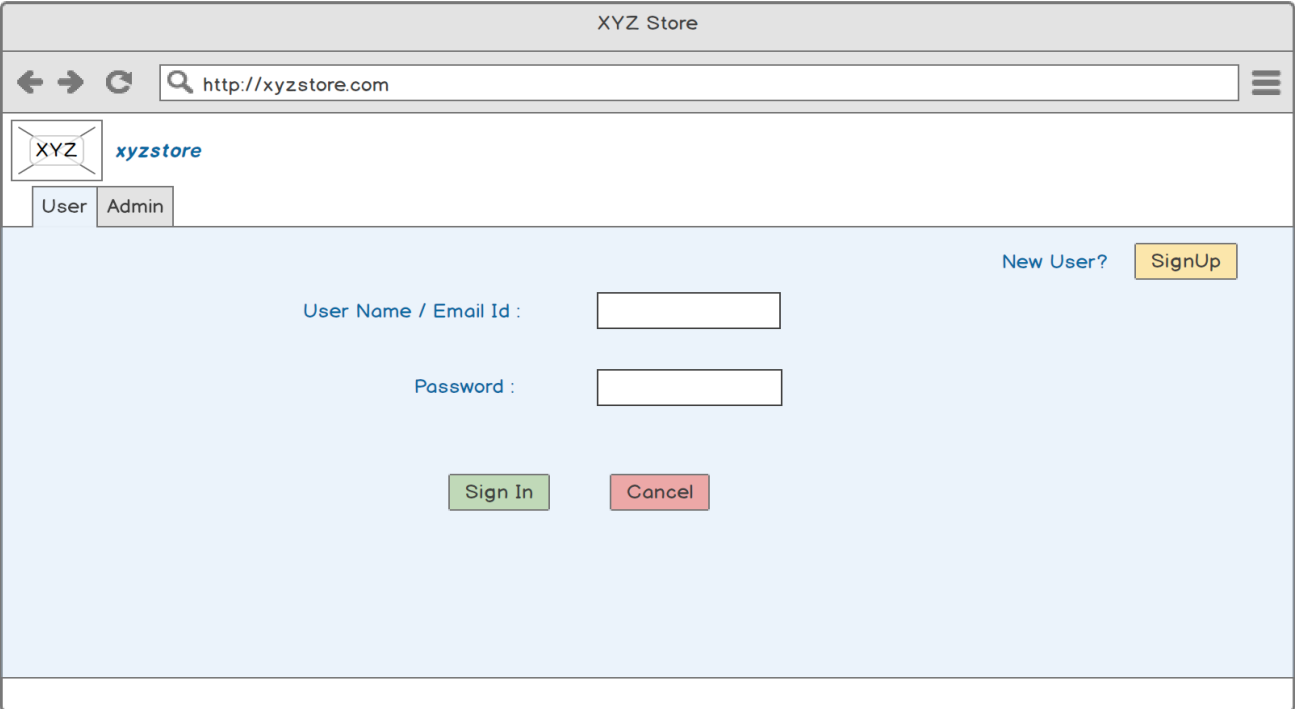


Feedback Application

Submitter (User) Login

The Submitter (User) can login using his/her credentials in the User tab, which can be the username and password combination or the email id and password combination. If they haven't registered they can click on the Sign Up button to register.



