PAVITHRA JOTHIBASS

FULL STACK DEVELOPER

CONTACT

📱 +91-6381709770

✉ pavithrajothi2002@gmail.com

🌐 https://github.com/PavithraJothibass

📍 2/6, Sangeeth nagar 1st street
Madurai-18, Tamilnadu,India

TECHNICAL SKILLS

Front-End: HTML, CSS, JavaScript, React
Back-End: Node.js, Express.js,
Databases: MySQL, MongoDB
DevOps & Cloud: Docker, AWS

EDUCATION

MBA

Madras University

2023-2024

BBA

Thiagarajar college

2019-2022

Marketing Club President

LANGUAGES

Tamil ▬▬▬▬▬▬▬

English ▬▬▬▬▬

PROFILE

Dynamic and motivated Full Stack Developer with expertise in building and maintaining scalable web applications using modern technologies like JavaScript, Node.js, and cloud platforms. Possesses a background in process management within the financial services industry, known for delivering high-quality results and ensuring customer satisfaction. Strong in communication, problem-solving, and the ability to work under pressure, with a keen interest in applying technical skills to a Full Stack Developer role.

WORK EXPERIENCE

Process Associate - Citibank Client Services Retail Banking Operations

Tata Consultancy Services (TCS), Chennai   (Sept 2022 – Present)

- Indexing the legal documents (Restraining notice, Levy, Subpoena, Release etc.
- Searching for customer relationship with bank on the levy served by court.
- Knowledge of US Legal Services & Legal documents served.
- Exhibited competency in ensuring delivery of jobs on time with high quality.
- Self-motivated and flexible with working hours.
- Ability to work under extreme pressure and high volumes.
- Proactively identifying problems and proposing solutions.
- Prepared monthly report reflecting forecast, volumes and FTE Utilization
- Responsible for training new joiners.
- Responsible for clearing process clarification from team members
- Completed certification course in checkers academy

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HIGHTLIGHTS

- Awarded multiple honors at Tata Consultancy Services (TCS), including:
- Tiger Cub Award for exceptional performance.
- SPOT Awards for delivering high-quality results in a fast-paced environment.
- Client Appreciation Award for outstanding service and efficiency.
- Certificate of OUTSTANDING PERFORMANCE in the Legal Services process.
- Record Holder for processing the maximum number of cases in a single day for Indexing and Account Search processes without errors.
- Xcelerate Warrior Award for successfully achieving career milestones through the Xcelerate program.
- Completed Full-Stack Development Course within 6 months, gaining proficiency in Java, HTML, and other coding skills to complement technical expertise.

FULL STACK DEVELOPMENT PROJECTS

- College Placement Management System: Developed a web application to streamline the placement process, enabling students to apply for jobs, and facilitating communication between recruiters and the college administration.
- To-Do List Application: Created a user-friendly to-do list app that allows users to manage tasks efficiently, featuring functionalities like task prioritization, deadlines, and user authentication.
- File System Project: Designed a file management system that enables users to upload, organize, and share files securely, implementing features such as access control and file versioning.
- Password Reset Project: Built a secure password reset system with email verification and user authentication, enhancing security measures for web applications.

TYPEWRITING SKILL

- English Typewriting (Junior Level): Completed junior level training in English typewriting, demonstrating proficiency in typing speed and accuracy.
- English Typewriting (Senior Level): Successfully completed senior level training in English typewriting, achieving advanced typing skills and efficiency for professional communication.