

Week 2 Day 5 – Carryover & Deferred Items

This document records the unfinished and intentionally deferred items from Week 2 Day 4 and carries them into Day 5.

The core reason for deferral was provider-side limitation in Exotel AppBazaar, where lifecycle webhooks are not reliably delivered to an external backend without additional app-level forwarding logic.

Because the backend architecture is correct and production-safe, the decision was taken to not block progress on provider tooling and instead formalize fallback behavior.

Items explicitly moved to Day 5:

1. Decide final Exotel integration strategy:
 - AppBazaar forwarding logic
 - Or provider-agnostic timeout-based lifecycle handling
2. Implement timeout-based NO_ANSWER handling as a deterministic fallback:
 - Calls stuck in CLAIMED beyond threshold are treated as no_answer
 - Retry and failure logic handled entirely by scheduler
3. Document Exotel AppBazaar limitations clearly to avoid future confusion

These items are not bugs. They are conscious architectural decisions.