XYZ Store

http://xyzstore.com

XYZ xyzstore

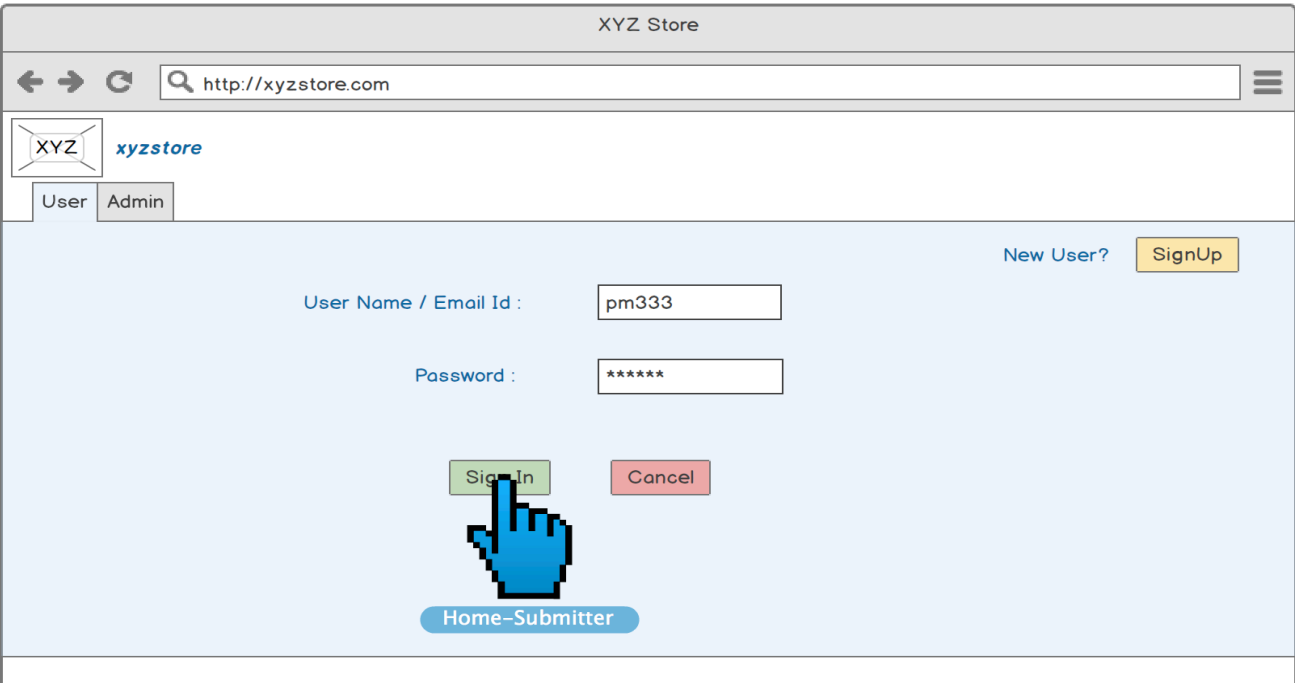
User Admin

New User? [SignUp](#)

User Name / Email Id :

Password :

[Sign In](#) [Cancel](#)



XYZ Store

http://xyzstore.com

XYZ xyzstore

User Admin

New User? [SignUp](#)

User Name / Email Id :

Password :

[Sign In](#) [Cancel](#)

[Home-Submitter](#)

Submitter (User) Sign Up

The Submitter (User) can sign up by providing unique email id and username in the sign up screen. If the user is in this page by mistake, he can very well get back to the login page using the Sign In here link.

Submitter Login

XYZ Store

http://xyzstore.com

XYZ xyzstore

User Admin

New User? [SignUp](#)

User Name / Email Id :

Password :

[Sign In](#) [Cancel](#)

[SignUp](#)

SignUp

XYZ Store

http://xyzstore.com

XYZ xyzstore

User Admin

Join Us! Create an account!

Already have one? [Sign In here](#)

Email Id :


User Name :

Password :

Retype Password :

[Join Us!](#)

XYZ Store

 xyzstore

Join Us! Create an account!

Already have one? [Sign In here](#)

UserAdmin

Email Id :

✓

User Name :

✓

Password :

✓

Retype Password :

✓


Join Us!

Submitter Login

Home

Once the user logs in, the Home screen appears. Links to other screens are available in the tabs.

