Shibani Pandit

Product Designer

6 years experience

EXPERIENCE

Product Designer 3

VMware

Dec 2019 - Current, Bangalore

Designed CIOs Observability Dashboard
Curated a dashboard to enable the CIOs have clear visibility into their business-critical applications and to quickly mitigate issues using appropriate channels within their business.

Helped Technical Associate Managers deliver Insight Reports.
Decreased Time to Value of Insight reports delivery by 80% for TAM organization. Achieved this by unifying the process from multiple high friction tools into a powerful single solution in Skyline.

Seamless vRealise Cloud Universal Onboarding
Explored opportunities for boosting vRCU subscriptions and having a seamless onboarding by handholding customers through multiple touchpoints. Collaborated with designers from different teams to understand the challenges.

One click activation of Integrations in vROps
Simplified the complex and widely spread features of enabling Integrations, by convering the workflows into a single point within the product, providing customers a one-click activation of their integrations.

Senior Lead Experience Designer

Infosys Limited

Jun 2016 - Oct 2019 - 3.5 years, Bangalore

Designed a platform for global Insurance and Annuity industry used by the back-office users.
Got an in-depth understanding of Insurance Business from stake holders. Interviewed and observed the users current tasks and positive/negative experiences. Created personas & Customer journeys. Did story boarding & identified design opportunities. Provided high fidelity interactive wireframes.

Designed the customer portal for an Agricultural equipment manufacturing company.
Built Persona, Customer Journeys & Information Architecture. Understood functional requirements and Provided Low fidelity wireframes and Interaction Design.

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shibanipandit95@gmail.com

+91 7875570109

www.shibanipandit.com

https://www.linkedin.com/in/shibani-pandit/

About me
My passion lies in getting to the core of any design problem I solve. I believe that simple designs make the most effective solutions. I aim to create compelling experiences with user centred design principles.

Education
Graduate in Product Design
MIT Institute of Design
2011 - 2016, Pune

Strategic Design Program
Rhode Island School of Design
2 Months, Mysore

Strenghts
 • Driving conversations with the stakeholders for a smooth delivery of features
• Storyboarding the user's journey to ensure the teams collective understanding of the users painpoints and needs.
• Conducting usability tests, refining requirements, creating task flows, Interactive wireframes, and detail design documentations.