

Project Design Phase: Problem - Solution Template Fit

Field	Detail
Date	02 November 2025
Team ID	NM2025TMID00414
Project Name	Optimizing User Group and Role Management with Assess, Control, and Workflow
Problem Name	Inconsistent and inefficient User Group and Role Management leading to compliance risks and operational bottlenecks.
Maximum Marks	2 marks

Problem - Solution Fit Template

The Problem-Solution Fit confirms that the proposed solution directly addresses the customer's high-priority pains. It validates the approach by ensuring the solution is robust, adoptable, and provides measurable business value. The goal is to move from a generic idea to a **validated solution** that solves the **exact problem of access sprawl, compliance risk, and manual oversight**.

Purpose

- **Solve complex problems in a way that fits the state of your customers.**
 - Implement a **centralized Role-Based Access Control (RBAC)** model to consolidate and simplify permissions across systems, moving away from fragmented, individual user assignments.
- **Succeed faster and increase your solution adoption by tapping into existing mediums and ways of doing things.**
 - Integrate the new access management workflow with **existing HR and Identity Management (IDM) systems** to automate onboarding and offboarding, ensuring a smooth transition.
- **Sharpen your communication and marketing strategy with the right triggers and messaging.**
 - Emphasize the value proposition of "**Audit-Ready Access**" and "**Principle of Least Privilege Enforcement**" to resonate with security and compliance officers.
- **Increase the average purchase value or create an offering for an adjacent group.**
 - Offer advanced features like **risk-based access control (RBAC)** modeling and automated segregation of duties (SoD) checks for an upsell to the Governance, Risk, and Compliance (GRC) team.
- **Build lasting trust by solving frequent annoyances, or urgent or costly problems.**
 - Eliminate the constant, time-consuming burden of **manual access reviews** and reduce the financial risk associated with **audit penalties** and **data breaches**.

Template: Optimizing User Group and Role Management

Problem Statement (The Pain)	Solution Components (The Gain)
Fragmented Permissions & Role Sprawl	Standardized RBAC/Group Hierarchy
Inefficient Manual Access Reviews	Automated Periodic Access Assessment
Difficulty Enforcing Least Privilege	Policy-Driven Access Control Workflows
Lack of Audit Trail and Visibility	Comprehensive Logging and Reporting
Inconsistent Access Request Process	Self-Service Role Request and Approval

Project Brief

The project "**Optimizing User Group and Role Management with Assess, Control, and Workflow**" will deliver a transformative approach to Identity Governance. It addresses the critical business risks associated with over-privileged accounts and manual governance processes. By implementing an integrated framework of **Assessment (periodic reviews)**, **Control (RBAC and policy enforcement)**, and **Workflow (automated provisioning and approval)**, the solution ensures user access is always appropriate, compliant, and easy to manage, resulting in enhanced security, reduced operational cost, and a clear path to regulatory compliance.

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