XYZ Store

 xyzstore

Welcome back! ABC

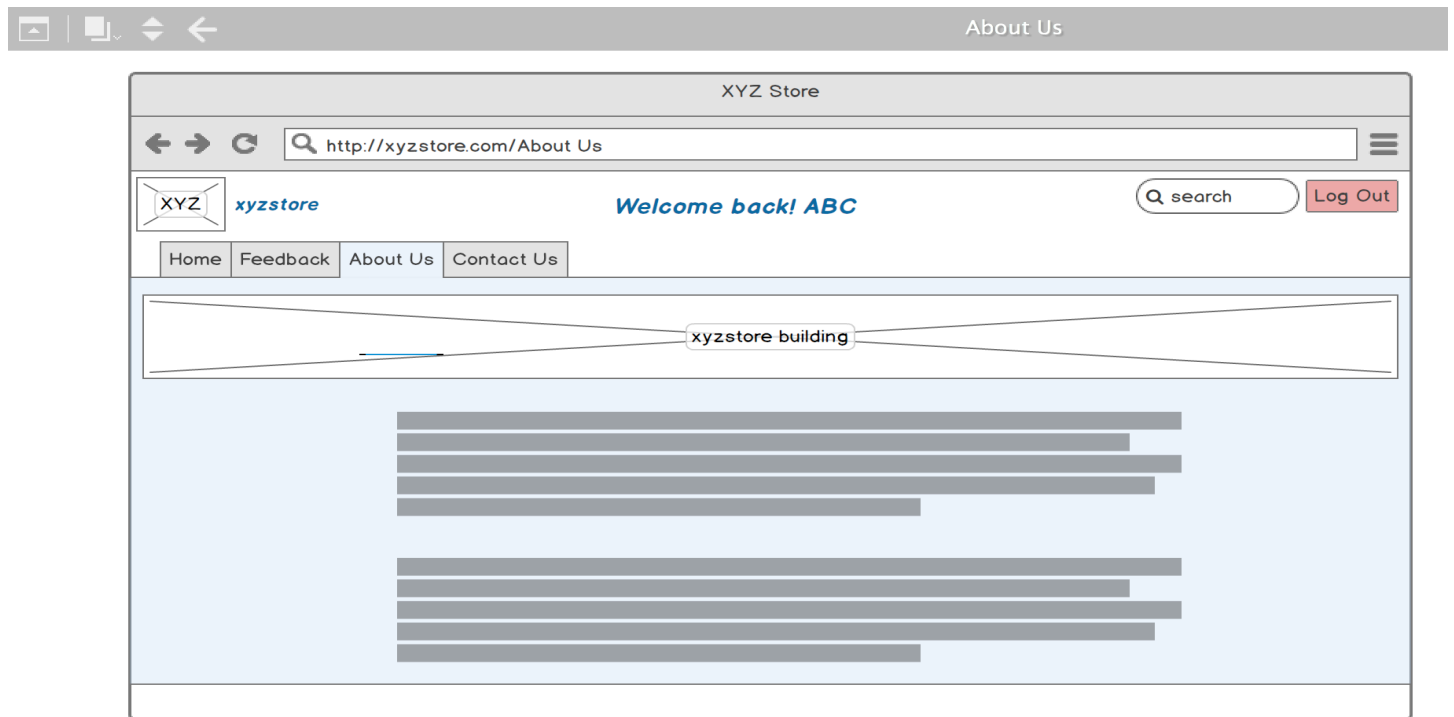
search

HomeFeedbackAbout UsContact Us

xyzstore building

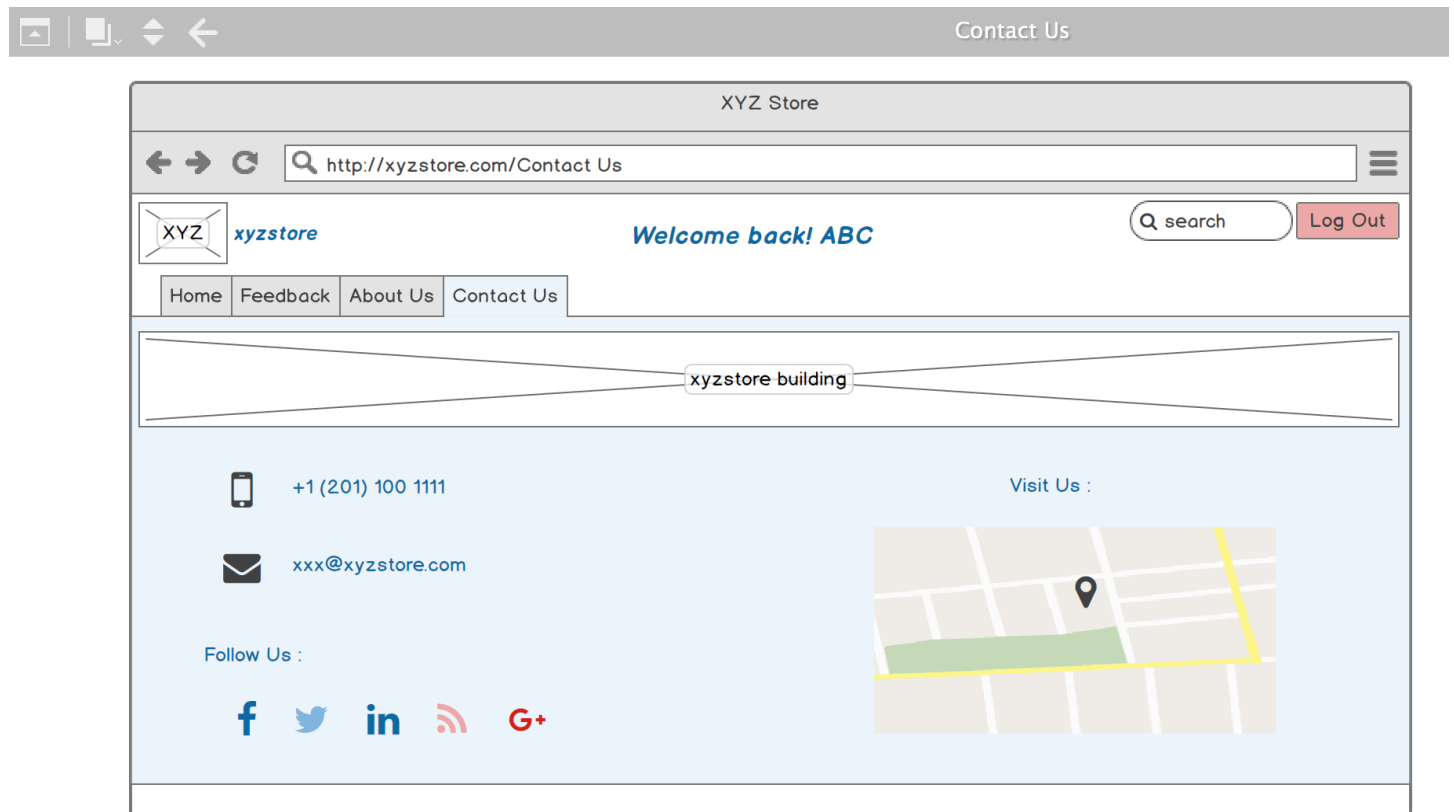
About Us

This screen provides information about the organization. Links to other screens are available in the tabs bar.



Contact Us

This screen provides the contact details of the organization, including the follow-us and location details. Links to other screens are available in the tabs bar.



Submitter Feedback

The submitter submits the feedback by filling the feedback form. The submitter can fill in the To Email Id field so that the feedback is sent to the respective recipient. The user is able to check the box to confirm whether to send his/her name to the recipient or to be anonymous.

Feedback – Submitter

XYZ Store

←

→

↺

Q

http://xyzstore.com/Feedback-Submitter

☰

XYZ

xyzstore

Welcome back! ABC

Q

search

Log Out

Home

Feedback

About Us

Contact Us

To Email Id :

Send Your Name/Email Id :

☐ Yes ☐ No

Subject :

Select Category :

Category

▼

How Satisfied Where You :

😊

😐

😞

Quality of service :

★

★

★

☆

☆

Responsiveness :

★

★

★

☆

☆

Willingness To Recommend :

★

★

★

☆

☆

Overall Performance :

★

★

★

☆

☆

Comments (Optional) :


Submit Feedback

Reset

Cancel

XYZ Store

[http://xyzstore.com/Feedback-Submitter](#)

 **xyzstore**

Welcome back! ABC

[Log Out](#)




[Home](#) [Feedback](#) [About Us](#) [Contact Us](#)






To Email Id :






Send Your Name/Email Id : ☐ Yes ☒ No






Subject :






Select Category :

How Satisfied Where You :   

Quality of service :     

Responsiveness :     

Willingness To Recommend :     

Overall Performance :     

