passing – 2018

### ○ SSLC

Government Higher Secondary School, Thally Year of  
Passing – 2016

## Work Experience

### June 2025 – Current

#### System Engineer (Server Monitoring):

Responsible for continuously monitoring the performance, uptime, and health of servers and IT infrastructure. Proficient in using monitoring tools to detect and resolve system issues downtime. Experienced in analyzing system alerts and collaborating with support teams for timely resolution. Focused on maintaining system stability, security, and optimal server performance. promptly, ensuring minimal

**January 2025 - May 2025**  
**Dell - Bengaluru, India**  
**Onsite Field Support Engineer**

**Technical Support & Troubleshooting:** Provide hands-on technical support for hardware, software, and network-related issues directly at client or company sites, ensuring minimal downtime.

**Installation & Maintenance:** Set up, configure, and maintain IT equipment such as servers, workstations, and peripherals according to company standards and client requirements.

**Client Interaction & Training:** Serve as the primary technical point of contact for onsite issues, offering guidance and basic training to end-users to optimize system usage.

**Documentation & Reporting:** Maintain accurate records of support activities, system configurations, and technical issues; escalate complex problems when necessary.

**April 2023 - November 2023**  
**Palle Technologies - Bengaluru, India**  
**Full Stack Web Development Intern**

As a Python Fullstack Intern, I developed and maintained web applications, contributing to both frontend and backend development.

I collaborated with cross-functional teams to design and implement new features, ensuring a seamless user experience.

I also conducted thorough testing and debugging to enhance application performance and reliability. Additionally, I actively participated in code reviews and agile development processes.

**Skills:**

**CSS | Python | JavaScript | HTML | Django | Flask | Numpy | Pandas | Matplotlib | Technical Support | Software Installation | Server Monitoring | Ticketing Tool | Log Management (Graylog, Splunk) | Performance Monitoring | System Alerts Handling | Incident Management | Network Monitoring | Troubleshooting | System Configuration | Service Uptime Management .**

**PROJECTS**

Title	Student Management System
Period	2 months
Description	This Student Management System Project is designed using the python, Django frame work, HTML and Java Script.
Uses	Student Management System is designed to record, analyse, and manage information in a school's and College's.

## **NOTABLE ACHIEVEMENTS**

- First prize in Engine assembling event done by Jaya Lakshmi Institution of Technology on 2019.
- First prize in Mime in the Annual meet held on Jan 2020.
- Got Gold medal in the Quiz conducted in the inter School Competition in class 10<sup>th</sup>

## **CO-CURRICULAR ACTIVITIES**

- Member of ISHREA and participated in Arcserve, Organised by ISHREA Hosur sub-chapter on 10<sup>th</sup> Jan 2020.
- Participated in AICTE sponsored National Conference on machine intelligence sustainable computing to face the challenges of post covid on October 2021.
- Participated in Petroleum Conversation Research Association on 2019.

## **EXTRA CURRICULAR ACTIVITIES:**

- Special camp certification in National Service Scheme on Dec 2016.

## **DECLARATION:**

I do hereby declare the truth and authenticity of all the information in my resume.

**DATE :**

**PALCE:**

**Signature**

