

Here are **various workflows** designed to leverage the functionality of your application's three modules: **content-creation**, **moderation**, and **distribution**. These workflows reflect realistic use cases, combining the entities and functions to ensure logical, interconnected operations across the application.

Workflow 1: Content Creation and Drafting

1. **Actors:** Author

2. **Steps:**

- The **author** creates a **new content item** (entry in `content_items`) and marks it as a draft.
- Tags are added to the content by linking entries in `tags` to the `content_item_tags` table.
- As the author refines the content, they save changes as **revisions** (entries in `revisions`).
- The system allows tracking of content progress (e.g., status: `draft`, `submitted`) to inform the author about their current stage.
- Once the content is ready, the author changes its status to `submitted` for moderation.

3. **Entities Involved:**

- `content_items`, `revisions`, `tags`, `content_item_tags`.
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Workflow 2: Review and Moderation

1. **Actors:** Moderator

2. **Steps:**

- Moderators see a list of **submitted content items** (filter by `status = submitted` in `content_items`).
- The moderator reviews the content and creates a **review** entry in the `reviews` table.
 - Assigns a `status` (`approved`, `rejected`, `needs_revision`) based on their evaluation.
 - Optionally leaves detailed feedback in the `message` field of the `reviews` table.
- If the review status is `needs_revision`, the content is returned to the author for improvement.
 - The **author** creates and submits a new revision (entry in `revisions`) and resubmits the content for another review.
- Moderators may assess the quality of their reviews by scoring against predefined **quality metrics** in `review_quality_metrics`.
 - E.g., metrics like "Clarity of Feedback" or "Consistency with Guidelines."

3. **Entities Involved:**

- `reviews`, `quality_metrics`, `review_quality_metrics`, `content_items`, `revisions`.
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Workflow 3: Publication

1. **Actors:** Moderator, System

2. **Steps:**

- Once a content item is **approved** (status in `content_items` updated to `approved`), the system enables it for publication.
- A moderator publishes the content by creating an entry in the `publications` table.
 - Links the `content_item_id` from `content_items` to `publications`.
 - Sets the publication `title` and `body` (which can differ slightly from the original content item's title/body for contextual or editorial adjustments).
- The content is marked as "published" and visible to the **audience**.

3. **Entities Involved:**

- `content_items`, `publications`.
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Workflow 4: Audience Engagement

- 1. Actors: Audience
 - 2. Steps:
 - Audience members interact with published content:
 - When a user views a publication, the system logs the interaction in the `views` table, storing the `audience_id` and `publication_id`.
 - Audience members leave **feedback** in the `feedback` table by providing a `rating` and optional comments.
 - The application analyzes views and feedback to provide metrics on publication performance.
 - For example, calculate the average rating for a publication, total views, and common feedback themes.
 - 3. Entities Involved:
 - `publications` , `views` , `feedback` , `audience` .
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Workflow 5: Iterative Content Improvement

- 1. Actors: Author, Moderator
 - 2. Steps:
 - Feedback from the **audience** is aggregated for a publication.
 - Metrics like low ratings or frequent complaints can trigger a review.
 - The **author** is notified of potential improvements and retrieves the original content item for editing.
 - A new **revision** is created to implement changes.
 - Once revised, the content goes through the moderation process again (see Workflow 2).
 - If approved, a new publication version is created, and the cycle continues.
 - 3. Entities Involved:
 - `content_items` , `revisions` , `reviews` , `publications` , `feedback` .
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Workflow 6: Content Progress Tracking

- 1. Actors: Authors, Moderators
 - 2. Steps:
 - Authors can monitor their **content items** through various stages:
 - `draft` : Content is being written or revised.
 - `submitted` : Awaiting review by moderators.
 - `approved` : Ready for publication.
 - `rejected` : Requires changes.
 - Moderators can filter **content items** by `status` to prioritize their workflow.
 - Reports can be generated for:
 - Total content items in each status.
 - Average time taken for moderation (from `submitted` to `approved/rejected`).
 - 3. Entities Involved:
 - `content_items` , `revisions` , `reviews` .
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Workflow 7: Tag-Based Content Discovery

- 1. Actors: Authors, Moderators, Audience
- 2. Steps:
 - Authors or moderators assign **tags** to each content item to ensure better categorization.

- When publishing content, tags are retained, enabling the audience to discover content by relevant keywords.
 - For example, an audience member can search for all content items tagged with "Artificial Intelligence" or "Leadership."
- System retrieves content items with matching tags by querying `content_item_tags`.

3. **Entities Involved:**

- `content_items`, `tags`, `content_item_tags`.
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Workflow 8: Review Quality Analysis

1. **Actors:** Moderation Managers

2. **Steps:**

- Review managers assess the quality of reviews provided by moderators using the **review quality metrics**.
- Metrics such as "Clarity of Feedback," "Fairness," and "Timeliness" are scored in `review_quality_metrics`.
- Reports are generated to track:
 - Average quality score per moderator.
 - Areas for improvement in the review process.

3. **Entities Involved:**

- `reviews`, `quality_metrics`, `review_quality_metrics`.
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Workflow 9: Content Analytics and Insights

1. **Actors:** Authors, Moderators, System

2. **Steps:**

- System aggregates and displays key insights for content creators and moderators:
 - Total views per publication.
 - Audience feedback trends (e.g., common keywords in feedback comments).
 - Tag-based popularity metrics (e.g., most-used or most-viewed tags).
- Authors and moderators can use these insights to:
 - Adjust content strategy (e.g., focus on trending topics).
 - Improve content quality and relevance.

3. **Entities Involved:**

- `views`, `feedback`, `tags`, `content_items`, `publications`.
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Summary of Workflows

These workflows demonstrate the lifecycle of content in your application, from creation to audience engagement, and highlight the interactions between the three modules. Let me know if you need further refinements or additional workflows tailored to specific use cases!