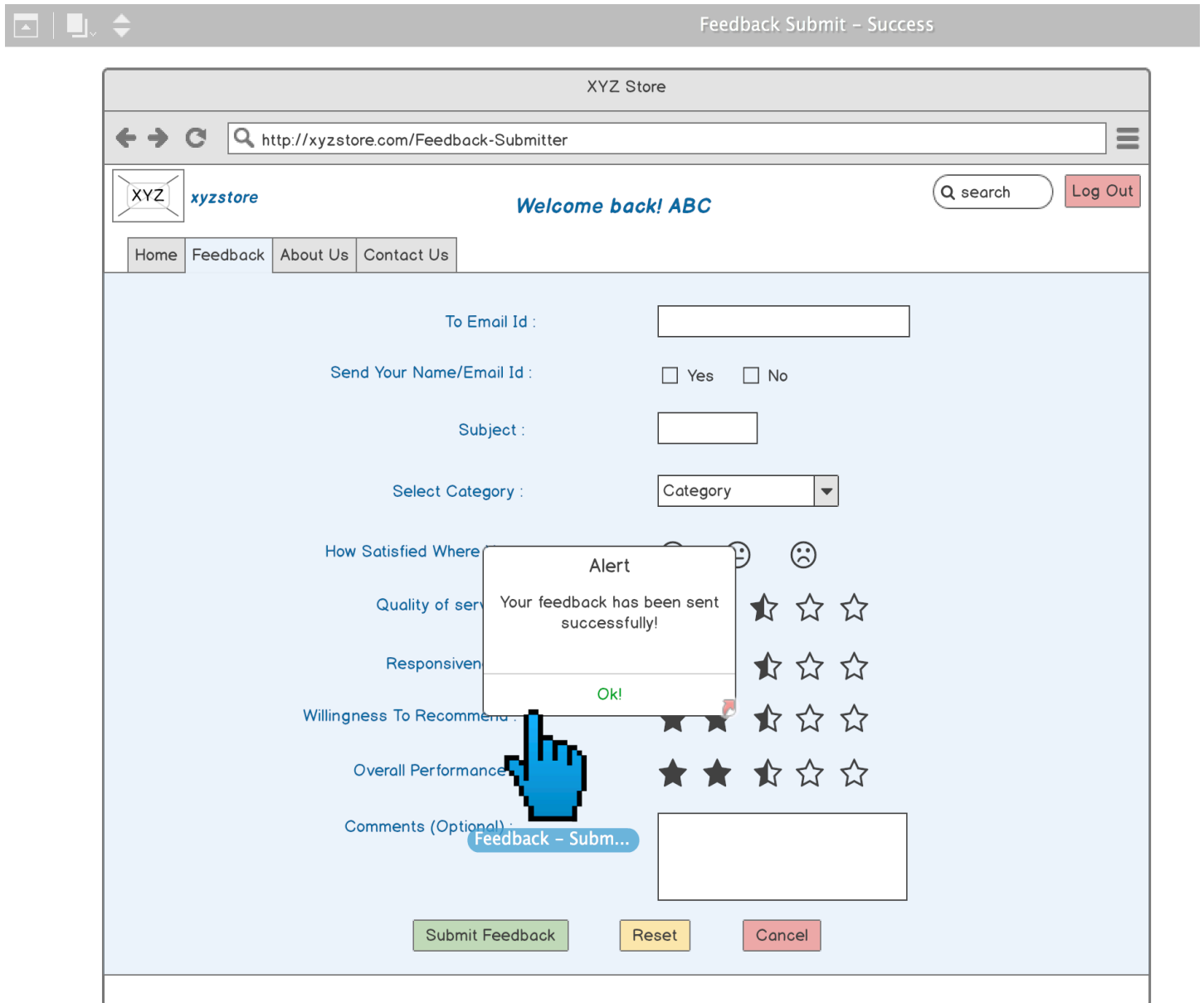
Comments (Optional) :

The service was too good.
Thanks and I will definitely
recommend!

[Submit Feedback](#) [Reset](#) [Cancel](#)

Feedback Submit ...

The Submitter is able to reset all the fields. Also cancelling the feedback leads to Home page. Once the Submitter submits the feedback, an alert box appears as follows.



If the Submitter submits the feedback without filling all the required fields, an alert box appears with an error message as follows.

Feedback Submit – Error

XYZ Store

http://xyzstore.com/Feedback-Submitter

XYZ xyzstore

Welcome back! ABC

search

Log Out

Home Feedback About Us Contact Us

To Email Id :

Send Your Name/Email Id :

☐ Yes ☐ No

Subject :

Select Category :

Category

How Satisfied Where

Quality of serv

★ ☆ ☆

Responsiven

★ ☆ ☆

Willingness To Recommend :

★ ★ ☆ ☆ ☆

Overall Performance

★ ★ ☆ ☆ ☆

Comments (Optional) :

Feedback – Subm...

Submit Feedback

Reset

Cancel

Alert

Kindy fill all the required fields!

Ok!

Recipient (Admin) Login

The recipient can login using the provided unique Access code along with the password.

