



# PAVAN KUMAR MUDIGONDA

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## ◦ PROFILE ◦

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## ◦ LINKS ◦

[www.linkedin.com/in/mpawan](https://www.linkedin.com/in/mpawan)  
[www.abcd.guru](https://www.abcd.guru)

## ◦ SKILLS ◦

Quality Assurance

Automation

DevOps

Agile Project  
Management

Cypress.io JavaScript

Robot Framework Python

Selenium C#

Azure DevOps

GitHub/GitHub Actions

Microsoft Dynamics CRM

IBM ZOS

Jenkins CI-CD

Docker

Kubernetes

AWS Cloud

IBM Cloud

Azure Cloud

SQL

Salesforce CRM

RPA

Terraform

## 👤 HIGHLIGHTS OF QUALIFICATIONS

- Overall, 13.5 years' experience in Quality Engineering, 5 Year Managerial Experience, Agile, Quality, Projects, Release Management and DevOps Implementation.
- Automation /DevOps Expert (Automation of Process, Data, UI, DB, API, Infrastructure, Cloud and Build Deployment).
- Achieved 80% Automation % in multiple applications; Generated \$100k annual savings:
- Hands-on experience on Test automation frameworks: Selenium Java, C#, Python, Cypress BDD(JavaScript), Cucumber BDD, SpecFlow BDD(C#), JEST, Rspec BDD(Ruby), Robot Framework (Python), ConformIQ MBT Selenium C#, Jasmine; API: SoapUI Pro, LoadRunner, Playwright, Webdriver.io
- Hands-on experience on DevOps Tools: GitHub/Gitlab, Jenkins, IBM UCD, various Test Automation Frameworks, Jira, Azure DevOps, Docker, Kubernetes, Dynatrace, AWS, Azure, GCP, IBM Cloud, Terraform.

## 🎓 EDUCATION

**Bachelor of Technology (Electrical and Electronics Engineering), Jawaharlal Nehru Technological University, Hyderabad, India**

April 2003 — April 2007

**IBM Mainframes S390 and ZOS, CDAC-Govt of India, Trivandrum, India**

May 2007 — November 2007

## 💼 PROFESSIONAL EXPERIENCE

**Lead QA Engineer – DevOps at Thomson Reuters Canada, Toronto**

**Location: Toronto, Ontario**

Jun 2021 - Present

- Formulate DevOps Strategy, Implementing DevOps Tools across organization.
- Creation of DevOps Knowledge Documentation so all business units across organization can refer for implementation.

**Quality Engineering Manager/ Release Manager – Small Business & Commercial Credit Transformation, Online Banking at Capgemini Canada, Toronto**

**Client: RBC Royal Bank of Canada**

**Location: Toronto, Ontario**

Feb 2016

- Responsible for Hiring, Resource Allocations, Coaching, Developing Employees, Performance Appraisal and Invoice Management
- Lead, manage and deliver Quality Engineering Projects in Small Business and Commercial Credit Area at RBC Royal Bank of Canada related to Microsoft Dynamics CRM, Credit Origination, Risk Scoring, Pricing Calculation, Adjudication, Fulfillment projects, Insights, CEBA Loan, Loan Approval Automation, Auto Finance, Leasing and Credit Monitoring Applications.
- Lead and managed projects in Online Banking on Interac Email Money Transfer.
- Execute the Test Automation Strategy, DevOps, CI and CD with a focus on quality of deliverable and cost savings
- Provide Leadership and Direction to support business Operations and Development activities
- Lead, participate and sponsor specific Quality related projects in accordance with the

JavaScript

C#

Python

Groovy

YAML

IBM UCD

Linux/Ubuntu/RHEL8

## ◦ CERTIFICATIONS ◦

- PMI – PMP
- SAFe- Agilist
- AWS Cloud Practitioner
- Microsoft Dynamics CRM
- Azure Cloud Fundamentals
- Azure AI Fundamentals
- Azure Data Fundamentals
- Azure Power Fundamentals
- ISTQB Foundation
- ISTQB Model Based Testing
- ISTQB Agile Tester
- SmartBear SoapUI Pro
- ConformIQ Greenbelt
- AutomationAnywhere RPA
- Salesforce Certified Admin
- Jenkins Certified Engineer
- Harvard Connected Manager
- Capgemini Automation Engineer Practitioner
- Microsoft Python Certified
- Microsoft JavaScript Certified
- IBM ZOS Certified
- Docker Certified Associate

## ◦ MEMBERSHIPS ◦

- Toronto Association of System and Software Quality (TASSQ)
- PMI Toronto Chapter

## ◦ LANGUAGES ◦

English

Telugu

Hindi

## ◦ HOBBIES ◦

- Trekking
- Hiking
- Biking
- Running
- Tennis
- Badminton
- Blogging
- Music
- Movies
- Cooking

company's goals

- Direct Planning/Implementation of Projects, ensuring teams follow Agile practices and Scrum framework
- Created 100 test cases in Robot Framework Python, 50 test cases in Cypress BDD with JavaScript and 150 test cases in Selenium C# for different applications and scheduled Jenkins Jobs
- Release Management and perform manual Daily Deployments via IBM UCD
- Perform Root Cause Analysis for Production issues and implement solutions to improve quality.
- Responsible for Release Management, Providing Training and guidance to QE teams on all domain knowledge, project requirements, Test Automation, DevOps CI/CD Transformation.
- Identified Automation Goals, current status and improvement and communicated them with Stakeholders
- Root Cause Analysis for Production slipped issues and avoid in future.

### Quality Assurance Lead - Commercial Credit at Capgemini Canada, Toronto

**Client:** RBC Royal Bank of Canada

**Location:** Toronto, Canada

**April 2010 — February 2016**

- Led and delivered QA Projects in related to Microsoft Dynamics CRM, Risk Scoring, Credit Origination, Adjudication, Fulfillment, Auto Finance/Leasing applications.
- Provided QE Estimates for new Projects, Identified, designed, implemented changes to processes, came up with Solutions and Recommendations
- Master Test Plan Creation, Requirements Analysis, Test Design, Test Execution, Test Automation, Defect Logging, Defect re-testing, Regression Testing, Test Data setup, Supporting UAT and Business Teams
- Supervise Test Case Review with BSA's, TSA's, BU, PM; Run Triage meetings, coordinated with Dev Teams
- Performed Regression Testing Scope Identification based on Impact Analysis and Requirements
- Accountable for Post Implementation Support and Emergency Activity Testing

### Quality Assurance Analyst at Capgemini India

**Client:** RBC Royal Bank of Canada

**Location:** Bangalore, India

**December 2007 — March 2010**

- Led Maintenance and Development projects in Personal, Small Business and Commercial Credit Area in RBC related Loans, Mortgages and Credit Cards, Deposits and Sales Platform.
- Requirements Analysis, Design High-Level Scenarios, Design Test Cases and Reviews of Work Products from other team members, Test Execution, Test Automation, Defect Logging and Defect Re-testing