

# PAVITHRA MURUGAN

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## SUMMARY

3+ years' experience in UI **Front-end developer**, **WordPress developer** with a strong history in website development and management. Experienced in SEO campaign creation. Expert in all aspects of **static and dynamic** website creation, including design, development, and implementation. Skilled in creating engaging and interactive **Responsive websites**. Dedicated to **superior customer service** at all levels from first meeting with a client to the **website maintenance** after launch. A **Quick learner** and **problem solver** to be challenging and to further grow and expand on my skill set

## TECHNICAL SKILLS

Project Tools:	Visual Studio, JIRA Notepad++, Microsoft Azure, Bugzilla
Web Technologies:	HTML5, CSS3, SCSS, Bootstrap4, Accessibility, jQuery, JSON
Programming Language:	JavaScript, TypeScript
Methodologies:	SDLC, Agile and Scrum Methodology
Framework:	Angular 8, React JS
Productivity Software:	Microsoft office (Word, Excel, PowerPoint, Outlook)
Data base:	MySQL, Oracle 11g R2, NOSQL, Mango DB
Operating System:	Windows, Linux, Mac OS, Unix
Version Control System:	Git, SVN, TFS
Debugging Tools:	NVDA, WCAG (2.0), Selenium, Junit

## PROFESSIONAL EXPERIENCE

### Web Developer

09/2021 – 08/2022

Verona group, Mississauga, Canada

**Tech Summary:** Planning and building **multilingual website** front-end and back-end via HTML, CSS, **PHP, JavaScript, and SQL**. Page Builder using Elementor, Divi and Beaver. Specialized in plugin installation and development

- Worked on **5+ websites** and met the deadlines. Troubleshoot and resolved website issues related to **cross browser** compatibility, usability, technical challenges, and Website performance
- Implemented features like live chat, booking form, popup, carousel slider, smart post, contact form and subscriber form link with **MailChimp**
- Executed reusable, transferrable code and libraries to use the entire application
- Create post, invitation, logo, and blog using **Photoshop**
- Customize pre-existing WordPress **themes and plugins** development
- Create new domain name and live hosted the website in **GoDaddy**
- Implemented **Dynamic post and pages** to reduce the code and websites speed optimization
- Proficient in code versioning using GitHub/GitLab

## Customer service representative

Tim Horton's, Brampton Canada

11/2020 – 02/2022

- Manage handling **incoming/outgoing phone calls** ensuring customer satisfaction
- Contribute to **team effort** by accomplishing related results as needed
- Resolve product or service problems by clarifying the **customer's complaint** and explaining the **best solution** to solve the problem

## Project Engineer

Wipro Limited, Bangalore (<https://www.wipro.com>)

10/2017 – 09/2020

**Tech Summary:** Worked **30+ Responsive website** and user interface layouts using **Angular 8+, Ionic, React, JavaScript, HTML5, CSS** and Responsive design

- Gathered the functional requirements **UX design** and architectural guidelines
- Used lazy loading to develop the application for **maximum speed and scalability**
- Familiarity with ADA & AODA guidelines
- Resolved cross-browser defect issues in Chrome, Safari, IE8+, Mozilla and Opera
- Used NPM for installing required Node modules and Angular Material
- Implemented web accessibility and fixed complex radio button accessibility issue
- Implemented Angular components, events, router, change detection and RXJS concept

## VOLUNTEER EXPERIENCE

### Java Developer

K S R College of Engineering, Namakkal, India (<https://www.ksrce.ac.in/>)

10/2016 – 05/2017

### Project: Online Scheduler

Online scheduler is targeted to create a paperless solution to keep track of daily schedules and appointments. This application can create **new schedules or events** and share the schedules within groups. Generates notifications to the respective user.

- Communicated with business owner to understand project requirements
- Worked on development of front-end using **Java, HTML5, CSS3, Bootstrap, Java servlet** and back end using Oracle 11gR2
- Developed **Java servlet template** with form validation in JavaScript

## EDUCATION

**Bachelor of Computer Science and Engineering**, K S R College of Engineering, India, 2017

## CERTIFICATION

**Google certified IT Support Professional**, Coursera, Canada, 2023

**Certified in programming in Java**, Oracle, India, 2016

**International certified in Data Science and Big Data Analytics**, Dell, Bangalore, India, 2015