Recipient Login

XYZ Store

←

→

↺

Q

http://xyzstore.com

XYZ

xyzstore

User

Admin

Access Code :

?

Password :

Log In

Cancel

Recipient Login

XYZ Store

←

→

↺

Q

http://xyzstore.com

XYZ

xyzstore

User

Admin

Access Code :

?

Password :

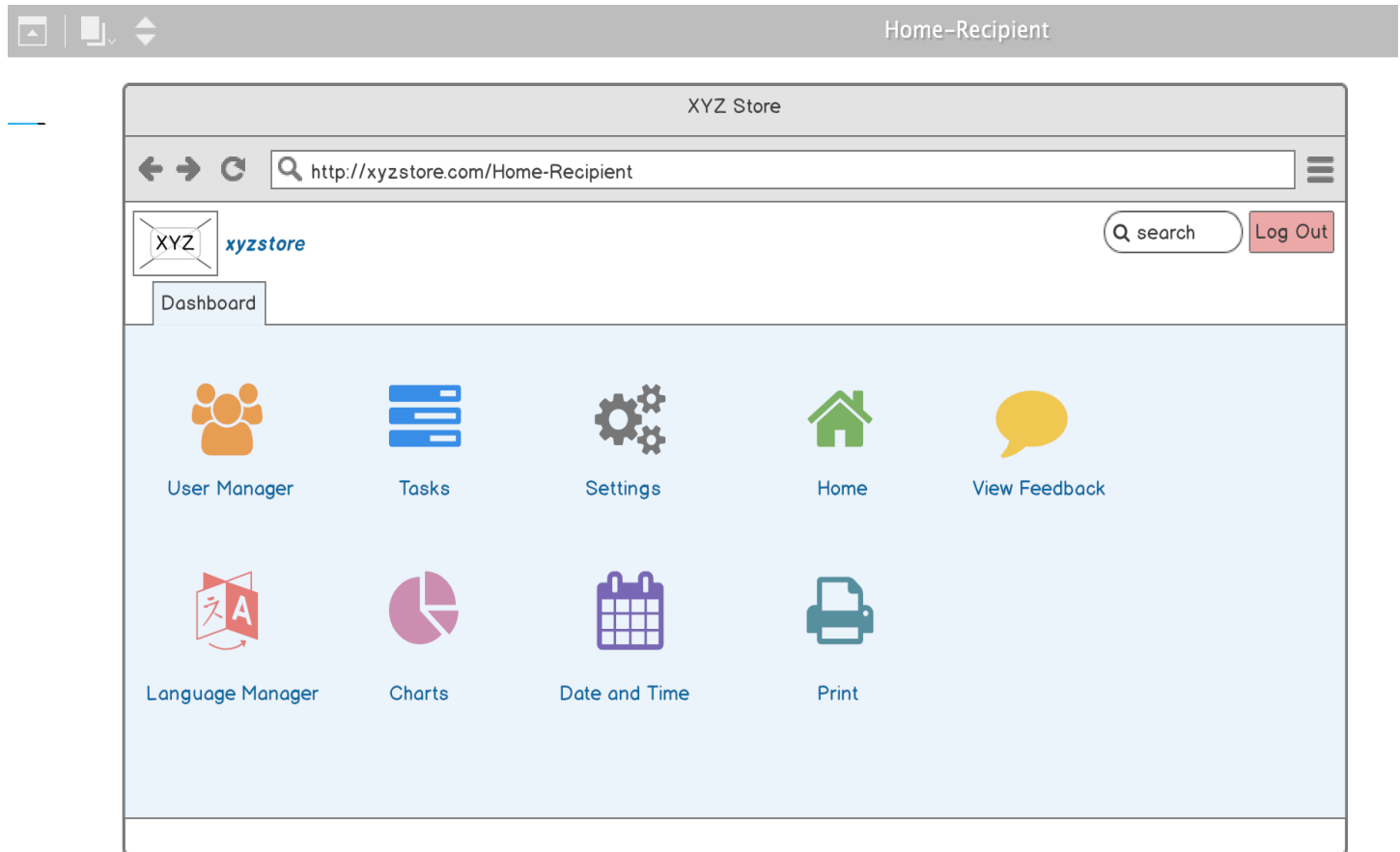
Log In

Cancel

Home-Recipient

Home – Recipient


The home screen of the recipient has a dashboard that consists of various icons that links to various pages. One among them is the feedback icon of the recipient.




