Cognizant

Task 5: Curve Balls

Scenario 1

The team has a scheduled daily stand-up at 9 am in the morning. The meetings usually take over an hour. A lot of time is spent discussing a tricky dependency between several tasks that requires extensive conversation.

Diagnosis

- 1. Duration of the meeting is not according to the Scrum guidelines,
- 2. Spending lot of time on tricky questions or dependencies,
- 3. Following the extensive conversation.

Remedy

- 1. Respect the 15minute time box for stand-up.
- 2. No need of problem solving and argument for the purpose of stand-up.
- 3. The purpose of time box is to share progress and remove impediments.

Scenario 2

In the beginning of the sprint the tasks were picked up by the development team. However, by the middle of the sprint, development team starts to look to Scrum Master to assign tasks to individual developers.

Diagnosis

After Sprint meeting the task picked up by development team but instead of assign task themselves for daily scrum, looking for scrum master who is responsible for protecting the team.

Remedy

Scrum master is responsible for protecting the team from anyone else who is assigning tasks and intervene if someone assign task to another team. The scrum team is a self-organizing and team members decide among themselves who should work on each task, and they make those decisions at the last responsible moment as it is a daily scrum task.

Scenario 3

If a development team member needs to discuss a task with the Product Owner, the developer approaches Scrum Master to help set up a meeting with the Product Owner.

Diagnosis

Development team work on self-organizing task but discussing instead with the team and scrum master, looking for product owner who is responsible for product backlog and represent customer to the developer team

Remedy

Development team is a self-organizing team can discuss the task in the sprint meeting and if need to discuss after the meeting, could discuss with the team and scrum master for improvements and remove impediment.

Scenario 4

The team is using the latest Agile Application Lifecycle Management tool because it is supposed to be most effective. However, most of the team is having hard time getting used to the tool.

Diagnosis

Introducing a latest Agile ALM tool with new functionality and features which effect on the team to operate or comprehend the software.

Remedy

Introducing a latest ALM tool needs a training to understand the functionality for the team to operate. Scrum master can help to mentor and coach the team to understand the functionality to work efficiently.