Feedback - Recipient


The feedback screen can be accessed using the Feedback icon present in the dashboard. The recipient is able to filter as well as view the feedbacks received from the submitters. The recipient has an option to close the feedback, open the feedback, reply to the Submitter, view the comments, etc. The recipient can move to the next page or the previous using the links available at the bottom.

XYZ Store




http://xyzstore.com/Home-Recipient





xyzstore


Log Out

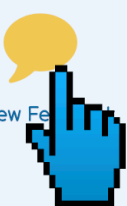
Dashboard



User Manager



Tasks



Settings



Home

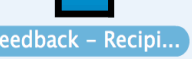

View Feedback


Language Manager



Charts


Date and Time



Print



Feedback - Recipient

XYZ Store



http://xyzstore.com/Feedback-Recipient



xyzstore

Log Out

Dashboard

Submitter Filter : All Submitters

Sort by Name

























Sort by Date

Sort by Overall

Anonymous

Opened

Closed

SN	Email Id	Subject	Category	Satisfactor	Quality of service	Responsiveness	Willingness To Recommend	Overall Performance	Comments	Reply	Action	
1	anonymous	6 Packing	Delivery	Satisfied	5	4	3	4				
2	robert@gmail	16 Time	PickUp	Satisfied	5	5	4	4				
3	anonymous	16 Query	Quality	Unsatisfied	1	3	2	2				
4	Mary@gmail.com	Mary 01/03/16	Early	PickUp	Satisfied	5	5	4	4			
5	Anne@gmail.com	Anne 01/04/16	Query	Quality	Satisfied	5	5	4	4			
6	anonymous	anonymous 03/04/16	Query	PickUp	Unsatisfied	3	2	2	2			
7	anonymous	anonymous 03/04/16	Query	PickUp	Satisfied	5	5	4	4			
8	anonymous	anonymous 04/04/16	Packing	Declivery	Satisfied	5	5	4	4			

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XYZ Store

[←](#)
[→](#)
[↻](#)

xyzstore

Dashboard

Submitter Filter : All Submitters

SNo	Email Id	Name	Date	Subject	Category	Satisfaction	Quality of service	Responsiveness	Willingness To Recommen	Overall Performance	Comments	Reply	Action
1	anonymous	anonymous	02/11/16	Packing	Delivery	Satisfied	5	4	3	4			
2	robert@gmail.com	Robert	03/04/16	Time	PickUp	Satisfied	5	5	4	4			
3	anonymous	anonymous	02/22/16	Query	Quality	Unsatisfied	1	3	2	2			
4	Mary@hmail.com	Mary	01/03/16	Early	PickUp	Satisfied	5	5	4	4			
5	Anne@gmail.com	Anne	01/04/16	Query	Quality	Satisfied	5	5	4	4			
6	anonymous	anonymous	03/04/16	Query	PickUp	Unsatisfied	3	2	2	2			
7	anonymous	anonymous	03/04/16	Query	PickUp	Satisfied	5	5	4	4			
8	anonymous	anonymous	04/04/16	Packing	Declivery	Satisfied	5	5	4	4			

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Feedback - Recipi...

XYZ Store

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[↻](#)

xyzstore

Dashboard

Submitter Filter : All Submitters

SNo	Email Id	Name	Date	Subject	Category	Satisfaction	Quality of service	Responsiveness	Willingness To Recommen	Overall Performance	Comments	Reply	Action
9	anonymous	anonymous	04/04/16	Time	PickUp	Satisfied	5	4	4	4			
10	Kalm@hmail.com	Kalm	01/13/16	Early	PickUp	Satisfied	3	5	4	4			
11	Ana@gmail.com	Ana	01/14/16	Query	Quality	Satisfied	5	5	4	4			
12	anonymous	anonymous	03/04/16	Query	PickUp	Unsatisfied	3	2	2	2			

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[Previous](#)
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[Last](#)



Feedback - Recipi...

Assumptions

- Submitter – User
- Recipient – Admin
- Recipient has an Access code provided by the organization through which he/she can access the site.

Link to Wireframes and ERD

https://github.com/PavithraMani/Lifion_Challenge

File Names

Wireframes

- Feedback_Application.bmpr
- Feedback_Application.pdf

ERD

- ERD.pdf